



Department of
Family Care
Milwaukee County

2012 Provider Directory



October 2, 2012

Assistance with this Provider Directory

For help to translate or understand this, please call:

(414) 289-6874

1-866-229-9695

TTY (414) 289-8591.

Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono:

(414) 289-6874

1-866-229-9695

TTY (414) 289-8591.

Если вам не всё понятно в этом документе, позвоните по:

телефону

(414) 289-6874

1-866-229-9695

TTY (414) 289-8591.

Yog xav tau kev pab txhais cov ntaub ntauv no kom koj totaub,
hu rau:

(414) 289-6874

1-866-229-9695

TTY (414) 289-8591.

If you have special needs, this document may be available in other formats.
Please notify your Care Management Team if you require assistance
with this Provider Directory.



Department of
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2012 Provider Directory

This printed directory is current as of 10/2/2012. Some plan providers may have been added or removed from the list after this directory was printed. To obtain the most up-to-date information about Milwaukee County Care Management Organization's contracted providers, please contact your Interdisciplinary Team.

Family Care Benefits

Based on results of the long-term care functional screen, a level of care (nursing home / non nursing home) is identified for each member. Your level of care will determine the services you may receive. Available services for each level of care are listed below:

ALL FAMILY CARE MEMBERS RECEIVE INTERDISCIPLINARY CARE MANAGEMENT	
NURSING HOME LEVEL OF CARE	NON NURSING HOME LEVEL OF CARE
COMMUNITY-BASED MEDICAID STATE PLAN SERVICES	COMMUNITY-BASED MEDICAID STATE PLAN SERVICES
<ul style="list-style-type: none"> -AODA Day Treatment -AODA services <i>except inpatient or physician provided</i> -Community Support Programs -Durable medical equipment <i>except hearing aids & prosthetics</i> -Home health -Medical supplies -Mental Health Day Treatment -Mental health services <i>except inpatient or physician provided</i> -Nursing services including respiratory care, intermittent and private duty nursing -Occupational therapy in all settings <i>except hospitals</i> -Personal care -Physical therapy in all settings <i>except inpatient hospital</i> -Speech/Language pathology in all settings <i>except inpatient hospital</i> -Transportation services <i>except ambulance & common carrier</i> 	<ul style="list-style-type: none"> -AODA Day Treatment -AODA services <i>except inpatient or physician provided</i> -Community Support Programs -Durable medical equipment <i>except hearing aids & prosthetics</i> -Home health -Medical supplies -Mental Health Day Treatment -Mental health services <i>except inpatient or physician provided</i> -Nursing services including respiratory care, intermittent and private duty nursing -Occupational therapy in all settings <i>except hospitals</i> -Personal care -Physical therapy in all settings <i>except inpatient hospital</i> -Speech/Language pathology in all settings <i>except inpatient hospital</i> -Transportation services <i>except ambulance & common carrier</i>
INSTITUTIONAL MEDICAID STATE PLAN SERVICES	INSTITUTIONAL MEDICAID STATE PLAN SERVICES
<ul style="list-style-type: none"> -Nursing facility including ICF-MR and IMD 	N/A
HOME AND COMMUNITY BASED WAIVER SERVICES	HOME AND COMMUNITY BASED WAIVER SERVICES
<ul style="list-style-type: none"> -Adaptive aids -Adult day health -Adult day care -Adult residential care -Childrens Foster Car & Treatment Foster Care -Communication Aids/Interpreter services -Consumer education and training -Counseling and therapeutic resources -Daily living skills training -Day Center services/treatment -Self directed supports (SDS) -Financial management services -Home delivered meals -Home modifications -Housing counseling -Personal emergency response systems -Prevocational services -Relocation services -Residential services -Respite care -Specialized medical equipment and supplies -Supported Employment -Supportive home care -Transportation (specialized) -Vocational futures planning 	N/A

The Milwaukee County CMO may provide an alternate support or service that is not specified in the list of services. Alternate support or services must meet certain conditions. The Interdisciplinary Team will decide with Members when an alternative support or services is required.

SERVICES THAT ARE NOT PROVIDED BY THE CARE MANAGEMENT ORGANIZATION

The Care Management Organization does not pay for some services. If you have Medicaid (T-19), Medicare or private health insurance, they may cover the following services:

- X Any service from a medical doctor
- X Alcohol and other drug abuse services provided by a physician or in an inpatient setting.
- X Audiology
- X Chiropractic
- X Crisis intervention
- X Dentistry
- X Eyeglasses / Optometry
- X Family planning services
- X Hearing aids
- X Hospice
- X **Hospital:** inpatient and outpatient, including emergency room care are NOT covered (outpatient physical therapy, occupational therapy, speech therapy and mental health services or alcohol and other drug abuse services from a non-physician ARE covered)
- X Over the counter drugs
- X Podiatry
- X Prosthetics
- X Prescription drugs
- X Transportation by ambulance or common carrier

The above services are subject to rules and regulations that govern Medicaid, (T-19) Medicare and private insurance. There may be co-payments involved which Family Care does NOT cover.

Family Care will assist you in coordinating and obtaining these services and, if necessary, pay for your transportation costs to access them.

Your Team may consider paying for the services listed above even though they are not covered. Each case is reviewed individually.

It is important to remember that the Team must authorize these services first.

If you do not get prior authorization, you will be responsible for the cost of the service.

PERSONAL DIRECTORY

This page is intended for your use to write in your most frequent contacts to have as a quick reference.

Your Care Management Unit is:

Agency Name

Address

Central Phone

Your Interdisciplinary Team is:

Care Manager Name

Phone

Registered Nurse Name

Phone

Supervisor Name

Phone

CMO Member Services Coordinator

Phone

CMO Quality Improvement Coordinator

Phone

In case of a medical emergency, please call 911

Transportation

Only CMO and

Select Medicaid covered (i.e., Medicaid covered Transportation services except Ambulance and transportation by common carrier) and non-Medicaid covered Specialized transportation services assist in improving an individual's general mobility and ability to perform tasks independently and to gain access to waiver and other community services, activities and resources. Services can consist of material benefits such as tickets or other fare medium needed as well as direct conveyance of participants and their attendants to destinations.

4 SEAZONZ TRANSPORTATION INC.
5330 N 38TH ST.
MILWAUKEE, WI 53209
Phone: 414-467-9540 Fax: 414-837-6354
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

ABLE ACCESS TRANSPORTATION LLC
2620 W SILVER SPRING DR.
MILWAUKEE, WI 53209
Phone: 414-536-5800 Fax: 414-536-5858
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

AV TRANSPORTATION
4958 N SANTA MONICA BLVD
MILWAUKEE, WI 53217
Phone: 414-967-7899 Fax: 414-967-7999
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

B & H TRANSPORTATION
11516 N PORT WASHINGTON RD RM 9
MEQUON, WI 53092
Phone: 414-364-5056 Fax: 262-643-4508
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

BELL THERAPY - DAYONE SVC
4065 N 35TH ST
MILWAUKEE, WI 53216
Phone: 414-445-9180 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Alcohol and Other Drug Abuse Services, Daycare for people with Disabilities, Mental Health Care

BLESSED AND QUALIFIED
5570 W ROOSEVELT DR.
MILWAUKEE, WI 53216
Phone: 414-406-6710 Fax: 444-2779
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language

BUCKLE UP TRANSPORTATION, INC
PO BOX 240966
MILWAUKEE, WI 53224
Phone: 414-349-9158 Fax: 414-355-7502
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

CITY WIDE TRANSIT
9245 N. IRONWOOD LN.
MILWAUKEE, WI 53217
Phone: 414-409-7766 Fax: 414-409-7577
Wheelchair / Handicapped Accessible: Yes
Languages: Arabic, English*
Specialties: Medical Transportation, Specialized Transportation

DCS
8400 W SILVER SPRING DR
MILWAUKEE, WI 53225
Phone: 414-461-8622 Fax: 414-461-8624
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

DEPENDABLE EXPRESS
2406 N. MURRAY AVE. #A
MILWAUKEE, WI 53211-4406
Phone: 414-964-2273 Fax: 414-964-5008
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

DEPT OF SENIOR SERVICES-FOND DU LAC
160 S MACY ST.
FOND DU LAC, WI 54935
Phone: 920-929-3110 Fax:
Languages: English

GO KAY HEALTHCARE TRANS
8220 W LYNMAR TER
MILWAUKEE, WI 53222
Phone: 414-460-6734 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

HOLLMAN ELITE EXPRESS
2424 W WELLS ST.
MILWAUKEE, WI 53233
Phone: 414-514-8955 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

JABEZ TRANSPORTATION
5926 N TEUTONIA AVE.
MILWAUKEE, WI 53209
Phone: 414-462-1822 Fax: 414-462-5529
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Sign, Spanish
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language

JW TRANSPORT
4523 W MEDFORD AVE
MILWAUKEE, WI 53216
Phone: 414-445-3373 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

LAVELLS TRANSPORT COMPANY
5767 N 98TH ST
MILWAUKEE, WI 53225
Phone: 414-464-3686 Fax: 414-464-5332
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

LIFESTAR EMERGENCY MEDICAL
PO BOX 113
WEST BEND, WI 53095
Phone: 262-335-9950 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

LS TRANSPORTATION, INC.
3767 N 56TH ST
MILWAUKEE, WI 53216
Phone: 414-429-1303 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

LUTHER MANOR
4545 N 92ND ST
MILWAUKEE, WI 53225
Phone: 414-464-3880 Fax: 414-464-5834
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Occupational Therapy, Physical Therapy, Skilled Nursing Facility (SNF), Speech Therapy

LWENT LLC
2815 N 55TH ST
MILWAUKEE, WI 53210
Phone: 414-324-9688 Fax: 414-988-5387
Wheelchair / Handicapped Accessible: Yes
Languages: English

MED GROUP TRANSPORTATION, LLC
11412 N PORT WASHINGTON RD #215
MEQUON, WI 53092
Phone: 414-755-0500 Fax: 414-755-1763
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Russian
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language

OUR DESTINY TRANSPORT SERVICE, OUR DESTINY, LLC.
7211 W. BRENTWOOD AVE
MILWAUKEE, WI 53223
Phone: 414-349-1013 Fax: 866-349-0896
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

PHASE II ENTERPRISES
3739 W VLIET ST
MILWAUKEE, WI 53208
Phone: 414-933-3900 Fax: 414-933-3901
Wheelchair / Handicapped Accessible: Yes
Languages: English*
Specialties: Medical Transportation, Specialized Transportation

PHOENIX TRANSPORTATION, LLC
16430 DANE CT EAST
BROOKFIELD, WI 53005
Phone: 262-373-0165 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

SAFEWAY TRANSPORTATION
8648 N 53RD ST
BROWN DEER, WI 53223
Phone: 414-264-9455 Fax: 414-264-4646
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

SENIOR EXPRESS TRANSPORTATION
5858 HONEYCREEK DR.
MILWAUKEE, WI 53221
Phone: 414-531-3809 Fax: 414-817-0480
Wheelchair / Handicapped Accessible: Yes
Languages: English*, Spanish
Specialties: Medical Transportation, Specialized Transportation

TRANSIT PLUS
1942 N 17TH ST
MILWAUKEE, WI 53205
Phone: 414-344-4550 Fax: 414-343-1787
Languages: English*

TRANSIT PLUS - TAXI
1942 N 17TH ST
MILWAUKEE, WI 53205-1652
Phone: Fax:
Languages: English

TRANSTAR MEDICAL LTD
P O BOX 509
CAMPBELLSPORT, WI 53010
Phone: 800-972-8080 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language

TRUMED TRANSPORT SERVICE
8027 W CARMEN AVE
MILWAUKEE, WI 53218
Phone: 414-466-7898 Fax:
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

UNITED COMMUNITY CENTER UCC
1028 S 9TH ST
MILWAUKEE, WI 53204
Phone: 414-384-3100 Fax: 414-645-0165
Wheelchair / Handicapped Accessible: Yes
Languages: English, Spanish*
Specialties: Adult Day Care, Daycare Transport, Daycare, Specialized Transportation

UNITY TRANSPORTATION, LLC
1752 N 56TH ST.
MILWAUKEE, WI 53208-1602
Phone: 414-406-3406 Fax: 414-259-0706
Wheelchair / Handicapped Accessible: Yes
Languages: English
Specialties: Medical Transportation, Specialized Transportation

VA TRANSPORTATION
411 W WILLOW TERRACE
FOX POINT, WI 53217
Phone: 414-807-4413 Fax: 414-228-9452
Wheelchair / Handicapped Accessible: Yes
Languages: Russian*, English
Specialties: Medical Transportation, Specialized Transportation

* Denotes provider's primary language