

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM



Have you Received a Disconnection Notice?

The Wisconsin Home Energy Assistance Program may be able to help

Crisis Benefits are an additional service provided to energy assistance recipients. Guidelines are set by Milwaukee County and are based on the availability of funds and the needs of your household. You may not file a fair hearing about Crisis Benefits.

Minimum Requirements for Crisis Benefits:

- ♦ You **MUST** be making regular payments to your energy provider.
- ♦ “Regular payments” means **4** or more payments in the last 6 months.
- ♦ Payments should at **LEAST** be \$35 and appropriate for your household income and size.



PLEASE NOTE:

Monthly payments are **REQUIRED** throughout the winter Moratorium (*November-April*)

- ♦ You and your household may only receive **1** Crisis Benefit per **12** month period; **3** crisis benefits in a 5 year period.
- ♦ You and your household are **ONLY** allowed to receive **7** lifetime Crisis Benefits ever.
 - *If this is your **1st, 2nd, or 3rd** Crisis application, you may qualify for up to the maximum benefit amount
 - *After **3rd** Crisis application, the maximum benefit amount is reduced to **\$150**
 - *Any benefit payment requires that you also make a payment to keep or restore service

Applying is Easy.

If you have questions about your eligibility status,
please come in to apply or contact us at:

(414) 270-4-MKE (4653) OR

online: www.energyassistancemke.org

Main Locations

Community Advocates:

728 North James Lovell Street(53233)

4906 West Fond du Lac Avenue (53216)

UMOS:

2701 South Chase Avenue (53207)

6767 West Greenfield Avenue (53214)

Furnace issues? After hours? Dial 2-1-1 for information and referrals



homeenergy+

UMOS
Building Better Futures



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Where People's Basic Needs Inspire Hope

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