



## Announcements & News Corner

### What's NEW on the DCSD Horizon?

Administrative Coordinators and clerical staff are working to centralize the referral process. In the coming months, instead of program referrals going to specific coordinators, all referrals will be going to one central place. We look forward to moving closer to our vision, which involves streamlining our operations and minimizing duplication of tasks.

Employment Program Changes: Project JUMP START ended effective December 31<sup>st</sup> of 2014, however, a new program began with the Milwaukee Area Workforce Investment Board (MAWIB) titled Making Milwaukee Work for Youth. The program offers case management and pre-employment training that can lead to paid work experiences. See De Shell Parker for additional information. Flyers and referrals are available.

All this hard work... Have we made a difference yet???

**YES!!** In 2013 Delinquency and Court Services Division (DCSD) reduced its Failure to Appear (FTA) rate from the baseline data collected in 2011 by 6%. In addition, DCSD reduced its re-arrest rate by 11% from the baseline data in 2011. This means there are more youth appearing for court and less youth being re-arrested before they can appear in court. This is an illustration of the hard work that this department does every day to meet the needs of youth and families that we serve as well as protect the community. Kudos to the Department!

### **Juvenile Justice Information Exchange, OP-ED: 10 Lessons for Juvenile Justice Field from the Texas Study**

The Juvenile Justice Information Exchange has identified national implications from a field study conducted in Texas on their juvenile justice system. The 10 key takeaways were:

1. ...dramatically decreasing the population of youth confined in state juvenile corrections facilities is good public policy.
2. ...contrary to commonly held fears, there is not a substantial population of super dangerous youth beyond the capacity of counties to supervise
3. ...although placing youth into local residential facilities is preferable to incarceration in state facilities (or, even worse, in adult prisons), it is still a poor investment of taxpayer dollars
4. Clearer state rules and direction are needed to encourage more investment in effective nonresidential programs
5. The key to success for local juvenile justice systems does not lie in more programs alone, but rather in more calibrated, more consistent decisions in the handling of individual cases.

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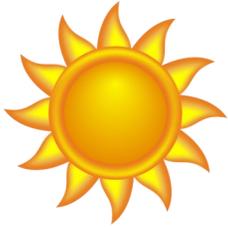
**B. Thomas Wanta  
Administrator, DCSD**

### Insider

#### SPECIAL RECOGNITIONS

1. Congratulations to **Andrea Lewis** for her new role as Department of Corrections (DOC) Liaison within her current HSW role.
2. Congratulations to **Janet Wegher** for her TAHC into the Executive Administrative Assistant Role.
3. Welcome to **Lucianna Gonzalez** in her transition from FFT Liaison to Quality Assurance Specialist—AODA for our department.

~ Take a moment to welcome and/or congratulate each of them when you have time ~



## *The Sunshine Report*

### Milwaukee County Accountability Program

DCSD's Milwaukee County Accountability Program (MCAP) continues to gain momentum in producing success. Five young men were among the latest to join the ranks of graduates from MCAP, receiving certificates and trophies for successfully completing the program. Two young men gained special recognition for completing MCAP without earning any violations, while another graduate was recognized for his academic progress while in the program. This young man completed six high school level classes while maintaining a grade point average above 3.0. One youth noted that "being recognized for hard work" was one of his favorite moments of the program; while another stated "being up there today and getting my award—that was the best part."



### Functional Family Therapy

As we have all come to know, Functional Family Therapy (FFT) is an evidence based model that works with the entire family as the client. This project was a result of Chief Flynn lobbying to Eloise Anderson, the Secretary of the Department of Children and Families for additional resources to help high risk youth and their families in Milwaukee.

The Smith\* family in conjunction with the FFT Therapist, have reported success in completion of the FFT program. The Smiths (including step parents) have worked hard at changing their family dynamic, e.g. improving communication, enhancing their problem-solving abilities as well as their decision-making skills. This family has demonstrated an ability to open up to one another in a respectful and appropriate manner that illustrates esteem and maintains the independence of its members. This is tremendous, given the Smith's previously "shut down" instead of communicating with one another which often resulted in poor consequences for the entire family. However, the family has now been successfully discharged from the FFT Program and the youth continues to utilize supportive services in the community to sustain the changes made.

*\*Name changed to protect privacy.*

### Juvenile Justice Information Exchange, OP-ED (continued from Page 1)

6. For the very small number of youth who require a period of residential custody, long stays in custody are unnecessary and wasteful.
7. Pervasive racial and ethnic disparities plaguing juvenile justice systems nationwide will not be remedied without an intentional and unwavering focus.
8. Local courts and probation agencies frequently

deviate from best practice in their handling of juvenile cases.

9. ...[the] study's most enduring value may be its largely unprecedented examination of local probation agencies.
10. Developing reliable data and strong state leadership are critical in improving juvenile justice practices and maximizing success at the local level.

\*For more information or to read the entire article, please visit: <http://jjiie.org/op-ed-10-lessons-for-juvenile-justice-field-from-texas-study/>

**\*\*Do you have great ideas and want to contribute to the Unity Club or  
The DCSD Insider Report?**

Contact DCSD Quality Assurance Department (De Shell Parker) for additional information  
257.5751 or via email at [DeShell.Parker@milwaukeecountywi.gov](mailto:DeShell.Parker@milwaukeecountywi.gov)

## The *Insiders* CHAMPION LEAGUE

Please look out for the DCSD Champions and utilize them when you have questions about their area of expertise. The champions are as follows:

**Motivational Interviewing Champions:** Anthony Zingale, Jennifer Forkes & Mark Erickson

**Urine Collection Technician Champions:** Mustafa Sabree, Veronica Burks, and Glenn Coleman

**Unity Club Champions:** Theresa Randall, McArthur LeFlore, Jennifer Forkes, Mark Erickson, Veronica Burks, Danyelle Brock & De Shell Parker.



*Want to be a DCSD CHAMPION? We encourage leadership and peer learning here at DCSD; therefore if you are interested in becoming a CHAMPION in an area of need, talk with your supervisor about the special skill set you have to offer and how you feel it would be beneficial to determine your appropriateness for becoming a DCSD CHAMPION.*

### A SAFETY TIP

Based on your training and experience, what is the best technique to de-escalate an angry client?

- A) Explain limits & rules in an authoritative but respectful tone
- B) Use good communication skills and don't get loud, yell or try to "over scream" the client
- C) Trust your instincts
- D) All of the above

If you chose **D All of the above**, you are correct!! All of the identified responses are good techniques to use when attempting to de-escalate an angry client. Good job!!

## Unity Club Announcements

Thanks to EVERYONE for participating in the Holiday Events at DCSD. Staff commented "this was really nice, I enjoyed it" "Wow, it looks really good in here" "The food was sooo good!"

### Mission:

The Unity Club primarily functions as an event planning committee for department supported events; where the mission is to facilitate teambuilding, promote peer support and positively unify the department's professionals in a healthy and consistent manner.

### Action Needed:

The Unity Club dispersed a survey to gather your thoughts regarding upcoming events. Please return the survey to Mark Erickson in order to have your ideas considered in the planning process.

### Upcoming Event Information:

The Unity Club will be hosting its next event:

*Pub Night @ The Chancery (7615 W. State Street) on  
Wednesday, March 18, 2015 from 4:30-6:30PM*

DCSD will venture into its own version of "March Madness" for this event; so **Stay Tuned** for more details...

### Tentative Upcoming Events/Activities:

- Summer – Staff Appreciation Event
- December – Holiday Events



*The Insider's Club*

~ Upcoming Birthdays & Anniversaries for the Quarter ~



**Birthdays**



January

- ◆ Patricia Rogers
- ◆ Karen Gilliam
- ◆ Robert Isabell
- ◆ Peter Madaus
- ◆ Diane Bates
- ◆ Danyelle Brock

February

- ◆ Jaleesa Lucas
- ◆ McArthur Leflore

◆ Clarindria Addison

- ◆ Matthew Garret
- ◆ Cindy Wolf

March

- ◆ Mo Rosado
- ◆ Jacob Miller
- ◆ Anthony Penman
- ◆ Janice Martinez

April

- ◆ Glenn Larson

May

- ◆ Sara Woitel
- ◆ Binette Solomon
- ◆ Tina Cloyd-Brooks
- ◆ Robert Zima

**Service Years**

January

- ◆ De Shell Parker - 1 Year

February

- ◆ Mark Erickson - 17 Years
- ◆ Bridgette Nathan - 15 Years

March

- ◆ Genevieve McClintock - 26 Years
- ◆ Karen Gilliam - 6 Years
- ◆ Laurie Grayson - 18 Years
- ◆ Lynn Bade - 1 Year
- ◆ Glenn Larson - 1 Year
- ◆ Mustafa Sabree - 1 Year
- ◆ Robert Wollner - 1 Year

April

- ◆ Tom Wanta - 39 Years
- ◆ Loretta Williams - 24 Years
- ◆ Robert Zima - 24 Years
- ◆ Rochelle Ceasar - 15 Years

- ◆ Mo Rosado - 14 Years

- ◆ Justine Filapek - 9 Years
- ◆ Melissa Graham - 6 Years
- ◆ Janice Martinez - 3 Years
- ◆ Danyelle Brock - 2 Year
- ◆ Veronica Burkes - 2 Year

- ◆ Jennifer Chung - 2 Year
- ◆ Tina Cloyd - 2 Year

May

- ◆ Binette Solomon - 37 Years
- ◆ Jerome Ernst - 27 Years
- ◆ Renatta Dobrosielski - 21 Years
- ◆ Vanessa Morgan - 21 Years
- ◆ Matthew Garrett - 20 Years
- ◆ Mark Phinisee - 20 Years
- ◆ Angela Triplett - 20 Years
- ◆ Diane Bates - 19 Years
- ◆ Dawn Mumaw - 1 Year

