



Delinquency & Court Services Division (DCSD) presents....



### What's NEW on the DCSD Horizon?

\*October and November marked a busy time for the network and contract services, as several DCSD program contracts were up for competition and renewal. A Request For Proposal (RFP) process was conducted and there are some new vendors and changes in programs that affect the service array for youth in Milwaukee County coming in 2015. Please stay tuned for additional information on the changes.

\*To better accommodate staff, the Wellness Health Screenings will be available at Children's Court Center in 2015.

\*Training will continue to be offered on a bi-monthly (sometimes monthly) basis, so please plan accordingly.

\*Policies and Procedures will continue to roll-out, please make sure you are keeping track and maintaining them in a safe place that you can reference when needed.

### *A Word from Tom*

As we come to the end of 2014, I wish to express appreciation to each of you and to acknowledge your hard work and dedication in serving the community by working with at-risk children and their families.

We value the dedication and work that you have demonstrated while working with at-risk youth, who at times can be very difficult. We thank you for your professionalism and for embracing the Department of Health and Human Services values and DCSD Vision.

In 2015, we will continue to increase effectiveness of service delivery throughout the Milwaukee County Juvenile Justice System. Our goal is to improve public safety by reducing further juvenile offending and to help youth find a positive direction for their lives by systematically introducing evidence-

based assessment, intervention, treatment, and management practices that research has shown reduce the risk of re-offending.

We will carry on to strive to model DHHS values of honesty, integrity, respect and trust while meeting both our departmental demands for the at-risk youth and the standards of our community. With your continued dedication, assistance and cooperation we will continue to make every effort to respect the dignity and worth of each individual we serve and be a Department you can be proud to be associated with. Thank you and have a prosperous and healthy 2015.

*B. Thomas Wanta*



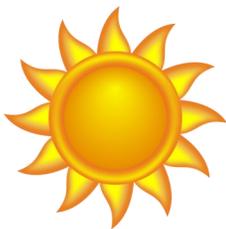
*B. Thomas Wanta  
Administrator, DCSD*

### **Insider SPECIAL RECOGNITIONS**

- Congratulations to Danette Parr for her new role as a Quality Assurance Specialist.
- Congratulations to McArthur LeFlore for his new permanent role as Human Service Worker Supervisor.
- Congratulations to Anthony Zingale for accepting new responsibilities as Group Home Services Specialist within his current HSW role.

~ Please take a moment to congratulate each of them for their accomplishments ~

- Welcome to the new Human Service Worker (HSW) Staff – we appreciate you and thank you for joining the team.
- High Five to Tana Jeter for demonstrating leadership in working with the YASI tool.



## *The Sunshine Report*

A young man referred to Children's Court Center for a property violation in 2007 successfully completed the First Time Juvenile Offenders Program as part of his Deferred Prosecution Agreement. This youth went through the remainder of his adolescence without re-offending. He also graduated from Holy Redeemer High School and earns his own part-time salary as a personal trainer. In 2014 he reconnected with his Human Service Worker (HSW) and requested support with his endeavors. This young man has enlisted into the armed services and wishes to protect our nation as a future leader of America. This is a demonstration of how the steadfast commitment and genuineness within our department directly contributes to the success of youth and families in our communities. Bravo to the HSW, the Department, and the greater community that supported this success.

A youth was referred to the DCSD Milwaukee County Accountability Program (MCAP) at the age of 17. He was interviewed multiple times prior to placement, and was accepted on direct recommendation of the Director of MCAP Service (RRCO). This youth would only have 11 months to complete the program, and was reluctant because of the intensity and level of restriction the program would involve. The youth began to develop relationships with MCAP team members and slowly started to make progress. He quickly showed aptitude in the Virtual School Program provided to MCAP youth, and was able to make strong academic progress. In addition, he completed more than 100 books while placed on the unit. Academic growth soon spurred personal growth, and before long, this youth was setting goals that would extend beyond the term of his probation.

The youth was originally identified by the Milwaukee Police Department (MPD) as a High Value Target (HVT). With this label attached to his name, he was guaranteed a great deal of scrutiny upon earning his way back into the community. Despite the constant police presence near and around the home, being falsely indicated in a crime by suspected former acquaintances, and an ongoing struggle to move beyond the choices of his past, this youth continued to make progress one goal at a time.

He enrolled in Wauwatosa Virtual Academy in September, and has been recognized statewide for his academic performance. This youth's rate of progress in classes was recorded at nearly three-times that of the average virtual student. Not just MCAP virtual students, but any student in the state. Since being released from the secure detention portion of the MCAP program, this youth has reached the following milestones:

- Completed all court-ordered requirements for his juvenile probation order
- Completed more than 35 job applications, secured multiple interviews, and found employment
- Completed three full classes, earning a 3.4 GPA
- Is on track to work off all municipal citations through an agreement with Running Rebels before the end of the juvenile order
- Had no negative interaction with law enforcement
- Followed all components of the MCAP program, including honestly reporting out choices that could lead to negative consequences, in order to remain in compliance

This youth is on track to complete the MCAP program successfully as of December 1, 2014.

### **SEPTEMBER Newsletter CORRECTIONS:**

- Laurie Grayson's years of service is 17 years rather than the 8 that was listed.
- The computers are thanks to IMSD rather than DHHS as was listed.

**\*\*Do you have great ideas and want to contribute to The DCSD *Insider* Report or to the Unity Club? Contact DCSD Quality Assurance Department (De Shell Parker) for additional information 257.5751 or via email at**

**[DeShell.Parker@milwaukeecountywi.gov](mailto:DeShell.Parker@milwaukeecountywi.gov)**

# The *Insiders* CHAMPION LEAGUE



Please look out for the DCSD Champions and utilize them when you have questions about their area of expertise. The champions are as follows:

**Motivational Interviewing Champions:** Anthony Zingale, Jennifer Forkes & Mark Erickson

**Urine Collection Technician Champions:** Mustafa Sabree, Veronica Burks, Diane Bates and Lynn Bade

**Unity Club Champions:** Theresa Randall, McArthur LeFlore, Jennifer Forkes, Mark Erickson, Veronica Burks, Danyelle Brock & De Shell Parker.

*Want to be a DCSD CHAMPION? We encourage leadership and peer learning here at DCSD; therefore if you are interested in becoming a CHAMPION in an area of need, talk with your supervisor about the special skill set you have to offer and how you feel it would be beneficial to determine your appropriateness for becoming a DCSD CHAMPION.*

### The Insiders' Club Staff Birthdays



#### October

- ◆ Justine Filapek
- ◆ Glen Coleman
- ◆ Vanessa Morgan
- ◆ Kathleen Smith
- ◆ Tiesha Marcus

#### November

- ◆ De Shell Parker
- ◆ Kelly Pethke
- ◆ Amanda Rainer
- ◆ Tana Jeter

#### December

- ◆ Mark Erickson
- ◆ Genevieve McClintock
- ◆ Jerome Ernst
- ◆ Lynn Bade
- ◆ Danette Parr
- ◆ Gloria Godfrey
- ◆ Iesha Sprewell

## Unity Club Announcements

Thanks to EVERYONE who contributed to making the Unity Club's events victorious over the last quarter. Your positive statements and contagious optimism have been direct influences on the Club's success! Remember, the Unity Club's mission is to facilitate team-building, promote peer support and positively unify the department's professionals in a healthy and consistent manner.

The Unity Club held its first informal event @ Bowlero Lanes on Sept 26<sup>th</sup> and it was a smash! It was great to see "Children's Court Center" scrolling across the screens of each lane and staff members sharing comradery. Thanks All!!

The Unity Club held its second formal event @ Children's Court on October 31<sup>st</sup> and it was a smashing success. The Unity Club raised money, collected canned goods to donate to the needy for the holiday and shared chili and desserts with the building. Thanks to all who contributed and participated to make the cook-off a success.

Special Thanks to the Cook-Off Judges for making the event "official!"

CONGRATULATIONS to **Mark Phinisee** for winning the bragging rights to making the greatest chili in the whole department!!

### Upcoming Events Sponsored by the Unity Club & DCSD:

*All activities will take place the week of December 8th*

**December 8th, 9th & 10th:**  
Secret Santa Small Gift Exchange

**December 11th**  
Pot Luck & Secret Santa Reveal  
12pm—2pm Rm. 1260

**December 12th**  
Evening Celebration @ Habanero's 5pm—7pm

*Free for All Staff, \$5 each additional guest  
RSVP to Unity Club Members by December 11th*

### FUN FACT...

Were you looking for something in your email but just can't find it? Try typing the key words or name of the sender in the 'search box' at the top of the page next to the 'new mail' link. Maybe that will

