

Chairperson: Supervisor Elizabeth Coggs-Jones 278-4265
Committee Clerk: Jodi Mapp, 278-4073
Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, January 30, 2008 - 11:30 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors West, Quindel, Johnson, Cesarz, Clark, Rice and Coggs-Jones
(Chair)

SCHEDULED ITEMS:

RESOLUTIONS – 1

1. 08-39 A Resolution by Supervisors De Bruin and Borkowski authorizing and directing the creation of a Work Group to study the possible structure and implementation of a County Use Ordinance that would encourage the use of Work Centers that primarily employ people with disabilities to provide certain goods and services that are currently being provided by the private sector. **(Also to the Committee on Transportation, Public Works, & Transit)**

APPEARANCE:

Supervisor Lynne De Bruin, 15th District

01:22 Supervisor De Bruin stated work started on this resolution about a year ago both at the national and the state level. Forty-nine states across the country have use ordinances, including the federal government. The State of Wisconsin has had a use ordinance since 1989. Use ordinances allow for preferential contracting with work centers that employ persons with disabilities as long as the contracts and proposals are competitive, valid, and provide high levels of quality of service.

Supervisor De Bruin went on to state that in Wisconsin in 2005, over 3,000 persons with severe disabilities were employed through these work centers. The Wisconsin Counties Association, working with organizations that serve persons with disabilities, put together a plan to take these types of proposals from the state level to the county level. The goal is to have this legislation in all Wisconsin counties. This resolution wasn't brought forth sooner due to the County being right in the middle of controversial contract negotiations. Supervisor De Bruin indicated she wanted to make sure that this legislation could never be used to stimulate or self create new privatization.

SCHEDULED ITEMS:

The language in the resolution is only for types of services that Milwaukee County has already privatized and that persons with severe disabilities, who are currently put in work centers, could do and competitively bid for. Supervisor De Bruin requested her colleagues support.

Questions and comments ensued.

06:42 A ***"FRIENDLY AMENDMENT"*** that was offered by Supervisor Johnson modified the Resolution on Line 56 deleting the word "March" and replacing it with the word "June" was accepted. There being no objections by the Committee, the amendment was ordered instituted by Madame Chair.

Supervisor Johnson also requested to be added as a co-sponsor.

08:14 Supervisor Rice requested to be added as a co-sponsor.

09:47 Ms. Marie Mace, Vice President of Community and Senior Services, Curative Care Network and President, Rehabilitation for Wisconsin, appeared and spoke regarding this item.

10:58 Supervisors Quindel, Cesarz, and Madame Chair also requested to be added as co-sponsors.

ACTION BY: (Johnson) Approve the Resolution as AMENDED. 7-0

AYES: West, Quindel, Johnson, Cesarz, Clark, Rice and
Coggs-Jones (Chair) - 7

NOES: 0

APPOINTMENTS – 1

2. 08-54 From the County Executive, appointing Ms. Eileen T. Hayes to the Aging Commission for a term expiring January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

00:14 Ms. McLaughlin introduced Ms. Hayes to the Committee who then provided brief comments.

00:56 Supervisor West requested that the Committee be provided with a current listing of the Aging Commission.

SCHEDULED ITEMS:

ACTION BY: (West) Approve. 7-0

AYES: West, Quindel, Johnson, Cesarz, Clark, Rice and
Coggs-Jones (Chair) - 7

NOES: 0

DEPARTMENT ON AGING - 2

3. 08HN01 From the Director, Department on Aging, submitting an updated informational report on the September, October, November and Year-to-Date (through November 30, 2007) Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Stephanie Stein, Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:27 Mr. Hodson explained the report represents year-to-date financial operation results for September, October, and November 2007. He summarized the report detailing revenues, expenditures, and surplus.

Questions and comments ensued.

The Committee took no action regarding this informational report.

4. 08HN02 From the Director, Department on Aging, submitting an informational report regarding snow shoveling efforts for the elderly including history of the Sun Squad/Winter Watch and Good Neighbor Programs in Milwaukee County. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Gary Portenier, Program Planning Coordinator, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging
Geri Lyday, Administrator, Disabilities Services Division

01:15 Ms. Stein began by providing the Committee with a brief history regarding the aforementioned programs. She stated the Winter Watch Program was initially a Department of Public Works program funded through Community Development Block Grant money. The program was eventually transferred to the Department on Aging at which time the Community Block Grant money was used to fund other things. The

SCHEDULED ITEMS:

Department needed the program to be funded with Base County Allocation funds and tax levy, neither of which is no longer available. In 2003, a decision was made to end the program. A volunteer coordination program was implemented contracting with Interfaith for older adults. There are nineteen neighborhood sites, and volunteers are recruited through parishes. This volunteer program has served almost as people as the paid program.

Ms. Stein recommended that the Department be able to advertise in the Supervisors' newsletters that volunteers are needed all over Milwaukee County. Goodwill, who was the previous provider, indicated that it would cost an estimate of \$254,000. This includes start up costs, vehicles, shovels, etc. Subsequent years would cost approximately \$174,000 to maintain the program.

Questions and comments ensued.

12:39 Ms. Lyday addressed the Committee explaining how the Disabilities Services Division handles snow shoveling/grass cutting requests.

The Committee took no action regarding this informational report.

DISABILITIES SERVICES DIVISION - 1

5. 08-27 From the Director, Department of Health and Human Services,
(a)(b) requesting authorization to enter into a 2008 Purchase of Service Contract with the Cathedral Center, Inc. in response to the transfer of emergency shelter care programs from the American Red Cross-Milwaukee Chapter.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Geri Lyday, Administrator, Disabilities Services Division

Questions and comments ensued.

00:28 **ACTION BY: (Johnson) Approve. 7-0**

AYES: West, Quindel, Johnson, Cesarz, Clark, Rice and
Coggs-Jones (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION - 3

6. 08HN03 From the Director, Department of Health and Human Services, submitting an informational report regarding the award of "Treatment Alternatives and Diversion" grant funds to the Behavioral Health Division from the Wisconsin Office of Justice Assistance. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:23 Mr. Hoze stated the Treatment Alternatives and Diversion (TAD) Program is funded by the Wisconsin Office of Justice Assistance. Its primary focus is the development of treatment alternatives to jail and prison sentences for non-violent offenders with drug and alcohol problems. The Behavioral Health Division, in collaboration with Milwaukee County Circuit Courts, submitted a mutual application for TAD grant funds in 2007 in which Milwaukee County was awarded a little over \$275,000. This year, again after collaborating with the Courts, BHD received notification that \$375,000 would be awarded for 2008. There's no match requirement for these funds.

Mr. Hoze also stated that although the program for 2008 is almost identical to the program and services provided in 2007, there is one significant difference. There will be on-going case management services provided by Justice 2000 for those participating in the TAD program in addition to the comprehensive Alcohol and Other Drug Abuse (AODA) screening services provided by Wisconsin Correctional Services (WCS).

Questions and comments ensued.

The Committee took no action regarding this informational report.

7. 08HN04 From the Director, Department of Health and Human Services, submitting an updated informational report regarding strategies to address issues associated with safety on patient care units. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

SCHEDULED ITEMS:

00:19 Mr. Hoze indicated that in the 2008 Adopted Budget, the Administrator of BHD was directed to convene a group, including clinical staff, managers, and nurses' union representatives to address safety issues associated with patients who present difficult and sometimes violent behavior on patient care units. BHD was also directed to provide a report with recommendations on that issue. During 2006 and 2007, significant attention has been focused on the increased number of altercations leading to violent behavior at BHD. As a result, several key strategies have been implemented to address the issues facing staff and patients at BHD.

01:39 Mr. Chianelli stated safety in the patient care units is the number one priority for administration and staff. Mr. Chianelli discussed in detail the strategies developed to address safety issues which include challenging behavior training, clinical restructure, and compliance with standards-quality/safety review; and the creation of a Psychiatric Crisis Services (PCS) Coordination Committee, a nursing administration action team, a security/patient care milieu action team, a code one action team, and treatment expansion and programming improvement committees.

Questions and comments ensued at length.

19:45 Patty Yunk, DC48, appeared and spoke regarding this item.

30:17 Supervisor Quindel requested the Department provide the Committee with numbers relating to incidents occurring at BHD over the last couple of years.

The Committee took no action regarding this informational report.

8. 08HN05 From the Director, Department of Health and Human Services, submitting a verbal informational report regarding Curative and Goodwill program initiatives for the mentally disabled.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCE:

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:25 Mr. Chianelli indicated that Paul Radomski and his team have been working in collaboration with Goodwill and Curative to oversee the transition process. They have identified approximately 43 people at the end of last year. Currently, there are about 34 people in the programs to date. Each of them are working toward plans of ending their time with

SCHEDULED ITEMS:

community employment. They will keep working toward the successful closure of those individuals enrolled in the program. They have every reason to believe they will have that accomplished by their target date.

Questions and comments ensued at length.

The Committee took no action regarding this informational report.

STAFF PRESENT:

Supervisor Lynne De Bruin, 15th District
Fran McLaughlin, Executive Assistant, County Executive's Office
Stephanie Stein, Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging
Gary Portenier, Program Planning Coordinator, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging
Geri Lyday, Administrator, Disabilities Services Division
Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes is available in the County Board Committee Services Division.

Length of meeting: 11:35 a.m. to 1:10 p.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs

Chairperson: Supervisor Elizabeth Coggs-Jones, 278-4265

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, March 12, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair)

EXCUSED: Supervisor Clark

SCHEDULED ITEMS:

RESOLUTIONS - 1

1. 08-130 A Resolution by Supervisor Coggs-Jones authorizing and directing certain Milwaukee County departments to perform and conduct analysis identifying policies, or lack thereof, that may discriminate against, hinder, and/or create barriers for males of color from entering into Milwaukee County's workforce.

00:23 Supervisor Coggs-Jones explained that this is one of the first items that is a product of the Men of Color Task Force, which met in February. The Task Force concluded that this study should be done by various departments to determine if there are barriers in place within the County and State that are discriminatory in regards to seeking employment. She indicated this is a study resolution that will be going to departments and staff.

01:01 A "**FRIENDLY AMENDMENT**" was offered by Supervisor Cesarz that modified the Resolution on Line 65 by adding the words ", if any," after the word "inequities" and deleting the words "lack thereof that may discriminate" after the word "or" and adding the verbiage "a lack of any policies to prevent discrimination" on Line 74. The friendly amendment was accepted by Supervisor Coggs-Jones. There being no objections by the Committee, the amendment was ordered instituted by Madame Chair.

05:09 Supervisors Johnson and West requested to be added as co-sponsors. Supervisor Coggs-Jones stated that Supervisor Clark requested to be added as a co-sponsor.

ACTION BY: (Coggs-Jones) Approve the Resolution as AMENDED. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

APPOINTMENTS - 3

2. 08-138 From the County Executive, appointing Mr. Frank Gonzales to the Aging Commission for a term expiring January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

- 00:12 Ms. McLaughlin introduced Mr. Gonzales to the Committee who then provided brief comments and clarification regarding his name. Mr. Gonzales indicated that Jr. should appear after his name.

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

3. 08-139 From the County Executive, appointing Mr. Casper Green to the Aging Commission for a term expiring January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

- 00:28 Ms. McLaughlin stated that she regrets to inform the Committee that Mr. Green was unable to appear due to illness.

- 00:36 Supervisor Cesarz indicated that he has had the opportunity to work with Mr. Green. He stated that as the Committee can see from Mr. Green's resume, he has been very active in the County, specifically the City of Franklin on behalf of seniors. He has worked closely with the Department on Aging on a number of programs including the expansion meal site in Franklin. Based on his strength, service, and resume, Supervisor Cesarz encouraged his colleagues to approve this appointment.

ACTION BY: (Cesarz) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

4. 08-140 From the County Executive, appointing Sister Edna Lonergan to the Aging Commission for a term expiring January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

DEPARTMENT ON AGING - 3

5. 06-460(a)(b) From the Director, Department on Aging, requesting authorization to amend two (2) program and service contracts under the *Connecting Caring Communities* program from the original periods ending January 31, 2008, to revised periods ending December 31, 2008, to enable both vendors to complete work funded under year four of the Robert Wood Johnson Foundation Community Partnerships for Older Adults initiative and with local share commitments provided by the Helen Bader Foundation, the Faye McBeath Foundation, and the Greater Milwaukee Foundation.

APPEARANCES:

Stephanie Stein, Director, Department on Aging

Gail Cheatham, Assistant Director, Department on Aging

00:40 Ms. Stein stated that the Department's official Robert Wood Johnson grant, *Connecting Caring Communities*, ended on January 31, 2008. The foundations supporting the project favor extending the contract period to complete the work of the initiative and are allowing all of the grantee communities to use any unused money in what is being called an extension year (year five). The two agencies named have unused money and will use that money to continue to do the same work in neighborhood organization and neighborhood communication through this next contract year.

ACTION BY: (Johnson) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

6. 08-128 From the Director, Department on Aging, requesting authorization to execute contracts with Interfaith Older Adult Programs, Inc., totaling \$34,200 and Institute for Collaborative Health Interventions, Inc. totaling \$28,846 for the period February 1, 2008 through December 31, 2008 under *Connecting Caring Communities – Neighborhood Technical Assistance Project*, funded through grants from the Helen Bader Foundation, the Faye McBeath Foundation, and the Greater Milwaukee Foundation.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging

- 00:38 Ms. Stein indicated that these contracts are the result of the very effective and good work that was done in organizing the first four neighborhoods under this project. Other neighborhood leaders stepped forward and requested that the Connecting Caring Communities – Neighborhood Technical Assistance Project continue the work being done. The local foundations listed have been so pleased with the outcome that they want to continue to support this effort. They are committed to funding the project for two more years to organize at least one more neighborhood to better the lives of older people.

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and
West (Chair) - 6

NOES: 0

7. 08-91 From the Director, Department on Aging, submitting a report projecting a 2008 Capitation Revenue and Expenditure increase in excess of \$75,000. **(Also considered by the Committee on Finance and Audit)**

APPEARANCES:

Stephanie Stein, Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging

- 00:15 Ms. Stein indicated that this informational piece represents the Department receiving a higher capitation amount from the State than was budgeted. This higher capitation amount was not confirmed until after the budget was passed.

- 00:53 Mr. Hodson stated how the money would be used and indicated that a detailed budget transfer will be presented to the Committee identifying

SCHEDULED ITEMS:

the specific 2008 budget line items to be affected.

Questions and comments ensued.

The Committee took no action regarding this informational report.

DISABILITIES SERVICES DIVISION - 1

8. 08-127 From the Director, Department of Health and Human Services, providing an update on the Department's Long Term Care Reform planning process and requesting authorization to begin negotiations with the Wisconsin Department of Health and Family Services to address state funding issues in the Family Care expansion project.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Geri Lyday, Administrator, Disabilities Services Division

00:35 Mr. Hoze explained during the last 18 months, the Department has worked very closely with the Department on Aging to jointly formulate a plan to expand Family Care in Milwaukee County for people with disabilities under the age of 60. The focus of these planning efforts include determination of financial solvency, program design, projected populations to be served, and operational infrastructure needs.

Mr. Hoze provided a full update on the planning efforts and also highlighted some of the critical financial issues that need to be resolved prior to proceeding with implementation. He provided information regarding the Aging and Disabilities Resource Center, Managed Care Organization (MCO), provider network, staffing, and community input. He also identified the specific budgetary considerations and challenges as the loss of waiver revenue, new Family Care revenue, operational/staffing assumptions, net shortfall, eligibility function, and Basic County Allocation (BCA) intercept.

Mr. Hoze indicated that the Department has developed governing principles that are being recommended for endorsement to guide the discussion with the State regarding Family Care expansion, which are funding and program/service assumptions.

12:11 Ms. Lyday stated at the beginning of this planning process, it was known that there would be programmatic and fiscal challenges, primarily because this is a huge system change. The Division operates waiver programs, and that money will then be moved to the Care Management

SCHEDULED ITEMS:

entity, which will support not only existing waiver participants but approximately 2,400 new participants on waiting lists.

Questions and comments ensued.

35:58 Ms. Barbara Beckert, Director, Disability Rights Wisconsin (Milwaukee Office) appeared and spoke regarding this item.

ACTION BY: (Johnson) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

BEHAVIORAL HEALTH DIVISION - 6

9. 08HN06 From the Director, Department of Health and Human Services, submitting an informational report regarding a license agreement between the Behavioral Health Division and the McHenry County, Illinois, Mental Health Board for the synthesis information system. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:39 Mr. Hoze stated in 1999 BHD developed the Synthesis information system, which is an internet based managed care software system used to manage and track clients and service calls for children with serious emotional and mental health needs. It is a state of the art system and has been used by Wraparound Milwaukee and other communities across the country to manage data for their mental health programs. Interest by other communities in utilizing Synthesis began in 2000. The State of New Jersey leased the software for its System of Care programs for children with serious mental health needs, the State Bureau of Milwaukee Child Welfare utilized the system for its child welfare sites for 18 months, and Cuyahoga County in Cleveland Ohio has utilized the system through a lease agreement for their Tapestry program (similar to Wraparound) since 2006.

Mr. Hoze indicated several counties have now expressed their desire to purchase the Synthesis software from Milwaukee County rather than lease it. Corporation Counsel secured the law firm of Wildman, Harrold, Allen, and Dixon, LLT, who are experts in the legal aspects of information technology, to prepare a source code license agreement. Through this

SCHEDULED ITEMS:

agreement, Wraparound could offer those communities the right to obtain a license for the object code and source code versions of the system. Essentially, the communities would be purchasing Synthesis and could make their own modifications and changes to the system to meet their own needs while still maintaining maximum protection for Milwaukee County. The revenue from the sale of Synthesis would go back into the Wraparound program.

Questions and comments ensued.

The Committee took no action regarding this informational report.

10. 08HN07 From the Director, Department of Health and Human Services, submitting an informational report regarding an intergovernmental cooperation agreement between the Behavioral Health Division and the Milwaukee Board of School Directors for the provision of a mental health liaison and other services under the Safe Schools/Healthy Student Grant.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

- 00:25 Mr. Hoze explained the Safe Schools/Healthy Students Initiative is designed to strengthen, enhance, and expand the collaborative relationship between community-based organizations and Milwaukee Public Schools (MPS). The initiative is the result of a four-year federal grant from the Department of Education that was awarded to MPS. The goals of the grant is to reduce levels of disruption and violence in target schools, prevent or reduce substance abuse, increase academic and social success in school, and increase access to appropriate mental health services for students as needed. The initiative will target 25 MPS schools and five non-public schools in the City of Milwaukee. The Wraparound Program was invited to participate in the initiative to support the goal of helping to improve student access to public mental health assessment and treatment services. Wraparound has created a mental health liaison for the targeted schools and will provide additional training in mental health assessment and intervention by the Mobile Urgent Treatment Team. MPS has allocated money for the next four years to fund these services.

The Committee took no action regarding this informational report.

SCHEDULED ITEMS:

11. 07-473(a)(a) From the Director, Department of Health and Human Services, requesting authorization for the Director or a designee to enter into a month-to-month Professional Service Contract with DMS Imaging, Inc. for the Behavioral Health Division until Disadvantaged Business Enterprise (DBE) requirements are met.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

00:45 Mr. Hoze indicated DMS has made significant progress in becoming DBE compliant and that is why the Department is recommending a month-to-month contract in order to monitor the progress closely and report back to the Committee.

Questions and comments ensued.

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

12. 08-5(a)(b) From the Director, Department of Health and Human Services, requesting authorization to increase the Behavioral Health Division's 2008 Purchase of Service Contract with Our Space, Inc. by \$48,543 from \$425,318 to \$473,861 for peer support activities and initiatives.

00:01 ***ACTION BY: (Coggs-Jones) Approve. 6-0***

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

13. 08-5(a)(c) From the Director, Department of Health and Human Services, requesting authorization to enter into a 2008 Purchase of Service Contract with Milwaukee Mental Health Associates, Inc. as a result of its acquisition of Milwaukee Mental Health Services, Inc.

00:18 ***ACTION BY: (Coggs-Jones) Approve. 6-0***

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

14. 08-114 From the Director, Department of Health and Human Services, requesting authorization for a change in the pay policy governed by Chapter 17.16(2) of the Milwaukee County General Ordinances regarding holiday pay for physicians and psychiatrists. **(Also to the Committee on Personnel)**
- 00:28 **ACTION BY: (Coggs-Jones) AMEND the Resolution as follows: delete Lines 84 and 86 and all verbiage after the word "morning" starting on Line 89. 6-0**
- AYES:** Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6
- NOES:** 0
- ACTION BY: (Coggs-Jones) Approve as AMENDED. 6-0**
- AYES:** Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6
- NOES:** 0

ECONOMIC SUPPORT DIVISION - 1

15. 08HN08 From the Director, Department of Health and Human Services, submitting an informational report regarding the Economic Support Division's (ESD) modernization initiative. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**
- APPEARANCES:**
Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, ESD, DHHS
- 00:18 Mr. Hoze gave the Committee an overview of the basic plan for the modernization initiative as well as some of the impacts it will have. The food share medical assistance and childcare applications and cases are at an all time high for Milwaukee County. ESD historically operated within a model that is dependent upon face-to-face contact. Customers are forced to make multiple visits to the agency and often spend two or more hours in the offices each visit, which causes them to miss work and places them in jeopardy of losing their jobs. This discourages people from applying and has caused customer service to decline.
- Mr. Hoze stated the modernization initiative will be a new approach to service delivery and is based on streamlined work flows, technology innovations, and partnerships with local community based organizations. The initiative will focus on encouraging customers in Milwaukee County

SCHEDULED ITEMS:

to apply and recertify for benefits on-line and by phone. While face-to-face service will still be available, customers will no longer be forced to go to ESD facilities to seek food share or medical assistance. This will allow the ability to reallocate resources currently utilized for face-to-face interviews to areas of greater need within ESD.

Mr. Hoze indicated that in the new model, the Robles Center will be responsible for all intake/application processing, while the Coggs Center will handle ongoing case maintenance. Technology innovation includes the implementation of the Q-Matic electronic routing system, which offers self check in, service assignment, and real-time monitoring of customer experience.

Questions and comments ensued.

38:46 Ms. Margaret Anne Meyer appeared and provided comments.

The Committee took no action regarding this informational report.

Item #s 16 and 17 were considered together.

DELINQUENCY AND COURT SERVICES DIVISION - 2

16. 07-61(a)(a) From the Director, Department of Health and Human Services, requesting authorization to execute a one-year Professional Service Contract extension with the Planning Council for Sports Authority fiscal agent services from March 1, 2008 through February 28, 2009.

SEE ITEM #17 FOR COMMITTEE ACTION

17. 08-125 From the Director, Department of Health and Human Services, requesting authorization to distribute 2008 funds for the Youth Sports Authority.

ACTION BY: (Johnson) Approve Item #s 16 and 17. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

STAFF PRESENT:

Fran McLaughlin, Executive Assistant, County Executive's Office
Stephanie Stein, Director, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging
Corey Hoze, Director, Department of Health and Human Services
Geri Lyday, Administrator, Disabilities Services Division
John Chianelli, Administrator, Behavioral Health Division
Felice Riley, Administrator, Economic Support Division, DHHS
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:04 a.m. to 11:25 a.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, May 14, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

SCHEDULED ITEMS:

APPOINTMENTS - 1

1. 08-175 From the County Executive, appointing Mr. Corey Hoze to the position of Director of the Department of Health and Human Services for Milwaukee County.

APPEARANCE:

Scott Walker, County Executive

- 00:10 County Executive Walker introduced Mr. Hoze to the Committee and summarized Mr. Hoze's background and experience. Mr. Hoze provided brief comments.

ACTION BY: (Coggs) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

DEPARTMENT ON AGING - 3

2. 07-34(a)(c) From the Director, Department on Aging, requesting authorization to adjust final awards and allocate \$7,259 in available funds to Goodwill Industries, increasing their contract from \$87,300 to \$94,559, and allocate \$6,024 to the Indian Council of the Elderly, Inc., increasing their contract from \$84,572 to \$90,596, to provide services.

APPEARANCES:

Stephanie Stein, Director, Department on Aging

Gail Cheatham, Assistant Director, Department on Aging

SCHEDULED ITEMS:

- 00:36 **ACTION BY: (Mayo) Approve. 7-0**
AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7
NOES: 0
3. 08-187 From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract totaling \$108,540 with the Board of Regents of the University of Wisconsin System on behalf of the University of Wisconsin - Milwaukee College of Health Sciences (CHS), for the period February 15, 2008, through December 31, 2009, to coordinate and staff a two-year project entitled "Help Yourself to Health Aging" funded through a grant from the Wisconsin Department of Health and Family Services (DHFS) in support of the Aging Resource Center's ongoing prevention programs and to expand the Chronic Disease Self-Management initiative targeted to serve older adults living in urban neighborhoods.
- APPEARANCES:**
Stephanie Stein, Director, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging
Dr. Linda Cieslik, Community Health Program Coordinator, Department on Aging
- Questions and comments ensued.
- 02:39 Supervisor De Bruin requested a brief information sheet reflecting the administrative cost breakdown of this contract and any other information that is appropriate.
- 03:02 Madame Chair directed the information be submitted to all Committee members.
- ACTION BY: (Dimitrijevic) Approve. 7-0**
AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7
NOES: 0
4. 08HN09 From the Director, Department on Aging, submitting an updated informational report on the January, February, March and Year-to-Date (through March 31, 2008) Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

SCHEDULED ITEMS:

APPEARANCES:

Stephanie Stein, Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:42 Mr. Hodson explained the report represents year-to-date financial results for CMO operations through March 31, 2008. He summarized the report detailing revenues, expenditures, and surplus.

Questions and comments ensued.

03:02 Madame Chair indicated that this report would now be due quarterly as opposed to monthly.

The Committee took no action regarding this informational report.

DISABILITIES SERVICES DIVISION - 1

5. 08-27(a)(c) From the Director, Department of Health and Human Services (DHHS), requesting authorization to increase 2008 Purchase of Service Contracts with birth-to-three providers for the provision of birth-to-three/early intervention services in the Developmental Disability Program area of the Disabilities Services Division.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Geri Lyday, Administrator, Disabilities Services Division, DHHS

Questions and comments ensued.

00:26 ***ACTION BY: (Clark) Approve. 7-0***

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

OFFICE FOR PERSONS WITH DISABILITIES - 2

6. 08-195 From the Director, Office for Persons with Disabilities, requesting authorization to submit a proposal in conjunction with its Wil-O-Way agency partners, Goodwill Industries of Southeastern Wisconsin and Easter Seals Kindcare to the City of Wauwatosa for Community Development Block Grant funding for capital improvements to the Wil-O-Way Underwood facility.

SCHEDULED ITEMS:

APPEARANCE:

Don Natzke, Director, Office for Persons with Disabilities

Questions and comments ensued.

00:26 ***ACTION BY: (Mayo) Approve. 7-0***

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

7. 08-196 From the Director, Office for Persons with Disabilities, requesting authorization to submit a proposal to the Milwaukee Area Workforce Investment Board for 18 summer youth positions to work at the Wil-O-Way Park summer camp.

APPEARANCE:

Don Natzke, Director, Office for Persons with Disabilities

00:18 ***ACTION BY: (Dimitrijevic) Approve.***

Discussion ensued.

00:51 Supervisor Clark offered the following Amendment:

ACTION BY: (Clark) AMEND the resolution by adding the word “retroactively” after the word “to” on Line 35 and add the language “and accept funding” after the word “Board” on Line 36. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

ACTION BY: (Clark) Approve as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

DELINQUENCY AND COURT SERVICES DIVISION – 2

8. 08-188 From the Director, Department of Health and Human Services, requesting retroactive authorization to apply for and accept grant dollars from the State of Wisconsin for programs within the Delinquency and Court Services Division.

SCHEDULED ITEMS:

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services Division

01:36 Mr. Hoze stated this is basically related to their Disproportionate Minority Contact (DMC) program, which has been in operation since 2003. This is just a continuation of funding from the State Office of Justice Assistance (OJA). Those funds will be received as of July 1, 2008.

Questions and comments ensued.

0 4:33 Supervisor Mayo requested Mr. Meaux provide the Committee with a progress report as it pertains to the Staying Alive program.

ACTION BY: (Clark) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

9. 08HN10 From the Administrator, Delinquency Court Services, providing a **verbal** informational report on the status of the In-House Correctional Services contract and the children affected. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCE:

Eric Meaux, Administrator, Delinquency and Court Services Division

00:35 Mr. Meaux stated back in November of 2007, the Division was informed by In-House Correctional Services that they would terminate their contract in early 2008. Based upon that information, a three-month agreement was entered into with In-House that would allow kids to transition into similar existing programs. The contract terminated on January 31, 2008, and at that time as of January 1, 2008, there were only 15 kids in the program. These kids were subsequently either discharged by the Court from monitoring or transferred to other programs.

Mr. Meaux went on to state during this two month transition period, December of last year and January of this year, similar youth that would have been served by the In-House program had the ability to serve in the Division's Level 2 monitoring program, which is already in place. During the first four months of 2008, there were almost 300 kids admitted to the Level 2 program. The rest were put on a very short waiting list. The average wait time is four days. In 2008, they added 12 slots to the Level 2 program, which is comparable to the average of 14

SCHEDULED ITEMS:

kids admitted per month to the previous In-House program. After a full review, the Division is not looking to make any changes.

03:07 Supervisor Clark requested the Committee be provided with a quarterly updated report on the status of the waiting list for the Level 2 program.

The Committee took no action regarding this informational report.

ECONOMIC SUPPORT DIVISION - 1

10. 08HN11 From the Director, Department of Health and Human Services, providing a **verbal** update regarding the Economic Support Division's modernization initiative. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

00:16 Mr. Hoze informed the Committee that the Department implemented the Economic Support Division's modernization initiative April 1, 2008. They have made considerable progress and are working on fine tuning the initiative.

00:53 Ms. Riley stated since moving into the implementation phase on April 1, 2008, they have reviewed recertification and intake numbers regarding face-to-face interviews, mail-in requests, child care, telephone interviews, and the bilingual Spanish caseload, which include face-to-face and mail-in requests. She provided information regarding the Access website application process and indicated that they are remaining focused on moving more of the customer population into the use of Access. Clients are becoming familiar with the Access website and are not only using it for applications, but they are using it to report changes as well.

Ms. Riley indicated the Department entered into a media campaign that ran from March 21, 2008, through April 20, 2008. The campaign included a variety of advertisements and print ads that were placed in various community papers. They also ran on-air advertisement in terms of live and taped interviews. A brochure was also put together that is being distributed throughout the community. The brochure focuses on an overall explanation of the modernization, how to apply, where to apply, how to utilize the Access website, and what you can use that website for.

SCHEDULED ITEMS:

They have identified areas of concern that need adjustment which include the overall intake schedule and how they continue to service the expedite population. An expedite customer is an individual that is eligible to receive food share benefits relatively quickly.

Questions and comments ensued.

49:49 Mr. David Eisner, President, Local 594, AFSCME DC48, appeared and spoke regarding this item.

The Committee took no action regarding this informational report.

BEHAVIORAL HEALTH DIVISION - 3

11. 08-5(a)(d) From the Director, Department of Health and Human Services, requesting authorization to increase the 2008 Purchase of Service Contract with Our Space, Inc. by \$55,000 for the purpose of expanding housing services and peer support activities relating to the United House Development Project.

APPEARANCE:

James Hill, Director, Housing Division, DHHS

Questions and comments ensued.

00:23 **ACTION BY: (Coggs) Approve. 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

12. 08HN12 From the Administrator, Behavioral Health Division (BHD), submitting a **verbal** informational report addressing BHD's operations and staffing issues. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCE:

John Chianelli, Administrator, Behavioral Health Division

00:21 Mr. Chianelli indicated that in this quarter, their growth of hiring nurses continues. Sixty-two registered nurses were interviewed, 38 offers were made, and 25 new registered nurses were hired, trained, and are now working on the patient care units. In addition, there was a focus on hiring certified nursing assistants as part of this initiative. Forty-two applicants were interviewed, 14 offers were made, and 10 certified nursing assistants were hired, trained, and are working on the patient care units as well.

SCHEDULED ITEMS:

Ads have also been run through DHR to get online exposure. Mr. Chianelli went on to state that they participated in four separate job fairs targeting nursing recruitment. All of these efforts combined has definitely had an impact on the Division's vacancy issues.

Questions and comments ensued.

13:00 Madame Chair directed the Clerk to provide the Committee with a copy of the report from the January cycle that identified BHD's vacancy issues.

The Committee took no action regarding this informational report.

The Committee broke at approximately 11:05 a.m. and reconvened at approximately 11:20 a.m. The roll call was taken and all Committee Members were present, except for Supervisor Coggs who appeared shortly thereafter.

13. 07-71(a)(a) From the Directors, Department of Health and Human Services and Economic and Community Development, requesting authorization to enter into final negotiations with WEAS Development Co. for the long-term lease of the St. Michael Hospital facility for Behavioral Health Division inpatient and nursing home operations. **(Also to the Committees on Economic and Community Development and Finance and Audit)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Alex Kotze, Financial Analyst, Behavioral Health Division
John Chianelli, Administrator, Behavioral Health Division
James Tietjen, Administrator, Management Services Division, DHHS
Greg High, Director, Architecture, Engineering, and Environment, TPW&T

01:28 Mr. Hoze provided the Committee with background information on this project and spoke regarding the structural and environmental analysis of the St. Michael Hospital facility that lead to the proposal that is currently before the Committee. Mr. Hoze stated over the last ten months, a tremendous amount of work has been done to provide a thorough analysis of the following options: renovate BHD, build a new BHD facility, purchase St. Michael's Hospital, lease St. Michael's Hospital, and maintain status quo at BHD.

04:35 Ms. Kotze walked the Committee through Attachments D and E, which reflect the fiscal numbers that correspond with the project options as

SCHEDULED ITEMS:

previously listed focusing on the most inexpensive option, the leasing option.

07:47 Mr. Chianelli addressed the impact this move would have on patient care. He explained how they see the leasing option as being a benefit to actual service delivery and BHD's ability to serve people. It would also allow them to rethink the clinical design of how they provide patient care.

12:02 Mr. Hoze, in summary, stated that as a result of all the analyses, it is requested that authorization be granted to DHHS, DAS, and the Department of Economic and Community Development to enter into final negotiations with WEAS Development for the long-term lease of St. Michael Hospital. He reviewed the conclusions that support this recommendation.

14:35 ***ACTION BY: (Dimitrijevic) Temporarily Lay Item Over. 7-0***
AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7
NOES: 0

Item was temporarily laid over and readdressed shortly thereafter.

Questions and comments ensued at length.

52:26 Supervisor De Bruin requested something in writing from this Administration stating that they are committed to providing acute in-patient care for persons with severe persistent mental illness in this community for the next 25 years. She indicated that she would like to be assured that County Executive Scott Walker is committed to positioning Milwaukee County as the primary provider of these services in this community for the next 25 years. Supervisor De Bruin also requested a chart reflecting net operating costs for the next five years.

1:27:11 The following people appeared and spoke regarding this item:
Ms. Patty Yunk, AFSCME, DC48
Dr. Jon Gudeman
Ms. Stephanie Bloomingdale, WI Federation of Nurses and Health Professionals
Mr. Steve Zais, WI Federation of Nurses and Health Professionals
Mr. Robert Wrenn, Transitional Living Services
Rob Henken, President, Public Policy Forum

SCHEDULED ITEMS:

The following people registered regarding this item:
Ms. Mary Neubauer
Mr. Howard Snider

ACTION BY: (Mayo) Lay the item over and refer to County Board and Audit staff for review of all options presented, particularly the Department's recommended leasing option, with a recommendation/report from staff as to which, in their opinion, is the best option for the next meeting cycle to the Committees on Economic and Community Development, Finance and Audit, and Health and Human Needs . 6-1

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, and
Lipscomb - 6

NOES: West (Chair) - 1

SCHEDULED ITEMS:

STAFF PRESENT:

Scott Walker, County Executive, County Executive's Office
Stephanie Stein, Director, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging
Dr. Linda Cieslik, Community Health Program Coordinator, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging
Corey Hoze, Director, Department of Health and Human Services
Geri Lyday, Administrator, Disabilities Services Division
Don Natzke, Director, Office for Persons with Disabilities
Felice Riley, Administrator, Economic Support Division, DHHS
James Hill, Director, Housing Division, DHHS
John Chianelli, Administrator, Behavioral Health Division
Alex Kotze, Financial Analyst, Behavioral Health Division
James Tietjen, Administrator, Management Services Division, DHHS
Greg High, Director, Architecture, Engineering, and Environment, TPW&T
Martin Weddle, Research Analyst, County Board

This meeting was recorded. The foregoing items were not necessarily considered in agenda order. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:05 a.m. to 2:02 p.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, June 18, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

SCHEDULED ITEMS:

APPOINTMENTS - 3

1. 08-224 From the County Executive, appointing Ms. Stephanie Sue Stein to the position of Director of the Department on Aging for Milwaukee County.

APPEARANCE:

Scott Walker, County Executive

- 00:21 County Executive Walker introduced Ms. Stein to the Committee and summarized her background and experience with the Milwaukee County Department on Aging's services and programs.

Committee members provided comments regarding this appointment.

ACTION BY: (Dimitrijevic) Approve. 6-1

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair) - 6

NOES: Clark - 1

2. 08-235 From the Director, Department of Health and Human Services, appointing Mr. John Chianelli to the position of Administrator of the Department of Health and Human Services Behavioral Health Division.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services (DHHS)

- 00:22 Supervisor Clark requested that Mr. Chianelli's resume be forwarded to the Board.

- 01:03 Mr. Hoze provided the Committee with background information on Mr. Chianelli's County work history, which includes Director of the County

SCHEDULED ITEMS:

Health Programs Division and a clinician and senior administrator at the Behavioral Health Division (BHD). He also referred to his current experience as Administrator of BHD and the initiatives and efforts put in place by Mr. Chianelli as such.

Committee members provided comments regarding this appointment.

ACTION BY: (Dimitrijevic) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

3. 08-243 From the County Executive, appointing Ms. Mattie Payne to the Aging Commission. Ms. Payne will replace Mr. David Hoffman and her term will expire January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

00:05 **ACTION BY: (Mayo) Approve.**

Supervisor Mayo withdrew his motion.

00:50 Ms. Payne provided brief comments.

ACTION BY: (Lipscomb) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

RESOLUTIONS - 1

4. 08-205 A Resolution by Supervisor West urging the Governor, State of Wisconsin, to convene a study group to examine the State's current juvenile corrections system and requesting an audit of the State's juvenile corrections system be conducted.

00:34 Supervisor West explained her resolution supports Senator Lena Taylor's call for an audit (fiscal as well as programmatic) of the juvenile corrections system. Supervisor West discussed the possibility of closing a facility that is currently operating and opening a new facility that implements programs where kids are close to home, families get involved, and kids are provided with hands on assistance and mentors. She is aware of fact that this could be expensive but feels the kids would be better served the

SCHEDULED ITEMS:

closer they are to home.

Supervisor West offered an amendment that addressed the programmatic aspect of the audit, the recidivism rate, the average lengths of stay, and the continuity and coordination of release services.

02:40

Supervisors Coggs, Clark, and Dimitrijevic requested to be added as co-sponsors of this resolution.

Questions and comments ensued.

ACTION BY: (Mayo) Approve Supervisor West's AMENDMENT that adds the following BE IT FURTHER RESOLVED clause on Line 81: "BE IT FURTHER RESOLVED, that the audit shall review programmatic issues, recidivism rates, average lengths of stay in correctional institutions for juveniles and continuity and coordination of post release services for juveniles; and." 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

ACTION BY: (Clark) Approve as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

BEHAVIORAL HEALTH DIVISION - 2

5. 08-5(a)(e) From the Director, Department of Health and Human Services, requesting authorization to increase the 2008 Purchase of Service Contract with Transitional Living Services, Inc. by \$27,450 for the purpose of expanding benefit acquisition services to clients of the Behavioral Health Division.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division

Questions and comments ensued.

00:43

ACTION BY: (Coggs) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

6. 08-5(a)(f) From the Director, Department of Health and Human Services, requesting authorization to amend the Behavioral Health Division's 2008 Purchase of Service Contract for Central Intake Unit services from one master contract with two subcontracts to three independent contracts.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division (BHD)
Walter Laux, Acting Director, Adult Community Mental Health & AODA Services, BHD, DHHS

00:25 Supervisor Coggs offered an amendment that directs staff to come up with a better system of handling the waiting lists by balancing them between the three entities.

01:45 Mr. Chianelli expressed concerns regarding this amendment, which splits the waiting list up into three individual waiting lists. He indicated that there are priority mandates instituted by the federal and state governments for priority populations. Priority populations are pregnant women and women with children. A centralized waiting list is necessary in order to service the priority populations in a timely fashion. Having multiple waiting lists creates a situation where people may not be fairly serviced in respect to their chronological order. He went on to state that to communicate as a system to ensure that people are being brought in chronologically would be very difficult. It would also create an issue with controlling the numbers and sheer volume. There would be a large financial implication should the number of people being serviced increased out of control. This would impact expenditures. Mr. Chianelli stated having the list centralized would ensure the ability to bring people in fairly and chronologically as they applied on a day-to-day basis, to meet the Department's federal priority population mandates, and maintain control over the actual costs of care for people.

Questions and comments ensued.

The following people appeared but did not speak regarding this item:

Mr. Mark Fossie

Ms. Sheila Fossie

ACTION BY: (Coggs) AMEND the Resolution by adding the following BE IT FURTHER RESOLVED clause on Line 45: "BE IT FURTHER RESOLVED, that upon adoption of this resolution, the Director, Department of Health and

SCHEDULED ITEMS:

Human Services, or his designee, is authorized to amend the three separate contracts with IMPACT, M&S, and WCS requiring that each entity establish its own waiting list and that these waiting lists be balanced among the three entities to ensure efficiency and continuity of services.” 4-3

AYES: Dimitrijevic, Coggs, Mayo, and Clark, - 4
NOES: De Bruin, Lipscomb and West (Chair) - 3

ACTION BY: (Coggs) Approve as AMENDED. 5-2

AYES: Dimitrijevic, Coggs, Mayo, Clark, and West (Chair) - 5
NOES: De Bruin and Lipscomb - 2

DELINQUENCY AND COURT SERVICES DIVISION – 1

7. 08-236 From the Director, Department of Health and Human Services requesting retroactive authorization to apply for and accept grant dollars totaling \$81,014 from the Wisconsin Office of Justice Assistance (OJA), for programs within the Delinquency and Court Services Division.

Appearance:

Eric Meaux, Administrator, Delinquency and Court Services Division

00:38 Mr. Meaux stated this is a wonderful program. He reported they checked their statistics for the fourth quarter of 2007 and 77% of the youth were discharged in that quarter and had successfully completed the program. This program is an alternative for youth that would have normally gone to corrections. Having this type of programming in place gives kids a chance but still holds them accountable. He indicated that this is a filtering process where they are trying to help manage the kids in the community and still ensure community safety.

Questions and comments ensued.

ACTION BY: (Clark) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7
NOES: 0

SCHEDULED ITEMS:

ECONOMIC SUPPORT DIVISION - 1

8. 08HN13 From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

- 00:50 Ms. Riley stated in the Division's continued effort to progress into modernization, they are focusing on tracking both new applicants and recertification customers in correlation to the submission of face-to-face, online, and mail-in applications. In doing that, they have established goals to be achieved over a one-year period of time. She provided the Committee with an overview of the report submitted by reviewing current numbers and percentages and what they anticipate those numbers and percentages to be over a one-year period. Ms. Riley addressed the call center, continued enhancements, and identified the challenges that impact the modernization's progress including implementing the telephonic signature. She provided updates on the Q-Matic system and the website as well as security issues.
- 12:47 Supervisor Clark indicated she would like the Department to contact the Sheriff's Department regarding the possibility of setting up a substation within the Coggs Center facility and include that information in next month's report.
- 29:49 Supervisor Coggs expressed her on-going concern regarding staff and customer service training. Training is a simple thing that can be done to improve customer relations, teach employees how to treat people in a respectful manner, and manage stress levels. She requested the Department look into this for the purposes of placing recommendations in the 2009 Budget, and address this issue in next month's report.
- 34:23 Supervisor De Bruin requested to be provided with brief information that reflects caseload numbers for the last five years. She would also like to know how many people applied and how many were turned away.

SCHEDULED ITEMS:

- 39:43 Supervisor Mayo requested information regarding the population percentage of people who are actually being served by the Department's Economic Support Division in Milwaukee County and a breakdown of the number of adults as well as the number of children.
- 50:54 Supervisor De Bruin requested that a copy of the Department's budget requests be brought down to her office on Friday afternoon when it is delivered to the Department of Administrative Services.
- 54:14 Madame Chair directed the copy be dropped off to the Committee Clerk who will then copy and distribute the report to all Committee members.
- 56:13 Mr. David Eisner, President, AFSCME-DC 48, Local 594, appeared and spoke regarding this item.

The Committee took no action regarding this informational report.

STAFF PRESENT:

Scott Walker, County Executive, County Executive's Office
Corey Hoze, Director, Department of Health and Human Services
Fran McLaughlin, Executive Assistant, County Executive's Office
John Chianelli, Administrator, Behavioral Health Division
Walter Laux, Acting Director, Adult Community Mental Health & AODA Services, BHD, DHHS
Eric Meaux, Administrator, Delinquency and Court Services Division
Felice Riley, Administrator, Economic Support Division, DHHS
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:04 a.m. to 11:03 p.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, July 16, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

SCHEDULED ITEMS:

APPOINTMENTS - 1

1. 08-284 From the County Board Chairman, appointing Ms. Katina Shaw to serve on the Milwaukee County Youth Sports Authority Board for a term expiring December 31, 2008.

APPEARANCE:

Terrence Cooley, Chief of Staff, County Board

- 00:15 Mr. Cooley introduced Ms. Shaw to the Committee who then provided brief comments.

ACTION BY: (Mayo) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

RESOLUTIONS - 2

2. 08-291 A Resolution by Supervisor Coggs authorizing and directing the Director, Department of Health and Human Services, to prepare an action plan and timeline for full implementation and improvement in the areas of information technology, customer service call etiquette training, and staff and client security at Milwaukee County's two designated health and human services locations.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

- 00:26 Supervisor Coggs explained that this item was derived from conversations with previous directors over the years regarding areas of

SCHEDULED ITEMS:

concern identified at the two social services locations. It was put in the form of a resolution to have something that staff could report back on and perhaps comprise a plan of action. She indicated that she would like the Committee to receive quarterly reports that addresses the issues specified in the resolution.

01:04 A **“FRIENDLY AMENDMENT”** was offered by Supervisor Clark that modified the Resolution’s **“BE IT RESOLVED”** clause on Line 40 by adding the words **“face-to-face customer interaction,”** after the word **“technology.”** The friendly amendment was accepted by Supervisor Coggs. There being no objections by the Committee, the amendment was ordered instituted by Madame Chair.

Another **“FRIENDLY AMENDMENT”** was offered by Madame Chair that further modified the Resolution’s **“BE IT RESOLVED”** clause on Line 41 by adding the words **“the George”** before the word **“Robles.”** The friendly amendment was accepted by Supervisor Coggs. There being no objections by the Committee, the amendment was instituted.

02:42 Mr. Hoze stated that most of the objectives identified in the resolution were outlined in the June Economic Support Division’s modernization initiative report. He went on to state the Department will certainly look into all of the areas of concern. He distributed information to the Committee regarding recent customer service training that has been conducted as well as future training that will take place over the next several weeks.

Questions and comments ensued.

ACTION BY: (Coggs) Approve the Resolution as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

3. 08-290 A Resolution by Supervisor West authorizing and directing the Director of Intergovernmental Relations to convey to the Governor and Wisconsin State Legislature the importance of the FoodShare, Child Care, and Medical Assistance programs and the necessity of adequate Income Maintenance (IM) funding to perform those operations.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

00:27 Supervisor West stated since 2000, caseloads for the Milwaukee County

SCHEDULED ITEMS:

FoodShare program increased 60%, childcare increased 64%, and medical assistance increased 28%. Milwaukee County has received a flat rate from the State during that period, with the exception of 2004 when the State decreased funding. That decrease was equivalent to approximately 47 Economic Support Specialists, which caused Milwaukee County to spend money for things like modernization and technology. There have been increases in all these areas, and with the current state of the economy, an increase is needed from the State.

Questions and comments ensued.

06:31 Mr. Jon Janowski of the Hunger Task Force appeared and spoke regarding this matter.

ACTION BY: (West) Approve. 7-0

AYES: West, Coggs, De Bruin, Mayo, Clark, Lipscomb and Dimitrijevic (Chair) - 7

NOES: 0

DELINQUENCY AND COURT SERVICES DIVISION – 1

4. 08-282 From the Director, Department of Health and Human Services, requesting authorization to distribute 2008 funds for the Youth Sports Authority.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services Division

Questions and comments ensued.

03:27 Supervisor Mayo requested a copy of the Youth Sports Authority grant application.

04:43 Supervisor De Bruin requested that a copy of the criteria used to determine grant eligibility be provided to the Committee.

05:35 Madame Chair directed staff to gather and forward the requested information to the Committee.

ACTION BY: (Clark) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

ECONOMIC SUPPORT DIVISION - 1

5. 08HN14 From the Director, Department of Health and Human Services (DHHS), submitting an informational report regarding the progress of the Economic Support Division's (ESD) modernization initiative. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Susan Moeser, Deputy Administrator, ESD, DHHS

01:43 Madame Chair requested that staff obtain a computer aided dispatch (CAD) report from the Milwaukee Police Department District 3 station for the Coggs center for the last 3 months.

03:32 Ms. Moeser indicated that the modernization initiative is still in its infancy and will probably take a good year until the full results are seen. However, there are some very promising things occurring. One of their main drives in terms of the modernization has been to reduce the number of people that find it necessary to come in to the Center, which is a way to better serve people who are working in low income jobs and don't have the opportunity to take off work to come in. A very substantial increase in the number of telephone interviews has been seen in this area. This concept is being well received by customers, which is a key indicator that the Division is moving toward the goals that are eventually expected to be reached.

Ms. Moeser went on to state that they have also been very successful in their efforts with Q-Matic, the electronic customer flow management system. The system is working well, and customers are receiving it well. It also provides data which assists in making changes. The Department has received a waiver from the Wisconsin Department of Workforce Development for inclusion of childcare to the telephone interview system. Now, people who have childcare do not have to come to the Center. Interviews can now be done by phone. Ms. Moeser also discussed the Department's efforts to expeditiously handle and coordinate the distribution of emergency disaster FoodShare benefits.

Questions and comments ensued.

22:38 Madame Chair requested staff, along with Mr. Hoze, to draft a letter to our Congressional Delegation outlining concerns raised regarding the timeline and criteria used for the distribution of emergency disaster

SCHEDULED ITEMS:

FoodShare benefits for the Committee's review and signature by the entire Board.

- 29:03 Supervisor Mayo requested that the next report contain information regarding participation by community partners in conjunction with this initiative.

The Committee took no action regarding this informational report.

The Committee recessed at 10:10 a.m. and reconvened at approximately 10:25 a.m. The roll call was taken and all Committee Members, with the exception of Supervisor Coggs (excused), were present.

BEHAVIORAL HEALTH DIVISION - 1

6. 07-71(a) From the Directors, Department of Health and Human Services and Economic and Community Development, and the Administrator, Behavioral Health Division, requesting authorization to enter into final negotiations with WEAS Development Co. for the long-term lease of the St. Michael Hospital facility for Behavioral Health Division (BHD) inpatient and nursing home operations. **(Also to the Committees on Finance and Audit and Economic and Community Development.) (Report back from County Board staff and the Department of Audit.)**

APPEARANCES:

Jerry Heer, Director of Audits
Steve Cady, Fiscal and Budget Analyst, County Board
Douglas Jenkins, Deputy Director of Audits

- 01:14 Mr. Heer started by stating that the original analysis the Committee received was honest, straight forward, and professional. The Department of Audits and County Board staff; however, has a different view and based the revised analysis on new factors, which BHD also agrees with. He reviewed the report in detail summarizing the project's background, a financial analysis of the recommendation, the advantages and disadvantages of the various options, analysis of the current BHD property, zoning issues, and changes in the industry. The common factor shared is the belief that status quo is not an option. The key difference is really a difference of perspective on the single largest issue in the analysis, and that is privatization. The privatization component should be considered separately. It was important to disentangle the privatization issue from the analysis, which makes the numbers shift dramatically. This leads staff to the conclusion and recommendation, along with the other factors, that the County Board would be better off choosing to renovate or

SCHEDULED ITEMS:

build a facility on property that the County currently owns. Mr. Heer emphasized that under any scenario the Board pursues, a public request for proposals (RFP) should be done.

14:37 The following people appeared and spoke regarding this item:
Ms. Janet Malmon, Executive Director, Vital Voices for Mental Health
Mr. Peter Hoeffel, Chairman, Milwaukee Mental Health Task Force
Ms. Barbara Beckert, Director, Disabilities Rights Wisconsin/Milwaukee
Mr. Bill Bazan, Vice President, Milwaukee Healthcare Partnership
Ms. Cynthia Bentley
Ms. Patty Yunk, Director of Public Policy, AFSCME
Ms. Candace Owley, Wisconsin Federation of Nurses and Health Professionals
Mr. Bruce Kruger, Medical Society of Milwaukee County
Mr. Rob Henken

Questions and comments ensued at length.

ACTION BY: (De Bruin) Reject the Administration's proposal for purchasing or leasing the St. Michael's facility and concur with the County Board/Department of Audit staff report's finding that the status quo is not acceptable. Pursue the County Board/Department of Audit staff recommendation to renovate or build new at or near the current BHD site with further analysis due back in September.

A vote was not taken on Supervisor De Bruin's motion.

ACTION BY: (Clark) Layover the item so that a more detailed report can be produced by Department of Audit, County Board, Department of Administrative Services, and departmental staff regarding the cost of renovating the current Behavioral Health facility or building a new facility on County-owned land near the current site. This report shall also include an analysis of the current public transit services to the current site versus the proposed St. Michael facility. 5-1

AYES: Dimitrijevic, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: De Bruin - 1

EXCUSED: Coggs - 1

SCHEDULED ITEMS:

STAFF PRESENT:

Terrence Cooley, Chief of Staff, County Board
Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services Division
Susan Moeser, Deputy Administrator, ESD, DHHS
Jerry Heer, Director of Audits
Steve Cady, Fiscal and Budget Analyst, County Board
Douglas Jenkins, Deputy Director of Audits
Julie Esch, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:06 a.m. to 12:05 p.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, September 17, 2008 - 9:00 A.M.

Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

SCHEDULED ITEMS:

RESOLUTIONS – 2

1. 08-333 A Resolution by Supervisor Weishan, endorsing principle of the Wisconsin Quality Home Care Commission.

APPEARANCE:

Supervisor John Weishan, 16th District

00:14 Supervisor Mayo moved approval.

00:19 Supervisor Coggs expressed concern regarding this particular item. She stated this item had been before the Committee previously, and there was a lot of miscommunication regarding wage increases and health and dental insurance amongst the population this Commission would serve. Due to these issues, she would rather this item be referred to staff for a report back.

Supervisor Coggs went on to state that Dane County participates in the Wisconsin Quality Home Care Commission, and she is interested in reviewing their model. She wants staff to obtain correct and factual information, so if passed, the Committee would be informed of exactly what is entailed. Clarification is needed.

02:05 Supervisor Clark added that she would be interested in a fiscal note that reflects what expenditures will be for the subsequent year of implementation.

03:59 Supervisor Weishan indicated he does not have a problem with the referral to staff. He thinks a report will not only address concerns and answer any questions the Committee may have, but will also reflect the many advantages for Milwaukee County with the development of the

SCHEDULED ITEMS:

Quality Home Care Commission. He stated he would like to see this item come back next cycle or in a very timely manner.

ACTION BY: (Coggs) Refer to staff for a report back addressing how the Wisconsin Quality Home Care Commission would specifically affect personal care workers, and should include reviews of the Dane County model and of the fiscal note to determine what the expenditures will be for the subsequent year of implementation. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

2. 08-130(a) An adopted Resolution by Supervisors Coggs, Johnson, West, and Clark authorizing and directing certain Milwaukee County departments to perform and conduct analysis identifying policies, or lack thereof, that may discriminate against, hinder, and/or create barriers for males of color from entering into Milwaukee County's workforce. **(Report back from the Department of Health and Human Services, Department of Transportation and Public Works and other departments.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Gerard Randall, Consultant

Fay Roberts, Assistant Director, Department of Public Works

John Barrett, Clerk of Circuit Courts

Laura Schloesser, Safety and Training Manager, Parks Department

Doris Maki, Senior Executive Assistant, Parks Department

Corey Hoze, Director, Department of Health and Human Services

Jeff Mayer, Assistant Superintendent, House of Correction

Lisa Marks, Director, Child Support Enforcement

01:13 Supervisor Coggs provided an update on the Task Force on Work Reform for Men by stating they have been meeting since February of this year and have made some great strides and progress. She indicated this resolution directs departments listed to report back. The Task Force is looking for information from County departments identifying what barriers, if any, are in place as they look to try to get people into a living wage job.

02:50 Mr. Randall stated the creation of the Task Force came about due to Supervisors' concerns over the lack of employment, training, and placement opportunities for men of color, particularly those who had an

SCHEDULED ITEMS:

incarceration history, that resided in their supervisory districts. The Task Force has designated four primary objectives for its first six months: survey the various Milwaukee County departments and catalog current workforce development efforts, identify four to six Milwaukee County supervisory districts with the highest rates of male unemployment and present a plan for the employment and training of 700 men over a one-year timeframe beginning January 1, 2009, enhance education and employment programming at the Dr. King and Kosciuszko Centers, and identify funding sources to support employment and education efforts.

Mr. Randall stated in relation to those objectives, he has met with numerous County employees including the administrative leaders for the House of Correction (HOC), Child Support Enforcement (CSE), the Department of Transportation and Public Works (DPW), Parks, Department of Health and Human Services (DHHS), and Human Resources over the last six months. All have been cooperative, with most designating a person from within their department to serve as a liaison or contact person to the Task Force for further information or support. He went on to state that his preliminary findings suggest that the County has sponsored or participated in over fifteen efforts to directly provide training or employment to the targeted group. There is no single administrative coordinating entity for these programs. Overall, workforce and economic activity should be coordinated and reported to the Board on a regular basis in a unified report.

Mr. Randall provided further information regarding the six identified supervisory districts targeted by the Task Force for its adult male employment and training efforts and also youth employment summer opportunities.

Questions and comments ensued.

- 29:41 Supervisor Clark requested a written report from the Sheriff's Department. Madame Chair directed research staff to contact the Sheriff's Department to request a written report for distribution.
- 30:53 Supervisor Coggs requested that all departments listed in the resolution who did not submit a report in writing, please do so.
- 32:25 The following department heads or their designees appeared and provided information regarding their department's efforts related to this initiative:

SCHEDULED ITEMS:

Ms. Fay Roberts, Assistant Director, DPW
Mr. John Barrett, Clerk of Circuit Courts
Ms. Laura Schloesser, Safety and Training Manager, Parks Department
Ms. Doris Maki, Senior Executive Assistant, Parks Department

- 40:10 After the Parks' presentation, Supervisor Dimitrijevic requested that the Parks' written report include statistics related to minority participation in middle to upper management, as well as the administration.
- 40:53 Supervisor De Bruin requested the Parks' report include information regarding the way in which kids are brought into the lifeguard program, particularly within the inner city schools, and the progress in that area.
- 41:51 Madame Chair requested that the Parks' report include information on men of color who are currently seasonal and have been in that classification for five years or more.
- 42:26 Supervisor De Bruin subsequently requested that Mr. Randall's next update include information regarding the Zoo. She suggested checking into involving major cultural institutions that Milwaukee County owns. She also requested that the Task Force do some direct outreach to the major unions, particularly AFSCME but include the various unions, in Milwaukee County to get their perspective on whether they see internal County barriers to hiring men of color.
- 46:52 The following department heads or their designees appeared and provided information regarding their department's efforts related to this initiative:
- Mr. Corey Hoze, Director, DHHS
Mr. Jeff Mayer, Assistant Superintendent, HOC
Ms. Lisa Marks, Director, CSE
- 01:01:28 Madame Chair requested that Mr. Randall return in December to provide the Committee with an update on the Task Force. She reiterated that all departments prepare a written report to be submitted to the Committee as well as to Mr. Randall.

The Committee took no action regarding this informational report.

SCHEDULED ITEMS:

DEPARTMENT ON AGING – 1

3. 08HN15 From the Director, Department on Aging, submitting an updated informational report on the April, May, and June Quarterly Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to be considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

James Hodson, Chief Financial Officer (CMO), Department on Aging
Maria Ledger, Assistant Director, CMO

- 00:32 Mr. Hodson explained the report represents second quarter and year-to-date results for CMO operations through June 30, 2008, which is broken down by month. He summarized the report detailing revenues, expenditures, and surplus.

Questions and comments ensued.

- 11:35 Supervisor De Bruin requested that Mr. Hodson report back on what the fiscal impact will be to the County going forward with this proposal. Mr. Hodson is to provide the Committee with a copy of the request for proposals (RFP), including a financial analysis. Supervisor De Bruin is interested in knowing what the County is planning to propose, what type of services are required, and how they will be integrated. In general, she wants to know what is actually contained in the application. Supervisor De Bruin requested Madame Chair schedule this as an agenda item in the very near future.

- 14:54 Supervisor De Bruin, as well as Supervisor Mayo, requested an update on the potential possibility of there being two CMOs and the budgetary impact. The two CMO portion of the report should include input from the Disabilities Services Division and the Behavioral Health Division.

Madame Chair indicated that she expects this to be an agenda item for October.

The Committee took no action regarding this informational report.

SCHEDULED ITEMS:

DISABILITIES SERVICES DIVISION – 2

4. 08-27(a)(d) From the Director, Department of Health and Human Services, requesting authorization to extend and increase the Purchase of Service Contract with the Planning Council Inc. for Family Care expansion in the Disabilities Services Division.

00:02 **ACTION BY: (Mayo) Approve. 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

5. 08-39(a) An adopted Resolution by Supervisors De Bruin, Borkowski, Johnson, Rice, Quindel, Cesarz and Coggs, authorizing and directing the creation of a Work Group to study the possible structure and implementation of a County Use Ordinance that would encourage the use of Work Centers that primarily employ people with disabilities to provide certain goods and services that are currently being provided by the private sector. **(Report back from Director, Department of Administrative Services.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

00:36 Supervisor De Bruin stated Ms. Archer, who is the Chair of this Work Group, was unable to appear. Supervisor De Bruin stated that it is important for Ms. Archer to appear before the Committee and provide a report on this issue. She went on to explain this is an internal Work Group, and the resolution was unanimously adopted by the Board in March of this year. It basically is an attempt by Milwaukee County to model what is happening at the State level all across the country and with the State of Wisconsin by doing preferential bidding contracts for entities that employ persons with disabilities. The internal Work Group is made up of County staff, department heads of the major different departments, as well as representatives from a lot of the organizations that have work centers. Together, they will put together a plan and a proposal for Milwaukee County.

01:38 Supervisor Lipscomb requested a written report be prepared.

ACTION BY: (De Bruin) Lay over to the next Committee meeting cycle. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

ECONOMIC SUPPORT DIVISION - 2

6. 07-475(a)(a) From the Director, Department of Health and Human Services, requesting authorization to amend a 2008 Economic Support Division Professional Services Agreement with Western Bilingual.

00:17 **ACTION BY: (Mayo) Approve. 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

7. 08-291(a) An adopted Resolution by Supervisor Coggs authorizing and directing the Director, Department of Health and Human Services, to prepare an action plan and timeline for full implementation and improvement in the areas of information technology, customer service call etiquette training, and staff and client security at Milwaukee County's two designated Health and Human Services locations. **(Report back from Director of Health and Human Services.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

00:33 Mr. Hoze stated the percentage of both new applicant and review interviews completed by phone continues to grow and the number of applications submitted on-line through the State's access website continues to trend upward. He referred the Committee to the attachment that provides more detailed information on the goals set for 2008.

As far as community partnerships are concerned, a big part of what they are doing with the modernization initiative is providing access points to customers throughout the community, which entails signing up as many organizations as possible. Currently, they have 37 organizations that have attended the community partner training sessions and have agreed to partner with the Economic Support Division (ESD) at various levels. They are working currently on completing memorandums of agreement with these organizations. Additionally, they have a community partner liaison that has been assigned to ESD to assist partners with technical and programmatic issues. They are contacting an additional 79 potential partner organizations to assess their interest, and they hope to sign several of those organizations up as well.

SCHEDULED ITEMS:

Mr. Hoze addressed the action plan, which included providing timelines, by reviewing the areas of technology (Q-Matic System, verification in-box, self-service web-based verification monitoring, and call recording), customer service (training and bilingual staffing), and security.

Questions and comments ensued.

- 13:33 Supervisor Dimitrijevic stated she would like to know the exact number of people/positions that are actually needed by ESD to function efficiently and make this initiative work prior to the budget process.
- 21:20 Supervisor De Bruin wants to know if ESD is in compliance with the State's requirements for timelines relating to a number of issues including how soon a call has to be answered, how quickly someone's case has to be processed, and how soon clients are able to see a caseworker. If there are State requirements that ESD/ Milwaukee County is not meeting, what corrective action plan will be put in place to address those requirements.
- 33:38 Supervisor Clark indicated she would like information on, as a part of that report, the number of people needed to effectively staff the call center. She also requested that Supervisor De Bruin's portion of the request be forwarded to Corporation Counsel for review.
- 36:00 Mr. David Eisner, President, AFSCME-DC 48, Local 594, appeared and spoke regarding this item.
- 39:00 Supervisor Clark requested information regarding the security contract and when it will be up for the request for proposals process (RFP). Madame Chair directed research staff to obtain that information for the Committee.

ACTION BY: (De Bruin) Report back from the Department on whether they are meeting ESD State performance requirements and any corrective action plan that will be put in place to address those requirements. This information is to be forwarded to Corporation Counsel for review. In addition, the report should contain the exact number of people needed to staff the call center and be submitted to Committee members prior to the budget process. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

DELINQUENCY COURT SERVICES DIVISION - 2

8. 08-8(a)(b) From the Director, Department of Health and Human Services, requesting authorization to increase the 2008 Purchase of Service Contract with Running Rebels Community Service Organization by \$23,719 for the purpose of collaborating with the State Division of Juvenile Corrections to assist in the successful re-entry of youth discharged from state correctional facilities.

ACTION BY: (Clark) Approve. 6-0

AYES: Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

NOES: 0

ABSTENTION: Mayo – 1

9. 08HN16 From the Administrator, Delinquency Court Services, submitting a report on the status of the discontinuation of the In-House Correctional Services contract and the children affected. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services Division

00:15 Mr. Meaux explained the In-House contract serviced a program that monitors youth while they are out in the community pending court and ensures appropriate qualifying youth are not held in a detention facility. The Delinquency and Court Services Division and In-House Correctional Services agreed to a service end date of January 31, 2008. There is another program in place (the Level 2 program), which has attributed to no disruptions in the access to those services. In one instance, there was only a one-day wait time. Because there have not been any disruptions in services, Mr. Meaux feels comfortable with the existing service capacity of the Level 2 program which offers comparable services.

01:22 Madame Chair indicated that this item will continue to be scheduled quarterly, and the next report will be due to be presented during the December cycle.

The Committee took no action regarding this informational report.

SCHEDULED ITEMS:

COUNTY HEALTH PROGRAMS DIVISION - 1

10. 08-331 From the Director, Department of Health and Human Services, requesting authorization to waive the GAMP application fee from October 1, 2008, to November 30, 2008, to facilitate the transition of GAMP patients to Badgercare Plus for childless adults.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Director, County Health Programs, DHHS

Questions and comments ensued.

- 02:14 Mr. Chianelli wanted to make sure the Committee understood that this proposal is contingent upon the approval of the waiver from the Centers for Medicare and Medicaid Services (CMS).

ACTION BY: (De Bruin) AMEND the resolution by adding the words "or to change the timeline as needed" after the date "November 30, 2008," on Line 30. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

ACTION BY: (Clark) Approve as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

DHS – GENERAL - 1

11. 08-332 From the Director, Department of Health and Human Services, requesting authorization to grant an easement to the City of Milwaukee to service sewers on Milwaukee County property.

09:20 **ACTION BY: (Mayo) Approve. 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION - 3

12. 08-5(a)(g) From the Director, Department of Health and Human Services, requesting authorization to increase the 2008 Purchase of Service Contract with Guest House, Inc. by \$19,000 for the purpose of funding support services relating to the Prairie Apartments Development Project.

00:27 **ACTION BY: (Coggs) Approve. 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

13. 08HN17 From the Administrator, Behavioral Health Division (BHD), submitting a verbal informational report addressing BHD's operations and staffing issues. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Director, Behavioral Health Division, DHHS

00:18 Mr. Chianelli stated that his major focus is on the staffing office and trying to improve its operations. There are a number of initiatives that continue. The newest one is two pilots along with the Wisconsin Federation of Nurses to do unit based staffing utilizing a decentralized approach. Another initiative is the automation project of the staffing schedules. The hope of that product is to decrease error, which can only help to be more efficient and have better accuracy. He detailed their recruiting, retention, and safety efforts.

The Committee took no action regarding this informational report.

The Committee broke at 12:05 p.m. and reconvened at approximately 12:45 p.m. The roll call was taken and all Committee Members were present.

14. 07-71(a)(b) A. From the St. Michael's Facility Lease Workgroup, a report by the Department of Audit and County Board staff regarding authorization requested by County Administrators to enter into final lease negotiations with WEAS Development Company for the long-term lease of St. Michael's Hospital facility for the Behavioral Health Division inpatient and nursing home operations. **(Also to be considered by the Committees on Finance and Audit and Economic**

SCHEDULED ITEMS:

and Community Development.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

Jerry Heer, Director of Audits
Steve Cady, Fiscal and Budget Analyst, County Board
Douglas Jenkins, Deputy Director of Audit
William Domina, Corporation Counsel

01:36 Mr. Heer stated there were some concerns regarding the cost estimates going forward with the two options (build or renovate) that were recommended. In working with the Administration, they reached the conclusion that the cost estimates for the renovation option are more vulnerable than the other options. For that and other reasons, it would be appropriate to place the renovate option at the bottom of the list. It is the least attractive of the three options that are before the Committee. With regards to the estimates for a new building, Mr. Heer made it very clear that the range of accuracy on that estimate is plus or minus 20 to 40 percent, which is industry standard for estimating costs. However, that is a situation where architectural and engineering has done a lot of work that would normally be a little more advanced than the conceptual stage, so that \$92 million in the range plus or minus is suitable for planning purposes. There is no guarantee what a cost is going to be based on the unknown. Since the item was last discussed, the developer has recalculated their proposal to the County. In part, that is based on a commitment from Wheaton Franciscan Health Care to lower the total cost of this development by making contributions to the project. Attachments A and B were distributed (copies attached to original minutes) and show the new numbers for comparison purposes between the build and lease options at St. Michael's. The net present value was examined due to the expense on an item this large, and net present value figures were identified for the options. County Board and Audit staff had some disagreements with the Administration as to what net present value approach to use, so both sets of numbers have been provided to the Committee.

The proposal that the County has for St. Michael's does include a component where the County, as the tenant, would be funding all the operating expenses and the major maintenance expenses. Because the County would be responsible, on an ongoing basis, for funding the upkeep of that facility, we would not be exposed to any increases beyond that. It could actually cut the other way. Under this arrangement if we are funding the major maintenance of the facility for 25 years and we do not use all the money that is set aside for that purpose, there

SCHEDULED ITEMS:

would have to be a discussion at the next phase about where that money would go. Under the lease at St. Michael's the exposure to significant costs of maintenance and upkeep would be factored into the lease cost. It is soft and negotiable, but it is a variable that both parties, BHD and Weas, have agreed is addressed adequately in the proposal.

Mr. Heer went on to state the Workgroup did reach the conclusion that the St. Michael's lease option not only provides greater price assurance, but it also could be accomplished about one year sooner. There is a nature of this process with the triple net lease and the lack of the public bidding process that prevents them from determining whether or not the County has the lowest price as a tradeoff to that timeline. Financing to build new through general obligation (GO) bonding would not, in and of itself, have a negative impact on the County's AA bond rating. However, any effort to do a GO bond and build new could certainly place pressure on both the Capital Budget and the competing demands for those dollars.

Mr. Heer stated the land that has been identified for the potential new building would have a value of between \$1.8 and \$3.7 million. That is clearly something that you couldn't generate as revenue if it is used for a new facility. He touched base on the transit issue and stated Capital improvement appropriations have totaled less than half of the deferred maintenance needs identified for BHD during the period 2003 through 2008.

Mr. Heer explained the Workgroup agrees with each of these conclusions. The Administration stands by their original recommendation of entering into the lease at St. Michael's. The original nature of that arrangement has gotten better under the more recent proposal. In the opinion of County Board and Audit staff, it does not totally resolve their concerns about the privatization question, the location of the facility, and the public bidding process being passed over.

Mr. Heer concluded by stating unfortunately, the Workgroup did not get together and arrive at a consensus recommendation to present to the Committee.

Questions and comments ensued at length.

14:45 Mr. Scott Weas appeared and fielded questions from the Committee.

1:06:20 Supervisor De Bruin requested that Mr. Domina provide her with his legal opinion in writing regarding the applicability of Chapter 44 for clarification.

SCHEDULED ITEMS:

The Committee took no action regarding this informational report.

- 07-71(a)(c) B. From the Directors, Department of Health and Human Services and Economic and Community Development, and the Administrator, Behavioral Health Division, requesting authorization to enter into final negotiations with WEAS Development Co. for the long-term lease of the St. Michael's Hospital facility for Behavioral Health Division inpatient and nursing home operations. **(Also to the Committees on Finance and Audit and Economic and Community Development.)**

Discussion ensued at length.

14:16 The following people appeared and spoke regarding this item:

Ms. Joanne Marczewski, President, Local 170, DC48
Ms. Jeri Spruill, President, Local 5001, DC48
Mr. Joey Barner, BHD Dietary
Mr. Richard Dukat
Ms. Zeora Robinson, BHD Dietary
Mr. Eric Jacobs, BHD, Engineering Environmental Services (EES)
Ms. Brenda Jackson, BHD, EES
Ms. Linda Studzinski, BHD, EES
Mr. Ronald Pizur, BHD, EES
Mr. Steve Paulski
Ms. Christine Hinton, Local 170, DC48
Mr. Robert Coggs, BHD, EES
Mr. Anthony Leflor
Mr. John Reed, BHD, EES
Mr. Peter Hoeffel, Milwaukee Mental Health Task Force
Ms. Beth Werve, Local 645, AFSCME

The following people registered but did not speak regarding this item:

Ms. Barbara Beckert, Disability Rights Wisconsin
Ms. Stephanie Bloomingdale, Wisconsin Federation of Nurses and Health Professionals
Ms. Patty Yunk, DC48, AFSCME
Ms. Monica Hogans
Ms. Yvette Harvey, BHD, (EES)
Ms. Lakieter Barnes, BHD, EES
Ms. Diane Hill, BHD, EES
Ms. Kathy Arciszewski
Ms. Jacqueline Coomer, BHD, EES
Mr. Richard DeSpears
Ms. Kathleen Pritchard, Planning Council

SCHEDULED ITEMS:

ACTION BY: *(Lipscomb) Concur with the action of the Committee on Economic and Community Development and approve the request for authorization to enter into negotiations with Weas Development for a lease or purchase with St. Michael's Hospital, with the understanding that staff not negotiate the privatizing of support staff positions, and the St. Michael's Facility Lease Workgroup provide a report back to the Committee on Economic and Community Development relative to building a new facility on County-owned land in the Milwaukee Regional Medical Center. 2-5*

AYES: West and Lipscomb - 2

NOES: Dimitrijevic, De Bruin, Mayo, Clark, and Coggs (Chair) – 5
The Motion Failed.

Questions and comments ensued.

ACTION BY: *(De Bruin, Dimitrijevic, Clark, and Coggs) REJECT the Administration's proposal for purchasing or leasing the St. Michael's facility. Pursue the County Board/Department of Audit staff recommendation to build a new Behavioral Health Division (BHD) facility on County-owned land across the street from the current BHD facility but within the Milwaukee Regional Medical Center (MRMC). Direct that a request for proposals (RFP) be drafted as soon as possible by the County Department of Public Works staff for consideration by policymakers that seeks proposals for the construction of a new BHD facility that will be ultimately purchased or leased with an option to purchase by the County. The proposal shall include, among other things, requirements that the selected developer adhere to County disadvantaged business enterprise (DBE) construction goals, prevailing wage requirements, and green construction standards. The Workgroup formulated for the consideration of the St. Michael's lease analysis shall remain in existence for the purpose of providing recommendations on the development of the RFP and to help expedite the process of constructing a new BHD facility while adhering to County procurement policies and goals. The Workgroup shall provide a monthly status report to the County Board. 5-2*

AYES: De Bruin, Mayo, Clark, Dimitrijevic, and Coggs (Chair) – 5

NOES: Lipscomb and West - 2

SCHEDULED ITEMS:

STAFF PRESENT:

Supervisor John Weishan, 16th District
Fay Roberts, Assistant Director, Department of Public Works
John Barrett, Clerk of Circuit Courts
Laura Schloesser, Safety and Training Manager, Parks Department
Doris Maki, Senior Executive Assistant, Parks Department
Corey Hoze, Director, Department of Health and Human Services
Jeff Mayer, Assistant Superintendent, House of Correction
Lisa Marks, Director, Child Support Enforcement
James Hodson, Chief Financial Officer (CMO), Department on Aging
Maria Ledger, Assistant Director, CMO
Felice Riley, Administrator, Economic Support Division, DHHS
Eric Meaux, Administrator, Delinquency and Court Services Division
John Chianelli, Director, County Health Programs/BHD, DHHS
Jerry Heer, Director of Audits
Steve Cady, Fiscal and Budget Analyst, County Board
Douglas Jenkins, Deputy Director of Audits
William Domina, Corporation Counsel
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:04 a.m. to 3:40 p.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, October 29, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair)

EXCUSED: Supervisor Clark

SCHEDULED ITEMS:

DISABILITIES SERVICES DIVISION – 2

1. 08-39(a) An adopted Resolution by Supervisors De Bruin, Borkowski, Johnson, Rice, Quindel, Cesarz and Coggs, authorizing and directing the creation of a Work Group to study the possible structure and implementation of a County Use Ordinance that would encourage the use of Work Centers that primarily employ people with disabilities to provide certain goods and services that are currently being provided by the private sector.
**(Report back from Director, Department of Administrative Services.)
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Cynthia Archer, Director, Department of Administrative Services (DAS)
Amos Owens, Purchasing Administrator, Procurement Division, DAS

- 01:04 Ms. Archer indicated that not only does she Chair this workgroup, which is designed to identify ways to encourage the purchase of goods and services from shelter workshops, she also Chairs a similar workgroup that addresses Disadvantage Business Enterprise (DBE) issues to try to improve the administration and success of the program. Both workgroups run parallel to each other.

This particular workgroup has held two meetings thus far. The first meeting included representatives from a number of the shelter workshops along with the State, who came in and gave an overview of their program. At the second meeting, the group went through the ordinance and began to identify issues for information needed. A discussion ensued about whether it would be legal to limit this program to shelter workshops in Milwaukee County only and not have to be implemented Statewide. Corporation Counsel is also a part of this workgroup and is

SCHEDULED ITEMS:

there to provide such opinions. The first step was to identify the shelter workshops in Milwaukee County and the goods and services they provide. Ms. Archer distributed a list of six shelter workshops (copy attached to original minutes) and stated responses were received from five. The list also gives examples of the kinds of goods and services they currently provide.

Ms. Archer stated they are running into some challenging issues trying to decide how to encourage departments to use shelter workshops. It would appear the simple way would be to waive all procurement requirements and allow departments to proceed. However, there are certain procurement regulations that have to be considered such as the DBE requirements and the green print. It has been a struggle to figure out how to mesh all of these things together.

Ms. Archer indicated the workgroup is scheduled to reconvene with the information presented to the Committee along with other information that is being pulled together for the next scheduled meeting on December 5th, after the Budget has been completed. She stated she has asked the DBE director to join the workgroup because of the interrelationship of the issues. The DBE director will be attending the next meeting for the first time.

Questions and comments ensued.

The Committee took no action regarding this informational report.

2. 08HN18 From the Directors, Department on Aging and Department of Health and Human Services, submitting an informational report providing an update on the Family Care Expansion Project. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services (DHHS)

Stephanie Stein, Director, Department on Aging

Geri Lyday, Administrator, Disabilities Services Division, DHHS

- 00:28 Mr. Hoze discussed the resource center highlighting the fiscal challenges. He stated in July of this year, the Disabilities Services Division (DSD) submitted an application to the State for certification of the Disabilities Resource Center (DRC) to be located within DSD. It was anticipated that this resource center would be up and running in January 2009. Negotiations are currently underway with the State on the certification

SCHEDULED ITEMS:

process regarding needed revenues to operate. Mr. Hoze continued by discussing estimated expenditures and estimated revenues as outlined in the budget document attached to the report.

The budget document reflects a gap in funding for future years. Several factors have contributed to this gap in funding, which include the fact that the State's cost model does not reflect the actual cost to Milwaukee County related to staff, salaries, and fringe benefits, as well as understating the anticipated volume of people and the complexity of the client caseloads that will be experienced. In order to fill the gaps in funding, the Department could implement measures such as significantly reducing the staffing level of the resource center, reduce staffing levels of DSD, reduce DSD's purchase of service contracts, or using Long Term Support risk reserve, just to name a few.

Once final negotiations with the State are completed, Mr. Hoze indicated they will present the State/County contract for the resource center to this Committee. If at that time significant funding gaps still exist for any of the next three years of implementation, decisions will have to be made by the County Board and the County Executive regarding feasibility and moving forward with Family Care expansion in 2009. Mr. Hoze's main concern, especially in light of the fact that 2010 and 2011 are some of our most challenging years, is that the State is going to be very reluctant to commit any funds before they finalize their biennial budget, which presents significant challenges.

06:50 Ms. Stein discussed the application for the Care Management Organization (CMO) contract, which has been completed and will be delivered to the State. In her opinion, Milwaukee County has put together an exceptional request for proposals (RFP) including letters of support. They have no internal issues regarding the CMO proposal. Clearly, the DRC has to be in place before people can begin to be enrolled in Family Care. This would apply to any CMO.

She mentioned the fact that there has been, what they consider to be, suspicious interventions by the State with other organizations in Milwaukee County. Information has surfaced that two other organizations are applying to be a Family Care/Care Management Organization. One is Community Care, which is an organization that was originally part of Milwaukee County's initial planning. During the planning process, this organization committed not to apply to become a CMO but to do a co-partnership, which is what they are now. The other is a Social Security Income (SSI) health care/managed care organization. In order to be a CMO, you have to have a letter of agreement with a

SCHEDULED ITEMS:

resource center, which does not exist for either of those organizations mentioned.

Ms. Stein stated the application was submitted as if Milwaukee County we will be the only CMO. That is what the fiscal three-year plan is based on. If Milwaukee County is not the only CMO, there are going to be implications, all of which are speculation. Right now, the CMO buys services from other County departments. There is an opportunity to do even more with expansion. Ms. Stein stated she believes that some of the shortfall expected to be experienced by DSD can be plugged by the CMO buying either staff or services from DSD. This organization is now able to support a lot of core services that Milwaukee County's other departments provide, and that would be ideal to continue. However, if there were another CMO, that could possibly change.

24:42 Ms. Lyday added that there have been some pretty concrete alternatives identified for 2009. The County CMO purchasing services from DSD is a big area that really needs to be explored. It is also understood that there may possibly be some assistance from the contingency fund as well. She went on to state that one real positive point is that the State has recognized that the funding formula allocated for the resource center is not sufficient. They have made some adjustments in their biennial budget for the next term. It is not known how much that may mean for Milwaukee County, but it should have a positive affect in terms of funding allocation. The other compelling issue is that the funding formula really does not address the number of folks with disabilities below poverty level that will be applying for services. The State has recognized and acknowledged that and are willing to work with Milwaukee County. The issues are how much will that be and to what extent will that be. It is important enough that awareness has been heightened, which in turn should lead to possible negotiations for the years 2010 and 2011.

Ms. Lyday explained twelve months is given to transition all waiver participants into Family Care starting in April of 2009. This will occur from April of 2009 to 2010. The majority of dollars within the Division will be utilized to transition participants out in 2010 to fund services for individuals that would be receiving services. The big negative fiscal effect seen here is from those dollars being moved out of the Division to roll into a capitated rate to serve individuals in the waiver area. As this unravels, you begin to see that gradual increase in 2010 and 2011. A deadline of three years is given to complete the total transition of approximately 2,500 individuals in the waiver program and to eliminate the waiting list.

SCHEDULED ITEMS:

Ms. Lyday stated the goal would be that by the end of 2011, there would be close to 5,000 individuals being served by Family Care. They would also have an entitlement benefit to individuals who were eligible that would be able to receive services immediately.

Questions and comments ensued.

37:59 Madame Chair indicated she would like to see this item come back before the Committee in December.

ACTION BY: (Mayo) The report from the Directors, Department of Health and Human Services and Department on Aging, dated October 13, 2008, be RECEIVED AND PLACED ON FILE. 6-0

AYES: *Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair) - 6

NOES: 0

****Supervisor Dimitrijevic was not present at the time the roll was called but later requested unanimous consent to be recorded as voting Aye on this item. Upon hearing no objections, it was so ordered by Madame Chair.***

ECONOMIC SUPPORT DIVISION - 1

3. 08HN19 From the Director, Department of Health and Human Services, submitting a verbal informational report regarding the progress of the Economic Support Division's modernization initiative.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

00:28 Ms. Riley provided the Committee with an overview of the Division's modernization efforts by reviewing the areas of community partnerships and the planned news release to identify those partners and raise awareness of other community agencies interested in becoming a partner. She discussed the tracking of both on-line applications and telephone interviews. Continued concerns include letters generated by the State and telephonic signatures.

13:23 Supervisor Mayo requested a written report for the next cycle.

SCHEDULED ITEMS:

17:32 Supervisor Coggs requested that the next report reflect a three-year trend on the food stamp error rate. She would also like statistics on individuals that have literacy challenges and are expected to use computers/kiosks. She also requested that staff contact the Sheriff's Department regarding a substation at the Coggs Center.

The Committee took no action regarding this informational report.

COUNTY HEALTH PROGRAMS DIVISION - 1

4. 08-386 From the Director, Department of Health and Human Services, requesting authorization to apply for and administer the 2009 State Block Grant for the purchase of health care services for qualified medically indigent individuals in an amount up to \$16.6 million.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, County Health Programs Division, DHHS

Questions and comments ensued.

ACTION BY: (Coggs) Approve. 6-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and
West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

STAFF PRESENT:

Cynthia Archer, Director, Department of Administrative Services
Amos Owens, Purchasing Administrator, Procurement Division, DAS
Corey Hoze, Director, Department of Health and Human Services
Stephanie Stein, Director, Department on Aging
Geri Lyday, Administrator, Disabilities Services Division, DHHS
Felice Riley, Administrator, Economic Support Division, DHHS
John Chianelli, Director, County Health Programs/BHD, DHHS
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:09 a.m. to 10:48 a.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, December 10, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, *De Bruin, *Mayo, Clark, *Lipscomb and West (Chair)

*Supervisors De Bruin, Mayo, and Lipscomb were not present at the time of roll call but appeared shortly thereafter.

SCHEDULED ITEMS:

APPOINTMENTS - 9

Item #s 1, 5, and 9 were considered together.

1. 08-417 From the County Executive appointing Dr. Richard Shimp of the Medical Society to serve on the Emergency Medical Services Council replacing Dr. Thomas Reminga for a term expiring August 31, 2010.

APPEARANCES:

Supervisor Mark Borkowski, 11th District

Fran McLaughlin, Director of Communications, County Executive's Office

01:08 Supervisor Borkowski addressed the Committee stating he has been a County Board representative on the Emergency Medical Services (EMS) Council since 1994 and the Chair since 1996. Milwaukee County's Paramedic Program is ranked number two in the country. He went on to state that he has had the opportunity to work with many of the appointees and thanked the County Executive and Mr. Kenneth Sternig for recruiting such a good group of people. He urged his colleagues to support all of the appointments.

03:43 Ms. McLaughlin introduced herself and stated she was pleased to present these appointments for the EMS Council to the Committee on behalf of the County Executive.

Dr. Shimp did not appear before the Committee.

SEE ITEM #9 FOR COMMITTEE ACTION

SCHEDULED ITEMS:

Item #s 2, 3, 4, 6, 7, and 8 were considered together.

2. 08-418 From the County Executive appointing Hales Corners Fire Chief Michael Jankowski of the Suburban Chief BLS to serve on the Emergency Medical Services Council replacing Fire Chief David Bialk for a term expiring August 31, 2010.

04:52 Mr. Jankowski appeared and provided experience related background information and comments.

SEE ITEM #8 FOR COMMITTEE ACTION

3. 08-419 From the County Executive appointing Greendale Fire Chief Jonathan Cohn of the Suburban Chief BLS to serve on the Emergency Medical Services Council replacing Fire Chief Richard Demien for a term expiring August 31, 2010.

05:23 Mr. Cohn appeared and provided experience related background information and comments.

SEE ITEM #8 FOR COMMITTEE ACTION

4. 08-420 From the County Executive appointing Ms. Barbara Montgomery-Simmons to serve on the Emergency Medical Services Council for a term expiring August 31, 2010.

06:20 Ms. Montgomery-Simmons appeared and provided experience related background information and comments.

SEE ITEM #8 FOR COMMITTEE ACTION

5. 08-421 From the County Executive appointing Ms. Linda Wiedmann of Meda-Care Ambulance to serve on the Emergency Medical Services Council replacing Mr. Jim Baker for a term expiring August 31, 2010.

07:18 Ms. Wiedmann did not appear before the Committee. However, Supervisor Borkowski spoke on her behalf and provided experience related background information and comments.

SEE ITEM #9 FOR COMMITTEE ACTION

SCHEDULED ITEMS:

6. 08-422 From the County Executive appointing Mr. Adam Remington, Paramedic, Franklin Fire Department, to serve on the Emergency Medical Services Council replacing Mr. Peter Rohde for a term expiring August 31, 2010.

09:52 Mr. Remington appeared and provided experience related background information and comments.

SEE ITEM #8 FOR COMMITTEE ACTION

7. 08-423 From the County Executive appointing Mr. Frederick Hornby of Bell Ambulance to serve on the Emergency Medical Services Council replacing Mr. Larry Knuth for a term expiring August 31, 2010.

10:23 Mr. Hornby appeared and provided experience related background information and comments.

SEE ITEM #8 FOR COMMITTEE ACTION

8. 08-424 From the County Executive appointing Mr. Thomas Reid, Paramedic, South Milwaukee Fire Department, to serve on the Emergency Medical Services Council replacing Mr. Brian Reynolds for a term expiring August 31, 2010.

10:59 Mr. Reid appeared and provided experience related background information and comments.

12:50 **MOTION BY: (Coggs) Approve Item #s 2, 3, 4, 6, 7, and 8. 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

9. 08-425 From the County Executive appointing Mr. Kenneth Sternig, representing the Milwaukee County Department of Health and Human Services, to serve on the Emergency Medical Services Council replacing Ms. Patty Haslbeck for a term expiring August 31, 2010.

11:34 Mr. Sternig appeared and provided experience related background information and comments.

13:30 **MOTION BY: (De Bruin) Approve Item #s 1, 5, and 9. 6-1**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair) - 6

NOES: Clark - 1

SCHEDULED ITEMS:

RESOLUTIONS – 3

10. 08-455 A Resolution by Supervisors Holloway and Coggs absolving Career Youth Development Inc. (CYD) of financial obligation to Milwaukee County.

00:05 Madame Chair indicated that she has been asked by the Sponsors of this resolution to lay this item over and requested a motion from Committee.

00:15 **MOTION BY: (Lipscomb) Lay the Item over. 6-1**

AYES: Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) - 5

NOES: Mayo - 1

EXCUSED: Coggs – 1

11. 08-130(a) An adopted Resolution by Supervisors Coggs, Johnson, West, and Clark authorizing and directing certain Milwaukee County departments to perform and conduct analysis identifying policies, or lack thereof, that may discriminate against, hinder, and/or create barriers for males of color from entering into Milwaukee County's workforce. **(Verbal report from Gerard Randall, Task Force on Work Reform for Men.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

00:02 Madame Chair stated that Mr. Randall was unable to appear and requested a motion to lay this item over to the January meeting cycle.

00:18 Supervisor Lipscomb requested Mr. Randall submit a written report.

MOTION BY: (Mayo) Lay the Item over. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

12. 08-333 A Resolution by Supervisor Weishan, endorsing principle of the Wisconsin Quality Home Care Commission. **(Laid over 09/17/08. Verbal report due from staff.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Supervisor John Weishan, 16th District
Martin Weddle, Research Analyst, County Board

00:50 Supervisor Weishan explained that the Wisconsin Quality Home Care Commission is about connecting the people who provide service with

SCHEDULED ITEMS:

the citizens who need service in an effective and efficient manner. It also provides a sense of security for the clients in knowing that they have a caregiver they can trust. He went on to explain that the passing of this resolution does not tie Milwaukee County in any way to any agreement or commitment. It directs the Director of Health and Human Services, the Director of the Department on Aging, and Corporation Counsel to prepare a draft report about the potential positive effects of implementing this policy through an intergovernmental agreement. This is just the first step as part of an investigative tool to find out how to provide the best services for Milwaukee County citizens.

02:51 Mr. Weddle provided a detailed overview of the Commission, the governing Board of Directors, how members are appointed, reviews of the Dane County model, and other related fiscal impacts.

Questions and comments ensued.

MOTION BY: (De Bruin) AMEND the resolution by deleting the "BE IT RESOLVED CLAUSE" on Lines 38 and 39. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

MOTION BY: (De Bruin) Approve as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

DEPARTMENT ON AGING – 10

13. 08-460 From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health and Family Services enabling the Department on Aging to serve as the Aging Resource Center of Milwaukee County under Family Care for the period January 1 through December 31, 2009, and to accept the funding provided thereunder.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

00:25 Questions and comments ensued.

SCHEDULED ITEMS:

MOTION BY: (Mayo) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

14. 08-461 From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health and Family Services enabling the Department on Aging to serve as a Care Management Organization (CMO) under Family Care for the period January 1 through December 31, 2009, and to accept the funding provided thereunder.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

00:23 Questions and comments ensued.

MOTION BY: (Coggs) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

Item #s 15, 17, 19, 20, and 21 were considered together.

15. 08-462 From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with Andrea & Orendorff, SC to provide Fiscal Management Partnership Services to the Department on Aging – Care Management Organization (CMO) under Family Care for the period January 1 through December 31, 2009, and a requirement that the vendor service fees shall not exceed \$625,000 during the contract period.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

SEE ITEM #21 FOR COMMITTEE ACTION

16. 08-463 From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with Community Care, Inc., to provide Best Practice Team Quality Review Services to the Department on Aging – Care Management Organization (CMO) under Family Care for the

SCHEDULED ITEMS:

period January 1 through March 31, 2009, and a requirement that vendor service fees shall not exceed \$206,117 during the contract period.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Gary Portenier, Program Planning Coordinator, Department on Aging
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

11:10 **MOTION BY: (De Bruin) AMEND the resolution by deleting the words “for the period January 1, through March 31, 2009” on Line 116 and inserting “on a month-to-month basis for up to three months beginning January 1, 2009.” 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

MOTION BY: (Clark) Approve as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

17. 08-464 From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) Services for the Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2009, and to award \$243,673,429, including \$2,143,529 in vendor service fees and \$241,529,900 in pass through dollars for member service payments to be made to agencies providing services to Family Care members.

SEE ITEM #21 FOR COMMITTEE ACTION

18. 08-465 From the Director, Department on Aging, requesting authorization to execute contracts with Interfaith Older Adult Programs, Inc., totaling \$34,200 and Institute for Collaborative Health Interventions, Inc. totaling \$28,846 for the period January 1, through December 31, 2009, under year two of the two-year *Connecting Caring Communities – Neighborhood Technical Assistance Project*, funded through grants from the Helen Bader Foundation, the Faye McBeath Foundation, and the Greater Milwaukee Foundation.

SCHEDULED ITEMS:

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

1:53 Questions and comments ensued.

MOTION BY: (De Bruin) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

19. 08-466 From the Director, Department on Aging, requesting authorization to (1) execute a Professional Services Contract with Superior Support Resources, Inc. (SSR) to provide MIDAS Hosting and Support Services to enable the Department on Aging – Care Management Organization (CMO) under Family Care to lease MIDAS and (2) execute an agreement to lease MIDAS to the Southwest Family Care Alliance, with a requirement that vendor service fees to SSR shall not exceed \$110,000 in 2009, and that revenue from the lease with Southwest Family Care Alliance shall cover costs of the MIDAS Hosting and Support Services contract with SSR.

SEE ITEM #21 FOR COMMITTEE ACTION

20. 09-33(a)(a) From the Director, Department on Aging, requesting authorization to execute the 2009 State and County Contract covering the administration of Social Services and Community Programs – Aging Programs and to accept the Federal and State revenues provided thereunder, including any and all increases in allocations during the contract year.

SEE ITEM #21 FOR COMMITTEE ACTION

21. 09-34(a)(a) From the Director, Department on Aging, requesting authorization to execute 2009 Program and Service Contracts.

00:30 **MOTION BY: (Dimitrijevic) Approve Item #s 15, 17, 19, 20, and 21. 7-0**

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

22. 08HN20 From the Director, Department on Aging, submitting an updated informational report on the July, August, and September Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit) (INFORMATIONAL**

SCHEDULED ITEMS:

ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

Stephanie Stein, Director, Department on Aging

James Hodson, Chief Financial Officer (CMO), Department on Aging

00:35 Mr. Hodson explained that the report that is before the Committee reflects three months results of CMO operations. Basically, on a year-to-date basis, the CMO is showing a preliminary actual Net Income. He stated issues arose around the middle of the year regarding increased nursing home utilization. They have since deployed their placement team to attempt to identify specific clients that may be able to relocate into the community and produce not only a better living environment but also additional savings. They saw a growth in the first seven months, which was not anticipated, but they have taken steps to correct that.

Questions and comments ensued.

01:54 Supervisor Dimitrijevic requested that the Department on Aging (the Department) produce this report biennially rather than quarterly. It was so ordered by Madame Chair.

05:57 Supervisor De Bruin requested the Department forward her office follow-up information tracking the issue referred to by Mr. Hodson regarding the spike of nursing home utilization and placement of these clients back into the community.

The Committee took no action regarding this informational report.

DISABILITIES SERVICES DIVISION – 1

23. 09-27(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Disabilities Services Division Purchase of Service Contracts for the Resource Center, Developmental Disabilities, and Physical Disabilities.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services (DHHS)

00:25 ***MOTION BY: (Coggs) Approve. 7-0***

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION - 3

24. 08-467 From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Professional Service Contracts for the Behavioral Health Division.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division, DHHS

Questions and comments ensued.

- 16:01 **MOTION BY:** *(De Bruin) Approve the balance of agencies' contracts (excluding Roeschen's Omnicare Pharmacy and Accenture, LLP) and in the amounts delineated in the report from the Director, Department of Health and Human Services, dated November 19, 2008. 7-0*

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

- 16:39 **MOTION BY:** *(Mayo) Approve the Roeschen's Omnicare Pharmacy contract (\$4,200,000) as contained in the report from the Director, Department of Health and Human Services, dated November 19, 2008. 6-1*

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair) - 6

NOES: Clark - 1

- 16:50 **MOTION BY:** *(Dimitrijevic) Approve the Accenture, LLP contract (\$2,139,500) as contained in the report from the Director, Department of Health and Human Services, dated November 19, 2008. 5-2*

AYES: Dimitrijevic, Coggs, De Bruin, Lipscomb and West (Chair) - 5

NOES: Mayo and Clark - 2

25. 09-5(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Purchase of Service Contracts for the Behavioral Health Division for the Provision of Adult and Children Mental Health Services and Alcohol and Other Drug Abuse (AODA) services.

SCHEDULED ITEMS:

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division, DHHS
Walter Laux, Program Coordinator, Behavioral Health Division, DHHS

Questions and comments ensued.

04:38 Supervisor De Bruin requested additional information regarding the Mobile Urgent Treatment Teams (MUTT) including statistics reflecting how many people have been seen and the reduction in incidences of failed foster placements through the 24-hour mental health crisis intervention services.

MOTION BY: (Mayo) Approve. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Coggs – 1

26. 08HN21 From the Administrator, Behavioral Health Division (BHD), submitting a verbal informational report addressing BHD's operations and staffing issues. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division, DHHS

00:06 Madame Chair stated this informational item will be laid over to the January meeting cycle to allow Mr. Chianelli the opportunity to produce a written report.

The Committee took no action regarding this informational item.

HOUSING DIVISION - 5

27. 08-456 From the Director, Department of Health and Human Services, requesting authorization to allocate \$500,000 of gap financing from the County Special Needs Housing Trust Fund to Cardinal Capital Management, Inc. for the supportive housing development known as "Autumn West." **(Also to the Committee on Economic and Community Development.)**

SCHEDULED ITEMS:

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Jim Hill, Administrator, Housing Division, DHHS
Carol Keen, Cardinal Capital Management

00:47 **MOTION BY: (Mayo) Lay over Item #s 27, 28, 29, and 30. 3-3**
AYES: Mayo, Clark, and Lipscomb - 3
NOES: Dimitrijevic, De Bruin, and West (Chair) - 3
EXCUSED: Coggs – 1

05:46 Supervisor De Bruin made a motion to approve Item #s 27, 28, 29, and 30. After being provided with further information, she later withdrew that motion and moved to approve Item #s 28, 29, and 30.

Due to a tie vote, the motion by Supervisor Mayo failed and each item was taken up separately.

07:24 Ms. Keen provided a detailed overview of the Autumn West project.

Questions and comments ensued.

MOTION BY: (De Bruin) Lay the Item over. 5-1

AYES: De Bruin, Mayo, Clark, Lipscomb, and Dimitrijevic - 5
NOES: West - 1
EXCUSED: Coggs – 1

28. 08-457 From the Director, Department of Health and Human Services, requesting authorization to allocate \$500,000 of gap financing from the County Special Needs Housing Trust Fund to Cardinal Capital Management, Inc. for the supportive housing development known as "Empowerment Village." **(Also to the Committee on Economic and Community Development.)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Jim Hill, Administrator, Housing Division, DHHS
Carol Keen, Cardinal Capital Management

00:47 **MOTION BY: (Mayo) Lay over Item #s 27, 28, 29, and 30. 3-3**
AYES: Mayo, Clark, and Lipscomb - 3
NOES: Dimitrijevic, De Bruin, and West (Chair) - 3
EXCUSED: Coggs – 1

SCHEDULED ITEMS:

05:46 Supervisor De Bruin made a motion to approve Item #s 27, 28, 29, and 30. After being provided with further information, she later withdrew that motion and moved to approve Item #s 28, 29, and 30.

Due to a tie vote, the motion by Supervisor Mayo failed and each item was taken up separately.

Questions and comments ensued.

18:00 Ms. Keen provided a detailed overview of the Empowerment Village project.

MOTION BY: (Clark) Lay the Item over. 3-3

AYES: Mayo, Clark, and Lipscomb - 3

NOES: Dimitrijevic, De Bruin, and West (Chair) - 3

EXCUSED: Coggs – 1

Due to a tie vote, the motion failed.

MOTION BY: (De Bruin) Approve. 3-3

AYES: Dimitrijevic, De Bruin, and West (Chair) - 3

NOES: Mayo, Clark, and Lipscomb - 3

EXCUSED: Coggs – 1

Due to a tie vote, this item will go to the full Board with no recommendation.

29. 08-458 From the Director, Department of Health and Human Services, requesting authorization to allocate \$750,000 of gap financing from the County Special Needs Housing Trust Fund to Mercy Housing Lakefront for the supportive housing development known as "Johnston Center Residences." **(Also to the Committee on Economic and Community Development.)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services

Jim Hill, Administrator, Housing Division, DHHS

Lisa Kuklinski, Mercy Housing Lakefront

00:47 **MOTION BY: (Mayo) Lay over Item #s 27, 28, 29, and 30. 3-3**

AYES: Mayo, Clark, and Lipscomb - 3

NOES: Dimitrijevic, De Bruin, and West (Chair) - 3

EXCUSED: Coggs – 1

SCHEDULED ITEMS:

05:46 Supervisor De Bruin made a motion to approve Item #s 27, 28, 29, and 30. After being provided with further information, she later withdrew that motion and moved to approve Item #s 28, 29, and 30.

Due to a tie vote, the motion by Supervisor Mayo failed and each item was taken up separately.

00:33 Ms. Kuklinski provided a detailed overview of the Johnston Center Residences project.

Questions and comments ensued.

MOTION BY: (Clark) AMEND the resolution by deleting the dollar amount of "\$750,000" on Lines 15 and 30 and inserting the dollar amount of "\$500,000." 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Coggs - 1

MOTION BY: (De Bruin) Approve as AMENDED. 3-2

AYES: Dimitrijevic, De Bruin, and West (Chair) - 3

NOES: Clark and Lipscomb - 2

EXCUSED: Coggs and Mayo - 2

30. 08-459 From the Director, Department of Health and Human Services, requesting authorization to allocate \$277,000 of gap financing from the County Special Needs Housing Trust Fund to the United Methodist Children's Services for the supportive housing development known as "Washington Park Apartments." **(Also to the Committee on Economic and Community Development.)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Jim Hill, Administrator, Housing Division, DHHS
Teig Whaley-Smith, Community Development Advocates
Perry Huyck, United Methodist Children's Services

00:47 **MOTION BY: (Mayo) Lay over Item #s 27, 28, 29, and 30. 3-3**

AYES: Mayo, Clark, and Lipscomb - 3

NOES: Dimitrijevic, De Bruin, and West (Chair) - 3

EXCUSED: Coggs - 1

SCHEDULED ITEMS:

05:46 Supervisor De Bruin made a motion to approve Item #s 27, 28, 29, and 30. After being provided with further information, she later withdrew that motion and moved to approve Item #s 28, 29, and 30.

Due to a tie vote, the motion failed and each item was taken up separately.

00:32 Mr. Whaley-Smith and Mr. Huyck provided a detailed overview of the Washington Park Apartments project.

MOTION BY: (De Bruin) Approve. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Coggs - 1

31. 09-38(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Purchase of Service Contracts for the provision of various emergency counseling, shelter, temporary, and supportive housing services in the amount of \$1,185,753.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Jim Hill, Administrator, Housing Division, DHHS

Questions and comments ensued.

04:03 Supervisor De Bruin requested as the year goes on, if there becomes more need than demand and these entities begin to have major problems, she would like to be informed by the Division.

MOTION BY: (Dimitrijevic) Approve. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Coggs - 1

ECONOMIC SUPPORT DIVISION - 6

32. 08-468 From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Economic Support Division Professional Service Agreements.

SCHEDULED ITEMS:

00:21 **MOTION BY: (De Bruin) Approve. 6-0**
AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb
 and West (Chair) - 6
NOES: 0
EXCUSED: Coggs - 1

33. 08-469 From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 contract with the University of Wisconsin-Milwaukee School of Continuing Education for the operation of the Economic Support Division call center and customer service functions.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS
Supervisor John Weishan, 16th District

1:14 Supervisor Weishan stated going forward with this contract is not about County jobs or lowering the tax levy for Milwaukee County. He went on to state that what bothers him the most about this effort is the lack of information. Because the Committee does not have the actual contract before them, he urged his colleagues to vote against this effort.

06:23 The following individuals appeared and spoke regarding this item:
Ms. Patty Yunk, AFSCME, DC48
Mr. David Eisner, AFSCME, DC48-Local 594
Mr. Jon Janowski, Hunger Task Force
Ms. Sherrie Tussler, Hunger Task Force

Ms. Penni Secore, AFSCME, DC48, registered regarding this item but did not provide comments.

Questions and comments ensued at length.

The Committee broke at approximately 1:00 p.m. and reconvened at approximately 1:35 p.m. The roll call was taken and all Committee members, with the exception of Supervisors Dimitrijevic and Coggs (excused) were present.

Continued discussions ensued at length.

SCHEDULED ITEMS:

MOTION BY: (Clark) Deny. 4-1

AYES: West, Clark, Lipscomb, and Mayo (Chair) - 4

NOES: De Bruin - 1

EXCUSED: Dimitrijevic and Coggs - 2

34. 08-470 From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 Contract with the State of Wisconsin for operation of the Wisconsin Home Energy Assistance Program (WHEAP).

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

00:20 **MOTION BY: (Mayo) Approve. 5-0**

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic and Coggs - 2

35. 09-20(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 contract with the State of Wisconsin for administration of Child Day Care Programs.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

00:09 **MOTION BY: (Mayo) Approve. 5-0**

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic and Coggs - 2

36. 09-31(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Purchase of Service Contracts for Economic Support Division Programs.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS
Dennis Buesing, Contract Administrator, DHHS

Questions and comments ensued.

SCHEDULED ITEMS:

- 04:48 **MOTION BY:** *(Mayo) Approve the balance of agencies' contracts (excluding Impact) and in the amounts delineated in the report from the Director, Department of Health and Human Services, dated November 26, 2008. 5-0*
- AYES:** De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5
NOES: 0
EXCUSED: Dimitrijevic and Coggs - 2
- 04:48 **MOTION BY:** *(Mayo) Approve the Impact contract (\$380,000) as contained in the report from the Director, Department of Health and Human Services, dated November 26, 2008. 4-1*
- AYES:** De Bruin, Mayo, Lipscomb and West (Chair) - 4
NOES: Clark - 1
EXCUSED: Dimitrijevic and Coggs - 2
37. 08HN22 From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**
- APPEARANCES:**
Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS
- 00:28 Ms. Riley provided an overview of the modernization initiative highlighting telephone interviews and on-line applications related to intake and recertifications. She discussed continued efforts to work with the State on implementing telephonic signatures, community partnerships, the State generated appointment notice, and food share error rate data.
- Questions and comments ensued.
- MOTION BY:** *(Mayo) The report from the Director, Department of Health and Human Services dated November 19, 2008, be RECEIVED AND PLACED ON FILE. 5-0*
- AYES:** De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5
NOES: 0
EXCUSED: Dimitrijevic and Coggs - 2

SCHEDULED ITEMS:

DELINQUENCY AND COURT SERVICES DIVISION – 4

38. 08-471 From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Delinquency and Court Services Division Professional Service Contracts with community vendors for Delinquency and Court Services Programs.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

Questions and comments ensued.

- 02:31 Supervisor De Bruin requested, along with Supervisor Clark, Request for Proposals (RFP) scoring information between the Milwaukee Medical College and Alternatives in Psychological Consultation be forwarded to their offices prior to the full County Board meeting.

- 03:30 Supervisor Mayo also requested the aforementioned information along with the evaluation criteria used in the selection process for awarding the contracts.

MOTION BY: (Mayo) Approve. 5-0

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic and Coggs - 2

39. 09-8(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 Delinquency and Court Services Division Purchase of Service Contracts with community agencies for a variety of Delinquency and Court Services Programs.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

Questions and comments ensued.

- 00:17 **MOTION BY: (Clark) Approve. 4-0**

AYES: De Bruin, Clark, Lipscomb and West (Chair) - 4

NOES: 0

ABSENTION: Mayo - 1

EXCUSED: Dimitrijevic and Coggs - 2

SCHEDULED ITEMS:

40. 09-29(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into a State/County Contract for Community Youth and Family Aids for 2009.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

00:01 **MOTION BY: (Clark) Approve. 5-0**

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic and Coggs - 2

41. 08HN23 From the Administrator, Delinquency Court Services, submitting a report on the status of the discontinuation of the In-House Correctional Services contract and the children affected. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

00:19 Mr. Meaux stated they are still not experiencing what he would determine to be a long waitlist. He is reporting no impact.

00:35 Madame Chair directed this item will no longer require quarterly reporting. If issues arise, the Administrator shall submit a report for the Committee's review.

The Committee took no action regarding this informational item.

MANAGEMENT SERVICES DIVISION – 1

42. 08-472 From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 Professional Service Agreement with SFS Group, LTD. in the amount of \$171,330.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

00:35 **MOTION BY: (Clark) Approve. 5-0**

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic and Coggs - 2

SCHEDULED ITEMS:

COUNTY HEALTH PROGRAMS DIVISION – 1

43. 08-473 From the Director, Department of Health and Human Services, requesting authorization to enter into Professional Service Contracts for the County Health Programs Division.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, County Health Programs Division, DHHS

00:26 **MOTION BY: (Clark) Approve. 5-0**

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic and Coggs - 2

44. 08HN24 From the Director, Department of Health and Human Services, submitting an informational report regarding the transition of General Assistance Medical Assistance (GAMP) clients to the State's Badger Care Plus for Childless Adults Medical Program. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, County Health Programs Division, DHHS

00:41 Mr. Chianelli distributed a document (copy attached to original minutes) and stated on October 31, 2008, the Governor announced moving forward on the Badger Care Plus expansion for childless adults. An authorization request was brought before this Committee to waive the General Assistance Medical Program (GAMP) application fee for a period of time once the Governor did, in fact, approve the expansion. To date, over 13 community application sites and over 90 people have been trained to assist clients in completing GAMP applications. The fee was waived starting November 10, 2008. Letters have gone out to all clients, pharmacies, and providers, in addition to the generation of posters and pamphlets. Membership has increased significantly since the start of the initiative. Mr. Chianelli cautioned the Committee that the way the State has designed this, there will be a delay for new members. This information was documented and published by the State, which is what triggered the push for enrollment.

Questions and comments ensued.

The Committee took no action regarding this informational item.

SCHEDULED ITEMS:

DHS – GENERAL - 1

45. 09-32(a)(a) From the Director, Department of Health and Human Services, requesting authorization to enter into 2009 contracts with the State of Wisconsin for Social Services and Community Programs.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

00:02 **MOTION BY: (Clark) Approve. 5-0**

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic and Coggs - 2

STAFF PRESENT:

Supervisor Mark Borkowski, 11th District

Fran McLaughlin, Director of Communications, County Executive's Office

Supervisor John Weishan, 16th District

Stephanie Stein, Director, Department on Aging

Maria Ledger, Assistant Director, CMO

Gary Portenier, Program Planning Coordinator, Department on Aging

James Hodson, Chief Financial Officer (CMO), Department on Aging

John Chianelli, Administrator, BHD/County Health Programs, DHHS

Walter Laux, Program Coordinator, Behavioral Health Division, DHHS

Corey Hoze, Director, Department of Health and Human Services

Jim Hill, Administrator, Housing Division, DHHS

Felice Riley, Administrator, Economic Support Division, DHHS

Dennis Buesing, Contract Administrator, DHHS

Eric Meaux, Administrator, Delinquency and Court Services, DHHS

Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:07 a.m. to 2:43 p.m.

Adjourned,

Jodi Kapp

Committee Clerk

Committee on Health and Human Needs