

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, June 18, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

SCHEDULED ITEMS:

APPOINTMENTS - 3

1. 08-224 From the County Executive, appointing Ms. Stephanie Sue Stein to the position of Director of the Department on Aging for Milwaukee County.

APPEARANCE:

Scott Walker, County Executive

- 00:21 County Executive Walker introduced Ms. Stein to the Committee and summarized her background and experience with the Milwaukee County Department on Aging's services and programs.

Committee members provided comments regarding this appointment.

ACTION BY: (Dimitrijevic) Approve. 6-1

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair) - 6

NOES: Clark - 1

2. 08-235 From the Director, Department of Health and Human Services, appointing Mr. John Chianelli to the position of Administrator of the Department of Health and Human Services Behavioral Health Division.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services (DHHS)

- 00:22 Supervisor Clark requested that Mr. Chianelli's resume be forwarded to the Board.

- 01:03 Mr. Hoze provided the Committee with background information on Mr. Chianelli's County work history, which includes Director of the County

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Health Programs Division and a clinician and senior administrator at the Behavioral Health Division (BHD). He also referred to his current experience as Administrator of BHD and the initiatives and efforts put in place by Mr. Chianelli as such.

Committee members provided comments regarding this appointment.

ACTION BY: (Dimitrijevic) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

3. 08-243 From the County Executive, appointing Ms. Mattie Payne to the Aging Commission. Ms. Payne will replace Mr. David Hoffman and her term will expire January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

00:05 **ACTION BY: (Mayo) Approve.**

Supervisor Mayo withdrew his motion.

00:50 Ms. Payne provided brief comments.

ACTION BY: (Lipscomb) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

RESOLUTIONS - 1

4. 08-205 A Resolution by Supervisor West urging the Governor, State of Wisconsin, to convene a study group to examine the State's current juvenile corrections system and requesting an audit of the State's juvenile corrections system be conducted.

00:34 Supervisor West explained her resolution supports Senator Lena Taylor's call for an audit (fiscal as well as programmatic) of the juvenile corrections system. Supervisor West discussed the possibility of closing a facility that is currently operating and opening a new facility that implements programs where kids are close to home, families get involved, and kids are provided with hands on assistance and mentors. She is aware of fact that this could be expensive but feels the kids would be better served the

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closer they are to home.

Supervisor West offered an amendment that addressed the programmatic aspect of the audit, the recidivism rate, the average lengths of stay, and the continuity and coordination of release services.

02:40

Supervisors Coggs, Clark, and Dimitrijevic requested to be added as co-sponsors of this resolution.

Questions and comments ensued.

ACTION BY: (Mayo) Approve Supervisor West's AMENDMENT that adds the following BE IT FURTHER RESOLVED clause on Line 81: "BE IT FURTHER RESOLVED, that the audit shall review programmatic issues, recidivism rates, average lengths of stay in correctional institutions for juveniles and continuity and coordination of post release services for juveniles; and." 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

ACTION BY: (Clark) Approve as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

BEHAVIORAL HEALTH DIVISION - 2

5. 08-5(a)(e) From the Director, Department of Health and Human Services, requesting authorization to increase the 2008 Purchase of Service Contract with Transitional Living Services, Inc. by \$27,450 for the purpose of expanding benefit acquisition services to clients of the Behavioral Health Division.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division

Questions and comments ensued.

00:43

ACTION BY: (Coggs) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

6. 08-5(a)(f) From the Director, Department of Health and Human Services, requesting authorization to amend the Behavioral Health Division's 2008 Purchase of Service Contract for Central Intake Unit services from one master contract with two subcontracts to three independent contracts.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division (BHD)
Walter Laux, Acting Director, Adult Community Mental Health & AODA Services, BHD, DHHS

00:25 Supervisor Coggs offered an amendment that directs staff to come up with a better system of handling the waiting lists by balancing them between the three entities.

01:45 Mr. Chianelli expressed concerns regarding this amendment, which splits the waiting list up into three individual waiting lists. He indicated that there are priority mandates instituted by the federal and state governments for priority populations. Priority populations are pregnant women and women with children. A centralized waiting list is necessary in order to service the priority populations in a timely fashion. Having multiple waiting lists creates a situation where people may not be fairly serviced in respect to their chronological order. He went on to state that to communicate as a system to ensure that people are being brought in chronologically would be very difficult. It would also create an issue with controlling the numbers and sheer volume. There would be a large financial implication should the number of people being serviced increased out of control. This would impact expenditures. Mr. Chianelli stated having the list centralized would ensure the ability to bring people in fairly and chronologically as they applied on a day-to-day basis, to meet the Department's federal priority population mandates, and maintain control over the actual costs of care for people.

Questions and comments ensued.

The following people appeared but did not speak regarding this item:

Mr. Mark Fossie

Ms. Sheila Fossie

ACTION BY: (Coggs) AMEND the Resolution by adding the following BE IT FURTHER RESOLVED clause on Line 45: "BE IT FURTHER RESOLVED, that upon adoption of this resolution, the Director, Department of Health and

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Human Services, or his designee, is authorized to amend the three separate contracts with IMPACT, M&S, and WCS requiring that each entity establish its own waiting list and that these waiting lists be balanced among the three entities to ensure efficiency and continuity of services.” 4-3

AYES: Dimitrijevic, Coggs, Mayo, and Clark, - 4
NOES: De Bruin, Lipscomb and West (Chair) - 3

ACTION BY: (Coggs) Approve as AMENDED. 5-2

AYES: Dimitrijevic, Coggs, Mayo, Clark, and West (Chair) - 5
NOES: De Bruin and Lipscomb - 2

DELINQUENCY AND COURT SERVICES DIVISION – 1

7. 08-236 From the Director, Department of Health and Human Services requesting retroactive authorization to apply for and accept grant dollars totaling \$81,014 from the Wisconsin Office of Justice Assistance (OJA), for programs within the Delinquency and Court Services Division.

Appearance:

Eric Meaux, Administrator, Delinquency and Court Services Division

00:38 Mr. Meaux stated this is a wonderful program. He reported they checked their statistics for the fourth quarter of 2007 and 77% of the youth were discharged in that quarter and had successfully completed the program. This program is an alternative for youth that would have normally gone to corrections. Having this type of programming in place gives kids a chance but still holds them accountable. He indicated that this is a filtering process where they are trying to help manage the kids in the community and still ensure community safety.

Questions and comments ensued.

ACTION BY: (Clark) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7
NOES: 0

SCHEDULED ITEMS:

ECONOMIC SUPPORT DIVISION - 1

8. 08HN13 From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

- 00:50 Ms. Riley stated in the Division's continued effort to progress into modernization, they are focusing on tracking both new applicants and recertification customers in correlation to the submission of face-to-face, online, and mail-in applications. In doing that, they have established goals to be achieved over a one-year period of time. She provided the Committee with an overview of the report submitted by reviewing current numbers and percentages and what they anticipate those numbers and percentages to be over a one-year period. Ms. Riley addressed the call center, continued enhancements, and identified the challenges that impact the modernization's progress including implementing the telephonic signature. She provided updates on the Q-Matic system and the website as well as security issues.
- 12:47 Supervisor Clark indicated she would like the Department to contact the Sheriff's Department regarding the possibility of setting up a substation within the Coggs Center facility and include that information in next month's report.
- 29:49 Supervisor Coggs expressed her on-going concern regarding staff and customer service training. Training is a simple thing that can be done to improve customer relations, teach employees how to treat people in a respectful manner, and manage stress levels. She requested the Department look into this for the purposes of placing recommendations in the 2009 Budget, and address this issue in next month's report.
- 34:23 Supervisor De Bruin requested to be provided with brief information that reflects caseload numbers for the last five years. She would also like to know how many people applied and how many were turned away.

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- 39:43 Supervisor Mayo requested information regarding the population percentage of people who are actually being served by the Department's Economic Support Division in Milwaukee County and a breakdown of the number of adults as well as the number of children.
- 50:54 Supervisor De Bruin requested that a copy of the Department's budget requests be brought down to her office on Friday afternoon when it is delivered to the Department of Administrative Services.
- 54:14 Madame Chair directed the copy be dropped off to the Committee Clerk who will then copy and distribute the report to all Committee members.
- 56:13 Mr. David Eisner, President, AFSCME-DC 48, Local 594, appeared and spoke regarding this item.

The Committee took no action regarding this informational report.

STAFF PRESENT:

Scott Walker, County Executive, County Executive's Office
Corey Hoze, Director, Department of Health and Human Services
Fran McLaughlin, Executive Assistant, County Executive's Office
John Chianelli, Administrator, Behavioral Health Division
Walter Laux, Acting Director, Adult Community Mental Health & AODA Services, BHD, DHHS
Eric Meaux, Administrator, Delinquency and Court Services Division
Felice Riley, Administrator, Economic Support Division, DHHS
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:04 a.m. to 11:03 p.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs