

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, January 27, 2010 - 10:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb, and West (Chair)

#### SCHEDULED ITEMS:

#### DEPARTMENT ON AGING – 1

1. 09-449(a) From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Milwaukee County Department on Aging to serve as a Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2010, and to accept the funding provided thereunder. **(12/09/2009: Report due from the Department regarding the effects of multiple CMOs operating in Milwaukee County.)**  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

00:42 Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging

Ms. Ledger discussed the options that are now available to residents of Milwaukee County who had previously been served through the Medicaid Waiver Programs and individuals who are on the waitlist for services. The programs that resemble Family Care include the Partnership Program, the PACE Program, and the State's own self-directed waiver called IRIS. November 2009 is when services became available for people age 18-59 with disabilities.

Ms. Ledger was not able to provide any definitive cost information due to providers with the Department on Aging

**SCHEDULED ITEMS:**

03:51 Care Management Organization (CMO) having an extended period of time to bill for services. She did, however, provide the number of enrollments for the various programs for the months of November, December, and January, with some preliminary numbers for February. As reflected in the report, Milwaukee County's CMO has a higher number of enrollments than the others. She indicated the number starts low but is leveling off, which is what was expected. She went on to state there is an incremental shift up for individuals who are enrolling in the IRIS Program, which the Department will continue to monitor. The Department will also monitor people who initially enroll in Family Care but then later move into IRIS and who do the reverse.

Questions and comments ensued.

Madame Chair directed that an updated report be brought before the Committee for the April meeting cycle.

*The Committee took no action regarding this informational report.*

**DISABILITIES SERVICES DIVISION – 1**

2. 10-36(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Disabilities Services Division to serve as the Disability Resource Center of Milwaukee County under Family Care for the period January 1, through December 31, 2010, and to accept \$2,054,592 and such other revenues as DHS may award to operate the Disability Resource Center in 2010.

**APPEARANCES:**

00:40 Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Geri Lyday, Administrator, Disabilities Services Division, DHHS

Ms. Marks stated this is the State/County contract for the Disabilities Services Division to operate the Disabilities Resource Center (DRC). The Board authorized the Department to operate the DRC back in June 2009. The amount of this contract was anticipated and included in their 2010 budget.

**SCHEDULED ITEMS:**

Questions and comments ensued.

***MOTION BY: (Mayo) Approve. 7-0***

***AYES:*** Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb  
and West (Chair) - 7

***NOES:*** 0

**SCHEDULED ITEMS:**

**HOUSING DIVISION - 2**

3. 10-63 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$375,000 of gap financing from the County Special Needs Housing Trust Fund to Heartland Housing for the supportive housing development to be known as "2500 West Fond du Lac Avenue." **(Also to the Committee on Economic and Community Development.)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Mathy, Housing Program Manager, DHHS

Kristine Berg, Heartland Housing, Inc.

Questions and comments ensued.

The following people registered for this item but did not provide comments:

Mr. Matt Melendez, Community Development Advocates  
Brother Dave Schwab, St. Ben's

***MOTION BY: (Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

**NOES:** 0

4. 10HN01 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the Point in Time homeless count conducted by the Continuum of Care. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Joseph Volk, Community Advocates

01:08 Dr. Jan Wilberg, Consultant, Continuum of Care

Ms. Marks introduced Mr. Volk and Dr. Wilberg to the

## SCHEDULED ITEMS:

02:04 Committee. She stated that Dr. Wilberg is responsible for putting the report together.

Dr. Wilberg provided a brief overview of the Point in Time survey report identifying its highlights. The Point in Time is a census conducted by the Continuum of Care every two years as part of a condition for receiving Housing and Urban Development (HUD) supportive housing program dollars. It is a federal requirement and is completely a volunteer effort. What they do is on one single twenty-four hour period, count the number of people that are in emergency shelters, transitional housing, on the street, or in some other place unfit for human habitation. This does not include individuals or families moving in with relatives or moving from place to place. The survey identified 1,660 homeless adults and children. If you were to include the number of people precariously housed, the number would be much greater. Not only did they count people, they also did interviews. Face-to-face interviews were conducted with 919 homeless adults. Ms. Wilberg continued by explaining how the number of homeless people breaks down as far as demographics, education, employment status, disability status, etc.

15:48

Questions and comments ensued.

Madame Chair stated that Mr. Volk and Dr. Wilberg would be before the Committee to present the ten-year plan for homelessness for the March meeting cycle.

***The Committee took no action regarding this informational report.***

## DELINQUENCY AND COURT SERVICES DIVISION – 1

5. 10-29(a)(a) From the Interim Director, Department of Health and Human Services (DHHS), requesting authorization to enter into a State/County Contract for community youth and family aids for 2010 and to accept \$37,629,615 for State corrections charges and community based services.

### **APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

**SCHEDULED ITEMS:**

Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS

00:31 Ms. Marks stated that DHHS/DCSD is seeking approval to enter into a State/County 2010 Contract for the administration of juvenile justice programs in Milwaukee County. This contract provides additional revenue that was not originally anticipated during the 2010 budget process.

Questions and comments ensued.

**MOTION BY: (Mayo) Approve. 7-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 2**

6. 10-66 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Contracts with the State of Wisconsin for reimbursement for County staff performing Income Maintenance and Child Care Program administration under State management.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Chuck Brotz, Budget Manager, DHHS

00:28 Ms. Marks stated this is a request from the Department to contract with the State for reimbursement related to the 2010 Income Maintenance and Child Care Programs. Section 49.825 of the Wisconsin Statutes was created by Act 15 and requires the State Department of Health Services to assume responsibility for the FoodShare and Medical Assistance Programs in Milwaukee County. Additionally, Section 49.826 was created by Act 28, which authorized the State Department of Children and Families to assume responsibility for the Wisconsin Shares Program or childcare. Milwaukee County, in that legislation, has a tax levy commitment from 2009. That statutory legislation also included an “escalator clause” meaning that the County’s commitment needs to increase as wages and benefits for County employees increase. Employees will maintain

**SCHEDULED ITEMS:**

Milwaukee County employment status but will be under State management. The statutes also state that Milwaukee County must perform all administrative tasks as related to payroll and benefits for the County employees performing these services.

Ms. Marks went on to state that approval of this contract would allow Milwaukee County to receive reimbursement for the salaries and benefits for these employees less the County's tax levy. In addition, it will allow the County to receive reimbursement for shared services, IT services, and record center management. A placeholder has also been inserted to address and be compensated for other services as they come up. The contract also involves the space agreement, which was previously approved. Entering into this contract can increase revenues over and above what was initially projected in their 2010 Budget.

Questions and comments ensued.

***MOTION BY: (Dimitrijevic) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, Clark, Rice, Lipscomb and West (Chair) - 6

***NOES:*** 0

***EXCUSED:*** Mayo - 1

7. 08-484(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative and State takeover transition. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

- 00:24 Ms. Riley provided the Committee with service numbers from November and December of 2009. She indicated that client volume is holding steady at a high level. Even though volume is high, wait times have been reduced. The final transition phase includes the State's handling of all online applications, the call/change center, and all functions with verification processing, six month reporting forms, fair hearings, homeless

**SCHEDULED ITEMS:**

mail, and the issuance of quest cards.

06:57 Ms. Riley stated along with this final transition phase comes the elimination of the Economic Support Division (ESD), the closure of the George Robles Service Center affective December 31, 2009, the disconnection of the prior appointment and childcare line that was being serviced at the Marcia P. Coggs Center, and the redirection of all customers and constituent concerns. The transition still, however, brings customer confusion. The Department will continue to use signage and get information out to community partners. Ms. Riley concluded by stating that monthly reports going forward will be difficult due to not having access to statistical information.

Madame Chair indicated no further reports would be due from the Department on this issue. She directed that this item be brought back for the April meeting cycle at which time the State will provide the Committee with an update.

- A. Informational report from the Hunger Task Force regarding the administration of the FoodShare Program in Milwaukee County.

**APPEARANCE:**

00:13 Sherri Tussler, Executive Director, Hunger Task Force

Ms. Tussler stated that Milwaukee County and the State of Wisconsin are both at historic highs in terms of enrollment in the FoodShare Program. She detailed the final transition phase of the State's takeover of Income Maintenance highlighting flaws in the system and stated the more challenging aspect was the transition of the facility itself. She indicated the State lacked a plan of operation, which resulted in problems encountered by the State. She also shared results with the Committee on the USDA's review of the program.

Questions and comments ensued.

***MOTION BY: (Mayo) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated January 5, 2010, and the report submitted by the Hunger Task Force. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

**SCHEDULED ITEMS:**

**NOES:** 0

**BEHAVIORAL HEALTH DIVISION – 4**

8. 10-5(a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a 2010 Purchase of Service Contract with Mental Health America related to the five-year Crisis Grant (09-463) from the State of Wisconsin in the Behavioral Health Division.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:51

Ms. Marks stated this item was before the Committee last cycle requesting authorization to apply for these funds. Now that the money has been received, authorization is needed to accept the funds.

***MOTION BY: (Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Rice, \*Lipscomb and West (Chair) - 7

**NOES:** 0

***\*Supervisor Lipscomb was not present at the time the roll was called but later requested unanimous consent to be recorded as voting "Aye" on this item. Upon hearing no objections, it was so ordered by Madame Chair.***

9. 10-65 From the Interim Director, Department of Health and Human Services, submitting a report addressing a change in policy regarding the use of the Day Hospital space at the Behavioral Health Division (BHD) and request authorization to enter into three lease agreements for Day Hospital space at BHD.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

James Tietjen, Administration, BHD, DHHS

**SCHEDULED ITEMS:**

00:22 Ms. Marks stated this request is for a policy change based on the 2010 Budget. During the budget process, the Department's initiative was to mothball the Day Hospital as a cost saving measure. Shortly after the passage of the Budget, new opportunities presented themselves. The changes being requested include keeping Wraparound in their current location and expanding their mobile team into the Day Hospital, the Service Access to Independent Living (SAIL) Program would remain, and St. Charles would lease space in the Day Hospital. There are some unique items (basketball court and bowling alley) in the Day Hospital that makes that space very appealing for St. Charles' programming services.

The Department is also looking at bringing in other partners of the Wraparound Program (Willowglen and My Home, Your Home). In addition, they would like to move Emergency Medical Services (EMS) out to the Child and Adolescent Treatment Center (CATC) space. Ms. Marks also indicated that one of their Community Support Programs (CSP) is currently renting space downtown in building that is now for sale. Moving is inevitable. The Department is proposing moving that into a County facility, preferably the Coggs center since there is now additional space.

30:16 Questions and comments ensued.

Ms. Joanne Marczewski, AFSCME DC48, appeared and provided comments regarding this item.

***MOTION BY: (Mayo) AMEND the resolution by inserting the following verbiage on Line 82 of the "BE IT RESOLVED CLAUSE" after the word "agreement": ", which once in its final form, be brought back before the Committee on Health and Human Needs for review and approval," 5-2***

***AYES:*** Dimitrijevic, Coggs, Mayo, Clark, and Lipscomb - 5

***NOES:*** Rice and West (Chair) - 2

***MOTION BY: (Mayo) Approve as AMENDED. 7-0***

***AYES:*** Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

***NOES:*** 0

**SCHEDULED ITEMS:**

Additional information was requested by Committee members regarding this item. Upon receipt of this information, a special meeting will be held at the Call of the Chair.

10. 10HN02 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding a projected Medicaid deficit for the State of Wisconsin. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Pat Walslager, Associate Administrator – Fiscal, DHHS

- 00:47 Ms. Marks stated DHHS has been made aware of problems the State is experiencing with the Medicaid deficit. She reviewed the proposed policies and changes the State plans to implement to address the management of the Medicaid budget. The Behavioral Health Division and potentially the long-term care for both Disabilities and Aging revenues are vulnerable to some of the changes discussed. Because the plan is so new, it is difficult to pinpoint exactly what the total effect will be. Ms. Marks indicated this is believed to be the first step in a multistage plan for the State to control their expenses related to the Badger Care and the Medicaid Programs. Updates will be brought back before the Committee as they are received. Questions and comments ensued.

*The Committee took no action regarding this informational report.*

11. 09-121(a) From the Interim Director, Department of Health and Human Services, submitting an informational status report on the contractual dietary services provided by A'viands, LLC. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

**SCHEDULED ITEMS:**

Jim Kubicek, Director, Crisis Services, BHD, DHHS  
Nadine Blair, A'viands

00:38 Ms. Marks stated that the Committee requested additional data regarding complaints and the fiscal impact (cost savings) regarding the dietary services and contract, which has been provided through the report.

02:57 Supervisor Dimitrijevic requested to be provided with information regarding the types of complaints the Division is receiving and what is being done to follow-up on the complaints. She would like to know how the complaints are corrected and resolved.

05:38 Ms. Joanne Marczewski, AFSCME DC48, appeared and provided comments regarding this item.

13:32 Ms. Blair explained that it is A'viands goal to make sure that they have visibility in the units during the meal service to attend to any issues that arise as well as having effective communication all the way down to their tray line area. A person has been designated to meet with nursing staff, as well as patients, to obtain information based on complaints and concerns so that they may be remedied immediately.

Questions and comments ensued.

***The Committee took no action regarding this informational report.***

12. 10HN03 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 housekeeping outsourcing initiative at the Behavioral Health and Delinquency and Court Services Divisions. **(12/09/09: Report also due from the Director of Procurement providing information as requested by the Committee.) (Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Amos Owens, Purchasing Administrator, Procurement, DAS

**SCHEDULED ITEMS:**

James Tietjen, Administration, BHD  
Jack Takarian, Interim Director, Department of Transportation  
and Public Works  
Eric Meaux, Administrator, Delinquency and Court Services,  
DHHS

00:37

Ms. Marks stated the 2010 Budget included an initiative to outsource housekeeping services at the Courthouse, the Behavioral Health Division, and the Detention Center. At December's meeting, there were a number of questions posed by the Committee to both the Department and Procurement regarding the process. The report provided encompasses that additional information.

13:03

Questions and comments ensued.

19:03

Ms. Joanne Marczewski, AFSCME DC48, appeared and provided comments regarding this item.

Madame Chair directed that this item be brought back before the Committee for an update for the April meeting cycle.

***The Committee took no action regarding this informational report.***

## SCHEDULED ITEMS:

### **STAFF PRESENT:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, CMO, Department on Aging  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Geri Lyday, Administrator, Disabilities Services Division, DHHS  
Jim Mathy, Housing Program Manager, DHHS  
Eric Meaux, Administrator, Delinquency and Court Services, DHHS  
Felice Riley, Administrator, Economic Support Division, DHHS  
Chuck Brotz, Budget Manager, DHHS  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
James Tietjen, Administration, BHD, DHHS  
Pat Walslager, Associate Administrator – Fiscal, DHHS  
Jim Kubicek, Director, Crisis Services, BHD, DHHS  
Amos Owens, Purchasing Administrator, Procurement, DAS  
Jack Takarian, Interim Director, Department of Transportation and Public Works  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 10:06 a.m. to 1:04 p.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## **SPECIAL MEETING COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Wednesday, February 3, 2010 – 1:00 P.M.**  
**Milwaukee County Courthouse, Room 203-R**

### **MINUTES**

**PRESENT:** Supervisors Clark, Rice, Lipscomb, and Dimitrijevic (Chair)

**EXCUSED:** Supervisors Coggs, Mayo, and West

#### **SCHEDULED ITEMS:**

1. 10-65 From the Interim Director, Department of Health and Human Services, submitting a report addressing a change in policy regarding the use of the Day Hospital space at the Behavioral Health Division (BHD) and request authorization to enter into three lease agreements for Day Hospital space at BHD.

#### **APPEARANCES:**

James Tietjen, Administration, BHD, DHHS

Bruce Kamradt, Administrator, Wraparound Milwaukee Program and Children's Mental Health Services

02:34 Ms. Collins reminded Committee members that at the regular Health and Human Needs Committee meeting, the Department's resolution was approved as amended. That amendment to the "BE IT RESOLVED CLAUSE" merely directed that the lease be brought back before the Health and Human Needs Committee in its final form for review and approval. As it stands, the resolution, as amended in Committee, will go to the Board with the Committee's recommendation. Further changes, if any, would be best done in the form of a substitute resolution or amendment, both of which should be done on the Board floor.

05:15 Mr. Kamradt provided the Committee with background information regarding the issue of space for lease at the Day Hospital and space needed for the expansion of the Wraparound Program.

Questions and comments ensued at length.

35:11 Committee members expressed concerns regarding entering into the various lease agreements.  
Madame Chair indicated that the Day Hospital location is very valuable

**SCHEDULED ITEMS:**

as it relates to land and building space. There are a lot of interested parties that want to build and lease there. The numbers for leasing per square footage should reflect that.

***The Committee took no action regarding this item.***

**STAFF PRESENT:**

James Tietjen, Administration, BHD, DHHS  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 1:07 p.m. to 1:51 p.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

**Friday, March 5, 2010 - 9:00 a.m.**

**Milwaukee County Courthouse, Room 201-B**

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Mayo, Lipscomb, and West (Chair)

**EXCUSED:** Supervisors Coggs, Clark, and Rice

#### **SCHEDULED ITEMS:**

#### **RESOLUTIONS - 1**

1. 10-106 A Resolution by Supervisor Holloway that supports the Supportive Parenting Pilot Project in Partnership with Children's Hospital and Health System and Froedtert and the Medical College of Wisconsin to help curb and prevent infant mortality in Milwaukee County.

#### **APPEARANCE:**

Terrence Cooley, Chief of Staff, County Board

- 00:33 Mr. Cooley appeared on behalf of Chairman Holloway and stated this resolution supports the Supportive Parenting Pilot Project that deals with issues related to sudden infant death syndrome. Chairman Holloway has initiated a partnership with Children's Hospital Health System, Froedtert Memorial Lutheran Hospital, and the Medical College of Wisconsin in an effort to address various education, training, and outreach approaches to positively affect the lives of high-risk mothers and at risk children. Part of this proposal would bring the Neonatal Intensive Care Program at Children's Hospital and the newborn nursery at Froedtert Hospital together working with various healthcare professionals and parents in an educational program to address sleep environments and other related issues. Chairman Holloway has submitted a request for federal funding through the office of Congresswoman Moore for this effort. There is no tax levy involved. Children's Hospital has indicated it will help fund the program.

Questions and comments ensued.

**MOTION BY:(Dimitrijevic) Approve. 4-0**

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**SCHEDULED ITEMS:**

**APPOINTMENTS - 3**

2. 10-93 From the County Executive, appointing Lynnea S. Katz-Petted to the Aging Commission to fill the vacancy previously held by Paul Soczynski for a term expiring January 31, 2013.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

- 00:27 Ms. Hill introduced Ms. Katz-Petted to the Committee who then provided brief comments.

Questions and comments ensued.

***MOTION BY:(Dimitrijevic) Approve. 4-0***

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

3. 10-92 From the County Executive, appointing Sandra Richins to the Aging Commission to fill the vacancy previously held by Jean Davidson for a term expiring January 31, 2013.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

- 00:27 Ms. Richins provided brief comments.

Questions and comments ensued.

***MOTION BY:(Dimitrijevic) Approve. 4-0***

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

4. 10-94 From the County Executive, appointing Gwen T. Jackson to the CMO Governing Board to fill the vacancy previously held by Beatrice Hicks, a Family Care Member, for a term expiring 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

- 01:20 Ms. Jackson provided brief comments.

Questions and comments ensued.

**SCHEDULED ITEMS:**

***MOTION BY:(Dimitrijevic) Approve. 4-0***

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**DEPARTMENT ON AGING – 2**

5. 09-34(a)(d) From the Director, Department on Aging, requesting authorization to adjust final awards and reallocate available funds to fully reimburse three 2009 Department on Aging Program and Service Contracts.

**APPEARANCE:**

Stephanie Stein, Director, Department on Aging

00:25 Ms. Stein explained that these are the area agency contracts that are let every year for community services. Contracts are reviewed at the end of the year in search of unspent money. In this case, there is approximately \$20,000 that can be reallocated to three agencies that actually provided more service than was paid for.

***MOTION BY:(Mayo) Approve. 4-0***

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

6. 10-104 From the Director, Department on Aging, requesting authorization to execute contracts with Interfaith Older Adult Programs, Inc., totaling \$17,939 and Institute for Collaborative Health Interventions, Inc. totaling \$5,790 for the period January 1, through December 31, 2010, and funded through a grant from the Greater Milwaukee Foundation to provide the *Connecting Caring Communities – Neighborhood Technical Assistance Project*.

**APPEARANCE:**

Stephanie Stein, Director, Department on Aging

00:43 Ms. Stein stated this grant is actually from the Faye McBeath Foundation, not the Greater Milwaukee Foundation. The Faye McBeath Foundation has provided \$30,000, which was left over from all of this year's contracts.

***MOTION BY:(Mayo) Approve. 4-0***

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**SCHEDULED ITEMS:**

**CLERK OF CIRCUIT COURT - 1**

7. 10-83 From the Clerk of Circuit Court/Director of Court Services, requesting authorization to contract with the Wisconsin Department of Health and Family Services to conduct permanency plan reviews for all Milwaukee County children in out-of-home care.

**APPEARANCE:**

Liz Finn-Gorski, Children's Court Coordinator, Clerk of Circuit Court

00:03 Ms. Finn-Gorski stated this contract would enable the Courts to conduct semi-annual permanency plan reviews on behalf of the Bureau of Milwaukee Child Welfare. This has been done since 2001.

***MOTION BY:(Mayo) Approve. 4-0***

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**HOUSING DIVISION - 1**

8. 10-108 From the Interim Director, Department of Health and Human Services, submitting a report summarizing the findings and recommendations of the Milwaukee Continuum of Care's Ten-Year Plan to End Homelessness and seeking County Board endorsement of principles and goals of the Plan. **(Also to the Committee on Economic and Community Development.)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Mathy, Housing Program Manager, DHHS

Joseph Volk, Community Advocates

Dr. Jan Wilberg, Consultant, Continuum of Care

02:21 Mr. Volk stated this project calls for money from the State of Wisconsin. The issues addressed in the plan include reorganization or reprioritization and outreach from existing institutions. The focus is on prevention and permanent housing. In order to make permanent housing sustainable, services need to be in place. Mr. Volk indicated that this project will also be presented to the City in April. The strategy is to have both the County and the City adopt the plan.

Questions and comments ensued.

**SCHEDULED ITEMS:**

**MOTION BY:(Dimitrijevic) Approve. 4-0**

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**MANAGEMENT SERVICES DIVISION – 1**

9. 10-35(a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to increase an existing Purchase of Service Contract with Community Advocates to cover expenses related to the Wisconsin Home Energy Assistance Program (WHEAP).

**APPEARANCE:**

Lisa Jo Marks, Interim Director, Department of Health and Human

- 00:32 Ms. Marks stated last year the contract structure was changed to match the federal fiscal year. Community Advocates realized some unspent funds and would like those funds added to this year's contract to provide energy assistance services.

**MOTION BY:(Dimitrijevic) Approve. 4-0**

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**BEHAVIORAL HEALTH DIVISION – 3**

10. 10-65(a) From the Interim Director, Department of Health and Human Services, submitting a report addressing a change in policy regarding the use of the Day Hospital space at the Behavioral Health Division (BHD) and request authorization to enter into three lease agreements for Day Hospital space at BHD. **(01/27/10: Final lease agreements for review and approval.)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Jim Kubicek, Director, Crisis Services, BHD, DHHS

- 01:15 Ms. Marks advised the Committee that the leases were revised correcting minor errors, most of which were typos.

- 01:56 Ms. Kotze walked the Committee through each correction made noting the errors were discovered and corrections suggested by the Combined Community Service Board (CCSB). Ms. Kotze explained the one substantive error, which came under Section XXI titled Insurance. It was suggested that the reference to a specific insurance company be left as an

SCHEDULED ITEMS:

open insurance.

Questions and comments ensued.

29:45 Ms. Joanne Marczewski, AFSCME-Local 170, appeared and provided brief comments regarding this item.

**MOTION BY:(Dimitrijevic) AMEND the resolution by inserting the following “BE IT FURTHER RESOLVED” clause on Line 71: “BE IT FURTHER RESOLVED, that the Interim Director, Department of Health and Human Services, bring forth a report on the status of occupancy and an analysis of actual costs to the Committee on Health and Human Needs during the September cycle.” 4-0**

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**MOTION BY:(Lipscomb) Approve as AMENDED. 4-0**

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

11. 09-121(a) From the Interim Director, Department of Health and Human Services, submitting an informational status report on the contractual dietary services provided by A’viands, LLC. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Jim Kubicek, Director, Crisis Services, BHD, DHHS

00:36 Madame Chair addressed the Committee asking if members had specific questions for the Department in reference to the report submitted.

Comments ensued.

**MOTION BY:(Dimitrijevic) Reports on this item be submitted quarterly. 4-0**

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**SCHEDULED ITEMS:**

***The Committee may adjourn into closed session under the provisions of Wisconsin Statutes, Sections 19.85(1)(g) for the purpose of discussing the following matter(s):***

12. 10HN04 From the Interim Director Department of Health and Human Services, providing a verbal report discussing the February 2010 notices from the Centers for Medicare and Medicaid Services regarding the Milwaukee County Behavioral Health Division's qualifications as a participant in the Medicare program. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Jim Kubicek, Director, Crisis Services, BHD, DHHS  
Mark Cameli, Esq.

***MOTION BY:(Dimitrijevic) Adjourn into closed session under the provisions of Wisconsin Statutes, Section 19.85(1)(g), for the purpose of discussing Item # 12. At the conclusion of the closed session, the Committee may reconvene in open session to take whatever action(s) it may deem necessary on the aforesaid item. 4-0***

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4  
**NOES:** 0

The Committee convened into closed session at approximately 10:40 a.m. The Committee did not reconvene back into open session.

**SCHEDULED ITEMS:**

**STAFF PRESENT:**

Terrence Cooley, Chief of Staff, County Board  
Sherry Hill, Director of Community Relations, County Executive's Office  
Stephanie Stein, Director, Department on Aging  
Liz Finn-Gorski, Children's Court Coordinator, Clerk of Circuit Court  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Jim Mathy, Housing Program Manager, DHHS  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Jim Kubicek, Director, Crisis Services, BHD, DHHS  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:08 a.m. to 11:08 a.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, April 14, 2010 - 9:00 a.m.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, and West (Chair)

#### SCHEDULED ITEMS:

#### APPOINTMENTS - 1

1. 10-95 From the County Executive, appointing Alvin C. Hill, Jr. to the Aging Commission to fill the vacancy previously held by Sr. Lucina Halbur for a term expiring January 31, 2013.

#### **APPEARANCES:**

Sherry Hill, Director of Community Relations, County Executive's Office  
Alvin C. Hill, Jr., Appointee

01:40 Mr. Hill provided brief comments.

Comments ensued.

#### ***MOTION BY:(Rice) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb,  
and West (Chair) - 6

**NOES:** 0

#### ECONOMIC SUPPORT DIVISION - 1

2. 08-484(a) From the State Department of Health Services, submitting an informational report regarding the progress of the Income Maintenance (IM) Program. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

Mark Thomas, Secretary, Department of Health Services  
Vanessa Robinson, Chief Operating Officer, Milwaukee County Income Maintenance Bureau of Enrollment Services  
Lisa Patrick, Director, Milwaukee Early Childcare Administration for the Department of Family Services

## SCHEDULED ITEMS:

00:39 Mr. Thomas stated that as of January 1, 2010, the State assumed responsibility of the remaining social service areas that had yet to be under the State's direction, which include medical assistance, burials, paper applications, face-to-face interactions, childcare eligibility, and IDAP eligibility. He provided detailed information on staffing; where they stand timeline wise related to scanning verification and changes, processing applications (both regular and priority), and six month review forms; and infrastructure changes. Mr. Thomas indicated the State is pleased with the progress of the Income Maintenance (IM) Program thus far, but there is still work to do considering the fact that 2010 is being considered a transitional year.

Questions and comments ensued at length.

***The Committee took no action regarding this informational report.***

### DEPARTMENT ON AGING – 2

3. 10HN05 From the Director, Department on Aging, submitting an informational report summarizing the activities of the Milwaukee County Family Care/ Care Management Organization (CMO) in 2009 from the CMO Governing Board. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Bob Wren, Chairman, CMO Governing Board

00:32 Mr. Wren stated this has been a big transition year for the Care Management Organization (CMO) because of the State's decision to expand Family Care. The CMO has been occupied primarily with three things: 1) undertaking a whole new application and regulatory process, 2) reviewing the quality of services that are provided to the members, and 3) ensuring that the CMO is fiscally sound. Mr. Wren indicated that 2010 will be an interesting year. As the expansion of Family Care rolls out, it will mean more people being served, it will mean people that were being served in one way are now being served in a different way, and it means that the CMO will function in a competitive environment.

Questions and comments ensued.

***The Committee took no action regarding this informational report.***

**SCHEDULED ITEMS:**

4. 10HN06 From the Director, Department on Aging, submitting an informational report on the effects of multiple Care Management Organizations (CMOs) operating Family Care in Milwaukee County and its implications for creating of a new Milwaukee County Department of Family Care to administer the Milwaukee County Care Management Organization. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Leger, Director, CMO, Department on Aging  
Jim Hodson, Chief Financial Officer (CMO), Department on Aging  
Geri Lyday, Administrator, Disabilities Services Division, Department of Health and Human Services (DHHS)

00:45 Ms. Stein stated since November, there have been multiple CMO organizations operating. That is not a long time to gather data, but it is enough time to provide information regarding what has happened in enrollment since then. However, it is too soon to say if the current situation is going to continue or get bigger because it is really in the beginning phases. She went on to state it was clear that the CMO and the resource centers, of which we have two in Milwaukee County, could not report to the same departments. After a lot of community input and internal discussions, it was decided that the best way of handling this would be that the CMO, which will be one of the biggest revenue sources for Milwaukee County, would be a separate department of County government. A resolution is forthcoming and is currently being vetted by Corporation Counsel. In the contract, the State demands separation by November 1, 2010.

Questions and comments ensued.

15:53 Madame Chair directed that this item come back before the Committee during the May meeting cycle.

***The Committee took no action regarding this informational report.***

**DISABILITIES SERVICES DIVISION - 2**

5. 10-27(a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a 2010 Purchase of Service Contract with the Badger Association of the Blind and Visually Impaired, Incorporated as a result of its acquisition of the Center for Blind and Visually Impaired Children, Inc.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division, DHHS

***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, and West (Chair) - 6

**NOES:** 0

6. 10-27(a)(c) From the Interim Director, Department of Health and Human Services, providing an update on the award of American Reinvestment and Recovery Act (ARRA) funding for the Birth to Three Program, and requesting authorization to increase the Purchase of Service Contract with M. L. Tharps and Associates in an amount not to exceed \$540,858 to serve as the fiscal agent.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division, DHHS

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, and West (Chair) - 6

**NOES:** 0

**MANAGEMENT SERVICES DIVISION – 1**

7. 10-35(a)(c) From the Interim Director, Department of Health and Human Services, requesting authorization to amend a 2010 contract with the Social Development Commission (SDC) to increase the amount available for Energy Assistance – Crisis Client Services.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

Questions and comments ensued.

SCHEDULED ITEMS:

**MOTION BY:** *(Mayo) Approve. 6-0*

**AYES:** Dimitrijevic, Coggs, Mayo, Rice, Lipscomb,  
and West (Chair) - 6

**NOES:** 0

DELINQUENCY AND COURT SERVICES DIVISION – 1

8. 10-154 From the Interim Director, Department of Health and Human Services, providing notice of Sports Authority Award recommendations and requesting authorization for the fiscal agent to distribute funds and approval of an amendment for use of the funds.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Tasha Jenkins, Fighting Back

Questions and comments ensued.

**MOTION BY:** *(Mayo) Approve. 4-0*

**AYES:** Dimitrijevic, Mayo, Lipscomb, and West (Chair) - 4

**NOES:** 0

**ABSTENTIONS:** Rice and Coggs – 2

***The Committee may adjourn into closed session under the provisions of Wisconsin Statutes, Sections 19.85(1)(g) for the purpose of discussing the following matter(s):***

9. 10HN07 From the Interim Director Department of Health and Human Services, providing a verbal report discussing the February 2010 notices from the Centers for Medicare and Medicaid Services regarding the Milwaukee County Behavioral Health Division's qualifications as a participant in the Medicare program. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division, DHHS

Tim Schoewe, Acting, Corporation Counsel

Mark Cameli, Esq.

SCHEDULED ITEMS:

**MOTION BY:(Dimitrijevic) Adjourn into closed session under the provisions of Wisconsin Statutes, Section 19.85(1)(g), for the purpose of discussing Item # 9. At the conclusion of the closed session, the Committee may reconvene in open session to take whatever action(s) it may deem necessary on the aforesaid item. 6-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, and West (Chair) - 6

**NOES:** 0

The Committee convened into closed session at approximately 10:16 a.m., broke at 11:30 a.m., and reconvened in open session at approximately 11:46 a.m. The roll call was taken and all Committee Members, with the exceptions of Supervisors Coggs and West (excused), were present.

00:08 Mr. Cameli stated the citations issued can be lumped broadly into two categories: 1) matters of immediate jeopardy, which were generally concerning training, and 2) some procedure related concerns. The citations were immediately responded to some time ago, the plan of correction was accepted, any sort of immediate jeopardy was removed, and notice that had been published of termination of participation in the Medicare/Medicaid Program was rescinded. There is a second category of citations that dealt mainly with documentation and other procedure related matters. A plan of correction was submitted, it was accepted without a request for an amendment or edit of any sort, and they expect to shortly receive an update from the regulators regarding confirmation of their findings. Once the findings are concluded, they will be made available to the members of the Board and the public.

Questions and comments ensued.

02:38 Madame Chair requested that the Department return during the May cycle with a report detailing current staffing levels at BHD. She also requested a copy of the Corrective Action Plan submitted to the State and Federal Governments.

Supervisor De Bruin requested that the follow-up report also contain an analysis of segregating patients by gender in the inpatient units at BHD.

***The Committee took no action regarding this informational report.***

## SCHEDULED ITEMS:

### **STAFF PRESENT:**

Sherry Hill, Director of Community Relations, County Executive's Office

Stephanie Stein, Director, Department on Aging

Maria Leger, Director, CMO, Department on Aging

Jim Hodson, Chief Financial Officer (CMO), Department on Aging

Geri Lyday, Administrator, Disabilities Services Division, Department of Health and Human Services (DHHS)

Lisa Jo Marks, Interim Director, DHHS

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

John Chianelli, Administrator, Behavioral Health Division, DHHS

Tim Schoewe, Acting, Corporation Counsel

Jennifer Collins, Research Analyst, County Board

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Length of meeting: 9:08 a.m. to 11:50 a.m.

Adjourned,

***Jodi Mapp***

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## **COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Wednesday, May 19, 2010 - 9:00 a.m.**

**Milwaukee County Courthouse, Room 201-B**

### **MINUTES**

**PRESENT:** Supervisors Dimitrijevic, \*Coggs, Mayo, Rice, Lipscomb, and West (Chair)

\*Supervisor Coggs was not present at the time of roll call but appeared shortly thereafter.

#### **SCHEDULED ITEMS:**

#### **RESOLUTIONS - 1**

1. 10-214 A Resolution by Supervisor Holloway supporting changes in the operations of juvenile corrections in the State of Wisconsin that will reduce the rates counties pay for youth sentenced to State Corrections and direct additional resources to cost effective and outcome driven community-based programming. **(Also to the Committee on Intergovernmental Relations.)**

#### **APPEARANCE:**

Terrence Cooley, Chief of Staff, County Board

Mr. Cooley appeared on behalf of County Board Chairman Holloway and explained the intent of the resolution.

Questions and comments ensued.

#### ***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb,  
and West (Chair) - 6

**NOES:** 0

**Item #s 2 - 13 were considered together.**

#### **APPOINTMENTS - 12**

2. 10-172 From the County Executive, appointing Ms. Jenice Marie Burrell to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "School Transition Representative" for a term expiring on April 30, 2011.

**SEE ITEM #13 FOR COMMITTEE ACTION**

**SCHEDULED ITEMS:**

3. 10-173 From the County Executive, appointing Ms. Margaret Pinchar to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Physical Disability Consumer" for a term expiring on April 30, 2013.

**SEE ITEM #13 FOR COMMITTEE ACTION**

4. 10-174 From the County Executive, appointing Mr. Barry Kress to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Developmental Disability/Mental Health Consumer" for a term expiring on April 30, 2011.

**SEE ITEM #13 FOR COMMITTEE ACTION**

5. 10-175 From the County Executive, appointing Mr. Robert Pietrykowski to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Disability Advocate" for a term expiring on April 30, 2011.

**SEE ITEM #13 FOR COMMITTEE ACTION**

6. 10-176 From the County Executive, appointing Attorney Beverly Njuguna to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Aging Consumer" for a term expiring on April 30, 2013.

**SEE ITEM #13 FOR COMMITTEE ACTION**

7. 10-177 From the County Executive, appointing Ms. Carol Anderson to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Aging Consumer" for a term expiring on April 30, 2011.

**SEE ITEM #13 FOR COMMITTEE ACTION**

8. 10-178 From the County Executive, appointing Rev. Luci Gaynor Hunter to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Physical Disability Advocate" for a term expiring on April 30, 2013.

**SEE ITEM #13 FOR COMMITTEE ACTION**

**SCHEDULED ITEMS:**

9. 10-179 From the County Executive, appointing Ms. Jean Davison to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Aging Consumer" for a term expiring on April 30, 2012.

**SEE ITEM #13 FOR COMMITTEE ACTION**

10. 10-181 From the County Executive, appointing Ms. Michelle Martini to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Physical Disability Advocate" for a term expiring on April 30, 2012.

**SEE ITEM #13 FOR COMMITTEE ACTION**

11. 10-183 From the County Executive, appointing Mr. John Doherty to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Physical Disability Advocate" for a term expiring on April 30, 2013.

**SEE ITEM #13 FOR COMMITTEE ACTION**

12. 10-184 From the County Executive, appointing Ms. Mary Neubauer to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Mental Health Consumer" for a term expiring on April 30, 2013.

**SEE ITEM #13 FOR COMMITTEE ACTION**

13. 10-185 From the County Executive, appointing Mr. Donald Natzke to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Disability Advocate" for a term expiring on April 30, 2011.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

***MOTION BY:(Mayo) Approve Item #s 2 – 13. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb,  
and West (Chair) - 6

**NOES:** 0

SCHEDULED ITEMS:

DEPARTMENT ON AGING – 1

14. 10-203 From the Director, Department on Aging, requesting authorization to create the Milwaukee County Department of Family Care as a free-standing department of County government which, separate from the Department on Aging and the Department of Health and Human Services, shall be responsible for the operation and administration of the Family Care-Care Management Organization (CMO) function as required by the Wisconsin Department of Health Services (DHS) in connection with the expansion of the Family Care program. **(Also to the Committee on Finance and Audit.**

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Leger, Director, CMO, Department on Aging

Ms. Stein provided brief comments regarding this item.

Questions and comments ensued.

Supervisors Mayo and Clark requested information summarizing any position changes and budget ramifications.

***MOTION BY:(Dimitrijevic) Refer to County Board, Department of Administration, and Department of Audit staff for a report back during the June meeting cycle looking at all items involved in the transition, including budgetary and staffing concerns. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb,  
and West (Chair) - 6

**NOES:** 0

OFFICE FOR PERSONS WITH DISABILITIES - 1

15. 10HN08 From the Director of the Office for Persons with Disabilities submitting an informational report on the operation of Holler Park Pavilion. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Donald Natzke, Director, Office for Persons with Disabilities

## SCHEDULED ITEMS:

Mr. Natzke explained how his office would be working with the Parks Department in the operation of Holler Park Pavilion.

***The Committee took no action regarding this informational report.***

### ECONOMIC SUPPORT DIVISION - 1

16. 10HN09 From the Interim Director, Department of Health and Human Services, providing an informational report regarding the Interim Disability Assistance Program (IDAP) and the SSI/SSD Outreach, Access and Recovery Initiative (SOAR). **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Joseph Volk, Community Advocates

Geri Lyday, Administrator, Disabilities Services Division, DHHS

Ms. Marks compared IDAP to other programs offering assistance to the IDAP client base.

Ryan Farrell, Disability Rights Wisconsin, appeared and provided comments regarding this item.

***The Committee took no action regarding this informational report.***

### BEHAVIORAL HEALTH DIVISION - 7

17. 08-467 (a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to increase the 2009 Professional Service Contract with Roeschen's Omnicare Pharmacy for the Behavioral Health Division.

#### **APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Mr. Chianelli explained the Department's request to increase Roeschen's 2009 Professional Service Contract.

Supervisor Coggs requested that Roeschen send a company

**SCHEDULED ITEMS:**

representative to talk to Supervisors and provide a report, covering a five-year period, detailing the staffing patterns, including the number of employees who live in Milwaukee County, prior to the full County Board meeting.

Questions and comments ensued.

***MOTION BY:(Lipscomb) Approve, with the additional information requested above to be provided by BHD prior to the full County Board meeting. 5-1***

**AYES:** Dimitrijevic, Coggs, Rice Lipscomb, and West (Chair) - 5

**NOES:** Mayo - 1

18. 09-462 (a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to increase the 2010 Professional Service Contract with NIATx for the Behavioral Health Division.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Mr. Chianelli reviewed the subject report.

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, and West (Chair) - 6

**NOES:** 0

19. 10-05(a)(c) From the Interim Director, Department of Health and Human Services, requesting authorization to increase the 2010 Purchase of Service Contract with St. Charles Youth and Family Services for the Behavioral Health Division.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Mr. Chianelli explained the Department's request to increase St. Charles' Purchase of Service Contract.

**SCHEDULED ITEMS:**

Supervisor Coggs requested St. Charles send a company representative to talk to Supervisors and provide a report, covering a five-year period, detailing the staffing patterns, including the number of employees who live in Milwaukee County, prior to the full County Board meeting.

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb,  
and West (Chair) - 6

**NOES:** 0

20. 10HN10 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 housekeeping outsourcing initiative at the Behavioral Health and Delinquency and Court Services Divisions. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Mr. Chianelli discussed how BHD and Delinquency and Court Services worked closely with Clean Power to plan, coordinate, and execute a smooth transition at both sites.

Questions and comments ensued.

Supervisor Dimitrijevic requested a report detailing the benefit packet offered to employees.

Supervisor Coggs requested a report containing unemployment costs broken down in the budgeted savings.

It was so ordered that a report be prepared for the June meeting cycle encompassing the information requested above by Supervisors.

***The Committee took no action regarding this informational report.***

**SCHEDULED ITEMS:**

21. 10HN11 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding 2010 fee-for-service agreements with various community agencies for the provision of recovery support coordination services to persons having an alcohol and/or other drug abuse (AODA) problem or dependency. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Walter Laux, Director, Community Services Branch, BHD

Mr. Chianelli stated that Access to Recovery (ATR) funding is set to expire in September of this year. The State of Wisconsin applied for a third round of ATR funding in March, but the Substance Abuse and Mental Health Services Administration (SAMHSA) will not award grants until September.

Questions and comments ensued.

***The Committee took no action regarding this informational report.***

22. 10HN12 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 nurse staffing issues at the Behavioral Health Division. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Mr. Chianelli explained the subject report.

Ms. Candice Owley, Federation of Nurses, appeared and provided brief comments regarding this item.

Supervisor Dimitrijevic requested that BHD bring a report back for the June meeting cycle discussing the safe staffing reports at BHD along with BHD's response, management to staff ratios, retention versus turnover, and a comparison pay scale analysis.

SCHEDULED ITEMS:

**MOTION BY:(Dimitrijevic) RECEIVE AND PLACE ON FILE the report from the Interim Director, Department of Health and Human Services, dated April 27, 2010, regarding the status of 2010 nursing staffing issues at the Behavioral Health Division. 6-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, and West (Chair) - 6

**NOES:** 0

The Committee broke at 11:30 a.m. and reconvened at approximately 11:45 a.m. The roll call was taken and all Committee Members were present.

23. 10-213 A Resolution by Supervisor West directing the Administrator of the Behavioral Health Division (BHD) to continue collaborative strategies with the District Attorney and the Sheriff to create, where possible, enhanced policies and procedures addressing the safety of patients within County BHD facilities.

Supervisor West explained the intent of her resolution.

Questions and comments ensued.

The following people appeared and provided comments regarding this item:

David Eisner, President, AFSCME/DC 48

Barbara Beckert, Disability Rights Wisconsin

Supervisor Coggs requested to be added as a co-sponsor. With there being no objection, it was so ordered.

Supervisor Coggs discussed a substitute resolution to be presented on the Board floor.

**MOTION BY:(Dimitrijevic) AMEND the resolution by inserting the following BE IT FURTHER RESOLVED clause on Line 69: "BE IT FURTHER RESOLVED, that an Advisory Council consisting of former patients, peer specialists, family members, advocates from the sexual assault community, law enforcement (including a Crisis Intervention Team officer), clinicians, mental health advocates, and a County Board representative, shall be formed to provide input on policies regarding patient safety and mental health treatment on the Acute Care Unit and receive regular**

**SCHEDULED ITEMS:**

***reports from BHD staff on progress and implementation; the council shall be staffed by BHD in partnership with staff from a disability advocacy organization who will chair the council. 5-1***

**AYES:** West, Dimitrijevic, Mayo, Lipscomb and Coggs (Chair) - 5  
**NOES:** Rice – 1

***MOTION BY:(Dimitrijevic) Approve as AMENDED. 6-0***

**AYES:** West, Dimitrijevic, Mayo, Rice Lipscomb, and Coggs (Chair) - 6  
**NOES:** 0

**STAFF PRESENT:**

Terrence Cooley, Chief of Staff, County Board  
Sherry Hill, Director of Community Relations, County Executive's Office  
Stephanie Stein, Director, Department on Aging  
Maria Leger, Director, CMO, Department on Aging  
Donald Natzke, Director, Office for Persons with Disabilities  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Felice Riley, Administrator, Economic Support Division, DHHS  
Geri Lyday, Administrator, Disabilities Services Division, DHHS  
John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Walter Laux, Director, Community Services Branch, BHD  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:15 a.m. to 11:50 a.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, June 16, 2010 - 9:00 a.m.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, Harris, and  
\*West (Chair)

\*Supervisor West was not present at the time of roll call but appeared shortly thereafter.

### SCHEDULED ITEMS:

#### APPOINTMENTS - 1

1. 10-171 From the County Executive, appointing Ms. Rosemary Crump to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "parent of a child with a developmental disability" for a term expiring on April 30, 2012.

#### **APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

- 00:22 Ms. Hill introduced Ms. Crump to the Committee who then provided brief comments.

#### **MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris,  
and Dimitrijevic (Chair) - 6

**NOES:** 0

**EXCUSED:** West – 1

#### DEPARTMENT ON AGING – 2

2. 10-203 From the Director, Department on Aging, requesting authorization to create the Milwaukee County Department of Family Care as a free-standing department of County government which, separate from the Department on Aging and the Department of Health and Human Services, shall be responsible for the operation and administration of the Family Care-Care Management Organization (CMO) function as required by the Wisconsin Department of Health Services (DHS) in connection with the expansion of the Family Care program. **(Also to the Committee on Finance and Audit.) (05/19/10: Referred to County Board, DAS, and Audit for a report.)**

SCHEDULED ITEMS:

**APPEARANCES:**

Steve Cady, Fiscal and Budget Analyst, County Board  
Maria Leger, Director, CMO, Department on Aging

00:50 Mr. Cady stated a review was done of Aging's request to establish a new department and to create two new high-level management positions within the CMO. It is recommended that the creation of the new positions be held and further reviewed in the coming months as the County Executive appoints a director to this new department subject to County Board confirmation. At that point, the need for additional high-level management positions would be revisited. The group behind this analysis felt it would be helpful for the new director to have additional input into that process and to further assess what is expected of the new positions, including the potential for a new business manager position.

Mr. Cady discussed the attached organizational chart and stated that many of the high-level positions in the CMO are currently held by contract employees. The need for potentially having an additional high-level County employee to serve in the absence of the director would also be very helpful. He stated the resolution created by the workgroup establishes the new department, requires that the new director be subject to confirmation, which was requested by the Department on Aging in their initial request, and upon confirmation, three positions from the Department on Aging will transfer to the new department. Thereafter, staff would come back with a recommendation on the creation of any new positions.

Questions and comments ensued.

05:25 Supervisor Mayo requested a list of members of the CMO Board.

***MOTION BY:(Mayo) Approve a SUBSTITUTE Resolution/Ordinance reflecting recommendations as outlined in the staff report dated June 11, 2010. 6-0***

***AYES:*** Coggs, Mayo, Rice Lipscomb, Harris,  
and Dimitrijevic (Chair) - 6

***NOES:*** 0

***EXCUSED:*** West – 1

3. 10-39(a) From the Director, Department on Aging, submitting an informational report on the 2009 Year-End Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**SCHEDULED ITEMS:**

**APPEARANCES:**

Maria Leger, Director, CMO, Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:24 Mr. Hodson provided the Committee with information relative to 2009 year-end results. He summarized the report detailing revenues, expenditures, and surplus.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**CLERK OF CIRCUIT COURT - 1**

4. 10-83(a)(a) From the Clerk of Circuit Court/Director of Court Services, requesting authorization to enter into a contract with the Wisconsin Department of Children and Families in the amount of \$316,428 for the period July 1, 2010, through December 31, 2010, a continuation of the six-month contract entered into in January, to conduct permanency plan reviews for all Milwaukee County children in out-of-home care.

**APPEARANCE:**

Liz Finn-Gorski, Children's Court Coordinator, Clerk of Circuit Court

Questions and comments ensued.

***MOTION BY:(Rice) Approve. 6-0***

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris,  
and Dimitrijevic (Chair) - 6

**NOES:** 0

**EXCUSED:** West – 1

**MANAGEMENT SERVICES DIVISION - 1**

5. 10-35(a)(d) From the Interim Director, Department of Health and Human Services, requesting authorization to amend a 2010 Contract with the Social Development Commission in order to increase the amount available for Energy Assistance – Public Benefit Crisis Services.

**APPEARANCES:**

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

**SCHEDULED ITEMS:**

02:29 Mr. Meaux stated that this is an expansion of the current Social Development Commission (SDC) contract. The Department was notified in May that additional funds were being submitted and made available to the County, and to accept those funds and expand the current contract requires County Board authorization.

***MOTION BY:(Rice) Approve. 6-0***

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris,  
and Dimitrijevic (Chair) - 6

**NOES:** 0

**EXCUSED:** West – 1

**DELINQUENCY AND COURT SERVICES DIVISION - 1**

6. 10-226 From the Interim Director, Department of Health and Human Services, requesting authorization to accept grant dollars totaling \$97,578 from the Wisconsin Office of Justice Assistance (OJA) for programs within the Delinquency and Court Services Division.

**APPEARANCE:**

Eric Meaux, Interim Director, DHHS

00:24 Mr. Meaux stated in the Spring of 2010, the Delinquency Services Division applied, and was approved, for an annual grant through the Juvenile Accountability Block Grant, which the Division has received for the past twelve years. These funds will be used for the intensive monitoring programs that target serious chronic and firearms offenders. The required ten percent match is included in their budget.

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris,  
and Dimitrijevic (Chair) - 6

**NOES:** 0

**EXCUSED:** West – 1

**BEHAVIORAL HEALTH DIVISION - 5**

7. 09-121(a) From the Director, Department of Health and Human Services, requesting authorization to contract with A'viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division. **(Also to the Committee on Finance and Audit.) (Quarterly report on the status of the outsourcing of the Dietary Services area.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

## SCHEDULED ITEMS:

### **APPEARANCES:**

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

- 00:42 Mr. Chianelli stated they have been tracking error rates with the dietary services contract at BHD. He reviewed numbers contained within the spreadsheet attached to the report in detail. Mr. Chianelli indicated they continue to work with A'viands on new initiatives to provide better opportunities for the patients that they serve in various areas. A'viands works very closely with the medical staff on special diets for people who have special needs. BHD is on track to remain within budget and achieve the overall savings as projected in the 2010 Adopted Budget.

Questions and comments ensued.

The Department will continue to provide the Committee with quarterly reports.

***The Committee took no action regarding this informational item.***

8. 10HN13 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 housekeeping outsourcing initiative at the Behavioral Health and Delinquency and Court Services Divisions. **(Also to the Committee on Finance and Audit.) (05/19/10: Report from BHD.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCES:**

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

- 06:45 Mr. Chianelli addressed inquiries made by Committee members from the May meeting cycle by providing information related to employees' salary ranges and benefits. He stated that BHD is on track to remain within budget and achieve the overall savings as projected in the 2010 Adopted Budget.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

## SCHEDULED ITEMS:

9. 10HN14 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding mental health parity and the Behavioral Health Division. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCES:**

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:34 Mr. Chianelli stated there has been Federal legislation passed, particularly the Wellstone and Domenici Mental Health Parity and Addition Equity Act in October of 2008. This Act serves to provide equal coverage for people who need mental health and substance abuse treatment equal to that of general medicine. There are key provisions and an interim final regulation that has been issued. It became effective April of this year and applies to all plans in the future going forward. The key provisions include requiring parity for substance abuse benefits in addition to mental health benefits; parity for lifetime dollar limits, deductibles, and co-pays; plans that include out-of-network medical/surgical benefits must include out-of-network mental health and substance use disorder benefits; plans cannot impose more restrictive non-quantitative treatment limitations than those governing medical and surgical benefits; and the identification of six categories of classification of benefits.

Mr. Chianelli stated failure to comply would result in a penalty going forward. He said he is cautiously optimistic about what its impact will be given the magnitude of the State deficit and cuts.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

10. 10HN15 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 nurse staffing issues at the Behavioral Health Division. **(05/19/10: Report from BHD.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**SCHEDULED ITEMS:**

**APPEARANCES:**

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

01:07 Mr. Chianelli stated recruitment and retention is definitely a dynamic process at BHD. They have hires and separations happening multiple times throughout a week. BHD now has six new Registered Nurses (RNs) and ten new Certified Nursing Assistants (CNAs) that started in April and May. These employees have completed their orientation and are in their positions as of May 28, 2010. As of May 24, 2010, BHD continues to have 30 full-time nursing vacancies. Interviews are in process. They hope to have offers made within the month of June.

Mr. Chianelli continued by reporting on the turnover in 2009 for CNAs, the current staffing pattern, pay rates, the complaint form used by nurses, the system currently in place to address call-ins, and overtime.

Questions and comments ensued.

11:20 Supervisor Dimitrijevic requested an email from Mr. Chianelli breaking down the average overtime worked weekly by CNAs.

12:23 Candice Owley, Wisconsin Federation of Nurses, appeared and provided comments regarding this item.

***The Committee took no action regarding this informational item.***

11. 10HN16 From the Interim Director, Department of Health and Human Services, submitting a preliminary informational report and literature review regarding mixed-gender patient care units at the Behavioral Health Division. **(05/11/10: Report from BHD.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Mary Kay Luzi, Ph.D., BHD, DHHS

03:23 Dr. Luzi stated a gender unit workgroup was formed comprised of twelve members, seven females and five males, including senior medical staff in leadership positions and organizational leaders representing various

## SCHEDULED ITEMS:

programs and disciplines. The Workgroup reviewed international literature on mixed and single gender units with the technical assistance of expert research librarians at the Medical College of Wisconsin. Information was also obtained from Wisconsin public psychiatric hospitals on the gender composition of their units.

Dr. Luzi went on to state that before the 1960s, men and women were segregated in psychiatric hospitals. Once the social basis of mental illness and mental health was realized, the belief emerged that the units should be more normalized to help prepare men and women to rejoin the community. Units became mixed gender sometime in the 1960s. As they moved into the 1970s, the era of deinstitutionalization, the very large state hospital facilities closed and much of the in-patient care shifted to either small state facilities or local mental health complexes. That, coupled with the growth of more community-based services, attributed to the length of stay shortening.

Dr. Luzi stated that their search of the literature produced no studies in the United States on the gender composition of in-patient psychiatric units. They found a surprising absence, not only of articles in professional journals and publications devoted to studying the issue, but even of discussions pertaining to the issue. There is minimal research evaluating and comparing the outcomes of mixed-gender units and single-gender units. In Wisconsin, mixed-gender units are the norm.

Dr. Luzi stated the Workgroup concluded that there might be acute hospitals throughout the United States using single-gender units. If there are, it is not being talked or written about, which leads one to believe that mixed-gender units in the United States have not seemed to come under close scrutiny, nor does there seem to be a widespread trend to reverse back to single-gender units.

Questions and comments ensued.

The following people appeared and provided comments regarding this item:

Candice Owley, Wisconsin Federation of Nurses  
Barbara Beckert, Disability Rights of Wisconsin

SCHEDULED ITEMS:

**MOTION BY:(Dimitrijevic) Refer back to the Behavioral Health Division (BHD) for submittal of a follow-up report due the September meeting cycle. 7-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris and West (Chair) - 7

**NOES:** 0

ADDENDUM ITEM

12. 10HN17 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the 2010 Behavioral Health Division Capital Budget Project and new issues regarding the recent Statement of Deficiency. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

05:08 Mr. Chianelli stated a plan of correction has been submitted. The BHD leadership rallied to put the plan together, which stated assignments and timelines. In the very near future, a request will be made to both this Committee and the Committee on Finance and Audit for funds to do the work that is needed to be in compliance. A cost estimate is being prepared. All corrective plans had to be identified before contractors and bids could be solicited.

06:33 Supervisor Dimitrijevic requested information be provided to the Committee identifying priority and timelines given by the State to complete certain tasks including the cost estimate. She would also like alternative ways to fund environmental concerns examined.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

## SCHEDULED ITEMS:

### **STAFF PRESENT:**

Sherry Hill, Director of Community Relations, County Executive's Office

Steve Cady, Fiscal and Budget Analyst, County Board

Maria Leger, Director, CMO, Department on Aging

James Hodson, Chief Financial Officer (CMO), Department on Aging

Liz Finn-Gorski, Children's Court Coordinator, Clerk of Circuit Court

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Mary Kay Luzi, Ph.D., BHD, DHHS

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:08 a.m. to 11:57 a.m.

Adjourned,

***Jodi Mapp***

Committee Clerk

Committee on Health and Human Needs

Chairperson: Supervisor Elizabeth Coggs, Committee on Finance and Audit  
Clerk: Delores "Dee" Hervey, 278-4230  
Research Analyst: Steve Cady, 278-4347

Chairperson: Supervisor Peggy West, Committee on Health and Human Needs  
Clerk: Jodi Mapp, 278-4073  
Research Analyst: Jennifer Collins, 278-5209

**SPECIAL JOINT COMMITTEE ON FINANCE AND AUDIT  
AND  
COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Wednesday, June 23, 2010 - 1:00 P.M.**

**Milwaukee County Courthouse - Room 203-R**

**MINUTES**

**PRESENT for COMMITTEE ON HEALTH AND HUMAN NEEDS:**

Supervisors Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, Harris and West (Chair)

**PRESENT FOR COMMITTEE ON FINANCE AND AUDIT:**

Supervisors Mayo, Schmitt, Johnson, West and Coggs (Chair)

**EXCUSED:** Supervisors Thomas and Jursik

**SCHEDULED ITEMS:**

1. 10F24 From the Interim Director, Department of Health and Human Services, regarding the 2010 Behavioral Health Division Capital Budget Project and new issues regarding the recent statement of deficiency. **(INFORMATIONAL ONLY, UNLESS OTHERWISE DIRECTED BY THE COMMITTEE) (Also to be considered by the Committee on Health & Human Services) (H&HN: 6/16/10: No action taken) (F&A: 6/17/10: Laid over to a special meeting)**

**B012 APPEARANCES:**

John Chianelli, Administrator, BHD  
John Ruggini, Deputy Fiscal and Budget Administrator, DAS  
Pamela Bryant, Capital Finance Manager  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Mr. Ruggini highlighted the said June 22, 2010 report. Questions and comments ensued at length.

**ACTION BY: (Mayo) Receive and place on file the report.**

Discussion ensued.

**SCHEDULED ITEMS (CONTINUED):**

Supervisor Mayo later withdrew his motion.

**ACTION BY: (Coggs) Approve the four bondable items that total \$673,500 from the \$12.6 million dollars appropriated for 2010, which are in an allocated contingency but could be used to finance any bond-eligible items.**

**ACTION BY: (Dimitrijevic) Receive and place on file the report.**

Discussion continued.

**On the motion by Supervisor Coggs to approve.**

**Vote by the Committee on Health and Human Needs. 4-2**

**AYES:** Coggs, Mayo, Rice and West (Chair)-4

**NOES:** Lipscomb and Harris-2

**EXCUSED:** Dimitrijevic-1

**Vote by the Committee on Finance and Audit 4-1**

**AYES:** Mayo, Johnson, West and Coggs (Chair)-4

**NOES:** Schmitt-1

**EXCUSED:** Thomas and Jursik-2

The Committee also requested that the next report from BHD include a deadline and timeline column. A second report was requested from BHD regarding cost of items and overtime.

**STAFF PRESENT:**

Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
John Chianelli, Administrator, BHD, DHHS  
John Ruggini, Deputy Fiscal and Budget Administrator, DAS  
Pamela Bryant, Capital Finance Manager  
Jennifer Collins, County Board Research Analyst  
Delores "Dee" Hervey, Chief Committee Clerk

This meeting was recorded on a tape. Committee files contain copies of communications, reports and resolutions, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, are available in the County Board Committee Services Division.

Length of meeting: 1 p.m. to 2:10 p.m.

**Delores "Dee" Hervey**

Chief Committee Clerk

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, July 21, 2010 - 9:00 a.m.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, Harris,  
and West (Chair)

#### SCHEDULED ITEMS:

#### APPOINTMENTS - 4

1. 10-259 From the County Executive, appointing Ms. Viola "Vi" Hawkins to serve on the Aging Commission to fill the vacancy previously held by Gwen Jackson for a term expiring on January 31, 2013.

**APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

Comments by Supervisors ensued.

***MOTION BY:(Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris,  
and West (Chair) - 7

**NOES:** 0

2. 10-260 From the County Executive, appointing Dr. Barbara Leigh, PhD to serve on the Commission for Persons with Disabilities for a term expiring on March 31, 2012.

**APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

00:23 Dr. Leigh provided brief comments.

***MOTION BY:(Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris,  
and West (Chair) - 7

**NOES:** 0

**SCHEDULED ITEMS:**

3. 10-261 From the County Executive, appointing Ms. Denise M. Koss, to serve on the Commission for Persons with Disabilities for a term expiring on March 31, 2012.

**APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

00:24 Ms. Koss provided brief comments.

***MOTION BY:(Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 7

**NOES:** 0

4. 10-262 From the County Executive, appointing Mr. Tom Jacobs, to serve on the Commission for Persons with Disabilities for a term expiring on March 31, 2012.

**APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

00:24 Mr. Jacobs provided brief comments.

Questions and comments ensued.

***MOTION BY:(Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 7

**NOES:** 0

**DEPARTMENT ON AGING – 1**

5. 10-39(a) From the Director, Department on Aging, submitting an informational report on the Income Statement for the period January 1, through May 31, 2010, of the Care Management Organization (CMO) under Family Care. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

**SCHEDULED ITEMS:**

01:10 Mr. Hodson stated the report represents the financial results from the first five months of operation of the Care Management Organization (CMO) for 2010. He summarized the report detailing revenues, expenditures, and surplus.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**HOUSING DIVISION - 1**

6. 10-281 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$650,000 of Neighborhood Stabilization Program funds for the Supportive Housing Development to be known as Balance Point Apartments. **(Also to the Committee on Economic and Community Development.)**

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Tim Russell, Administrator, Housing Division, DHHS  
James Mathy, Housing Program Manager, DHHS

00:45 Ms. Lyday stated this is an effort to work with the Consortium to provide additional housing resources for individuals with special needs, particularly mental illness. There have been several projects that have emerged aimed at providing additional housing. She concluded by stating the Department is supportive of any additional resources in the community that are affordable and provide services and support for people with mental illness.

Questions and comments ensued.

***MOTION BY:(Lipscomb) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris,  
and West (Chair) - 7

**NOES:** 0

**BEHAVIORAL HEALTH DIVISION - 2**

7. 10-05(a)(d) From the Interim Director, Department of Health and Human Services, requesting authorization to increase the 2010 Purchase of Service Contracts for the Behavioral Health Division with St. Charles Youth and Family Services in the amount of \$50,000 from \$156,563 to \$206,563; Mental Health America in the amount of \$296,800 from \$203,800 to

**SCHEDULED ITEMS:**

\$500,600; and Families United of Milwaukee in the amount of \$42,500 from \$356,990 to \$399,490.

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS

00:58 Mr. Chianelli stated the three contracts involved were originally approved in the December 2009 meeting cycle. Each contract has been selected to receive increased dollars. The St. Charles contract is for training for Comprehensive Continuous Integrated System of Care (CCISC), which integrates mental health and substance abuse services. The Mental Health America contract is for coordination of crisis training throughout the region. The Families United of Milwaukee – Wraparound Program contract is working with the Bureau of Child Welfare to help develop Individual Educational Plans (IEP) for youth with serious emotional and mental health needs.

Questions and comments ensued.

***MOTION BY:(Lipscomb) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris,  
and West (Chair) - 7

**NOES:** 0

8. 10-284 From the Interim Director Department of Health and Human Services (DHHS) and the Fiscal and Budget Administrator, Department of Administrative Services (DAS), requesting the release of \$1,825,890 from the 2010 Behavioral Health Division (BHD) allocated contingency fund within capital funds to address issues related to the Statement of Deficiency (SOD). **(06/16/10: Follow up report due from staff.) (Also to Committee on Finance and Audit.)**

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Steve Kreklow, Fiscal and Budget Administrator, Department of Administrative Services (DAS)

00:55 Ms. Lyday stated there was a need to move rather aggressively in addressing the deficiencies. The deficiencies have different timelines ranging from June 25, 2010, to April 11, 2011. BHD, DAS, and BHD's Operations Division tried to identify items that were available for bonding, identify items that were identified as cash, and also try to get a

**SCHEDULED ITEMS:**

concrete dollar amount to the best of their ability through various bids that were available, which is all reflected in the report.

Ms. Lyday reviewed the items, which once completed, received verbal acceptance from the State. These items were paid for through the BHD operating budget. This was done by delaying some of the Division's regular maintenance activities. They needed to show progress quickly. Decertification could mean a significant reduction in patient revenue, if they are not able to show continuous and quick progress toward meeting the statement of deficiencies.

07:09 Mr. Kreklow explained the rationale and provided background on the review for making the recommendation to transfer capital bonding authority from the BHD renovation project.

Questions and comments ensued at length.

41:10 Supervisor West requested a report for the September meeting cycle regarding the money used from the BHD operating budget, which should include items that could possibly be reimbursable through bonding.

***MOTION BY:(Lipscomb) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris,  
and West (Chair) - 7

**NOES:** 0

## SCHEDULED ITEMS:

### **STAFF PRESENT:**

Bob Nenno, Deputy Director of Community Relations, County Executive's Office  
Maria Leger, Director, CMO, Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging  
Geri Lyday, Interim Director, Department of Health and Human Services  
Tim Russell, Administrator, Housing Division, DHHS  
James Mathy, Housing Program Manager, DHHS  
John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Steve Kreklow, Fiscal and Budget Administrator, Department of Administrative Services (DAS)  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:16 a.m. to 10:35 a.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, September 22, 2010 - 9:00 a.m.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Coggs, Mayo, Rice, Lipscomb, Harris, and West (Chair)

**EXCUSED:** Supervisor Dimitrijevic

#### SCHEDULED ITEMS:

#### DEPARTMENT ON AGING - 1

1. 10HN19 From the Director, Department on Aging, providing an overview of Aging's 2011 Requested Departmental Budget. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

Stephanie Stein, Director, Department on Aging

Jeanne Dorff, Assistant Director, Fiscal and Support Services, Department on Aging

- 00:01 Ms. Stein provided the Committee with highlights of Aging's 2011 Requested Budget, which included information on Adult Protective Services, Medicaid time reporting, the Alzheimer's Family Caregiver Support Program, and positions transferred from Aging to the Department of Family Care.

Questions and comments ensued.

***MOTION BY:(Mayo) RECEIVE AND PLACE ON FILE the report from the Director of the Department on Aging, dated September 13, 2010, providing an overview of Aging's 2011 Requested Departmental Budget. 6-0***

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 6

**NOES:** 0

#### DEPARTMENT OF FAMILY CARE – 4

2. 10-323 From the Interim Director, Department of Family Care, requesting authorization to enter into a Professional Services Contract with Superior Support Resources, Inc. (SSR) for a period of three (3) years to (1) provide

**SCHEDULED ITEMS:**

MIDAS hosting, support, and maintenance services and (2) for hardware upgrades that are required for the installation, formatting, and maintenance of the servers to support the MIDAS program for the Milwaukee County Department of Family Care.

**APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

00:29 Ms. Ledger stated the resolution attached to the report would allow the Department to work with Superior Support Resources (SSR) to maintain internet servers for the MIDAS application and to do the upgrades necessary to the servers that will run the MIDAS application for Milwaukee County. SSR has been the agency that supports the MIDAS application for Family Care for both Milwaukee County and the Southwest Family Care Alliance

Questions and comments ensued.

***MOTION BY:(Rice) Approve. 6-0***

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 6

**NOES:** 0

3. 10-39(a) From the Interim Director, Department of Family Care, submitting an informational report on the Income Statement for the period January 1, through June 30, 2010, of the Care Management Organization (CMO) under Family Care. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

00:34 Mr. Hodson stated the report represents the results of operations for the Department of Family Care for the first six months of 2010. He summarized the report detailing revenues, expenditures, and surplus. Mr. Hodson went on to state there will be an adjustment made that will lower the results reflected. There is a provider that is in receivership who has some outstanding bills that go back as far as 2008. Arrangements have been made, and therefore payment in full is required. Due to federal requirements, it will be settled. Also, because of Family Care expansion, there have been a number of providers whose contracts have yet to be established.

SCHEDULED ITEMS:

Questions and comments ensued.

*The Committee took no action regarding this informational item.*

4. 10HN20 From the Interim Director, Department of Family Care, submitting an informational report on the effects of multiple Care Management Organizations (CMOs) operating Family Care in Milwaukee County. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

00:19 Ms. Ledger detailed where members are opting to go when provided with options for managed care organizations. Enrollment is continually monitored both for individuals age 60 and over, as well as individuals 18-59 with physical and developmental disabilities. Disenrollments are also being monitored. Guardians have reported that providers have encouraged them to disenroll from Milwaukee County and enroll in other care management organizations. She recommended that they begin to market the Milwaukee County Department of Family Care very aggressively.

03:14 Supervisor Cogg requested an email be sent from the Department to Committee members identifying what some of the inequities are and what needs to be done to ensure we are all on equal playing field as we provide these services.

Questions and comments ensued.

*The Committee took no action regarding this informational item.*

5. 10HN21 From the Interim Director, Department of Family Care, providing an overview of Family Care's 2011 Requested Departmental Budget. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

## SCHEDULED ITEMS:

00:19 Ms. Ledger stated while the Department of Family Care and the Care Management Organization have been very cautious in terms of filling positions within the program, it is still very important to continue to provide the best services. She discussed staffing changes, including the addition of an Information and Outreach Coordinator position, which will be responsible for such things as print ads and the website to try and increase the market share for Family Care.

01:51 Mr. Hodson reviewed the budget summary. The highlights include a forthcoming request to access their reserves (this is due to the Milwaukee County Transit System's Paratransit services increasing the van rides from \$10.80 to \$15.80 and the taxi rides from \$10.80 to \$13.25); not budgeting for a capitation rate increase; and the State's proposal to create a standardized residential rate payment model throughout the state, which will likely increase the cost of operations. Mr. Hodson indicated that the Department is currently doing an impact analysis.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

### DHHS GENERAL - 1

6. 10HN22 From the Interim Director, Department of Health and Human Services (DHHS), providing an overview of DHHS's and the Behavioral Health Division's 2011 Requested Departmental Budgets. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Pat Walslager, Fiscal Manager, Behavioral Health Division (BHD)

00:18 Ms. Lyday provided an overview of the Department's and BHD's 2011 Requested Budget. She indicated it reflects a recommendation to maintain a good portion of the programs at the same level as currently offered within the actual divisions. It also includes a request for additional levy to support some of the challenges in BHD. She broke down the programmatic details by division.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

SCHEDULED ITEMS:

HOUSING DIVISION - 1

7. 10-318 From the Interim Director, Department of Health and Human Services, requesting authorization to contract with Community Advocates on behalf of the Continuum of Care.

**APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

**MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 6

**NOES:** 0

DISABILITIES SERVICES DIVISION - 1

8. 10HN23 From the Interim Director, Department of Health and Human Services, submitting an informational report that provides an update on the Disability Resource Center implementation and Family Care expansion. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Mark Stein, Interim Administrator, Disabilities Services

00:20 Ms. Lyday provided an overview of the activities of the Disability Resource Center since the transitioning of individuals from 18-59 began in November of 2009. Areas highlighted include the Disability Resource Center Governing Board; changes in staffing, which included a complete divisional reorganization within the Resource Center; the identification of options counselors; putting the information assistance staff in place; the newly added feature of disability benefits services; enhanced quality assurance efforts; and outreach and community education. She also discussed the operational challenges due to the expansion.

**MOTION BY:(Mayo) RECEIVE AND PLACE ON FILE the report from the Interim Director of the Department of Health and Human Services, dated September 8, 2010, providing an update on the Disability Resource Center Implementation and Family Care Expansion. 6-0**

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 6

**NOES:** 0

**Items #s 9 and 10 were considered together.**

SCHEDULED ITEMS:

MANAGEMENT SERVICES DIVISION - 2

9. 10-320 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a 2011 Contract with the State of Wisconsin for operation of the Wisconsin Home Energy Assistance Program (WHEAP).

**SEE ITEM #10 FOR COMMITTEE ACTION**

10. 10-35(a)(e) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into Purchase of Service Contracts for the Operation of the Management Services Division Wisconsin Home Energy Assistance Program (WHEAP).

**APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

**MOTION BY:(Mayo) Approve Item #s 9 and 10. 6-0**

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 6

**NOES:** 0

BEHAVIORAL HEALTH DIVISION - 5

11. 10-284(a) From the Interim Director, Department of health and Human Services (DHHS), and the Fiscal and Budget Administrator, Department of Administrative Services (DAS), requesting the release of \$1,825,890 from the 2010 Behavioral Health Division (BHD) allocated contingency fund within capital funds to address issues related to the Statement of Deficiency (SOD). **(Also to the Committee on Finance and Audit.) (07/22/10: Follow-up report due from the Department.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:37 Ms. Lyday stated they continue to work on the items identified for immediate corrective action by October. State surveyors were in to review those items. There has been an increase in dollars spent out of the operating budget since the last report. They are continuing to work with the Department of Administrative Services (DAS) on items that can be funded through bonding, as well as those things that are paid for with cash. The Department of Transportation and Public Works as well as

**SCHEDULED ITEMS:**

BHD's own operations maintenance staff have been working together to ensure compliance in a timely manner and to demonstrate progress with reference to meeting the items addressed in the Statement of Deficiency. Ms. Lyday emphasized that this is a continuing work in progress.

***The Committee took no action regarding this informational item.***

12. 09-121(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the outsourced dietary services area of the Behavioral Health Division. **(03/05/10: Quarterly report due from the Department.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:21 Ms. Lyday discussed the types of complaints received since last quarter's report. She reviewed dietary errors, food issues, challenges in the tray line, portion size, late and missing meals, and administrative errors. She indicated the Department is compiling information to identify the types of issues that were most serious in nature.

Questions and comments ensued.

03:12 Supervisor Lipscomb requested that the breakdown for the previous period be included in the quarterly reports.

04:52 The following people appeared and spoke regarding this item:  
Patty Yunk, DC 48, AFSCME  
Michele Griffin, RN, BHD

***The Committee took no action regarding this informational item.***

13. 10-65(a) From the Interim Director, Department of Health and Human Services (DHHS), submitting a report addressing a change in policy regarding the use of the Day Hospital space at the Behavioral Health Division (BHD). **(03/05/10: Per adoption of the resolution, a report is due on the status of occupancy and an analysis of actual costs.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS

**SCHEDULED ITEMS:**

00:28 Ms. Lyday stated this report is a response to a request for follow-up information regarding the new arrangements made for St. Charles to occupy space at BHD.

Questions and comments ensued.

03:07 Patty Yunk, DC 48, AFSCME, appeared and spoke regarding this item.

***The Committee took no action regarding this informational item.***

14. 10HN24 From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report that provides an update from the Behavioral Health Division (BHD) Workgroup regarding mixed-gender acute inpatient units at BHD. **(06/16/10: Follow up report due from the Department.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:57 Ms. Lyday stated there are a number of initiatives underway to help compile information. These initiatives include the development and circulation of surveys; listening sessions with consumers, advocates, and families; and a comprehensive review of the literature. She mentioned that there are a number of other strategies in place to ensure the report produced will be thorough, comprehensive, and contain good solid information. It is anticipated that recommendations will be available within the next quarter, and a report will be available for the December meeting cycle.

***The Committee took no action regarding this informational item.***

15. 10HN24 An informational report from the Milwaukee County Sheriff's Office discussing the Site Security Survey of the Behavioral Health Complex. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Edward Bailey, Deputy Inspector, Office of the Sheriff

00:20 Deputy Inspector Bailey stated in early 2010, a site security survey was ordered by the Sheriff primarily in relation to complaints of contraband characterized as weapons being brought on the premises. The purpose of the survey was initially to do a review of calls for service and

**SCHEDULED ITEMS:**

documentation of incidents at BHD. The next step was to look at the actual facility itself. Policy was addressed to see if it is set up in such a way to prevent incidents. Deputy Inspector Bailey reviewed the Site Security Survey in detail along with recommendations to secure the facility.

15:36 Barbara Beckert, Disability Rights Wisconsin, appeared and spoke regarding this item.

***MOTION BY:(Rice) Refer to County Board staff, the Office of the Sheriff, BHD Maintenance Operations' staff, DHHS, and the Community Advisory Board for a follow-up report on implementing recommendations for the October meeting cycle. 6-0***

**AYES:** Coggs, Mayo, Rice Lipscomb, Harris, and West (Chair) - 6

**NOES:** 0

16. 10-213(a) An adopted Resolution by Supervisor West directing the Administrator of the Behavioral Health Division (BHD) to continue collaborative strategies with the District Attorney and the Sheriff to create, where possible, enhanced policies and procedures addressing the safety of patients within County BHD facilities. **(Report from the Community Advisory Board for Mental Health.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Barbara Beckert, Co-Chair, Community Advisory Board for Mental Health  
Paula Lucey, Co-Chair, Community Advisory Board for Mental Health  
Supervisor Joe Sanfelippo, 17<sup>th</sup> District

00:55 Ms. Beckert explained the Board's very diverse and dynamic makeup, which contributes to a vast wealth of knowledge and perspectives. She discussed a workgroup structure that was set up, which consists of the Safety Workgroup, the Patient Centered Care Workgroup, and the Community Linkages Work Group. Ms. Beckert provided the Committee with preliminary recommendations made by the Board.

09:51 Ms. Lucey stated the report that is before the Committee is very preliminary. The Board has only been meeting for a short period of time. The workgroups are working very hard and in that short period of time, have already come up with excellent recommendations. She indicated that BHD has been very helpful in terms of providing data and information, doing presentations, and helping everyone work together.

**SCHEDULED ITEMS:**

- 11:34 Supervisor Sanfelippo highlighted some of the issues discussed at Board meetings that he felt were important such as inpatient lengths of stay and readmission rates.
- 24:26 Candice Owley, Wisconsin Federation of Nurses and Health Professionals, appeared and spoke regarding this item.

***MOTION BY:(Mayo) RECEIVE AND PLACE ON FILE a report from the Community Advisory Board for Mental Health dated September 1, 2010, regarding the initial activities of the Board and their initial recommendations and a report from the President of the Wisconsin Federation of Nurses and Health Professionals entitled "Milwaukee County Behavioral Health Division Staffing Survey Results June 2010." 6-0***

**AYES:** Cogg, Mayo, Rice Lipscomb, Harris, and West (Chair) - 6  
**NOES:** 0

**RESOLUTIONS - 1**

17. 10-322 A Resolution by Supervisors Holloway, Dimitrijevic, Schmitt, Lipscomb, Weishan, Broderick, De Bruin, Thomas, Larson, Harris, Johnson and Borkowski to utilize the balance of funds available in the allocated contingency fund within Capital Improvement Project WE033 Behavioral Health Facility to construct a new behavioral health hospital on the Milwaukee County grounds. **(Also to the Committee on Finance and Audit.)**

**APPEARANCE:**

Terrence Cooley, Chief of Staff, County Board

- 00:47 Mr. Cooley stated this resolution calls for the utilization of the balance of funds in the current Capital Improvement account for the Behavioral Health facility, which is in an allocated contingency fund, to construct a new Behavioral Health hospital. The resolution creates a special committee consisting of five County Supervisors who would have the charge of examining current and potential operating revenues at BHD and evaluating the merits of possibly locating some functions, as deemed appropriate, to other sites that might be more integrated in the community. The intent of the resolution is to utilize, reassess, and update some of the previous information that has been gathered relating to space needs at BHD with the intent of putting together a preliminary cost analysis for a new facility; look at and provide potential locations on the County grounds for a new facility; recommend any other potential

**SCHEDULED ITEMS:**

funding sources that might be out there; identify a timeline for the project; and obtain and analyze any other information that might be requested during this process. The goal is to have a final report from the special committee by June 1, 2011. If there is a need for special consulting or other professional services, an appropriation transfer would be done. The Capital account would be utilized for that purpose.

Questions and comments ensued at length.

***MOTION BY:(West) Refer this item to the 2011 Budget process. 4-2***

12:12 Supervisor Rice introduced and offered an amendment and explained the intent of said amendment (copy attached to original minutes).

***MOTION BY:(Rice) AMEND the resolution as reflected in the attached written amendment.***

***MOTION BY:(Mayo) Lay the item over.***

Supervisor West withdrew her motion but reinstated her motion shortly thereafter.

Supervisor Mayo withdrew his motion to lay the item over.

Supervisor West's motion to refer to the budget process took precedence over Supervisor Rice's motion to amend. The vote is as follows:

***AYES:*** West, Mayo, Rice, and Coggs (Chair) - 4

***NOES:*** Lipscomb and Harris - 2

**SCHEDULED ITEMS:**

**STAFF PRESENT:**

Stephanie Stein, Director, Department on Aging  
Jeanne Dorff, Assistant Director, Fiscal and Support Services, Department on Aging  
Maria Leger, Director, CMO, Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging  
Geri Lyday, Interim Director, Department of Health and Human Services  
Pat Walslager, Fiscal Manager, Behavioral Health Division (BHD)  
Mark Stein, Interim Administrator, Disabilities Services  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS  
Edward Bailey, Deputy Inspector, Office of the Sheriff  
Supervisor Joe Sanfelippo, 17<sup>th</sup> District  
Terrence Cooley, Chief of Staff, County Board  
Jennifer Collins, Research Analyst, County Board

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Length of meeting: 9:13 a.m. to 12:19 p.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**DEADLINE FOR THE HEALTH AND HUMAN NEEDS COMMITTEE:  
The next regular meeting of the Health and Human Needs Committee is  
Wednesday, October 27, 2010 @ 9:00 a.m.  
All items for the agenda must be in the Committee Clerk's possession by the end of the  
business day on Wednesday, October 13, 2010.**

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## **COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Wednesday, October 27, 2010 - 9:00 a.m.**  
**Milwaukee County Courthouse, Room 201-B**

### **MINUTES**

**PRESENT:** Supervisors Dimitrijevic, Coggs, Rice, Lipscomb, Harris, and West (Chair)

**EXCUSED:** Supervisor Mayo

#### **SCHEDULED ITEMS:**

#### **APPOINTMENTS - 4**

1. 10-342 From the County Executive, appointing Mr. Frank Gonzales to the Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Aging Advocate" for a term expiring on April 30, 2012.

#### **APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

00:22 Mr. Nenno introduced himself to the Committee and stated he represented the County Executive's Office and the appointees.

00:48 Mr. Gonzales provided brief comments.

Comments by Supervisors ensued.

#### ***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Rice Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

2. 10-343 From the County Executive, appointing Mr. David Hoffman to the Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "Consumer Advocate" for a term expiring on April 30, 2012.

#### **APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

**SCHEDULED ITEMS:**

00:30 Mr. Hoffman provided brief comments.

Comments by Supervisors ensued.

***MOTION BY:(Coggs) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, Rice Lipscomb, Harris,  
and West (Chair) - 6

***NOES:*** 0

3. 10-353 From the County Executive, appointing Mr. Larry Knuth of Paratech Ambulance to serve on the Emergency Medical Services Council replacing Mr. Fred Hornby for a term expiring on August 31, 2012.

***APPEARANCE:***

Bob Nenno, Deputy Director of Communications, County Executive's Office

00:22 Mr. Knuth provided brief comments.

Comments by Supervisors ensued.

***MOTION BY:(Rice) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, Rice Lipscomb, Harris,  
and West (Chair) - 6

***NOES:*** 0

4. 10-365 From the County Executive, appointing Mr. James Baker, Jr., of Curtis Ambulance to serve on the Emergency Medical Services Council replacing Ms. Linda Weidmann for a term expiring on August 31, 2012.

***APPEARANCE:***

Bob Nenno, Deputy Director of Communications, County Executive's Office

00:22 Mr. Baker provided brief comments.

Comments by Supervisors ensued.

***MOTION BY:(Dimitrijevic) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, Rice Lipscomb, Harris,  
and West (Chair) - 6

***NOES:*** 0

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION - 7

5. 10HN26 From the President of the Public Policy Forum presenting the report  
10-392 titled, "Transforming the Adult Mental Health Care Delivery System in  
Milwaukee County." **(INFORMATIONAL ONLY UNLESS OTHERWISE  
DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Rob Henken, President, Public Policy Forum

- 00:24 Mr. Henken reviewed the Power Point Presentation on Transforming the  
Adult Mental Health Care Delivery System in Milwaukee County. He  
discussed the project origin, the project team, goals of a system redesign,  
Milwaukee-specific project goals, data sources, structure of the report,  
issues and themes, and recommendations.

Questions and comments ensued.

***MOTION BY:(Coggs) Receive and Place on File the Power Point  
Presentation from the Public Policy Forum along with  
the Executive Summary from the Human Services  
Research Institute dated October 2010. 6-0***

**AYES:** Dimitrijevic, Coggs, Rice Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

6. 09-121(a) From the Interim Director, Department of Health and Human Services,  
submitting an informational report regarding the status of the outsourced  
dietary services area of the Behavioral Health Division. **(09/22/10:  
Follow-up report requested.) (INFORMATIONAL ONLY UNLESS  
OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

- 00:37 Ms. Lyday reviewed the table included in the report highlighting the total  
number of complaints year-to-date, including new occurrences and  
complaints via telephone. She stated that it is important to note that the  
194 total for complaints is out of 728,000 meals served. The actual  
percentage of identified complaints is relatively low. She reviewed the  
complaint log attached to the report stating that some complaints stem  
from the Department on Aging and Delinquency and Court Services.  
Ms. Lyday explained the various types of complaints received and the

## SCHEDULED ITEMS:

monitoring and corrective action process of said complaints.

Questions and comments ensued.

Madame Chair indicated the next report due on this item will be March of 2011.

***The Committee took no action regarding this informational item.***

7. 10-290 From the Director of Audits, an Audit: [Savings from BHD Food Service Privatization Fall Short of Expectations but Remain Substantial](#), dated August 2010. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCE:**

Jerry Heer, Director, Department of Audit

- 00:33 Mr. Heer stated when the decision was made to privatize the food service area at BHD in 2009, the Board directed an audit of three things. They are the projected cost savings, the impact of the employees in the dietary services area, and the impact on service delivery.

As far as projected savings are concerned, they did identify a somewhat significant reduction in the first year of savings that was projected for this privatization. The savings was attributed primarily to the late start that occurred because of a number of issues that came up before the actual contract could be implemented. An adjustment was also made for unemployment compensation, which is an important component of that first year projected savings. There was also a situation where a private company was receiving services, so there were revenues and expenditures that needed to be figured into the projected savings. As it turns out for that first year, the projected savings was approximately \$800,000 less than the amount reported by BHD for the reasons previously stated. However, going forward, the Audit Department projects savings at \$1.2 million.

The audit also includes information regarding the displacement of employees. Mr. Heer explained that there were 68 individuals affected. There were thirty-five who were employed by A'viands and another twenty-four are employed by other County departments. There was a relatively small number of individuals that they were unable to track, one death, and about four retired.

Mr. Heer addressed the impact on service delivery in terms of how the

## SCHEDULED ITEMS:

professionals in this business including the dieticians, who are union employees, the clients at BHD, Aging, and Delinquency and Court Services Divisions, believe that the quality of food service subsequent to the privatization has been good. He still feels that attention should be paid to significant issues that relate to patient safety, but the general view, in terms of the quality of the food service, is that it has actually been improved.

The State inspectors did find some food safety issues. Those issues have been resolved. The Department of Audit checked with the Wauwatosa Health Department and found that there were no outstanding concerns in terms of food safety. It will be an ongoing challenge given the volume of food services and the sensitive needs of the clients.

Mr. Heer indicated that the Committee on Finance and Audit requested a six-month status report on this issue. He suggested that the Committee on Health and Human Needs follow the Committee on Finance and Audit's lead and also address the six-month status report.

Madame Chair directed that the six-month status report come back before the Committee on Health and Human Needs.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

8. 10-284(a) From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report regarding the 2010 Behavioral Health Division Capital Budget Project and new issues regarding the recent Statement of Deficiency (SOD). **(Also to the Committee on Finance and Audit.) (09/22/10: Follow-up report due from the Department.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

- 00:25 Ms. Lyday stated they continue to make progress in meeting the timeline dates on an ongoing basis. Public Works' internal operations department, as well as the skilled trades and maintenance division of BHD have worked aggressively to meet the timeline dates. BHD continues to work with DAS in identifying items that can be adjusted for capital as opposed to the items that had to be taken out of BHD's operating budget. Ms. Lyday indicated that costs have gone up.

**SCHEDULED ITEMS:**

BHD is currently working on items that have target deadline dates of October 29, 2010, November 1, 2010, as well as items flagged for later dates. Ms. Lyday stated that they continue to be optimistic and emphasized the need to continue to work aggressively and demonstrate progress.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

9. 10HN27 An informational report from the Milwaukee County Sheriff's Office discussing the Site Security Survey of the Behavioral Health Complex. **(09/22/10: Report due on implementation of recommendations.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Jennifer Collins, Research Analyst, County Board  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS

00:27 Ms. Lyday stated that over eighty percent of the recommendations identified in the Sheriff's report were already implemented or in the process of being implemented by the time the report was published. She detailed what enhancements were made, which include the installation of cameras; security that has been assigned to survey the parking lot on a daily basis; parking assignments for employees; improved communication within the facility through the deployment of radios to the security, parking, and maintenance and operations staff; full accountability of visitors; improved lighting; and additional security guards.

05:29 Ms. Collins stated she met with BHD staff and was taken through the facility with staff directing her attention to the numerous Sheriff's recommendations that have been implemented. She indicated changes observed during this particular visit, in terms of the Sheriff's recommendations reported, compared to previous tours of the facility were clear and obvious. Ms. Collins stated the security and operations' staff appear to be very sensitive to balancing safety with the need of patients' rights.

Questions and comments ensued.

Madame Chair directed that this item be scheduled to come back before

## SCHEDULED ITEMS:

the Committee during the December meeting cycle.

***The Committee took no action regarding this informational item.***

10. 10HN28 From the Interim Director, Department of Health and Human Services, providing an informational report regarding the use of overtime at the Behavioral Health Division. **(Also to be considered by the Committee on Personnel.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Alex Kotzke, Fiscal Management Analyst, BHD, DHHS

- 00:40 Ms. Lyday described the information, which expands about a ten-year period regarding their overtime and its use and also identifies some of the major causes for overtime. A significant issue to point out regarding this report is that the overtime for 2010 is projected at around \$4.3 million. Overtime is always budgeted. The actual amount of overtime is really the difference between what is budgeted and what is projected as their actual utilization. Overtime has gone down over the last couple of years due to a number of aggressive overtime efforts that BHD has employed. They continue to work on these efforts.
- 02:45 Ms. Kotzke discussed in detail the various initiatives put in place in an effort to reduce overtime costs.
- 00:17 Candice Owley, Wisconsin Federation of Nurses and Health Professionals, appeared and spoke regarding this item.

***The Committee took no action regarding this informational item.***

11. 10HN29 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the 1915i Medicaid State Plan Amendment. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

- 00:39 Ms. Lyday indicated that a lengthy discussion ensued at the October 26, 2010, Committee on Finance and Audit budget hearing regarding the 1915i Medicaid State Plan Amendment. She discussed the risks associated by stating the Department has a three-year period to

SCHEDULED ITEMS:

implement the program. After the implementation period, 1915i becomes an entitlement program. Adjustments and specification of eligibility requirements will need to be identified by the State.

08:55 Madame Chair requested that Ms. Collins obtain the handouts from BHD and Disability Rights Wisconsin distributed at the October 26, 2010, Committee on Finance and Audit budget hearing and distribute to the Committee on Health and Human Needs.

18:22 Barbara Beckert, Disability Rights Wisconsin, appeared and spoke regarding this item.

*The Committee took no action regarding this informational item.*

DEPARTMENT ON AGING/DEPARTMENT ON FAMILY CARE - 1

12. 10HN30 From the Director, Department of Transportation and Public Works and the Fiscal and Budget Administrator, Department of Administrative Services, submitting an informational report regarding Space Reallocations for the Department on Aging and the Department on Family Care. **(Also to be considered by the Committee on Transportation, Public Works and Transit.) (10/15/10: Referred to the Committees on Transportation, Public Works and Transit and Health and Human Needs from the Finance and Audit Budget Hearing Committee.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Jack Takerian, Director, Transportation and Public Works (DTPW)  
Steve Kreklow, Fiscal and Budget Administrator, DAS  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS  
Stephanie Stein, Director, Department on Aging  
Geri Lyday, Interim Director, Department of Health and Human Services  
Maria Ledger, Interim Director, Department of Family Care

01:56 Mr. Takerian stated two years ago, a space study was done to determine whether departments had sufficient space, too much space, or not enough space. Part of this evaluation dealt with Aging and Family Care renting space at the Reuss building. With their lease coming due December 31, 2010, that report was looked at again and a determination was made as to whether or not there was adequate space within Milwaukee County to house these departments or whether their lease option should be renewed.

Consideration would be given to the City Campus Complex for the

**SCHEDULED ITEMS:**

possible relocation of Aging and Family Care. There is adequate space at City Campus to house both agencies. A proper analysis would be done to determine what revenue could be generated for space at City Campus from outside vendors and whether or not the County should continue to lease space at Reuss building.

A Request for Proposals (RFP) was done in June of this year. A Committee was formed consisting of DAS, Audit, County Board, DPW, Aging, and Family Care staff. After evaluation, DAS determined that it would be in the best interest of the County financially to move both Aging and Family Care out of Reuss and into City Campus. However, decisions were made by Aging that the Coggs Center would be a better fit and location for them as an operation while Family Care opted to move into the Courthouse. A variety of different changes had to be made to space at the Courthouse Complex and at the Coggs Center to make such accommodations. Mr. Takerian detailed the various moves and dates by which the moves will take place.

22:40 Andrew Jensen, Boerke Company, appeared and spoke regarding this item.

Discussion, questions, and comments ensued at length.

44:29 Supervisor Coggs requested that Departmental staff look into supportive services to make the County facilities identified, whether that be the Courthouse, City Campus, or the Coggs Center, more accessible and safe and report back by Monday, so that if there are adjustments that needed to be made, they can be done within the 2011 Budget.

***The Committee took no action regarding this informational report.***

**ADDENDUM ITEM**

**APPOINTMENTS - 1**

13. 10-381 From the County Executive, appointing North Shore Fire Department Chief Robert C. Whitaker III to serve on the Emergency Medical Services Council as the suburban Chief ALS Representative replacing Wauwatosa Fire Department Chief Dean Redman for a term expiring on August 31, 2012.

**APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

**SCHEDULED ITEMS:**

01:18 Chief Whitaker provided brief comments.

Comments by Supervisors ensued.

***MOTION BY:(Lipscomb) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, Rice Lipscomb, Harris,  
and West (Chair) - 6

***NOES:*** 0

**STAFF PRESENT:**

Bob Nenno, Deputy Director of Communications, County Executive's Office  
Geri Lyday, Interim Director, Department of Health and Human Services  
Jerry Heer, Director, Department of Audit  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS  
Alex Kotzke, Fiscal Management Analyst, BHD, DHHS  
Jack Takerian, Director, Transportation and Public Works (DTPW)  
Steve Kreklow, Fiscal and Budget Administrator, DAS  
Stephanie Stein, Director, Department on Aging  
Maria Leger, Interim Director, Department on Family Care  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. The foregoing items were not necessarily considered in agenda order. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:10 a.m. to 12:49 p.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**DEADLINE FOR THE HEALTH AND HUMAN NEEDS COMMITTEE:  
The next regular meeting of the Health and Human Needs Committee is  
Wednesday, December 8, 2010 @ 9:00 a.m.  
All items for the agenda must be in the Committee Clerk's possession by the end of the  
business day on Wednesday, November 24, 2010.**

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, December 8, 2010 - 9:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Mayo, Rice, Lipscomb, Harris, and West (Chair)

**EXCUSED:** Supervisor Coggs

### SCHEDULED ITEMS:

### APPOINTMENTS - 1

1. 10-398 From the County Executive, appointing Chief Franklin E. Lockwood of the St. Francis Fire Department to serve on the Emergency Medical Services Council as the Suburban Chief BLS Representative replacing Chief Jonathan Cohn for a term expiring on August 31, 2012.

#### **APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

00:23 Mr. Nenno introduced himself to the Committee and stated he represented the County Executive's Office and the appointee.

00:36 Chief Lockwood provided brief comments.

Comments by Supervisors ensued.

#### ***MOTION BY:(Rice) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

### OFFICE FOR PERSONS WITH DISABILITIES – 1

2. 10-441 From the Director, Office for Persons with Disabilities, requesting authorization to enter into a three-year agreement with Goodwill Industries of Southeastern Wisconsin, Inc., to lease the Wil-O-Way Grant facility for their Senior Day Care Program.

#### **APPEARANCE:**

Don Natzke, Director, Office for Persons with Disabilities

**SCHEDULED ITEMS:**

00:22 Mr. Natzke provided a brief overview of the agreement.

Questions and comments ensued.

***MOTION BY:(Mayo) Approve. 6-0***

***AYES:*** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

***NOES:*** 0

**DEPARTMENT OF FAMILY CARE – 3**

3. 10-410 From the Interim Director, Department of Family Care, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Milwaukee County Department of Family Care to serve as a Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2011, and to accept the funding provided thereunder.

***APPEARANCES:***

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

00:42 Ms. Ledger provided a brief overview of the contract.

Questions and comments ensued.

***MOTION BY:(Mayo) Approve. 6-0***

***AYES:*** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

***NOES:*** 0

4. 10-411 From the Interim Director, Department of Family Care, requesting authorization to execute a Professional Services Contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) Services for the Care Management Organization (CMO) under Family Care for the period January 1, 2011, through December 31, 2013.

***APPEARANCES:***

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

00:31 Ms. Ledger provided a brief overview of the professional services contract.

**SCHEDULED ITEMS:**

Questions and comments ensued.

***MOTION BY:(Lipscomb) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

The Committee recessed at approximately 9:27 a.m. and reconvened at approximately 9:40 a.m. The roll was taken, and all Committee Members, with the exception of Supervisor Mayo, who appeared shortly thereafter, were present.

5. 10-39(a) From the Interim Director, Department of Family Care, submitting an informational report on the Income Statement for the period January 1, through September 30, 2010, of the Care Management Organization (CMO) under Family Care. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care

01:04 Mr. Hodson stated the report represents the results of operations for the Department of Family Care for the first nine months of 2010. He summarized the report detailing revenues, expenditures, and surplus. Mr. Hodson went on to discuss acuity adjustments, which were favorable due to reexamining the functional screens, and the fund transfer for relocation expenses.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**DEPARTMENT ON AGING – 4**

6. 10-34(a)(b) From the Director, Department on Aging, requesting authorization to award additional funds to calendar year 2010 Contracts with Goodwill Industries of Southeastern Wisconsin, Inc., Interfaith Older Adult Programs, Inc., Jewish Family Services, Inc., United Community Center, Inc., Asian American Community Center, Inc., Project Focal Point, Inc., and SAGE Milwaukee, Inc.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Jonette Arms, Assistant Director, Department on Aging

00:33 **MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

7. 10-413 From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Department on Aging to serve as the Aging Resource Center of Milwaukee County under Family Care for the period January 1, through December 31, 2011, and to accept \$2,618,222 and such other revenues as DHS may award to operate the Resource Center in 2011.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Jonette Arms, Assistant Director, Department on Aging

00:33 **MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

8. 11-33(a)(a) From the Director, Department on Aging, requesting authorization to execute the 2011 State and County Contract covering the administration of Social Services and Community Programs – Aging Programs and to accept the federal and state revenues provided thereunder, including any and all increases in allocations during the contract year.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Jonette Arms, Assistant Director, Department on Aging

Questions and comments ensued.

00:26 Supervisor Mayo requested

01:40 **MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

9. 11-34(a)(a) From the Director, Department on Aging, requesting authorization to execute 2011 Program and Service Contracts.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Jonette Arms, Assistant Director, Department on Aging

Questions and comments ensued.

00:22 **MOTION BY:(Dimitrijevic) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

**DISABILITIES SERVICES DIVISION – 2**

10. 10-436 From the Interim Director, Department of Health and Human Services, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) to operate the Disability Resource Center under Family Care for the period January 1, through December 31, 2011, and to accept \$2,074,753 in revenue.

**APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:32 **MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

11. 11-27(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Disabilities Services Division Purchase of Service Contracts for the Disability Resource Center, children's programs, and adults with disabilities.

**APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:21 **MOTION BY: (Mayo) Approve. 5-0**

**AYES:** Dimitrijevic, Mayo, Lipscomb, Harris,  
and West (Chair) - 5

**NOES:** 0

**ABSTENTION:** Rice – 1

SCHEDULED ITEMS:

**Item #s 12-16 were considered together.**

HOUSING DIVISION - 6

12. 10-431 From the Interim Director, Department of Health and Human Services, requesting authorization to apply for \$3,000,000 from the State Trust Fund Loan Program for the purpose of funding various special needs housing developments. **(Also to the Committee on Economic and Community Development.)**

**SEE ITEM # 16 FOR COMMITTEE ACTION.**

13. 10-432 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$2,250,000 of financing from the County's allocation of State Trust Fund dollars to Jewish Family Services for the supportive housing development to be known as "Deerwood Crossings." **(Also to the Committee on Economic and Community Development.)**

**SEE ITEM # 16 FOR COMMITTEE ACTION.**

14. 10-433 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$625,000 of financing from the County's allocation of State Trust Fund dollars to Community Advocates for the supportive housing development to be known as "Autumn West." **(Also to the Committee on Economic and Community Development.)**

**SEE ITEM # 16 FOR COMMITTEE ACTION.**

15. 10-434 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$100,000 of financing from the County Special Needs Housing Trust Fund to United Methodist Children's Services for the supportive housing development to be known as "UMCS Phase III." **(Also to the Committee on Economic and Community Development.)**

**SEE ITEM # 16 FOR COMMITTEE ACTION.**

16. 10-435 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$92,000 of financing from the County's allocation of State Trust Fund dollars to Phoenix Care Systems for partial financing of the supportive housing development to be known as "Crisis Respite." **(Also to the Committee on Economic and Community Development.)**

**SCHEDULED ITEMS:**

**Items 12-16 were withdrawn by the Committee Chair prior to commencement of the meeting.**

17. 11-38(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Purchase of Service Contracts for the provision of various emergency counseling, shelter, temporary, and supportive housing services in the amount of \$1,489,355.

**APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

Questions and comments ensued.

03:31 **MOTION BY:(Lipscomb) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

**DELINQUENCY AND COURT SERVICES DIVISION – 3**

18. 10-438 From the Interim Director, Department of Health and Human Services, requesting authorization to waive the Request for Proposals (RFP) requirement and enter into a Professional Service Contract with the Boys and Girls Club of Greater Milwaukee.

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Eric Meaux, Administrator, Delinquency and Court Services (DHHs)

00:22 Ms. Lyday and Mr. Meaux provided an overview of the professional service contract.

**MOTION BY:(Dimitrijevic) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

19. 10-439 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Delinquency and Court Services Division Professional Service Contracts with community vendors for Delinquency and Court Services Programs.

**SCHEDULED ITEMS:**

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Eric Meaux, Administrator, Delinquency and Court Services (DHHS)

00:20 Ms. Lyday and Mr. Meaux provided an overview of the professional service contracts.

***MOTION BY:(Lipscomb) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

20. 11-8(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Delinquency and Court Services Division Purchase of Service Contracts with community agencies for a variety of Delinquency and Court Services Programs.

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Eric Meaux, Administrator, Delinquency and Court Services (DHHS)

00:20 ***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

**MANAGEMENT SERVICES DIVISION – 3**

21. 10-437 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a 2011 Professional Service Agreement for specialized accounting services with Quick Financial Solutions, LLC, in the amount of \$272,262.

**APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:40 Ms. Lyday provided an overview of the professional service agreement.

Questions and comments ensued.

***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

22. 11-32(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Contracts with the State of Wisconsin for social services and community programs.

**APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:17 Ms. Lyday provided an overview of the contracts with the State.

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

23. 11-35(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Purchase of Service Contracts for Management Services Division Programs.

**APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:16 Ms. Lyday provided an overview of the purchase of service contracts.

***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

**BEHAVIORAL HEALTH DIVISION - 7**

24. 10-440 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Professional Service Contracts for the Behavioral Health Division.

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:18 Ms. Lyday provided an overview of the professional service contracts.

Questions and comments ensued.

**SCHEDULED ITEMS:**

**MOTION BY:** *(Dimitrijevic) Approve. 5-0*

**AYES:** Dimitrijevic, Mayo, Lipscomb, Harris,  
and West (Chair) - 5

**NOES:** 0

**ABSTENTION:** Rice – 1

25. 11-5(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Purchase of Service Contracts for the Behavioral Health Division for the provision of Adult and Children Mental Health Services and Alcohol and Other Drug Abuse (AODA) Services.

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Jerry Heer, Director, Department of Audit  
Walter Laux, Director, Community Services Branch, BHD

00:20 Ms. Lyday provided an overview of the purchase of service contracts.

**MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

26. 10HN31 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the Alcohol and Other Drug Abuse (AODA) System known as Wisconsin Supports Everyone's (WISER) Choice and implications of funding reductions.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Walter Laux, Director, Community Services Branch, BHD

00:30 Ms. Lyday explained implementing the third year of the Access to Recovery Grant.

03:05 Mr. Laux explained the competitive process in place that determines who receives the grant.

Questions and comments ensued.

SCHEDULED ITEMS:

*The Committee took no action regarding this informational item.*

27. 10-284(a) From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report regarding the 2010 Behavioral Health Division Capital Budget Project and issues regarding the recent Statement of Deficiency (SOD). **(Also to the Committee on Finance and Audit.) (09/22/10: Monthly reports due.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

- 00:30 Ms. Lyday stated they continue to make progress in meeting the timeline dates on an ongoing basis. BHD continues to work with DAS in identifying items that can be adjusted for capital as opposed to the items that had to be taken out of BHD's operating budget.

Questions and comments ensued.

*The Committee took no action regarding this informational item.*

28. 10HN32 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the departmental completion of security enhancement subsequent to the Behavioral Health Division's collaboration with the Milwaukee County Sheriff's Office in relation to the Site Security Survey done by the Sheriff's Office of BHD. **(10/27/10: Follow-up report due.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS

- 00:32 Ms. Lyday discussed recommendations still to be addressed at the facility.

Questions and comments ensued.

*The Committee took no action regarding this informational item.*

**SCHEDULED ITEMS:**

29. 10-390 From the Director of Audits, an audit titled "System Changes are Needed to Help Ensure Patient and Staff Safety at the Milwaukee County Behavioral Health Division." **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Jerry Heer, Director, Department of Audit  
Douglas Jenkins, Deputy Director, Department of Audit

- 00:33 Mr. Heer indicated they conducted this audit focusing on four things. They are the immediate jeopardy order from the Centers for Medicaid and Medicare Services, staffing issues, accountability for individuals within the program, and physical security.

Questions and comments ensued.

- 05:35 Madame Chair directed that a follow-up report be submitted in three months for the March 2011 meeting cycle.

**MOTION BY:(Dimitrijevic) RECEIVE AND PLACE ON FILE the audit dated October 2010, from the Department of Audit titled "System Changes are Needed to Help Ensure Patient and Staff Safety at the Milwaukee County Behavioral Health Division" and refer the Audit to the Community Advisory Board and the Special Committee referred to in Resolution 10-322, whose membership will be appointed by the County Board Chairman. 6-0**

**AYES:** Dimitrijevic, Mayo, Rice Lipscomb, Harris,  
and West (Chair) - 6

**NOES:** 0

30. 10HN33 From the Interim Director, Department of Health and Human Services, providing an informational report reflecting the number of Psychology Department positions employed at the Behavioral Health Division, budgeted capacity, and salary comparison of Milwaukee County vs. industry trend. **(Also considered by the Committee on Personnel.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services  
James Kubicek, Director, Crisis Services, BHD, DHHS

## SCHEDULED ITEMS:

- 00:19 Ms. Lyday discussed retention, recruitment, the ongoing challenge of hiring due to the competitive environment with other entities, vacancies, number of psychologists employed, and policy considerations.
- 07:37 Mr. Kubicek provided information regarding what is directed under state statutes.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

## **STAFF PRESENT:**

Bob Nenno, Deputy Director of Communications, County Executive's Office  
Don Natzke, Director, Office for Persons with Disabilities  
Maria Ledger, Interim Director, Department of Family Care  
James Hodson, Chief Financial Officer, Department of Family Care  
Stephanie Stein, Director, Department on Aging  
Jonette Arms, Assistant Director, Department on Aging  
Geri Lyday, Interim Director, Department of Health and Human Services  
Eric Meaux, Administrator, Delinquency and Court Services (DHHS)  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Jerry Heer, Director, Department of Audit  
Walter Laux, Director, Community Services Branch, BHD  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS  
Douglas Jenkins, Deputy Director, Department of Audit  
James Kubicek, Director, Crisis Services, BHD, DHHS  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:10 a.m. to 12:00 p.m.

Adjourned,

***Jodi Mapp***

Committee Clerk  
Committee on Health and Human Needs

**SCHEDULED ITEMS:**

**DEADLINE FOR THE HEALTH AND HUMAN NEEDS COMMITTEE:**

**The next regular meeting of the Health and Human Needs Committee is  
Wednesday, January 26, 2011 @ 9:00 a.m.**

**All items for the agenda must be in the Committee Clerk's possession by the end of the  
business day on Wednesday, January 12, 2011.**