

Mental Health Redesign and Implementation Task Force

Milwaukee County Mental Health Complex – Room 1045

MINUTES - Thursday, April 12, 2012

3:00 – 5:00 p.m.

Members: Barbara Beckert, Cindy Bentley, Pete Carlson, Lee Carroll, Héctor Colón, Peg DuBord, Sarah Fraley, Bernestine Jeffers, Cheryl Lofton, Paula Lucey, Jim Mathy, Mary Neubauer, Tom Nowak, Joseph O’Grady (for Jon Lehmann), Larry Pheifer (with Sally Winkelman), Brenda Wesley, Joe Volk, Peggy Romo West

Guests: Christie Cline, Ken Minkoff

Staff: Jennifer Collins, Susan Gadacz, David Johnson, Laura Riggle, Jeff Weber, Jennifer Wittwer

Welcome and introductions.

Update on participation:

Héctor Colón, Rachel Forman, Cheryl Lofton, and Joe Volk will participate as Task Force members from the present meeting forward. Approved motion to include Action Team co-chairs on the Task Force. Ongoing need to increase diversity on Action Teams, will be addressed as teams resume their meetings.

BHD initiatives:

Three Requests for Proposals entering review period – discharge planning, crisis resource center, and crisis respite – consistent with redesign recommendations. Discharge planning RFP review panel will include two consumers, one Milwaukee County staff, and one member of the community at-large.

Hilltop downsizing initiatives still underway. Assessments conducted for all Hilltop consumers, assigned to three categories – 1) discharge feasible with reasonable supports, 2) discharge requiring significant supports, and 3) discharge unlikely or untenable. Working with Family Care CMOs to establish discharge plans and secure placements and necessary supports for 12 to 15 consumers from the first category.

Joint Commission accreditation preparation still ongoing.

Electronic medical records implementation still ongoing.

Mandt System of de-escalation is yielding reductions in seclusion and restraint.

CCISC/MC3:

Discussion with Dr. Ken Minkoff and Dr. Christie Cline (Zia Partners) about Comprehensive, Continuous, Integrated System of Care (CCISC) and Milwaukee Co-Occurring Competency Cadre (MC3), rooted in principles of welcoming, recovery, and collaborative partnerships. MC3 Steering Committee and “Change Agents” meet monthly. Drs. Minkoff and Cline work with MC3 on-site every other month.

Report/proposal from Human Services Research Institute and Technical Assistance Collaborative:

HSRI and TAC produced a summary report from the Mental Health Redesign Summit and subsequent meetings that took place in February. Supplementing the report was a proposal for further technical assistance they could provide for the implementation process going forward. There was agreement on the need for technical and facilitative assistance. The Task Force decided

to issue a Request for Proposals (RFP) to solicit competitive bids for technical assistance to the redesign and implementation. Input from the Task Force was welcomed, especially with regards to specific deliverables that should be included as requirements in the RFP. The RFP will be drafted and publicly issued as soon as possible.

Action items:

Community Linkages: Task Force requests more details on a proposed step-down model of housing between CBRF level and supportive housing. Also approved Action Teams' pursuit of "low-hanging fruit" (i.e. recommendations that may be achieved with minimal effort or cost).

Action Teams are encouraged to report back on such actionable items.

Person-Centered Care & MC3: How to formalize a consumer input mechanism.

Continuum of Care: Consider community-wide education (e.g. symposiums, activities). Discuss how to address inconsistencies in discharge planning, as nearly half of PCS clients in need of inpatient care are now being admitted to private systems. Discuss how to expand peer specialist; consider what would be the best investment of a hypothetical pool of resources.

Action Teams will report back to the Task Force in May.

The next meeting of the Task Force will be May 17 from 3:00 to 4:30 p.m. in Room 1045 at the Mental Health Complex. The following meetings will be June 21 and July 19.