

Mental Health Redesign and Implementation Task Force

Milwaukee County Mental Health Complex – Room 1045

Thursday, October 13, 2011

3:00 – 5:00 p.m.

Members: Barbara Beckert, Pete Carlson, Lee Carroll, Peg DuBord, Sarah Fraley, Scott Gelzer, Chris Hendrickson, Jon Lehrmann, Paula Lucey, Officer James McNichol (for Edith Hudson), Tom Nowak, Larry Pheifer, Yvonne Stueber, Tia Torhorst, Brenda Wesley, Peggy Romo West

Excused: Karen Avery, Bevan Baker, Cindy Bentley, Geri Lyday, Joy Tapper

Guests: Beth Ann Burazin, Maureen Conrad, Peter Hoeffel, Tracy Wymelenberg

Staff: Jennifer Bergersen, Jerry Heer, David Johnson, Jim Kubicek, Alex Kotze, Laura Riggle, Jennifer Wittwer

1) Welcome and approval of minutes

The minutes of the 9/8 meeting were approved to be posted on the County website.

2) County budget and BHD implications

The budget submitted by the County Executive will be considered by the Board of Supervisors in coming weeks. Ms. Kotze discussed a document (attached) outlining the proposed distribution of Community Resource Investment funds – \$3,033,062. The language on expansion of community resources remains somewhat flexible, but actual expenditures will be subject to strict accountability. Discussion ensued on the important challenge of carrying ideas forward through annual budget processes and changing leadership. Members expressed some support for a “mental health authority” that may transcend budget and election cycles to ensure long-term sustainability and consistency in the system. The topic was tabled for future discussion.

3) BHD operations and initiatives

Ms. Lucey distributed brochures on the specialized Women’s Treatment Unit and Intensive Treatment Unit, scheduled to open in December 2011 and January 2012, respectively. BHD staff are being educated and asked to apply for assignment to the units. Implementation of an electronic medical records system for 2012. Funding is also included in 2012 for further consultation on reaccreditation by The Joint Commission. A number of recommendations from the major reports (e.g. HSRI, CAB, etc.) were designated as pertaining specifically to BHD operations and were compiled into a list (attached) separate from those assigned to the Action Teams.

4) Update on Request for Information (RFI)

Following a resolution by the New Behavioral Health Facility Study Committee and the County Board of Supervisors, a Request for Information was issued on October 3 to assess community providers’ current capacity to provide mental health services and interest and ability to participate in a redesigned behavioral health system. An informational meeting for respondents took place at Zoofari Conference Center on October 12, hosted by BHD and Contract Management staff and attended by the County Executive. Responses to the RFI are due on November 4. All pertinent information is available at http://county.milwaukee.gov/dhhs_bids.

5) Updates on Action Teams

The Continuum of Care and Community Linkages teams held their first meetings on October 3 at Independence *First*. Both teams were given background on the Task Force, its activities to date, the proposed timeline and outcomes, and the TeamLab platform for online discussion between meetings. Discussions on the targeted recommendations began and will carry over to future meetings. Mr. Hoeffel described the progress of the Person-Centered Care team, which first met on October 7. The team discussed recovery principles, the importance of inclusive and appropriate language, and the value of the CCISC/MC3 model (see item 6). Further meetings are scheduled for the three teams mentioned, and discussions are expected to continue among the teams via TeamLab (see item 8). The Quality and Workforce teams will meet for the first time in early November. Concerns were expressed about lagging consumer participation and a perceived lack of diversity in the Action Teams.

6) CCISC & MC3

Ms. Burazin presented on the Comprehensive, Co-Occurring, Integrated System of Care (CCISC) and the Milwaukee Co-Occurring Competency Cadre (MC3). Handout is attached with these minutes.

7) Technical assistance

The Executive Committee has discussed the possibility of contracting with outside consultants for technical assistance for the redesign and implementation process. Ms. Lucey distributed a draft of a table that may be used to determine what types and what degree of assistance might be necessary for the Task Force, Executive Committee, and Action Teams. The chart considers each entity's critical challenges, how TA might address those challenges, and who is equipped to provide such TA. The chart is attached for further consideration and revision, and the topic of outside consultation may be revisited at a later date. Funding for the proposed TA is uncertain.

8) TeamLab tutorial

The Action Teams are encouraged to use TeamLab – a free online platform for project management and collaboration – to share resources and continue discussions in between their face-to-face meetings. The platform is hosted at <http://milwaukeeemmentalhealth.teamlab.com>. Registration is required to access the site, and login credentials will be provided upon request. E-mail david.johnson@milwcnty.com with any questions or comments.

9) Tour of Day Treatment

Attendees were invited to tour the Day Treatment facilities with Dr. Laura Riggle.

10) Future meetings

The Task Force will meet on Thursday, November 10, at 3:00 p.m. at the Behavioral Health Division, 9455 Watertown Plank Road, Conference Room 1045. The agenda will be provided in advance.