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NEWS RELEASE

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Credit Card Scam Diverting Calls to 911 Systems

Milwaukee, WI – The Sheriff's Office Communications Center has received hundreds of phone calls on the 911 lines as a result of a reported credit card scam text or automated voice message that informs the recipient of a problem with their bank cards. Those who respond with a "call back" to the number or a text reply to "112" are rerouted to 911 call centers in the area.

Affected cell phone providers are working on correcting the problem. Those receiving the messages should not reply to them. If people have a concern about their banking accounts, they should contact their financial institution directly.

The Sheriff's Office has added staff in the Communications Center to handle the increased volume of calls.

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