



# **WRAPAROUND MILWAUKEE**



## **&** **REACH**

### **QUALITY ASSURANCE QUALITY IMPROVEMENT DEPARTMENT**

#### **Mission Statement**

**To ensure quality care and promote continuous quality improvement of services and processes to meet the needs of Wraparound youth and families.**

#### **Goals**

- 1. To assess the effectiveness of the Wraparound approach in improving the quality of life for the youth and families we serve.**
- 2. To ensure youth/family access to care and services that are individualized, strength-based, culturally sensitive and needs-driven.**
- 3. To join with all community and system partners to create opportunities for positive programmatic and systemic change.**
- 4. To establish policies and procedures that promote and ensure best practice and quality service delivery.**
- 5. To assess and monitor outcomes and implement change.**
- 6. To monitor service provision to ensure quality care.**