



## PROVIDER NETWORK NEWS & NOTES

September 20, 2010 - Meeting

### WELCOME / ANNOUNCEMENTS

#### Care Coordination Agencies Move

**Bruce Kamradt**, *Wraparound Milwaukee Director*, gave updates on Wraparound Milwaukee. Two Care Coordination agencies now lease space and are located in the Wraparound administrative offices building. They are Willowglen and My Home Your Home.

#### Behavioral Health Division Update

There is an interim company coming in, Managed Transitions, Inc., to help assess/select an interim director of the Behavioral Health Division while searching nationwide for a new director. This will be a short-term process. Managed Transitions, Inc. will serve as advisors and consultants in the process. Paula Lucey, with her expertise in Behavioral Health, will assist as well.

#### Wraparound Milwaukee Documentary

The Harvard Innovations Award Documentary that was done on Wraparound will air on local public television on October 9<sup>th</sup>, 2010 at 1:30 p.m.

#### O'YEAH Project

Wraparound Milwaukee is working in collaboration with the State Department of Mental Health on the Healthy Transitions Initiative known as the O'YEAH Program. This is a five year \$2.4 million grant to help create a budget for youth, ages 19-24 years old, transitioning out of Wraparound. There are three transition specialists working in the program. Youth will have access to existing services/providers during this process. Target for the first year is 60 youth. There are currently 6 youth enrolled in the program. For more information please contact Owen Felix, Transition Coordinator, at 257-7158.

#### Re-Entry Project

Wraparound Milwaukee is working with the Division of Corrections on a re-entry project. Target number of youth is 25 over a 2-year period.

Youth identified are on the Department of Corrections aftercare program and will work in conjunction with County probation. There will be 2-3 Care Coordinators designated.

#### Enrollments

Wraparound Milwaukee/REACH enrollments are up at this time. There are currently 945 slots – 50 to 60 of those slots will go to new Wraparound enrollees and some will go to the Transitions program.

### MOBILE URGENT TREATMENT TEAM (M.U.T.T.)

**Chris Morano**, *M.U.T.T. Director*, announced that there will be a Treatment Foster Care meeting on October 16<sup>th</sup>. Notification was sent to providers.

Chapter 51, Mental Health Law regarding inpatient psychiatric care will be revised to include that youth 14 and over can voluntarily refuse treatment. There will be a legislative council meeting to discuss the law.

The fifth edition of Diagnostic and Statistical Manual of Mental Disorders (**DSM-5**) is coming in 2013 – Temper Dysregulation Disorder (TDD).

### PROVIDER NETWORK

#### Independent Contractors

**Jeannine Maher**, *Provider Network Coordinator*, announced that agencies using independent contractors need to obtain written approval from Wraparound Milwaukee if they plan to or are using independent contractors as direct service providers. The agencies will need to identify the direct services providers by name who are working as independent contractors. Wraparound will notify agencies in writing of approval or denial of their request.

Agencies will need to verify that the independent contractors not covered under the agency insurance need to have their own insurance coverage and the coverage needs to meet the requirements of Wraparound.

Clinicians with a 3000-hr psychotherapy letter will not be allowed to provide services as independent contractors. They need to be employees of the agency/clinic as they are required to work under a clinic license.

### **Practitioner Recredentialing**

Wraparound has begun the recredentialing process for AODA and Behavioral Health practitioners. Universal Application updates went out beginning in July 2010. Practitioners that do not meet the deadline for submitting the recredentialing updates will be suspended from receiving new referrals and will need to go thru the entire Universal Application process again.

### **2011 Fee-for-Service Agreement Meeting**

The next provider meeting is scheduled for Wednesday, October 20<sup>th</sup>. The 2011 agreements will be given out at the meeting. This is a mandatory meeting.

Effective in 2011, licensed agencies that receive notice of a negative finding or license revocation will be required to notify Wraparound Milwaukee of the notice.

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## **FINANCE**

### **Reminder on Authorizations**

**Janet Friedman**, *Administrative Coordinator*, wanted to remind providers that if authorizations are not in Synthesis agencies should contact the Care Coordinators/Supervisors as soon as possible so that the authorizations are put in. Agencies have 60 days to bill for services rendered.

### **Payment**

Ms. Friedman wanted to also remind agencies about the process for payment. Payments should be received within 10 days of the date the invoice was submitted. If the check has not been received after 10 days call the Finance Department.

### **Synthesis Billing Training**

Billing training will be scheduled for October. The date/time will be sent via email to providers.

Any new billing staff and/or anyone wanting a refresher are welcome to come to the training. Janet Friedman also does one-on-one training. To schedule a training session please call 257-7597.

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## **QUALITY ASSURANCE & QUALITY IMPROVEMENT**

**Pam Erdman**, *QA/QI Director*, announced that the policy and procedure discs will be sent out when the agreements have been signed and processed by Wraparound Milwaukee. The policy and procedure sign-off form will still need to be sent back to Ms. Erdman in the Quality Assurance Department.

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## **MANDATORY PROVIDER MEETING**

**Wednesday – October 20<sup>th</sup>  
9:00 a.m. to 12:00 p.m.**

**(sign in begins at 8:30 a.m.)**

**Zoofari Conference Center  
9715 W. Bluemound Road**

**2011 FEE-FOR-SERVICE  
AGREEMENTS  
DISTRIBUTED AT THIS MEETING**

**PLEASE BE SURE TO SEND AN AGENCY  
REPRESENTATIVE TO THIS IS MEETING**

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## **UPCOMING EVENTS**

**Provider Training Level I**

**Friday, October 22, 2010**

**9:00 a.m. to 3:00 p.m.**

**St. Aemilian Lakeside  
3939 N. 88Street - Capital Academy**