

# WRAPAROUND MILWAUKEE



## PROVIDER NETWORK NEWS & NOTES

March 21, 2011 - Meeting



### WELCOME

**Pam Erdman**, QA/QI Director, welcomed everyone and introduced the new Provider Network Coordinator, Wes Albinger.

### PROVIDER NETWORK

**Wes Albinger**, Provider Network Coordinator, announced that open enrollment into the Network has been postponed. Notification will be sent once it has been confirmed what services Wraparound will be recruiting for this year.

Effective April 30, 2011, Supported Work Envir/Job Coach service will end. The service is being replaced with a new Employment Preparation & Placement (EPP) service, which is to go into effect on May 1, 2011. The new service has an outcome based reimbursement structure, in which payment is made upon completion of each of the three phases of the program. With the new structure, we are hoping to achieve a higher success rate of youth finding jobs. Existing providers of Job Coach will transition to the new service.

### FROM THE DIRECTOR...

**Bruce Kamradt**, Wraparound Milwaukee Director, gave an update of the Governor's Budget. So far there is nothing impacting directly on Wraparound, but there are significant cuts to the County's Community Aide monies (Wraparound receives some community aides from Delinquency & Court services).

### Some items of significance that do impact on Wraparound:

The Governor's budget closes Ethan Allen School for Boys and Southern Oaks for girls effective July 1, 2011.

The bill cuts 10% out of the Youth Aides funding to counties, which could mean a significant loss for Milwaukee County. These funds support juvenile delinquency services in the County and some of those funds come indirectly to Wraparound Milwaukee.

From a Medicaid perspective (our largest funding source) the State is looking for \$400 million dollars in savings. State could go back to lower income eligibility limits if experiencing a budget deficit, and will do so, if the State cannot achieve savings someplace else. Going back to cutting off eligibility at 133% of FDL would eliminate coverage that could affect about 70,000 people.

Family Care has been affected. The State will freeze enrollment limits at the current levels. This would most likely mean that Wraparound Milwaukee will also remain at the current enrollment limit of 900.

**Foster Care:** There are new licensing rules for foster care which combine regular foster care and treatment foster care into one single rule with four levels of care. Rate setting and placements will be affected with the new rules and implementation of the new CANS assessment tool.

**Rates:** Effective July 1, 2011, group homes and residential facility will be able to set their own rates, but there are caps on those rates. Rates have to be sent to the State for approval.

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No group home rate can exceed \$255 per day or residential treatment over \$354 per day.

The **CANS Tool** will play a prominent role in the assessment of services needed for youth. The assessments are due every six months for children in out of home care.

Wraparound Milwaukee will be monitoring the State Budget closely and will keep our staff, providers and families informed of further changes.

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## MOBILE URGENT TREATMENT TEAM (M.U.T.T.)

**Chris Morano**, *M.U.T.T. Director*, reported that the Mobile Urgent Treatment Team has their annual audit with the Department of Regulation & Licensing coming up in the Fall.

The Mobile Urgent Treatment Team is working on some improvements of the crisis after hours respite services to better meet the needs of the families.

With the recent disaster in Japan, be prepared to discuss what a disaster is with children. Be truthful in responding to their questions. Teach them that there are people that can help in a disaster like the Red Cross and there is even a disaster taskforce at the Behavioral Health Division.

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## QUALITY ASSURANCE & QUALITY IMPROVEMENT

**Pam Erdman**, *QA/QI Director*, reminded the transportation agencies to send in their signature logs for audit. Desk reviews are being done and the agencies will receive a follow up letter.

Crisis service audit is coming up this summer for State license. The QA Department is preparing for this and will be scheduling meetings with agencies to go over what is expected when QA comes out.

Pam will be emailing those agencies that still have not submitted their Policy & Procedure sign-off sheets.

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## FINANCE

**Janet Friedman**, *Administrative Coordinator*, reported that the number of agencies doing billing in Synthesis has grown and she wanted to thank everyone for their cooperation.

When submitting paper invoices please ensure that the dates of service, service name/code are included on the invoice.

**REMINDER:** Ensure authorizations are in Synthesis prior to providing services. Agencies have 60 days to invoice.

Billing training is scheduled on a quarterly basis. An email announcement will be sent to agencies notifying them of the date. If you need to schedule a one-on-one training please contact Janet at 257-7597.

Wraparound receives requests from agency auditors wanting to know what has been paid to the agency. Please note that Wraparound also needs a letter from the agency in order to send that information to the auditors.

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## NEXT PROVIDER MEETING

May 16<sup>th</sup> – 1:00 p.m. to 2:00 p.m.

St. Aemilian-Lakeside, Franciscan Center  
3939 N. 88 Street