



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

MAY/JUNE 2012

From the Director...



Wraparound Milwaukee to be Awarded FISS Contract by Department of Children and Families

The Behavioral Health Division – Wraparound Milwaukee program was notified by the Department of Children and Families (DCF) that its proposal to provide all Family Intervention and Support Services (FISS) was ranked the highest of submitted proposals and DCF intends to award the contract to the Milwaukee County Behavioral Health Division – Wraparound Milwaukee.

Wraparound Milwaukee has provided FISS case management services to the Bureau of Milwaukee Child Welfare (BMCW) for the past 8 years. The FISS program is designed as a diversion alternative to formal court referral and intervention for families with children or adolescents with emotional, behavioral or mental health needs, and whose family is experiencing parent – child conflict issues, issues of chronic truancy, runaway behavior and other issues. The issues identified are those that threaten family stability and where the family has initiated contact/referral to Milwaukee County Children's Court requesting Court intervention. Initial Assessment Services for the FISS program had been provided under a separate contract with another agency. For 2012, DCF had decided, for continuity purposes, to have a single contract and single vendor for all FISS services. This means that Wraparound Milwaukee will add 2 to 2.5 additional staff under the current FISS contract with St. Charles, Inc., to provide these assessment services, as well as the case management services.

FISS assessment and case management services will operate out of space adjacent to the Mobile Urgent Treatment Team (MUTT) offices here at BHD, which will be conducive to accessing MUTT and other services, as they will have Saturday hours at least twice monthly. Stacy Kozel, MSW, is the Program Coordinator for FISS and Barb DeMaster, Ph.D., the psychologist for MUTT and FISS, will continue to act as the consulting psychologist to the FISS program.

Please contact me at (414) 257-7639 if you have any questions.

Bruce Kamradt, Director

Wraparound Success Story...

At the age of 16, John was enrolled in Wraparound Milwaukee, after struggling at home and in school, and at the time of enrollment had already been court-ordered to a group home. John's mother, Lisa, was hard-working and had a difficult time supervising him due to her work schedule. At first, she also had difficulty asking her family for support. Lisa was open to the idea of working alongside a parent assistant, and together they devised a structured schedule for John to follow during home passes. Lisa also reached out to her extended family for support, who helped her to realize that the family was still there for her and her son. The team was able to help him recognize and use his strengths, one of which was basketball. Realizing the importance of John needing to be involved in activities, the team was able to locate a basketball league at the neighborhood park. John showed a great deal of respect for the basketball coach, who joined the team as an informal support, along with the support of his "favorite uncle", who also enjoyed basketball. John's Aunt also joined the team and went with him to the library, as he was introduced to different programs and resources that were available.*

During the time that he was away from home, John spent more time with his extended family, and he and his mother agreed to spend at least one evening per week, exclusively with each other, doing something fun. John successfully moved back home and within two months graduated from Wraparound Milwaukee while also successfully completing his probation. Prior to graduating, John acknowledged that he was the one who determined his path in life, and realizes that he will determine his path for the future.

(*Names changed for confidentiality.)

Submitted by Aurora Family Services



Happy Memorial Day



Program Evaluation ...

Juvenile Justice Recidivism of Youth Enrolled in Wraparound Milwaukee

October 2009 – December 31, 2011

Overview/Summary:

Wraparound Milwaukee views the collection of recidivism data as an important accountability measure that allows for the monitoring of the internal program (supporting evidence-based practice), providing data for gauging continuous quality improvement, and keeping all interested stakeholders and the community-at-large informed.

This is the third report of an ongoing data collection and study on recidivism in Wraparound Milwaukee. As in the previous studies, this research is based on arrest rather than adjudication data. This decision was based on issues of access and timeliness of data acquisition. It is important to note that there is no perfect approach. Using arrest data overestimates the population, while adjudication data underestimates the population. As with any research, the reader should be cognizant of the definitions used.

The Outcomes:

Through collaboration with the Delinquency and Court Services Division of Milwaukee County, Wraparound Milwaukee was able to obtain information about the presenting enrollment offense and the offenses the youth may have committed during enrollment. To date, included in this analysis are Wraparound youth who enrolled anytime between October 1, 2009 and December 31, 2011. There were a total of 840 new youth with delinquency orders enrolled during this time period, of which 678 were males and 162 were females.

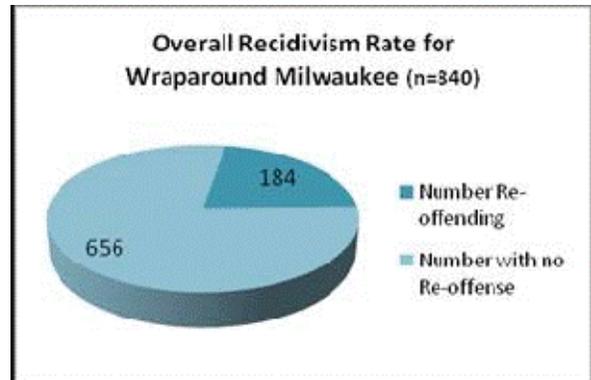
Overall Recidivism Rate:

Overall recidivism rates were calculated for the entire Wraparound population and, in order to investigate more deeply, three other populations were isolated. They include: 1) those deemed **high risk**; 2) **multiple re-offenders**; and 3) those that are **post Wraparound enrollment**.

Twenty-one percent (184) of youth out of the total population of 840 exhibited new, referred offenses

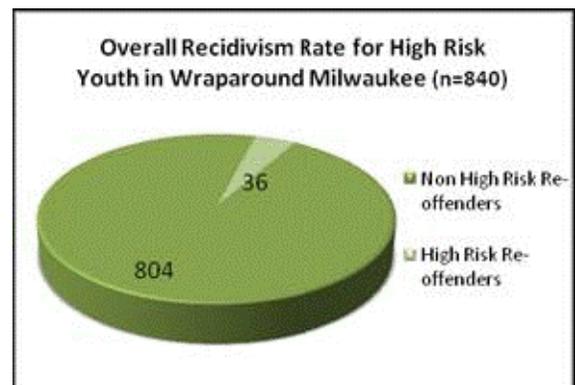
during enrollment in Wraparound Milwaukee. The balance of youth (656) have not reoffended (*see chart 1*). Proportionally, there are a greater percentage of males that recidivate compared to females (24.18% males vs. 11.72% females).

Chart 1



The high risk group is comprised of 3 distinct sub-groupings: 1) those that have been identified as high risk with no sexual offense history; 2) those that are adjudicated sex offenders (JSO); and 3) those juveniles that are adjudicated sex offenders and have been placed on the sexual registry. This high risk group, totaling 216 youth, revealed an overall lower recidivism rate of 4.2% (36 youth) than the total Wraparound population (*see Chart 2*).

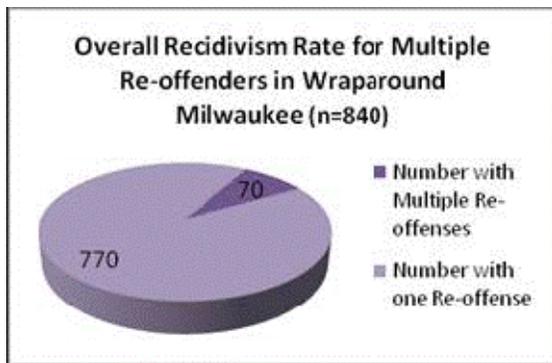
Chart 2



According to the data, the overall multiple offender recidivism rate within the entire Wraparound population is 8.3% (70 of 840 youth) (*see Chart 3*) and 38% (70 of 184) of the re-offenders are multiple offenders. This suggests that the likelihood of committing multiple offenses once a single re-offense has occurred is significant approximately 1/3 of the time (*see chart 3*). It is also true, however, that nearly 2/3 of youth who re-offend while in Wraparound only re-offend once (114/170).

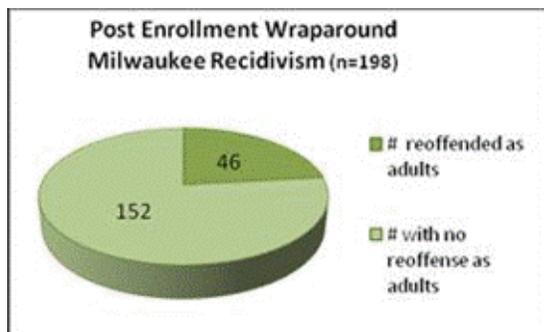


Chart 3



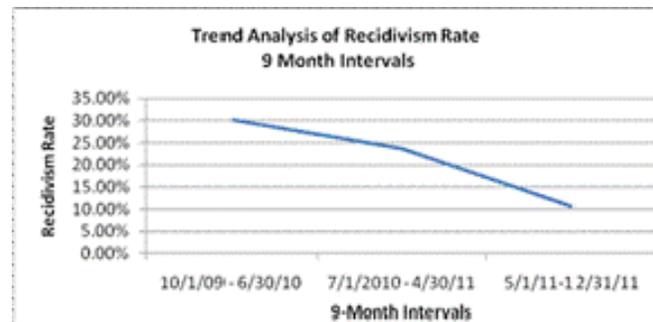
There was a total of 198 youth that had entered the program between October 1, 2009 and December 31, 2011, and were disenrolled during this period of time (see Chart 4). Data was collected from Delinquency and Court Services Division of Milwaukee County, who track youth until 17 years of age and the Circuit Court Access to Public Record (CCAP) system. Two youth re-offended while still in the juvenile system and 44 re-offended and were processed in the adult court system. Post enrollment re-offenders committed crimes from 1 to 13 months after disenrollment, the average time was 6-8 months.

Chart 4



A trend analysis of overall recidivism in 9 month intervals was conducted to assess the constancy of the recidivism rate across time. The outcome revealed (see Chart 5) that the recidivism rate across time has improved. The data reveals that the comparison between the first 2 9-month periods yielded a decrease, but no significant difference. However, comparing the first two periods with the last 9-month period reveals that recidivism has decreased significantly (>.0001) across time. Given that the demographic characteristics of the Wraparound population has essentially remained the same, one would need to investigate the ongoing program and training improvements in order to isolate the specific changes that have contributed to a significantly decreased trend.

Chart 5



Conclusions

With the growing body of data that has been collected on recidivism for those that participate in Wraparound Milwaukee, it can be concluded that Wraparound has a positive affect on recidivism rates that continue to appear reasonably low. Most significant has been the ability to complete a trend analysis that clearly reveals a decreasing recidivism rate across time. Additionally, the outcomes from the high risk population suggest that the additional best evidence-based practice interventions that take place have discernable effects.

In general, this data supports the assertion that Wraparound Milwaukee is a cost-effective approach to reducing youth crime and the harmful impact it has on the community, participants’ families and the participants themselves. This hypothesis is supported by trend analysis that suggests that the work of Wraparound Milwaukee is effective, but is also improving across time.

The full recidivism study explored the following areas:

- I. The overall recidivism during enrollment.
- II. The re-offending pattern across time in Wraparound.
- III. A discrete look at the high risk populations.
- IV. Investigation of Multiple Offenders.
- V. Agencies.
- VI. Recidivism Post Enrollment.

Those interested in the full study, please contact me at pnina.goldfarb@milwcnty.com.

Pnina Goldfarb, Ph.D.
Program Evaluator

Mobile Crisis...

In May, Wraparound Milwaukee assisted and participated in the Youth Mental Health Summit at Serb Hall. The Summit featured speakers and strategies designed to help youth voice beliefs, concerns and hopes for their future. Dr. Ross Greene was the keynote



speaker and he spoke about how to help youth find their most adaptive life skills.

May is Mental Health month. In recognition of this, it is important to emphasize the key role of brain development in youth. Research now shows consistently that our brains keep growing and developing well into our 20's. This means that youth continue to need guidance for a while, as they experience the brain changes which bring better decision making and behavioral control. It also makes a great deal of sense to continue to utilize and support programs like O'YEAH, which aim to help youth make the very crucial transition into adulthood.

Dr. Chris Morano, Mobile Crisis Services Director



Quality Assurance ...

Providing quality services to our enrollees, in part, means being both physically and emotionally healthy. In doing so, our interactions with those we serve can be more productive and helpful. The management of one's level of stress is of great importance.

Some things to think about.

- Stress management starts with identifying the sources of stress in your life. Your true sources of stress aren't always obvious, and it's all too easy to overlook your own stress-inducing thoughts, feelings and behaviors. Sure, you may know that you're constantly worried about work deadlines, but maybe it's your procrastination rather than the actual job demands that leads to deadline stress.
- To identify your true sources of stress, look closely at your habits, attitude and excuses.
 - do you explain away stress as temporary ("I just have a million things going on right now") even though you can't remember the last time you took a breather?
 - do you define stress as an integral part of your work or home life ("Things are always crazy around here") or as part of your personality ("I have a lot of nervous energy, that's all")?
 - do you blame your stress on other people or outside events, or view it as entirely normal and unexceptional?

Until you accept responsibility for the role you play in creating or maintaining it, your stress level will remain outside your control.

Look at how you currently cope with stress.

- Think about the ways you currently manage and cope with stress in your life. Are your coping strategies healthy or unhealthy, helpful or unproductive? Unfortunately, many people cope with stress in ways that compound the problem.
- If your methods of coping with stress aren't contributing to your greater emotional and physical health, it's time to find healthier ones. There are many healthy ways to manage and cope with stress, but they all require change. You can either change the situation or change your reaction. When deciding which option to choose, it's helpful to think of the four A's": avoid, alter, adapt or accept.
- Since everyone has a unique response to stress, there is no "one size fits all" solution to managing it. No single method works for everyone or in every situation, so experiment with different techniques and strategies. Focus on what makes you feel calm and in control.

Dealing with stressful situations: The Four A's

Change the situation:

- Avoid the stressor.
- Alter the stressor.

Change your reaction:

- Adapt to the stressor.
- Accept the stressor.

The above information was taken from the website – HelpGuide.org. If you would like more information, the full website address is www.helpguide.org/mental/stress_management_relief_coping.htm.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or email me at pam.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director

Quality Quote of the Month



*"If you ask what is the single most important key to longevity, I would have to say it is avoiding worry, stress, and tension. And if you didn't ask me, I'd still have to say it."
- George Burns (1896-1996)*

Announcements...

Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

Starlette Patterson – Mindstar Counseling

Nominated by Marcia Townsend - Parent



“Starlette has a very bright and positive attitude... very compassionate...goes above and beyond her service duties to make everyone feel important and loved... a very caring person.”

Tanya Cummings – REACH - LaCausa, Inc.

Nominated by Debra Robinson - Parent

“She helped me and my family out a lot.”

Margaret Jefferson – Families United of Milwaukee

Nominated by Tristaca Patrick – Alternatives in Psychological Consultation

“Very sincere and believes in her organization... Informative... Will be good for families for resources.”

Sherman Henderson – Alternatives in Psychological Consultation

Nominated by Jody Gokey - Parent

“Genuinely interested in getting to know my son. Positive role model, is available on an as needed basis. Supportive towards my son.”

Margaret Jefferson - Families United of Milwaukee

Nominated by Shirley Baker - Parent

“Families United has helped me get through a great deal, without the classes and association with the group, things would have been hopeless for my child and myself...”

Becky Johnson – Thrive Treatment Service

Nominated by Shirley Baker - Parent

“She’s the best, she is always there when I need her.”

Joelle Taknint – My Home, Your Home

Nominated by Dawn Berg - Parent

“Because Joelle Taknint has been the most positive influence in our lives. Has been very understanding and helpful.”

Jeanne Grodevant – Lincoln Hills School for Boys

Nominated by Dan Carlin – LaCausa, Inc.

“Jeanne has gone above and beyond... communicates well with the Child & Family Team... cares about the youth as they transition... wants to see them be successful...”

Shannon Smith – St. Charles Youth & Family Services

Nominated by Mary Jo Meyers – Wraparound Milwaukee

“For going above and beyond her duties as a Care Coordinator and Intern to assist in bringing the block sculpture to completion and improving the content and delivery of Owen’s Place, formerly known as the Clubhouse. Thanks Shannon!”

Nate Lindsay, Chi Savaovang & Kelly Pankiewicz – Project O’YEAH

Nominated by Mary Jo Meyers – Wraparound Milwaukee

“For keeping the spirit alive of the vision and intent of the O’YEAH program during times of loss and change.

Thank you for your commitment to the young adults you serve, as well as contributions to continued future growth of the program.”

Brian McBride – Wraparound Milwaukee

Nominated by Mary Jo Meyers – Wraparound Milwaukee

“For his quiet solid leadership and outstanding collaboration with others on behalf of the youth and families... continues to do what it takes to keep our eye on forums for our youth voice... belief in the strengths of youth and families shows through in all he does.”

Ann Kelley-Kuehmichel – My Home, Your Home

Nominated by Mary Jo Meyers – Wraparound Milwaukee

“For her leadership and passion, as well as stamina in doing all that it takes to provide the youth we serve the opportunity to participate in the Talent Show. Thank you for being such an outstanding role model for others... for the sake of the families...”

Jessica Zoch – Willowglen Community Care

Nominated by Mary Jo Meyers – Wraparound Milwaukee

“For leading the charge and putting her time and energy towards the incredible new structure now beautifying the entrance to Wraparound Milwaukee. Jessica’s leadership, creativity and commitment to youth and families is outstanding. Thank you Jessica!”



Upcoming Events...

JULY 2012

- | | |
|----------------|---|
| July 2 | New Care Coord. Trg. – M10b |
| 9:00-12:00pm | WM – Room 416 |
| July 3 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| July 4 | Happy Independence Day! |
| | WM Offices Closed |
| July 5 | Mgmt./Supervisors Meeting |
| 9:00-11:00am | @ St. Charles Youth & Family Svcs. |
| July 5 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| July 5 | Monthly Care Coordinator Mtg. |
| 1:00-3:00pm | “CANCELLED” |
| July 9 | Youth Council Meeting |
| 5:00-6:00pm | Owen’s Place / Clubhouse |
| July 11 | New Care Coord. Trg. – M14 |
| 8:30-3:30pm | WM – Room 416 |



July 11 **Child Psych. Cons. – Aurora**
12:00-1:00pm WM – Room 253

July 12 **Com. Safety/Resource Dev. Consults**
11:00-1:00pm WM – Room 253

July 13 **New Care Coord. Trg. – M15**
8:30-3:30pm @ Children’s Court Center

July 17 **New Care Coord. Trg. – M16**
9:00-12:00am WM – Room 416

July 17 **ARB Meetings**
9:00-1:00pm WM – Room 253

July 18 **Youth Council Event**
TBD

July 18 **Partnership Council Meeting**
11:30-2:30pm WM – Room 212

July 18 **FAMILY ORIENTATION**
6:00-7:30pm WM – Room 416

July 19 **Mgmt./Supervisors Meeting**
9:00-11:00am @ St. Charles Youth & Family

July 19 **Com. Safety/Resource Dev. Consults**
11:00-1:00pm WM – Room 253

July 20 **Provider Training**
8:00-12:00pm WM – Room 416

July 23 **Youth Council Meeting**
5:00-6:00pm Owen’s Place / Clubhouse

July 25 **New Vendor Orientation**
8:00-12:30pm WM – Room 253

July 25 **Child Psych. Cons. – R-St. A’s**
12:00-1:00pm WM – Room 253

July 26 **Com. Safety/Resource Dev. Consults**
11:00-1:00pm WM – Room 253

Aug. 2 **Mgmt./Supervisors Meeting**
9:00-11:00am @ St. Charles Youth & Family Svcs.

Aug. 2 **Monthly Care Coordinator Inservice**
1:00-3:00pm CHP Auditorium

Aug. 7 **ARB Meetings**
9:00-1:00pm WM – Room 253

Aug. 8 **Child Psych. Cons. – LaCausa**
12:00-1:00pm WM – Room 253

Aug. 9 **Com. Safety/Resource Dev. Consults**
11:00-1:00pm WM – Room 253

Aug. 14 **ARB Meetings**
9:00-1:00pm WM – Room 253

Aug. 14 **Synthesis Training**
9:00-11:00am WM – Room 212

Aug. 16 **Mgmt./Supervisors Meeting**
9:00-11:00am @ St. Charles Youth & Family

Aug. 16 **Com. Safety/Resource Dev. Consults**
11:00-1:00pm WM – Room 253

Aug. 17 **Provider Training**
8:00-3:00pm WM – Room 416

Aug. 17 **Synthesis Training**
9:00-11:00am WM – Room 212

Aug. 21 **ARB Meetings**
9:00-1:00pm WM – Room 253

Aug. 22 **Child Psych. Cons. – R-AJA**
12:00-1:00pm WM – Room 253

Aug. 23 **Com. Safety/Resource Dev. Consults**
11:00-1:00pm WM – Room 253

Aug. 25 **FAMILY ORIENTATION**
11:00-12:30pm WM – Room 416

AUGUST 2012

Aug. 1 **Centralized QA Meeting**
9:00-11:00am WM – Room 212

Aug. 2 **Com. Safety/Resource Dev. Consults**
11:00-1:00pm WM – Room 253

Editor
Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
For more information on Wraparound Milwaukee, go to our Website at www.county.milwaukee.gov and search using the keywords “Wraparound Milwaukee”.

Greater Milwaukee Major Events

6/27-7/8	Summerfest	Henry Maier Festival Park	(414) 273-3378
7/3	Downtown Milwaukee Fireworks	Milwaukee Lakefront	(800) 554-1448
7/4	Wauwatosa’s Indep. Day Parade	Wauwatosa	(414) 479-8988
7/12-7/15	Bastille Days	East Town	(414) 271-1416
7/12-7/15	The Hawk w/Brian Redman	Road America, Elkhart Lake	(800) 365-7223
7/13-7/14	Gathering on the Green	Rotary Park, Mequon	(262) 242-6187
7/19-7/22	Festa Italiana	Henry Maier Festival Park	(414) 223-2193
7/21	Port fish Day	Port Washington	(800) 719-4881
7/23-7/29	EAA AirVenture	Oshkosh, WI	(920) 426-4822
7/26-7/29	German Fest	Henry Maier Festival Park	(414) 464-9444
7/27-7/28	Gallery Night and Day	Downtown Milwaukee	(414) 273-1173
7/28	Brady Street Festival	Farwell to Van Buren Sts.	(414) 272-3978

