



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Bi-Monthly Publication

March/April 2013

From the Director...



Governor Walker Proposes \$29 Million for Mental Health

In the wake of the Sandy Hook School tragedy, Governor Scott Walker has proposed \$29 million in new State spending for a variety of adult and children's mental health programs. This includes:

- \$10.2 million for expanding community-based programs for adults under the Comprehensive Community Care (CCS) program. This could benefit Wraparound Milwaukee's Project O'YEAH in the future.
- \$3.8 million for expanding the Coordinated Service Team (CST) model for children with severe emotional disturbances, which is the Wraparound model, expanded throughout the State.
- \$1.3 million for respite centers that offer hotlines and peer support.
- \$535,000 to establish an Office of Children's Mental Health to coordinate mental health programs statewide.

The remaining funds would go to open two inpatient treatment units at Mendota Mental Health Center.

As these proposals move forward in the Legislature and more information becomes available, we will keep our system stakeholders up to date on the details of these proposals.

Wraparound Milwaukee Participating in Juvenile Detention Alternatives Initiative

Milwaukee County is one of three Wisconsin Counties participating under a grant from the Annie E. Casey Foundation in the Juvenile Detention Alternatives Initiative (JDAI), to reduce the overall use of secure detention of juveniles at the Children's Court Center. Other Counties participating in the Initiative are Manitowoc and Racine County.

Key stakeholders from Milwaukee's Children's Court, including Judge Donald and Judge Cimpr, representatives from the District Attorney's Office, Public Defenders, Milwaukee Police Department, Delinquency & Court Services, private agencies and the faith-based community met this past week (March 12th & 13th), for JDAI Fundamentals Training.

Representing the Children's Mental Health System in Milwaukee, I was involved in the two days of training provided by the Casey Foundation. Cook County (Chicago) provided technical assistance to the Casey group.

JDAI core strategies to reduce detention use include the following:

1. Collaboration of key agencies.
2. Data-driven decision making.
3. Using risk assessment tools to guide detention decision.
4. Developing a broader range of detention alternatives.
5. Expediting case processing.
6. Careful management of special detention cases (*i.e., violation of court orders, handling of warrants and capias, minor in active summary, etc.*).
7. Reducing racial/ethnic and gender disparities.
8. Improving conditions of confinement.

The next steps in the process of working on reducing detention utilization where inappropriate or where length of stay is too long, will begin with Milwaukee County developing an ongoing stakeholder group to focus on specific core objective strategies and developing a plan for detention reform in Milwaukee.

This will be an area of focus for the group going through the JDAI training and coordinated by the Judiciary and Delinquency & Court Services. Wraparound Milwaukee will play an integral role in this, as the mental health needs of youth often play a significant factor in how youth are currently utilizing and staying in detention. We will keep you informed as the initiative moves forward.

Settlement of Katie A. Class Action Lawsuit provides Access to Wraparound for Youth in Foster Care

In a major Court Case in California, children in foster care and children at risk of out-of-home placement will now have access to Intensive Care Coordination (ICC) and Intensive Home-Based Services (IHBS). Affecting thousands of California youth who have open child welfare services cases, are eligible for Medicaid and are currently being considered for wraparound, therapeutic foster care, group home, psychiatric hospitalization or has experienced three or more placements, children in these categories will be provided formal Child & Family Teams and must receive ICC services. ICC must be used to facilitate implementation



of the cross-system, multi-agency collaborative service approach, children covered in the class action suit, one of the largest ever filed, may also receive intensive in-home services as determined by their team.

This class action suit has many implications for other states considering the development and implementation of wraparound systems of care approaches as recent court decisions in California, Arizona and Massachusetts have mandated those services be available to complex needs youth.

New Office of Youth Takes Shape in Madison

Among new initiatives for 2013 was the creation in the State Department of Children and Families of an office of Youth. This office will focus on issues for State foster care youth, ages 12 to 21, and includes the area of transitional services to young adults. This includes employment, education and housing. There are areas of overlap with our Healthy Transitions Grant (Project O'YEAH) which focuses on young adults with serious emotional and mental health needs, of which many are transitioning out of foster care.

Wraparound Milwaukee Management will be meeting in early March with Wendy Henderson, the Director of Youth Services, to talk about areas of collaboration.

New Nursing Staff at Wraparound Milwaukee

We are very pleased to introduce two new Nurses to Wraparound Milwaukee to fill vacancies created with the retirements of Jayne Helmer and Jeff Robinson.

Beth Halusan, R.N., will be our main Nurse in the Medication Clinic assisting Dr. Dennis Kozel, Dr. Meg McClymonds and Dr. Shane Moiso. Beth has worked as a Staff Nurse throughout the Behavioral Health Division (BHD) working in the Acute and Crisis units, and most recently in the Day Treatment program. We will also utilize Beth's experience to help as we develop a Health Home Model to work with the new Foster Care Medical Home Initiative. Beth is expected to begin on Monday, February 25th.

Maryan Torres, R.N., also joins Wraparound Milwaukee from her work as an RNI on the Child Adolescent Inpatient Services Unit (CAIS) at BHD. Maryan has also been working as a Sexual Assault Nurse Examiner at Aurora Health Care and as a Pediatric Nurse at Children's Hospital. Maryan, who also brings her bi-lingual language skills, will provide some part-time Medication Clinic coverage, will work three days on the Mobile Urgent Treatment Team (MUTT), including some possible work as we develop a Community Support Program (CSP) team. Maryan is scheduled to start with Wraparound Milwaukee on

Monday, March 11th. In addition, we also hope to involve both Beth and Maryan in doing some health education and coordination for the Project O'YEAH program.

Margaret Pena, R.N., who has been temporarily assuming the Nursing duties in the Medication Clinic on a contractual basis, has agreed to continue on a part-time basis to assist our Wraparound and REACH screening staff.

Please welcome Beth and Maryan to Wraparound Milwaukee, and thank you to Margaret Pena for her continuing commitment to Wraparound Milwaukee.

Bruce Kamradt, Director



A Wraparound Success Story...

Jason is a 16 year old successful graduate of the Wraparound Milwaukee FOCUS program. His initial placement at FOCUS left his mother, step-dad and two sisters saddened by his absence from the home, and they worked hard, right from the start, to get him back home. His mother joined in on family therapy with Jason, so that they could work on understanding how to handle their frustrations together and more fully communicate with each other. His step-dad, a very positive force in his life, offered Jason a job at his store, where he stocked shelves and painted. Jason got involved in a Christian-based community resource, "City on a Hill", where he developed a positive, supportive relationship with a mentor, who continues to work with him to this day.*

While in Wraparound, Jason successfully learned how to slow down his thinking so that he could "respond" instead of "react" to situations. During the Wraparound Talent Show last year, Jason (along with "the Figureheads" and other FOCUS youth) performed a rap that he had created over the course of many weeks. During the Talent Show, Jason's mother, step-dad and sisters created a poster of Jason that they waved while he was rapping and the performance got a standing ovation by the audience.

When Jason transitioned home in August of last year, he became significantly involved in his newborn son's life, with the support of his mother and sisters. At times, Jason did get in some trouble at school and at home, but Jason was now able to honestly and sincerely express what he would do to



make things better and his follow-through matched his pledge. Jason's mother remained a constant support even when he was in trouble at school and she consistently met with the principal to discuss ways to help him be successful. Jason's passion for basketball also helped to inspire and motivate him to keep his grades up.

Jason was able to successfully complete the terms of his probation and he graduated from Wraparound Milwaukee in January of this year. Jason remains at home with excellent school attendance and has plans to get a summer job to help financially support his son. The Child & Family Team celebrated Jason's graduation from Wraparound by meeting for a dinner at Appleby's, complete with laughter and jokes, along with serious acknowledgements about struggles and obstacles. Jason's family expressed both excitement and optimism about starting brand new chapters in their lives.

(*Names changed for confidentiality.)

Submitted by St. Aemilian-Lakeside-FOCUS

Owen's Place is excited to announce that we plan to move our resource center to its permanent home located at 4610 W. Fond du Lac Avenue. We expect this move to happen in the first week of April and will send out more information on our Open House in the coming weeks. Stay Tuned!

Brian McBride, O'YEAH Program Coordinator



Mobile Crisis...

In February, Rolanda Ashford joined the Mobile Urgent Treatment Team (MUTT). Rolanda arrives with years of experience in foster care licensing and providing services for children and adults with complex needs. In March, MUTT welcomed Maryan Torres to Wraparound and the crisis team. Maryan brings a wealth of experience in inpatient care at the Child & Adolescent Inpatient Services unit of the Behavioral Health Division. Maryan has also provided nursing services to Children's Hospital of Wisconsin. We're so glad to have you, Rolanda and Maryan!

On February 14th, the MUTT Team had an inservice presented by Dr. Dimitri Topitzes of Project Connect, affiliated with the University of Wisconsin – Milwaukee. Dr. Topitzes talked about a new program designed to help foster parents of youth ages 3 to 6. On February 19th, the MUTT Team participated in a resource fair at Reagan High School. Providers and school staff from all over the Milwaukee Public School district learned about programs and services available.

Dr. Chris Morano, Mobile Crisis Services Director

Quality Assurance ...

Helpful Website

In an effort to locate materials and resources to improve upon our services and develop our individual skills, I came across a very helpful website called Mind Tools.com. The website provides guidance and toolkits to explore such topics as leadership skills, team management, problem solving, decision making, stress and time management, communication skills, health techniques, etc. They also offer a free e-newsletter featuring monthly topics that focus on self development. Take a look!



Youth Council ...

2013 Talent Show

The 2013 Talent Show is right around the corner – April 17th! Rebecca Sommerfield, Peer Specialist, has been doing a wonderful job organizing all of the rehearsals and getting everything together. We are having our next planning meeting on March 20th and are requesting that one care coordination representative from each agency be present. This will help us better prepare and ensure that we have everything covered. With everyone's help, this will be the best yet!!

Ann Kelley-Kuehmichel, WM Program Coordinator



Owen's Place has a new program that will begin in March. We have partnered with the Aids Resource Center of Wisconsin to present **STREET SMART** beginning Tuesday, March 5th. Please refer your young adults ages 16 to 24 to join us for this fun and informative 10 week session that will discuss topics such as HIV and STD's, drugs and alcohol, healthy relationships, coping with feelings and much more. The program will be held at Owen's Place every Tuesday from March 5th to May 7th. Any questions, or to sign up, please contact me at (414) 810-7780.

Shannon Smith, Resource Coordinator



2013 QA/QI Policy & Procedure Sign-Off Forms

Please note that if you have not yet returned your 2013 QA/QI Policy & Procedure Sign-Off Form, please do so immediately. These forms can be sent to: Wraparound QA Department, Attn: Tracie Zimmerman, 9201 Watertown Plank Road, Milwaukee, WI 53226. It is imperative that you return this form as an indication that your Agency has implemented all relevant and identified Wraparound Policies & Procedures. Thank you for your cooperation in this matter.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or email me at pam.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director



Quality Quote of the Month

*"How old would you be
if you didn't know how old you are?"
- Satchel Paige (1906-1982)*

Announcements...

Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

Marvel Coleman – New Horizon Center

Nominated by Precious Thomas – Parent

"Marvel is the best provider for my son. My son has changed a whole lot. Thank you."

Melinda Santoyo – St. Aemilian-Lakeside

Nominated by Andrew Schreier – Provider

"...has demonstrated a professional balance of support and accountability... has shown a remarkable ability to review a history of the child and recall important information to help the team move forward..."

Brenda Ward – Sebastian Family Psychology Practice

Nominated by Precious Thomas - Parent

"I like the way that Ms. Ward takes her time with me and my family. Thank you."

Hinhpalom Phouybanhdyt – Family Options Counseling, LLC

Nominated by Deanna Anderson – Parent

"...very knowledgeable and he works well with my child... a good provider... No words can say enough."

Juliette Schmidt – Alternatives in Psychological Consultation

"...a warm, caring, smart and organized individual... always does what she says she will do... our family is grateful to have worked with her."

Anthony Alston – Alternatives in Psychological Consultation

Nominated by Kathy Jopke – Parent

"...does an excellent job... is always available... really loves his job and cares about his clients... We feel very blessed that Anthony has come in to our lives..."

Thomas Towey – Norris Adolescent Center

Nominated by William McElligott – Alternatives in Psychological Consultation

"Tom Towey should be recognized for his ongoing work with youth placed at Norris. He is dependable, open and overall a great support."

Laurie Grayson – Children's Court Center

Nominated by Lindsay Schultz – Alternatives in Psychological Consultation

"...has the best interest of youth and families in mind... goes out of her way to attend Team meetings... it has been a pleasure working on a team with her."

Alicia Bell – Bella's Group Home, LLC

Nominated by Lindsay Schultz - Alternatives in Psychological Consultation

"...does more than her job requires... The girls at her Group Home respect her... She helps transport whenever needed and attends all Team meetings..."

Mary Poch – Alternatives in Psychological Consultation

Nominated by Amy Mantey – Aurora Family Service

"Mary is an awesome Parent Assistant! Thank you for all your services. Truly made a difference with Eileen."

Jeff Stephani – St. Aemilian-Lakeside

Nominated by Amy Mantey – Aurora Family Service

"Thank you for all your help with Isaiah... He feels so comfortable with you and it is wonderful to see how much he has been able to share with you."

Rita Samolyk – Children's Court Center

Nominated by Amy Mantey – Aurora Family Service

"Rita is very organized and professional. Her follow-through is amazing. Thank you for all your hard work."

Melissa Monsoor – Children's Court Center

Nominated by Amy Mantey – Aurora Family Service

"Melissa is a team player and is great at what she does. Thanks for all you do Melissa."

Megan Moser – St. Aemilian-Lakeside

Nominated by Amy Mantey – Aurora Family Service

"...a wonderful and supportive Treatment Foster Care worker. Thank you for all your hard work and commitment... You have been my rock.... Thank you!"

Shayla Schermetzler – Willowglen Community Care

Nominated by Mary Jo Joyce – Willowglen Community Care

"Shayla always takes time from her busy schedule to offer advice and moral support with a very positive attitude. She is very knowledgeable."

Juliette Schmidt – Alternatives in Psychological Consultation

Nominated by Samantha Satchell – Homme Home
“I would like to recognize Juliette for her openness and advocacy. It was really appreciated. She kept it real with the family while remaining professional.”

Peter Kraegel – LaCausa, Inc.

Nominated by Megan Key – LaCausa, Inc.

“... a positive influence to the youth... The Child & Family Team thanks Peter for his incredible hard work... [appreciate]having him as part of our team.”

Chantel Jones – Servant Manor, Inc.

Nominated by Becky Horwitz – Alternatives in Psychological Consultation

“...has done an outstanding job with the young women in her group home... shows unconditional care, compassion and respect ... Thank you for all your hard work!”



Upcoming Events...

MAY 2013

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|---------------|---|
| May 1 | Centralized QA Committee |
| 9:00-11:30am | WM – Room 212 |
| May 2 | Supervisory ReCert Training – Part 4 |
| 9:00-11:00am | WM – Room 416 |
| May 2 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| May 2 | Monthly Care Coordinator Mtg. |
| 1:00-3:00pm | CHP Auditorium |
| May 6 | Synthesis Training |
| 9:00-11:00am | WM – Room 212 |
| May 7 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| May 7 | Youth Council Meeting |
| 4:30pm | Owen’s Place (Clubhouse) |
| May 8 | HIPAA/Synthesis Training |
| 9:00-11:00am | WM – Room 212 |
| May 9 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| May 10 | Provider Invoice Training |
| 10:00-11:30am | WM – Room 212 |
| May 14 | ARB Meetings (Tentative) |
| 9:00-1:00pm | WM – Room 253 |
| May 15 | Family/Provider Advisory Group |
| 10:30-12:00pm | WM – Room 212 |
| May 16 | Mgmt./Supervisors Meeting |
| 9:00-11:00am | @ St. Charles Youth & Family Svcs. |

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| May 16 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| May 7 | Provider Training – Level II |
| 9:00-3:00pm | WM – Room 416 |
| May 18 | FAMILY ORIENTATION |
| 11:00-12:30pm | WM – Room 416 |
| May 21 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| May 21 | Youth Council Meeting |
| 4:30pm | Owen’s Place (Clubhouse) |
| May 23 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| May 30 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |

JUNE 2013

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|----------------|---|
| Jun 3 | WM QA Executive Committee Mtg. |
| 10:00-12:00pm | WM – Room 212 |
| Jun. 4 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| Jun. 4 | Youth Council Meeting |
| 4:30pm | Owen’s Place (Clubhouse) |
| Jun. 5 | Centralized QA Committee |
| 9:00-11:30am | WM – Room 212 |
| Jun. 6 | Mgmt./Supervisors Meeting |
| 9:00-11:00am | @ St. Charles Youth & Family Svcs. |
| Jun. 6 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| Jun. 6 | Monthly Care Coordinator Mtg. |
| 1:00-3:00pm | CHP Auditorium |
| Jun. 11 | ARB Meetings (Tentative) |
| 9:00-1:00pm | WM – Room 253 |
| Jun. 13 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| Jun. 18 | ARB Meetings |
| 9:00-1:00pm | WM – Room 253 |
| Jun. 18 | Youth Council Meeting |
| 4:30pm | Owen’s Place (Clubhouse) |
| Jun. 20 | Mgmt./Supervisors Meeting |
| 9:00-11:00am | @ St. Charles Youth & Family Svcs. |
| Jun. 20 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |
| Jun. 21 | Provider Training – Level I |
| 9:00-3:00pm | WM – Room 416 |
| Jun. 26 | MIAYTT Meeting |
| 11:00-2:00pm | WM – Room 416 |
| Jun. 27 | Com. Safety/Resource Dev. Consults |
| 11:00-1:00pm | WM – Room 253 |

Editor
 Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
 For more information on Wraparound Milwaukee, go to our Website at www.county.milwaukee.gov and search using the keywords “Wraparound Milwaukee”.





Greater Milwaukee Major Events



3/6-3/10	Milw. Journal Sentinel Sports Show	State Fair Exposition Center	(414) 266-7300
3/9	Blarney Run/Walk	Village of Wauwatosa	(414) 479-8900
3/9	Downtown St. Patrick's Day Parade	Downtown Milwaukee	(414) 276-6696
3/9-3/10	Indian Summer Fest Winter PowWow	State Fair Exposition Center	(414) 604-1000
3/15	2013 Realtor's Spring Show	State Fair Exposition Center	(414) 266-7300
4/19	Gallery Night and Day	Downtown Milwaukee	(414) 273-1173
5/12	Tosa Pancake Breakfast	Village of Wauwatosa	(414) 479-8900
6/1	Scottish Fest/Milw. Highland Games	Hart Park, Wauwatosa	(414) 828-1357
6/2	UPAF Ride for the Arts	Downtown Milwaukee	(414) 276-RIDE
6/7-6/9	Bead & Button Show 2013	Delta Center	(800) 554-0197
6/7-6/9	PrideFest	Henry Maier Festival Park	(414) 272-FEST
6/7-9/5	Jazz in the Park (Thursdays)	Cathedral Square Park	(414) 271-1416
6/12-8/28	River Rhythms (Wednesdays)	Pere Marquette Park	(414) 276-6696
6/14-6/16	Polish Fest	Henry Maier Festival Par	(414) 529-2140

