



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

FEBRUARY 2012



From the Director...

Saying Goodbye to Connie Hollinger

After nearly 28 years of service to Milwaukee County, Connie Hollinger, R.N., Screener/Assessment Worker for Wraparound Milwaukee, is retiring. Like many of us, Connie started her career at Milwaukee County at the Child & Adolescent Treatment Center (CATC). Connie was a nurse on the children's inpatient unit in D Building for a number of years and did some work on the adolescent unit in F Building before joining the Wraparound program in April 1997.

Connie will be missed at Wraparound, but we hope in her retirement to still see her working in some capacity with children and adolescents.

New Faces At Wraparound Milwaukee's Project O'YEAH

Having recently added Pathfinders, Inc. and Lad Lake, Inc. as partner agencies in Project O'YEAH, we are pleased to introduce the transition specialists from each of these agencies.

Becky Kanitz joins our current group of transition specialists and works for Pathfinders. She has worked for several years at that agency and has a Master's Degree in Social Work.

Alex Kennedy will be our transition specialist at Lad Lake. Alex had previously worked on an employment services grant for youth while at Lad Lake.

Welcome Becky and Alex!

New 2012 Federal Poverty Levels will be Used to Determine Eligibility for BadgerCare Plus

The following income levels were just released by the Wisconsin Department of Health to be used to determine enrollment for BadgerCare Plus. Because of the increase in the Federal Poverty Level (FPL), some children will move from the Benchmark Plan to the Standard Plan and some parents who had previously been denied BadgerCare Plus and eligibility for Medicaid because of being over the income level, may now be eligible for BadgerCare Plus by paying a monthly premium. Any current member affected by these FPL changes will be notified.

How do you know if someone might be eligible to enroll in BadgerCare Plus? See the following:

BADGERCARE+

Federal Poverty Levels (FPL)

The following income levels are used to determine enrollment for BadgerCare Plus. To see if you may be able to enroll, go to access.wi.gov and apply today.

Effective February 1, 2012

Family Size	100% Monthly Income	150% Monthly Income	200% Monthly Income	300% Monthly Income
1	\$950.85	\$1,396.25	\$1,861.67	\$2,792.50
2	\$1,260.85	\$1,891.25	\$2,521.67	\$3,782.50
3	\$1,590.85	\$2,386.25	\$3,181.67	\$4,772.50
4	\$1,920.85	\$2,881.25	\$3,841.67	\$5,762.50
5	\$2,250.85	\$3,376.25	\$4,501.67	\$6,752.50
6	\$2,580.85	\$3,871.25	\$5,161.67	\$7,742.50
7	\$2,910.85	\$4,366.25	\$5,821.67	\$8,732.50
8	\$3,240.85	\$4,861.25	\$6,481.67	\$9,722.50
For each additional person, add				
	\$350.00	\$495.00	\$650.00	\$990.00

*These amounts are based on the 2012 federal guidelines, which may increase by a small percentage each year.

Bruce Kamradt, Director

Wraparound Success Story...

John, who had serious emotional and mental health needs, had been removed from his mother's home in Tennessee and placed in a treatment foster home until his father took custody of him in 2009. His father returned to Milwaukee and the Bureau of Milwaukee Child Welfare took over the order. In June 2009, John was enrolled in Wraparound Milwaukee and services were initiated to assist John and his father.*

John had significant behavioral issues and struggled with attending school on a regular basis. He would disappear from home for periods of time and his father would not know of his whereabouts. Eventually, John also started to use drugs and picked up a delinquency charge. He was placed in a residential care facility in August 2009. He began to receive



group and individual therapy and was prescribed medication for Attention Deficit Disorder.

John was then placed in a group home in Milwaukee in August 2010. The Team thought that moving him closer to his family and father, and back in the community, he would be able to work on a plan to return home. At this time, as well, his older step-brother and step-sister became involved with helping his father, as he continued to work on John getting home.

In December 2010, John's father suffered a stroke and passed away. This was quite a setback for the entire team, but especially for John. He started to skip school again and was using drugs on a regular basis. Fortunately, John's step-sister agreed to take guardianship and placement; however, she needed to move to a larger home, so that John could have his own room. A housing assistant was added to the team and a new larger apartment was found. In May 2011, John moved into his sister's home and in July he was successfully disenrolled. Without the hard work of the entire team, especially John and his family, this could not have been achieved.

(*Names changed for confidentiality.)

Submitted by AJA Counseling Center

Mobile Crisis...



In Spring 2013, the American Psychiatric Association (APA) will publish the newest version of the diagnostic manual, *"The Diagnostic and Statistical Manual of Mental Disorders – Fifth Edition"*, or DSM V. A good deal of debate and dialogue went on around this new manual and the publication of it was actually delayed a year.

Some of the changes are still being discussed and include many that will impact children. Several are worth noting. First, the autism spectrum disorders will be collapsed from four categories to one, with the elimination of Asperger's Disorder. The single diagnostic category remaining will be Autism and Related Disorders. Many feel this change will adversely affect children who currently receive special educational support and treatment for this disorder.

Another category is being created, called Temper Dysregulation Disorder with Dysphoria, to capture what the developers of DSM V believe to be a special class of very young children with mood and behavioral issues. Many believe this will target too much of the normal range of childhood adjustment, make typical behaviors "abnormal", and therefore the

subject of potentially intensive treatment where it may not be necessary.

Another amendment involves an important, but simple, change in terminology – "Mental Retardation" will be called "Intellectual Disability".

There are several other alterations and additions to the DSM V. I encourage consumers and professionals alike to research the changes as they are being developed, and to voice your opinions to those members of the APA team taking responsibility for the changes. You can search these developments easily on the internet and find out how to make your voice count.

Dr. Chris Morano, Mobile Crisis Services Director

Quality Assurance...

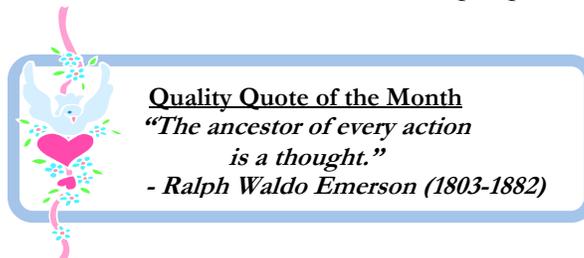


2012 Policy & Procedure Sign-Off Forms

Please be reminded that if your Agency has not turned in your 2012 Quality Assurance Policy & Procedure Sign-Off Form, please do so immediately. If you need confirmation as to if we already received your form, please contact Tracie Zimmerman at (414) 257-7565 or tracie.zimmerman@milwcnty.com. Thank you!

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or email me at pam.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director



Quality Quote of the Month

"The ancestor of every action is a thought."

- Ralph Waldo Emerson (1803-1882)

Provider Network...



Provider Network Performance Measures Initiative

In the Wraparound tradition of informed, data supported decision making, and building on the strengths and success of the Agency Performance Reports currently used for Care Coordination, in 2012 Wraparound Milwaukee is launching a Performance Measures Initiative for Provider Network services. This initiative will formalize a process for reporting, tracking and communicating key measures of Provider performance. These performance measures will be reported as part of Synthesis resource guide information

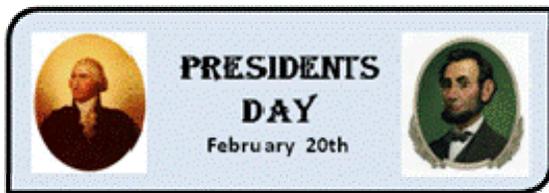


and will be distributed as reports to key audiences. As always, Care Coordinators and families will be encouraged to consider Provider performance in the selection of Providers, but will now be able to do so in a systematic way by using Provider Performance Reports. Provider Performance Reports will also be distributed to Provider agencies for quality improvement and quality management purposes. In most cases, performance measures will reflect data already being tracked in Synthesis and used for administrative purposes.

Five key areas of performance have been identified, which represent important aspects of quality and service delivery. For most services, one or several existing or newly developed Performance Measures will be reported in the areas of Complaints/Non-compliance, Audit, Satisfaction and Fidelity. A longer term goal of measuring and reporting program outcomes is also under consideration.

Performance Measures will be brought online in Synthesis incrementally, beginning sometime this year.

Wes Albinger, Provider Network Coordinator



Announcements...



Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

James Beasley, LCSW - Provider

Nominated by Andrea Vance - Parent

"...has shown outstanding care and concern for my son and our family...understands our needs and provides assistance with addressing them... we have been blessed to have you. Thank you so much!"

Patricia Wolter – Juvenile Corrections

Nominated by Dan Carlin – LaCausa, Inc.

"...very dedicated to working with Wraparound in the Re-Entry Project... goes above and beyond the responsibilities of her job in ensuring that the needs of the youth she works with are met... We appreciate her efforts."

Barbara Hale – Hale-Richlen Center for Psychiatry

Nominated by Lula Rogers - Parent

"She takes her time and finds out what works or not. She doesn't give meds just to be giving him some."

Willowglen Community Care Center

Nominated by Lula Rogers - Parent

"I have been blessed to have them to work with... the staff did a great job. Thanks!"

Terell King – LaCausa, Inc.

Nominated by Shirley Trejo - Parent

"I would like to recognize Mrs. King because she is a good listener and she shows people how much she cares about them."

Sherrina McGowan – New Horizon

Nominated by Lula Rogers - Parent

"Sherrina McGowan is a loving caregiver... I am blessed to have her to help with my son..."

Victor Amaya – LaCausa, Inc.

Nominated by Shirley Trejo - Parent

"I would like to recognize Mr. Amaya because he is a good role model... and he has a big heart..."

Thomas Dale – MD Therapy

Nominated by Shirley Trejo - Parent

"I would like to recognize Mr. Dale because he works to keep my family together... he has a caring heart..."

Margaret Jefferson – Families United of Milwaukee

Brian McBride – St. Charles Youth & Family

Ann Kelley-Kuehmichel – My Home, Your Home

Nominated by Caralee Hammerling – My Home, Your Home

"I want to appreciate Ms. Jefferson for working with MHYH and Brian McBride in getting items to a family of mine that was in dire need of household goods... they appreciated it very much."

Lisa Rizzo – St. Charles Youth & Family Services

Nominated by Tijuana Beard – Parent

"She is a sweet person and she's a good listener... I would like to tell her thank you... she is very supportive..."

Upcoming Events...



MARCH 2012

Mar. 1	Mgmt./Supervisors Meeting
9:00-11:00am	@ St. Charles"
Mar. 1	Com. Safety/Resource Dev. Consults
11:00-1:00pm	WM – Room 253
Mar. 1	Monthly Care Coordinator Mtg.
1:00-3:00pm	@ CHP Auditorium
Mar. 5	APR Meetings
8:00-2:30pm	WM – Room 212
Mar. 6	ARB Meetings
9:00-1:00pm	WM – Room 253
Mar. 7	Centralized QA Meeting
9:00-11:00am	WM – Room 212



Mar. 8 Com. Safety/Resource Dev. Consults
11:00-1:00pm WM – Room 253

Mar. 9 Youth Council Meeting
5:00-6:00pm St. Charles Youth & Family Svcs.

Mar. 13 ARB Meetings
9:00-1:00pm WM – Room 212

Mar. 13 Crisis Training
9:00-12:00pm WM – Room 416

Mar. 14 Child Psych. Cons. – Parents
12:00-1:00pm WM – Room 253

Mar. 15 Mgmt./Supervisors Meeting
9:00-11:00am @ St. Charles Youth & Family

Mar. 15 Com. Safety/Resource Dev. Consults
11:00-1:00pm WM – Room 253

Mar. 16 Youth Council – Game Night
4:30-6:30pm @ St. Charles Cafeteria

Mar. 19 QA/QI Executive Committee Mtg.
10:00-12:00pm WM – Room 212

Mar. 20 ARB Meetings
9:00-1:00pm WM – Room 253

Mar. 22 Com. Safety/Resource Dev. Consults
11:00-1:00pm WM – Room 253

Mar. 23 Provider Training – Level II
9:00-12:00pm WM – Room 416

Mar. 23 Youth Council Meeting
5:00-6:00pm St. Charles Youth & Family Svcs.

Mar. 26 Provider Network Meeting
1:00-2:00pm @ St. Aemilian-Lakeside

Mar. 27 FOCUS Meeting
10:15-12:00pm WM – Room 212

Mar. 28 Child Psych. Cons. – R-LaCausa
12:00-1:00pm WM – Room 253

Mar. 29 Com. Safety/Resource Dev. Consults
11:00-1:00pm WM – Room 253

Mar. 31 FAMILY ORIENTATION
11:00-12:30pm WM – Room 416

Editor
Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
For more information on Wraparound Milwaukee, go to our
Website at www.county.milwaukee.gov and search using the
keywords "Wraparound Milwaukee".



Greater Milwaukee Major Events



2/23-2/26	Tripoli Shrine Circus	U.S. Cellular Arena	(414) 908-6001
2/25-3/4	Greater Milwaukee Auto Show	Frontier Airlines Center	(414) 908-6001
3/3-3/4	Indian Summer - Winter PowWow	Wisconsin State Fair Park	(414) 604-1000
3/7-3/11	Milw. Journal Sentinel Sports Show	Wisconsin Exposition Center	(414) 224-2419
3/10	Blarney Run/Walk	Village of Wauwatosa	(414) 479-8900
3/10	Downtown St. Patrick's Day Parade	Downtown Milwaukee	(414) 276-6696
3/23-4/1	2012 Realtors Spring Show	Wisconsin Exposition Center	(414) 778-4929

