



# WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

FEBRUARY 2011

## *From the Director...*

### **Wraparound Milwaukee Goals for 2011**

Last month I reported on some of the 2010 accomplishments from Wraparound Milwaukee. In this month's newsletter, I would like to talk about our following goals for 2011.

- Implementation of the Child & Adolescent Needs and Strengths (CANS) as our new evaluation instrument for Wraparound Milwaukee will require considerable work in 2011. We believe this instrument will be helpful to Care Coordinators and the care planning team in reinforcing identification of needs, risk and strengths.
- Development and implementation of the Club House for the youth in Wraparound, and particularly young adults in Project O-YEAH, is a major focus for Wraparound Milwaukee. This will provide a meeting and recreational place for youth/young adults and provide them with a resource center to look on the computer and get materials about jobs, housing and community activities.
- In relation to the Club House, Wraparound Milwaukee will be hiring a Club House Manager who will help with the further development and support of the Youth Council. We hope to get more youth involved with the young adults from Project O-YEAH. The goal is to have an active Advisory Committee of Care Coordinators, youth, parents and some providers to further energize and expand the number of youth participating on a regular basis in the Club House.
- While the "tight" State budget may affect further REACH expansion, Wraparound Milwaukee does plan on asking the State Department of Health for additional enrollment capacity, particularly for the REACH program.
- Wraparound Milwaukee, Delinquency and Court Services and the Division of Corrections have now begun to enroll youth in the Re-Entry program. Funded by a Department of Justice grant, the Re-Entry program will be assisting youth with emotional and mental health issues make a successful return to their home and community.
- There will be focus on the new rate setting methodologies and levels of care that are being



implemented by the State in conjunction with the CANS. While rate setting in group homes and residential care facilities may be put on hold. Implementation of the new levels of care for foster care/treatment foster care (HFS 56) will move forward.

- Wraparound Milwaukee and Georgetown University Technical Assistance Center will collaborate to hold a 2-1/2-day training academy for teams/individuals from other states who are interested in developing systems of care based on the Wraparound Milwaukee model. The Frank Lloyd Wright Center at Wingspread is one of the potential sites for the conference.

These are a few of the major goals we hope to get accomplished in 2011. Given the economic and political times we are in, it should be a challenging, but exciting year for Wraparound Milwaukee.

### **SAMHSA Releases Report on Mental Health Statistics on Youth**

The Substance Abuse and Mental Health Services Administration (SAMHSA) has recently released its report "Results of 2009 National Survey on Drug Use and Health". Included in the report were mental health findings for adults and youth. For youth, ages 12 to 17, the incidence of major depression was of significance in their findings. In 2009, there were 2.0 million youth (8.1%) of the population ages 12 to 17 who had Major Depressive Disorders during the past year.

Related to overall mental health service use, in 2009 2.9 million youth (12% of 12-17 population) received treatment or counseling for problems with emotions or behavior in a specialty mental health setting (outpatient or inpatient). The Behavioral Health Division – Wraparound Milwaukee does fill out survey information annually.

The most likely reason for receiving services was feeling depressed (46%), followed by having problems with home or family (26.8%), behavioral issues including breaking rules (including legal issue infractions) or other "acting out" problems (26.1%) and thinking about or attempting suicide (20.7%).

For more information about the study, go on the SAMHSA website.

Bruce Kamradt, Director



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## Wraparound Success Story...

*Tanya\* is an intelligent, outgoing and independent young lady who works hard to achieve her goals. She has dealt with some very traumatic events in her life in dealing with the death of her grandmother and experiencing other traumatic situations throughout her life.*

*Tanya was enrolled in the Wraparound Milwaukee REACH program because of her poor decision making that was preventing her from succeeding in high school, and was causing her to engage in very high risk behaviors. She felt as if things would never get better for her and she had begun to push her family and friends away with her behaviors. The team began to work with the family and Tanya and located a new school placement for her that better suited her needs. Since that time, Tanya has turned her grades around and gained the confidence she needed to put herself back on track for graduation.*

*Tanya and her mother have begun mending their relationship through family therapy, which is teaching them both coping and communications skills needed to have a positive relationship. There is a life skills worker in place who is assisting Tanya to prepare for her ACT's, filling out college applications and involving her in community activities. Tanya is also currently employed by a cleaning company, which is helping her to learn vocational skills, money management and how to positively interact with others.*

*Tanya has begun to successfully transition into adulthood and continues to make progress. Her family is very supportive and proud of her for making the necessary changes in order to become successful. Tanya has a strong team with numerous informal and community supports that are there to lift her up when she needs them. Tanya will be graduating in June 2011 and plans on attending college. Her mother, family and the team couldn't be more proud.*

(\* Name changed for confidentiality.)

Submitted by REACH - AJA Counseling Center

## Mobile Crisis...



This month the Mobile Urgent Treatment Team (MUTT) will continue to work with Crisis Stabilizers, group homes and treatment foster care system partners on how best to document efforts at crisis prevention and response. Agencies are reminded that one hour of supervision is required for every 30 hours of support offered. Agencies can direct any questions to the MUTT staff assigned to review their documentation.

MUTT also welcomes MSW students Angel and Sara. Both are UWM students in social welfare, and we look forward to working with them in the next several months.

Dr. Chris Morano, Mobile Crisis Services Director

## Quality Assurance...



### 2011 Policy & Procedure Sign Off Forms

If you have not already, please return your 2011 Policy & Procedure Sign-Off Form – this form was enclosed when your agency received the 2011 Policy Disc and was due on January 15<sup>th</sup>. The completion and return of this form ensures Wraparound Milwaukee that you have received your disc, have read and agree to implement the relevant policies at your agency. If you have any questions about the submission of the form, please contact Tracie Zimmerman at (414) 257-7565.

### Leadership

Sheila Murray Bethel, Ph.D., is the author of “A New Breed of Leader”, a book that discusses eight important leadership qualities. Following are some highlights from the book – enjoy!

True leadership is not something you learn once; it is an ever evolving pattern of skills, talents and abilities that you craft and seek to perfect over a lifetime.

There are 8 leadership qualities that will help you better fulfill your position and serve others. The qualities that matter most are: Competence, Accountability, Openness, Language, Values, Perspective, Power and Humility.

- 1) Competence is doing the right thing, the right way at the right time.  
As your leadership takes you to new levels of expertise and positions of importance, be sure you continually appraise your competence and continue to grow.
- 2) Accountability – leaders live under a microscope. Nothing you do or say escapes the scrutiny and examination of your followers. Lead by example. Everything you say or do sets a tone, sends a message and teaches people what to do or what not to do.
- 3) Openness and its associated values of honesty and truth are the bedrock qualities in your leadership. Openness involves the candor and frankness that a leader lives by.
- 4) Language – your words inspire or discourage, hurt or help, divide or connect, cause fear or give hope.
- 5) Values – personal leadership is the process of keeping your wisdom and values before you and aligning your life to be congruent with them – Stephen Covey.
- 6) Perspective – it is imperative that, as leaders, we move away from the past into the future with a new perspective.



- 7) Power – a key to being a leader is understanding that the best leaders neither shrink from power nor seek it unnecessarily. They know that having clout often intimidates others, so they use their power carefully to promote cooperation and mutual respect.
- 8) Humility, like leadership itself, must be earned, not claimed. The most humble and effective leaders don't even think about taking steps to be humble. They just "are". Humility is a state of "being".

Leadership begins with recognizing that everybody needs four things: something to do, someone to love, something to hope for, and something to believe in. Strategic plans don't excite anybody. Dreams excite people... and every employee, every team member, wants to know the same thing: Do you really care about me? Every successful organization shows its people that they genuinely matter. – Lou Holtz

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or email me at pam.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director



**Quality Quote of the Month**

*"While it is well enough to leave footprints on the sands of time, it is even more important to make sure they point in a commendable direction."*

*- James Branch Cabell (1879-1958)*

**Announcements...**

**Positive Recognition Awards**

The following have been recipients of "Positive Recognition" awards:

**Lora Kemp – Crisis Stabilizer – LaCausa, Inc.**

Nominated by Kellie Anthony and Theresa Watkins – WM-MUTT

*"MUTT really enjoys working with Lora during crisis calls. She has displayed the ability to maintain positive relationships with the client she serves. Her response time to crisis calls is outstanding!"*

**Luis Godinez – Alternatives in Psychological Consultation**

Nominated by Maria Castillo – St. Aemilian-Lakeside

*"I would like to acknowledge Luis' hard work and commitment to [a] family. Luis showed support to the entire family, expected the best for all the family and maintained high expectations. Luis gained trust with the family and used this to work through difficult situations*

*and did so sincerely. Luis is truly a great provider and I would highly recommend him in the future to work with our families."*

**Mary Poch - Alternatives in Psychological Consultation**

Nominated by Maria Castillo – St. Aemilian-Lakeside

*"I would like to acknowledge Mary's hard work, relentless efforts and never-ending commitment to [a] family. Mary never gave up or stopped believing in the family. Mary truly made a difference by gaining trust with a family that has a real hard time trusting system related professionals. Mary maintains high standards, works through the rough times with families and adjusts to situations as needed. Mary is truly one of a kind and is at the forefront when serving families."*

**Ryan Larkey – LaCausa, Inc.**

Nominated by Danyelle Sun – LaCausa, Inc.

*"Ryan always goes above and beyond for his families and recently he did this again by arranging a visit between one of the youth he works with and the youth's siblings, who live outside of Milwaukee County. I know this meant a lot to the youth and I really appreciate Ryan's hard work and compassion."*

**Upcoming Events...**



**MARCH 2011**

<b>Mar. 1</b>	<b>ARB Meetings</b>
9:00-1:00pm	WM – Room 253
<b>Mar.2</b>	<b>QA Meeting</b>
9:00-11:00am	WM – Room 212
<b>Mar. 2</b>	<b>Concordia Univ. OT Presentation</b>
1:00-3:45pm	WM – Room 212
<b>Mar. 3</b>	<b>Mgmt./Supervisors Meeting</b>
8:15-10:00am	St. Charles Youth & Family
<b>Mar. 3</b>	<b>High Risk Reviews</b>
11:00-1:00pm	WM – Room 253
<b>Mar. 3</b>	<b>Monthly Care Coordinator Mtg.</b>
1:00-3:00pm	CHP Auditorium
<b>Mar. 7</b>	<b>Project O-YEAH Meeting</b>
10:00-11:30am	WM – Room 253
<b>Mar. 8</b>	<b>ARB Meetings</b>
9:00-1:00pm	WM – Room 253
<b>Mar. 9</b>	<b>Child Psych. Cons. – Parent</b>
12:00-1:00pm	WM – Room 253
<b>Mar. 10</b>	<b>High Risk Reviews</b>
11:00-1:00pm	WM – Room 253
<b>Mar. 11</b>	<b>Provider Training – Level II</b>
8:00-1:00pm	WM – Room 416
<b>Mar. 15</b>	<b>ARB Meetings</b>
9:00-1:00pm	WM – Room 253



**Mar. 17**     **Mgmt./Supervisors Meeting**  
 8:15-10:00am St. Charles Youth & Family

**Mar. 17**     **High Risk Reviews**  
 11:00-1:00pm WM – Room 253

**Mar.18**     **YC Talent Show Meeting**  
 10:00-12:00pm WM – Room 212

**Mar. 21**     **Provider Meeting**  
 1:00-2:00pm St. Aemilian-Lakeside

**Mar. 22**     **ARB Meetings**  
 9:00-1:00pm WM – Room 253

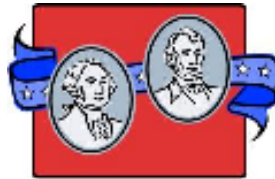
**Mar. 23**     **Child Psych. Cons. – R-LaCasua**  
 12:00-1:00pm WM – Room 253

**Mar. 24**     **High Risk Reviews**  
 11:00-1:00pm WM – Room 253

**Mar.29**     **FOCUS Meeting**  
 10:15-12:00pm WM – Room 212

**Mar. 31**     **High Risk Reviews**  
 11:00-1:00pm WM – Room 253

Editor  
*Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.*  
 For more information on Wraparound Milwaukee, go to our  
 Website at [www.county.milwaukee.gov](http://www.county.milwaukee.gov) and search using the  
 keywords "Wraparound Milwaukee".



**Presidents' Day**  
**February 21st**

**Greater Milwaukee Major Events**

2/26-3/6	Greater Milwaukee Auto Show	Frontier Airlines Center	(414) 908-6001
3/5-3/6	Indian Summer - Winter PowWow	Wisconsin State Fair	(414) 604-1000
3/9-3/13	Milw. Journal Sentinel Sports Show	Wisconsin Expo Center	(414) 224-2419
3/12	Blarney Run/Walk	Village of Wauwatosa	(414) 479-8900
3/12	St. Patrick's Day Parade	Downtown Milwaukee	(414) 276-6696
3/25-4/3	2011 Realtors Home & Garden Show	Wisconsin Exposition Center	(414) 778-4929