

To use Synthesis in the newest, Microsoft browser (IE10) on Windows 8, you will need to run Internet Explorer in compatibility mode.

This can easily be done by doing the following:

- Log into Synthesis as you normally would do
- Upon a successful login, press and hold the "ALT key" while then pressing the "T key".
- Upon doing this, you should see your "TOOLS" menu pulldown expand from the top of your screen.
- Find the menu item called "Compatibility View" and click it.
- There should be a check-mark indicating that you have turned this feature on in IE10.
- Now, you should be able to access the client list and all other features in Synthesis.