

Wisconsin Home Energy Assistance Program

What Is It? How Does It Work?

Energy Assistance is a one-time payment during the heating season (**October 1—May 15**). The funding pays a portion of energy costs, but the payment is not intended to cover the entire energy costs of a residence. The amount of the energy assistance payment varies depending on a variety of factors, including the household's size, income and energy costs. In most cases the energy assistance benefit is paid directly to the household's energy supplier.



2014-2015 Gross Income Guidelines

Household totals cannot exceed amounts shown below

Family Size	1 Month	3 Months	Annual
1	\$2,096	\$6,288	\$25,151
2	\$2,741	\$8,223	\$32,890
3	\$3,386	\$10,157	\$40,628
4	\$4,031	\$12,092	\$48,367
5	\$4,676	\$14,027	\$56,106
6	\$5,320	\$15,961	\$63,844
7	\$5,441	\$16,324	\$65,295
8	\$5,562	\$16,687	\$66,746

What to bring:

(Additional information may be required for other circumstances)

- Photo ID** (Recommended; Mandatory for 1st time applicants);
- Social Security Numbers and Dates of Birth** for everyone in your household;
- Current gas, electric or oil energy bill** (lease or a letter from your landlord with name & phone number, if your heat is included in your rent);
- Verification of gross income** (before taxes or deductions) for everyone in your household for the previous three months
 - Pay stubs/wage statements for gross income, workers compensation or unemployment compensation;
 - 1099 or current award letters for pension, Social Security benefits, VA benefits or child support (bank statements are NOT accepted as verification of benefits);
 - Most recent taxes or 1099 forms for interest, dividends or annuities;



5 FACTS About your We Energies Bill

FACT 1: Always **open** and **check** your bill every month. Check:

- The due date
- The amount due
- Monthly messages (located at the bottom of your bill)

FACT 2: To lower cost of monthly payment plan, monitor & lower your gas & electric usage. Payment plans are based off usage.

FACT 3: **Don't wait** until you receive a disconnection to contact We Energies.

FACT 4: To avoid disconnection, you **MUST** have agreed upon arrangements with We Energies. MPO - Minimum payment option does not permanently stop your disconnection.

FACT 5: Don't stop making payments during the winter months.



Details on how & where to apply on other side

Issued 8/2014

**All energy sites are handicapped accessible and have a capacity limit.
All sites closed on major holidays.**



To schedule an appointment at any of the
SDC locations:

Call **414-906-2800**

or visit www.cr-sdc.org



COMMUNITY ADVOCATES
Where Meeting Basic Needs Inspires Hope

To schedule an appointment at

Community Advocates:

Call **414-270-6954**

or visit www.communityadvocates.net

**For More Info or
Help After Hours
Dial 2-1-1**

Northwest Side

SDC

6848 N. Teutonia

Mon. – Fri. 7:30 am to 4:30 pm

Evenings & Saturdays: By
Appointment Only

***Evening & Weekend
Appointments
Available During Peak
Times**

South Side *NEW LOCATION*

SDC

2968 S. Chase Avenue

Mon. – Fri. 7:30 am to 4:30 pm

Evenings & Saturdays: By
Appointment Only



East Side

SDC

4041 N. Richards

Mon. – Fri. 7:30 am to 4:30 pm

Evenings & Saturdays: By
Appointment Only

Central/Downtown

Community Advocates

728 N. James Lovell

Mon. – Thur. 9:00 am to 3:30 pm

Friday: 9:00 am to 3:00 pm

Limited Evening & Weekend Hours*

Help is also available with other programs & services including:

- Energy Conservation
- Financial Literacy
- Crisis Assistance
- Weatherization
- Payment Plans
- Furnace Repair

Energy Assistance Program Info on other side