

Questions and Answers 2013 RFP Process

Wraparound Milwaukee

- WM05 Q: If the FISS Assessment shows a family is not appropriate for a referral to BMCW, MCDCCSD, FISS Services, or school district services, can the FISS contractor use the Wraparound Network to find agencies and make referrals appropriate to the family's needs, or must the FISS contractor provide their own network of agencies for referral (P. 5-WRP-4)?
A: Agency utilizes their own list of Providers in the community on a referral basis. They could access through the Wraparound Network also. They are not fiscally responsible to pay for services.
- WM05 Q: Can the FISS contractor provide multiple sites throughout Milwaukee County to provide FISS assessments, or must FISS assessments take place in one location (P. 5-WRP-2)?
A: One location
- WM05 Q: What is the final hour for FISS staff to be available to accept referrals from parents or legal guardians (P 5-WRP-2)?
A: They must be available from 8:00 a.m. to 4:30 p.m.
- WM05 Q: In addition to the home visits, can the FISS contractor make case management available in other community locations such as the FISS contractors office, other community and neighborhood organizations, and/or schools (P. 5-WRP-6)?
A: Not in FISS offices as there is a community service but could meet at other community agency sites.
- WM05 Q: What are the age range of children that can be referred?
A: 12 years of age or older.
- WM05 Q: How many contracts are available?
A: One
- WM05 Q: Since there is a limit of 850 assessments per year, is there also a limit of 850 clients per year?
A: There is no limit on assessments. That was the number done last year. Assessments include parent and youth so the number of appointments can be divided in two.
- WM05 Q: What penalties are enforced if specific expectations/requirements are not met?
A: Not yet written in the contract, but BMCW can deny payments.

- WM05 Q: What would be considered service agencies that assist with helping the families? Is there a network available?
A: There are formal agencies, i.e., therapy, parent orders, crisis 1:1, etc. and informal such as churches, Boys Club, etc.
- WM05 Q: Is it required that program managers carry a caseload?
A: No, but they often have to help out to cover vacations, job vacancies, etc.
- WM05 Q: Does the client have to meet specific criteria to be able to qualify for FISS services?
A: The child has to be over 12 years of age, live in Milwaukee, and the family is experiencing parent/child conflict and has, or will contact children's court to file CHIPS petition- this is a diversion program to formal court provisions.
- WM05 Q: Is there specific templates that the service providers have to use? Will they have access to Synthesis/Ewisacwis?
A: There are some BMCW required forms and they will have access to Synthesis and e-WISACWIS.
- WM05 Q: How are the outcomes monitored after a family disenrolls from FISS?
A: They are not monitored.
- WM05 Q: Are there statute requirements that FISS has to follow even if FISS isn't a court ordered service?
A: Not in statute, it is a voluntary program.
- WM05 Q: What are that staffing to clients ratios?
A: 1:10 for FISS case managers.