

SMART Goal Accomplishments

Consumers Served by BHD Community Services

2015: 11,090

2010: 10,139

9.4%

Psychiatric Crisis Service (PCS) Admissions

2010: 13,443

2015: 10,173

-24.3%

Individualized, Person-Centered Crisis Plans for
Individuals Seen at Psychiatric Crisis Service

2015: 467

2012: 136

+243%

Emergency Detentions

2010: 8,264

2015: 5,334

-35.5%

Certified Peer Specialists

2015: 148

2010: 16

+825%

Acute Adult Admissions

2010: 2,254

2015: 965

-57.2%

Recovery-Oriented Supportive Housing

2015: 603

2010: 248

+143%

Acute Inpatient Average Daily Census

2010: 94.7

2015: 57.0

-39.8%

Acute Adult Inpatient MHSIP Satisfaction Survey
(Positive Rating)

2015: 73.0%

2010: 70.5%

+2.5

Percentage
Points

30-day Readmission Rate Following Acute Inpatient
Services

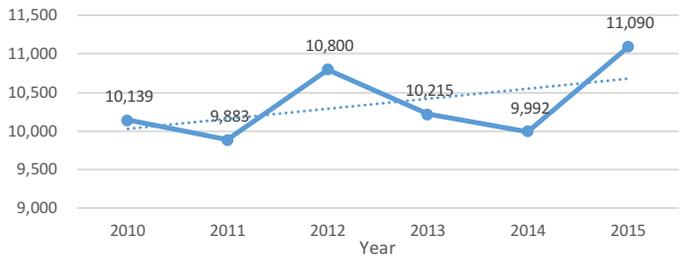
2010: 14.1%

2015: 11.2%

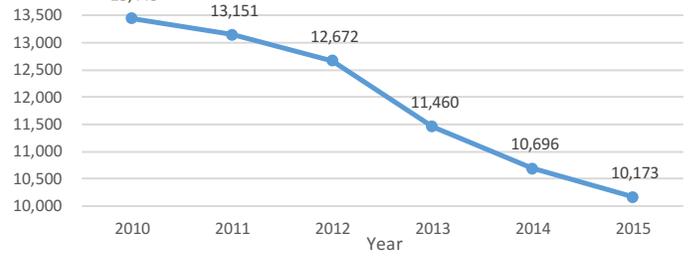
-20.6%

SMART Goal Accomplishments

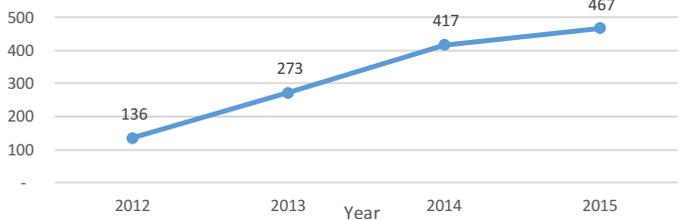
Consumers Served by BHD Community Services



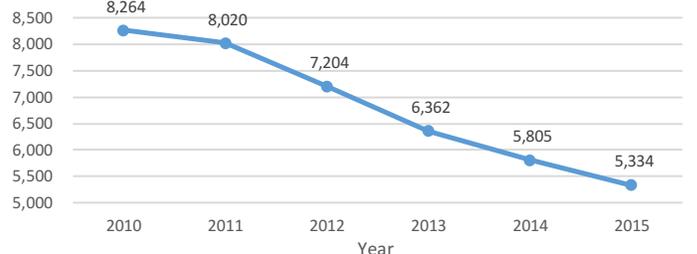
Psychiatric Crisis Service (PCS) Admissions



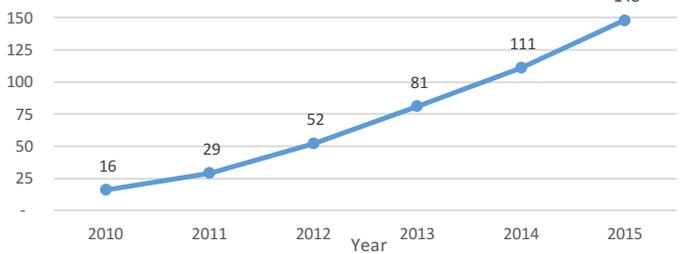
Individualized, Person-Centered Crisis Plans for Individuals Seen at PCS



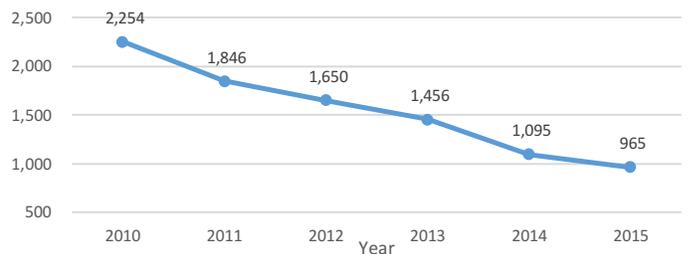
Emergency Detentions



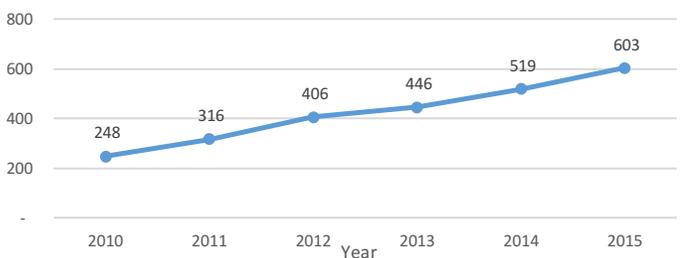
Certified Peer Specialists



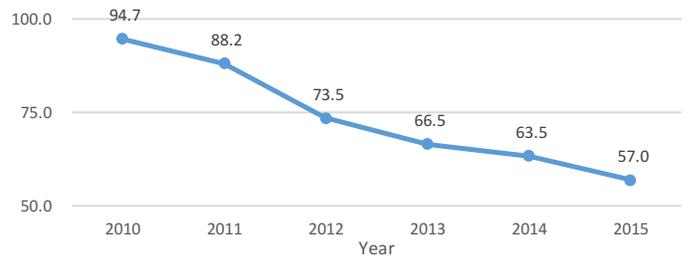
Acute Adult Admissions



Recovery-Oriented Supporting Housing



Acute Inpatient Average Daily Census



Acute Adult Inpatient MHSIP Satisfaction Survey (Positive Rating)



Acute Adult 30-Day Readmission Rate

