

SMART Goals

Improve the quality of the **mental health workforce*** shared with Person-Centered Care AT

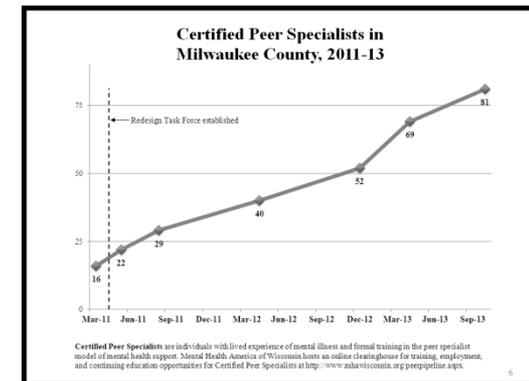
- Develop person-centered workforce competencies that are recovery-oriented, trauma-informed, co-occurring capable & culturally competent.
- Develop & implement a plan to introduce the competencies to public and private entities.
- Develop & implement a plan to improve the quality and retention of mental health nurses.
- Establish a sustainable partnership between Milwaukee County & Medical College of WI.
- Work with representatives of underserved & underrepresented populations to improve the recruitment and retention of mental health professionals from those community sectors.

Expand the network of **Certified Peer Specialists**

- Continue implementation of the Certified Peer Specialist Pipeline program.
- Establish a web-based clearinghouse to post Certified Peer Specialist opportunities.
- Continue efforts to improve employers' effective utilization of CPS in their programs.
- Continue to incorporate targets for Certified Peer Specialist employment into policy and contracts.
- Support the provision of Certified Peer Specialist training using state-approved curricula.
- Develop & implement a plan to establish a program operated by Certified Peer Specialists.

Comments, Suggestions, Questions?

Write anywhere.



Relevant Progress

Trainings for employers on how to integrate Certified Peer Specialists into service array

Double the number Certified Peer Specialists in Milwaukee County (now more than 80) since mid-2012

Peer Pipeline website & training, continuing education, and certification opportunities for current and prospective Peer Specialists

Nursing's Voice initiatives: Research on skills and attitudes of mental health nurses and employers (informing development of recruitment & retention plans); relationship-building between nursing educators and mental health nurse employers; continuing education & networking opportunities for mental health nurses; internships for nursing students with mental health interest