

Dashboard

a graphical summary of various pieces of important information

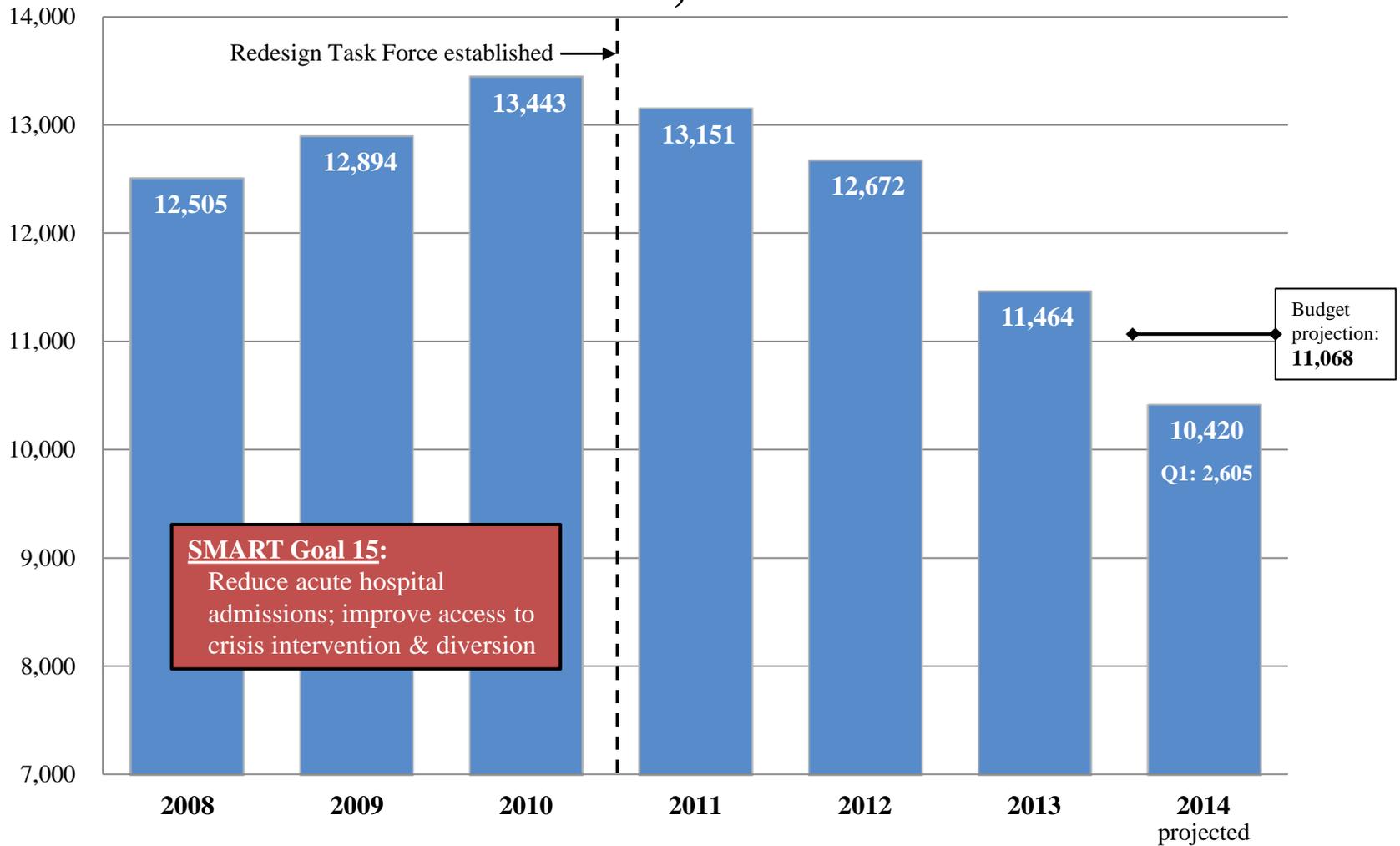
This public dashboard presents data relating to the mental health system in Milwaukee County.

The presentation is organized by the Mental Health Redesign and Implementation Task Force and the Quality Action Team.

The Department of Health and Human Services presents this dashboard to demonstrate the progress being made toward a more community-based, recovery-oriented, person-centered mental health system, thanks to the cooperation and commitment of numerous public and private stakeholders.

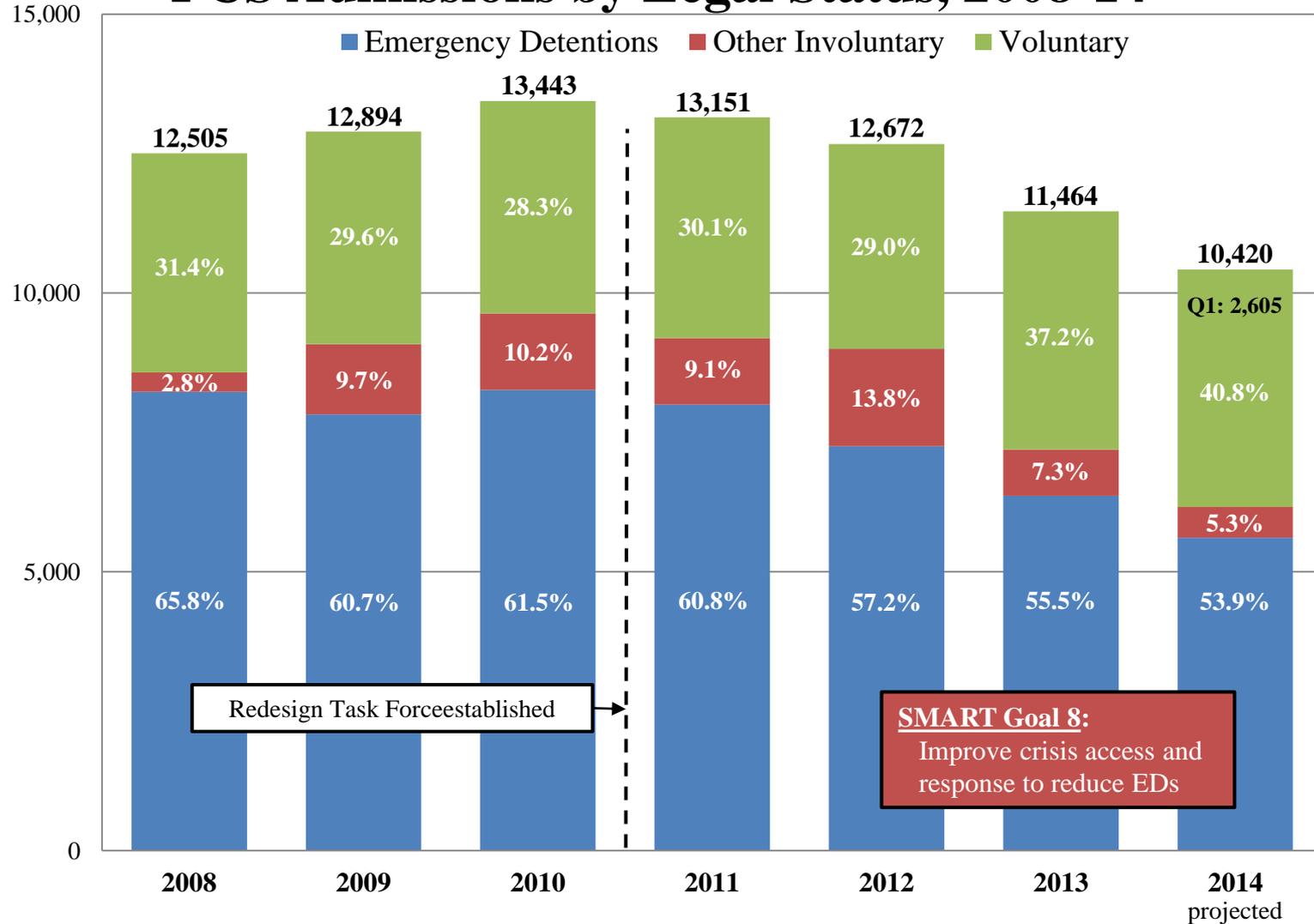
The dashboard will be updated quarterly, as new data become available, or as additional progress measures are identified.

Psychiatric Crisis Service (PCS) Admissions, 2008-14



PCS: Psychiatric Crisis Service (Behavioral Health Division emergency department)

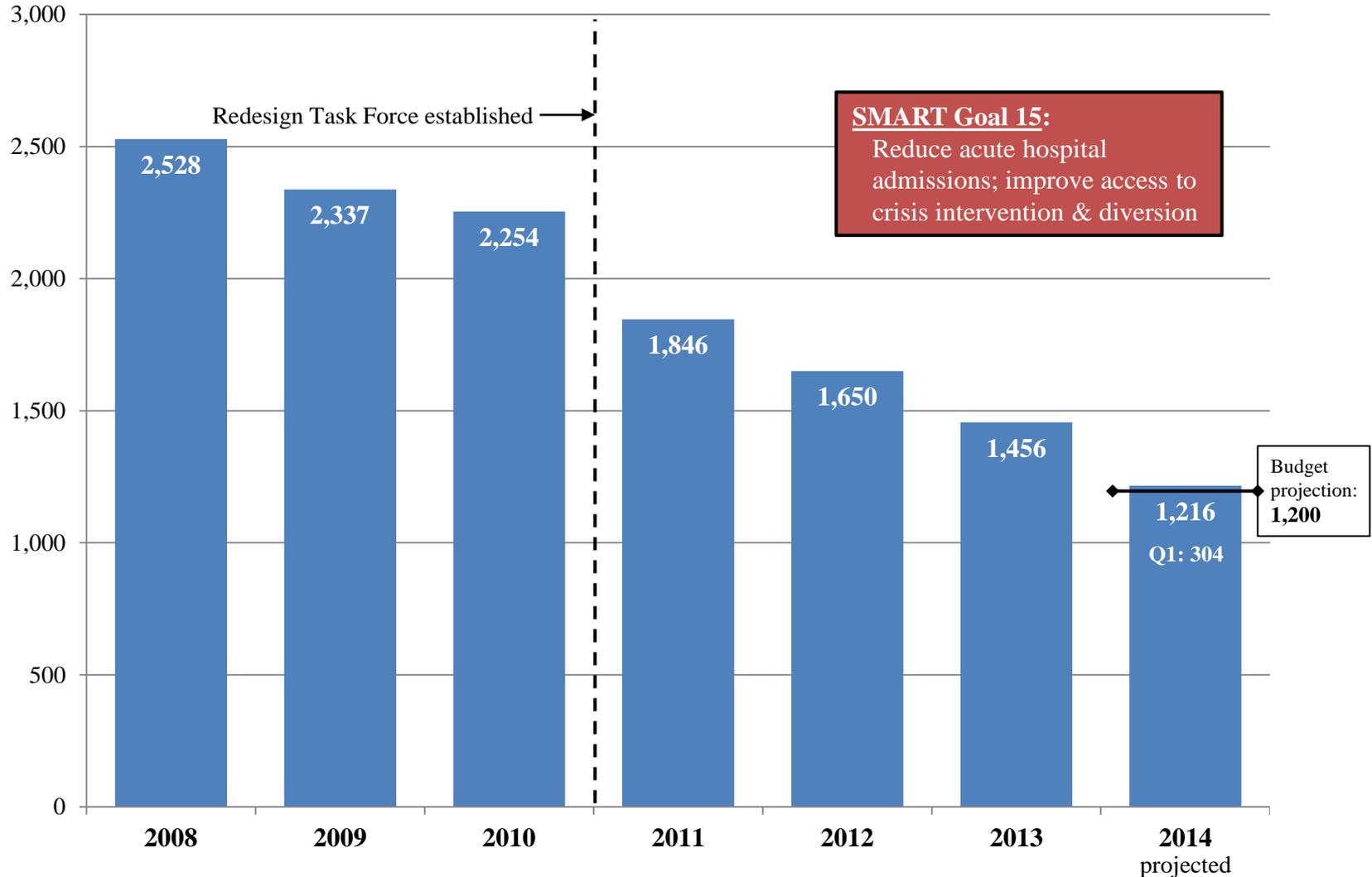
PCS Admissions by Legal Status, 2008-14



PCS: Psychiatric Crisis Service (Behavioral Health Division emergency department)

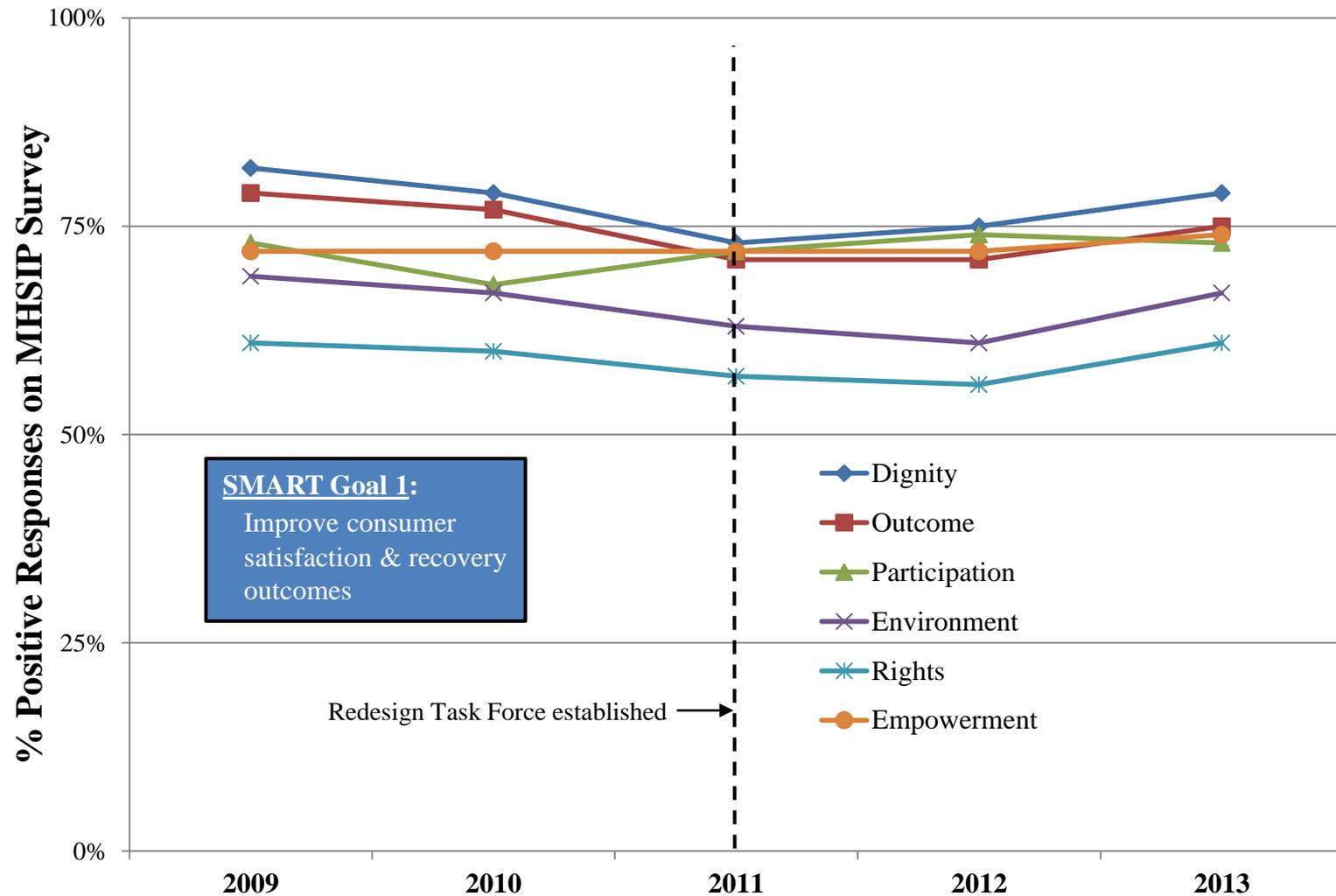
Other Involuntary: Three-Party Petition, Treatment Director Affidavit, Treatment Director Supplement, Re-Detention from Conditional Release, Re-Detention / Not Follow Stipulations

BHD Adult Inpatient Admissions, 2008-14



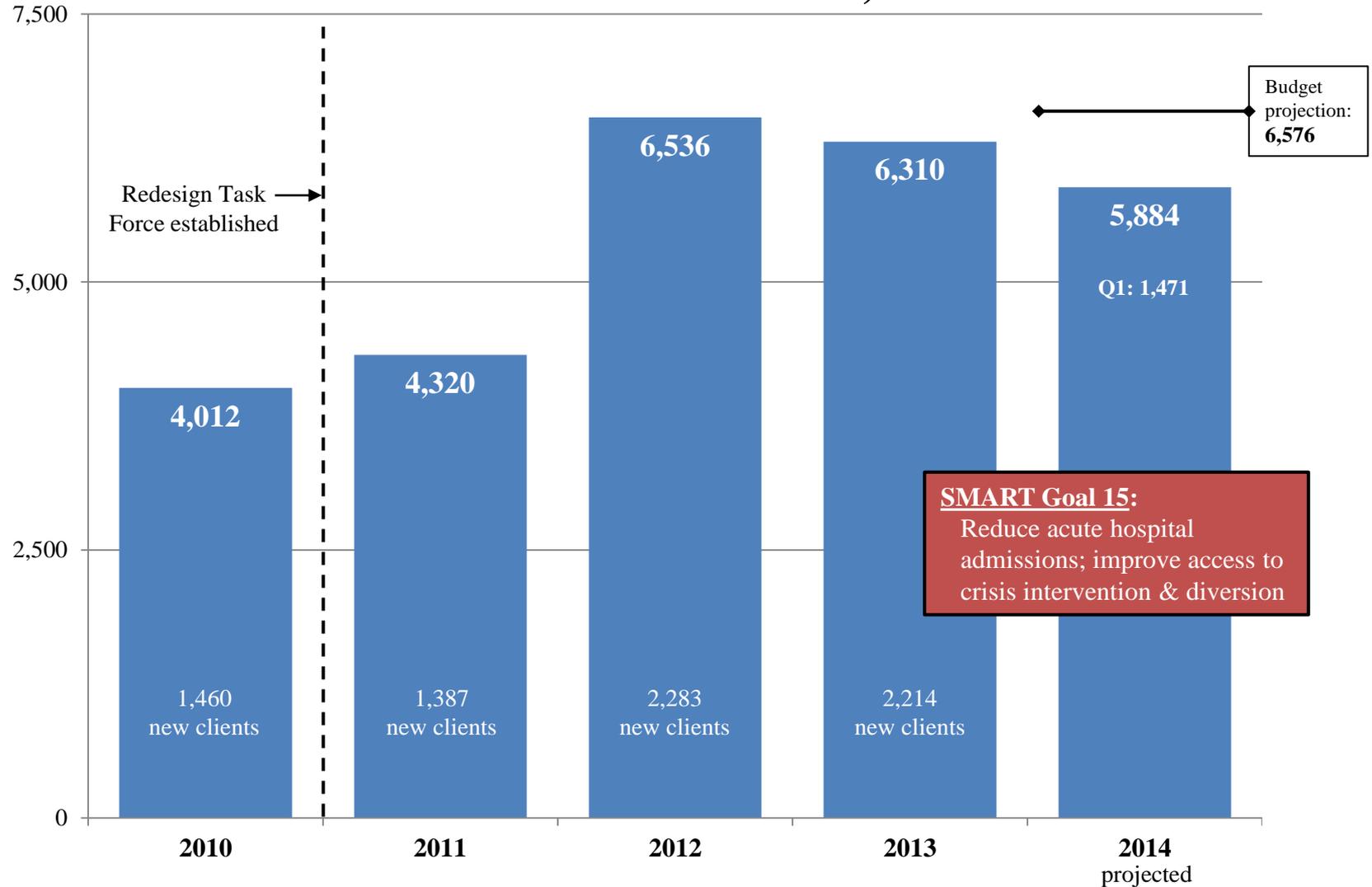
Capacity on BHD inpatient units (Adult & Child/Adolescent) was 108 from 2008-11. Staffed capacity was reduced to 91 in 2012, 78 in 2013, and 64 in 2014. There are three adult units (16, 18, and 18 beds) and one Child/Adolescent unit (12 beds).

BHD Adult Inpatient – Satisfaction, 2009-13



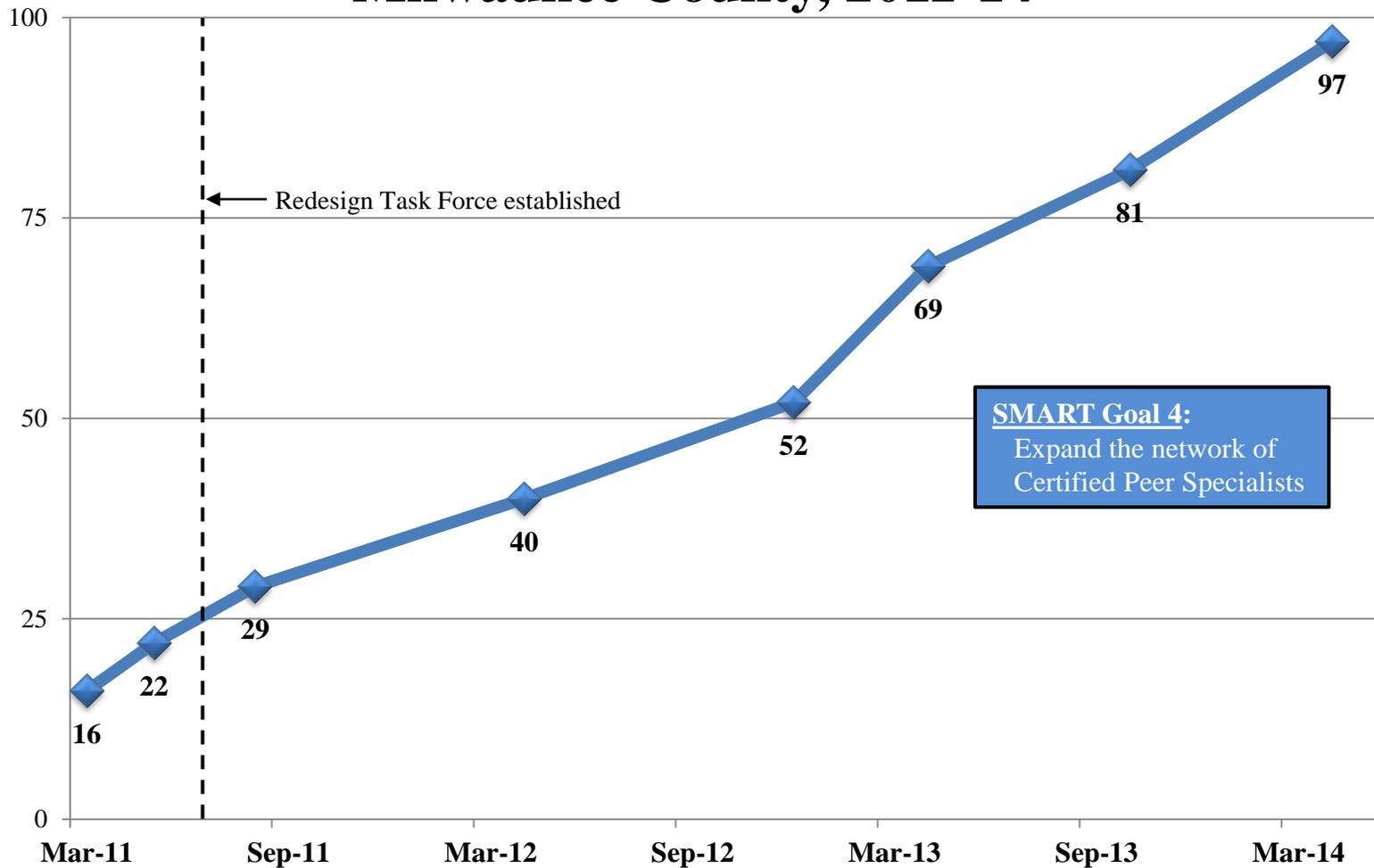
Issues addressed by domain: **Dignity** – respect, recovery-oriented staff; **Outcome** – crisis planning, reduced symptoms, social improvement; **Participation** – engaging community provider(s), involved in discharge planning; **Environment** – atmosphere, privacy, safety, comfort; **Rights** – grievances addressed, safety refusing treatment; **Empowerment** – choice, helpful contact

BHD Access Clinic Utilization, 2010-14



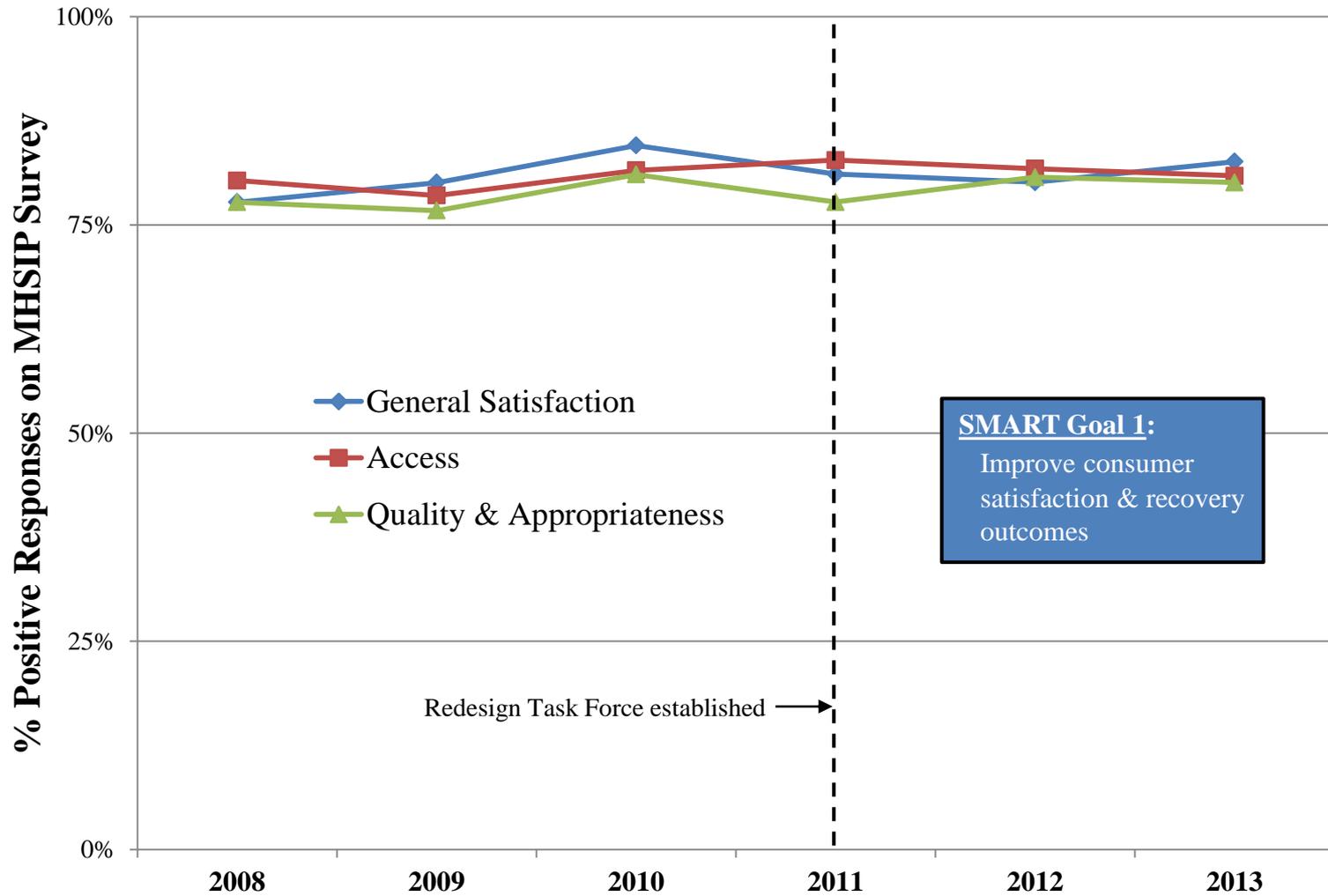
The **Access Clinic** is a walk-in center (located at the Milwaukee County Mental Health Complex) providing mental health assessment and referral for individuals without insurance. A satellite location is planned southern Milwaukee in 2014.

Certified Peer Specialists in Milwaukee County, 2011-14



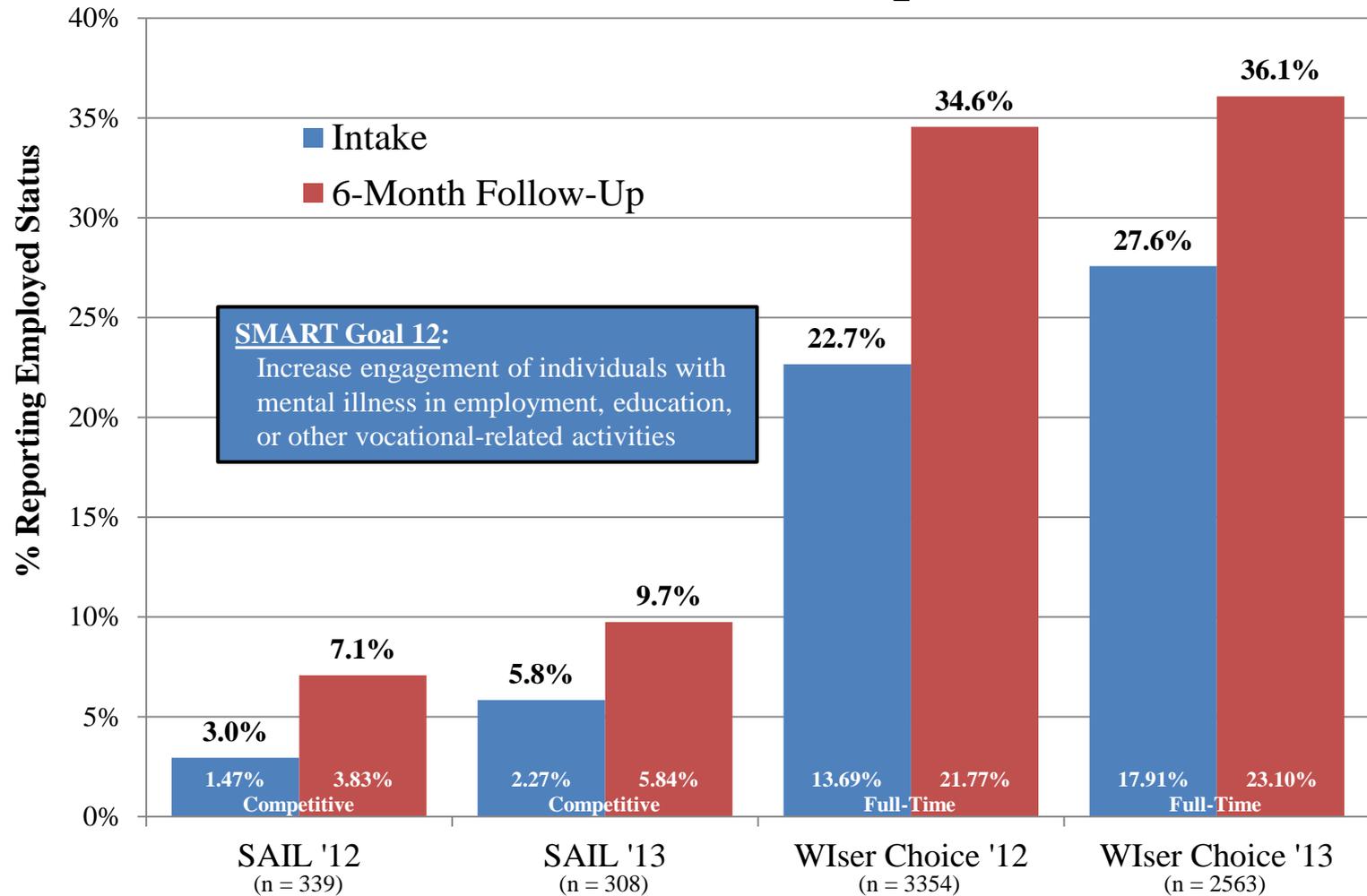
Certified Peer Specialists are individuals with lived experience of mental illness and formal training in the peer specialist model of mental health support. Mental Health America of Wisconsin hosts an online clearinghouse for training, employment, and continuing education opportunities for Certified Peer Specialists at <http://www.mhawisconsin.org/peerpipeline.aspx>.

Community Services – Satisfaction, 2008-13



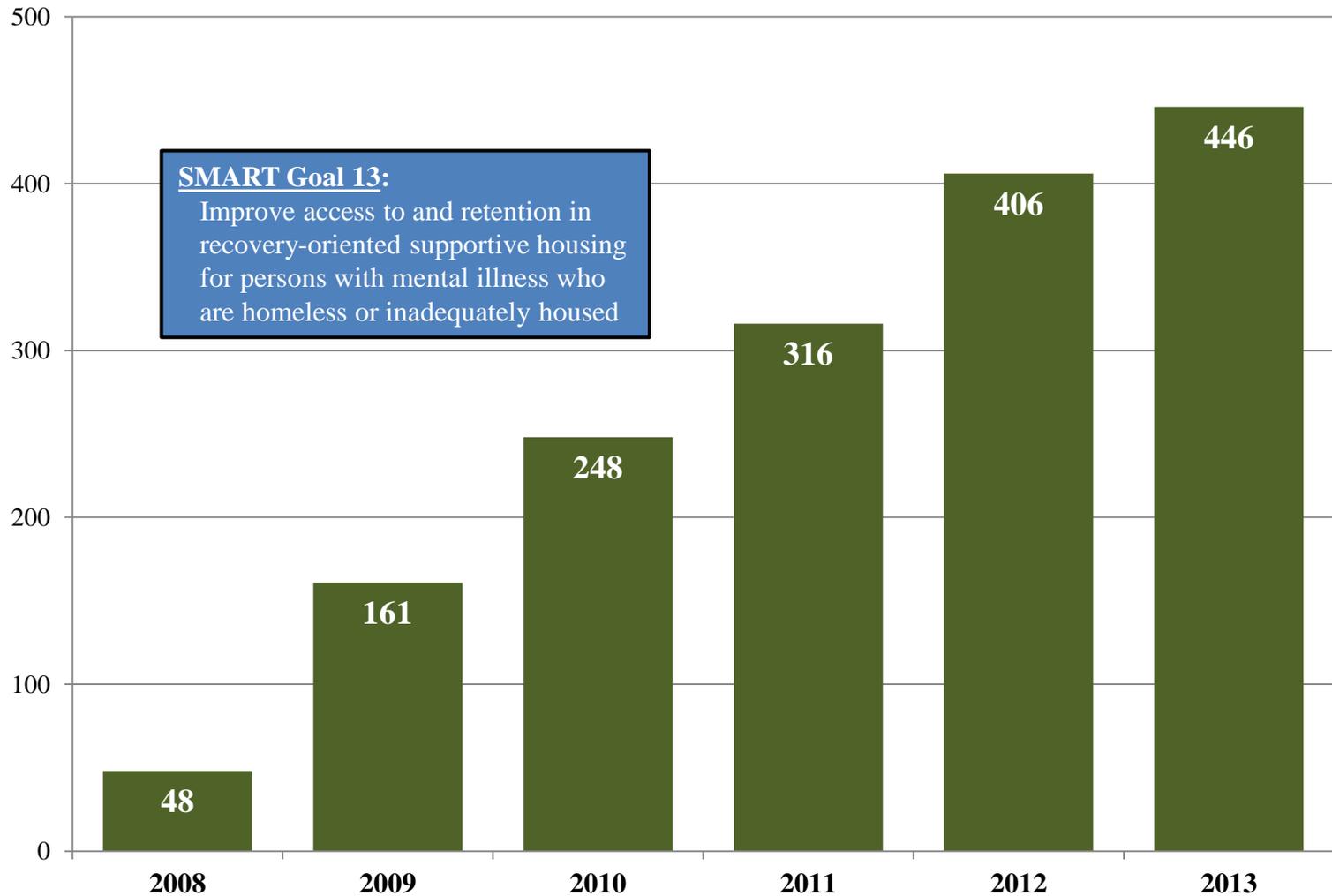
Community Services include case management, day treatment, and group homes funded by Milwaukee County.
MHSIP: Mental Health Statistics Improvement Program

Community Services – Employment Intake & 6-Month Follow-Up, 2012-13



Employed Status for SAIL graphs includes Competitive, Prevocational, Respected Status, Supported, and Temporary. **SAIL** includes TCM, CSP, Day Treatment, and CBRF services; **Wiser Choice** is substance use treatment.

Supportive Housing Units, 2008-13



The data represent recovery-oriented, project-based supportive housing. Not depicted are 426 scattered-site Shelter+Care units.