

RECOVERY ADVISORY COMMITTEE
THURSDAY, SEPTEMBER 18, 2014
Minutes

1) Welcome and Introductions (Tri-Chairs).

- Tamara called to order and all at beginning of meeting introduced themselves
- It was announced that there will be an MC3 (Milw. Co-Occurring Competency Cadre) Change Agent Meeting on 10/3/14, 9:00 to 2:00, at Serb Hall. Dr. Minkoff and Dr. Cline's final presentation on Clinical Self-Assessment and a reflection on system change as we enter 2015
- Tamara F. Spoke about the recent "MHTF Summit on Recovery" which was held earlier this week. She stated it was very successful and over 380 people were in attendance. Out of these who were in attendance about 90 consumer scholarships were provided. Kenyatta said that this Summit reinforced the sentiment for people with mental illness to get out and have fun. Recovery is not only about focusing on the illness itself.

2) Issuance of CCS Certificate (Sue Gadacz, BHD-CARS)

- On 9/16/14 Ms. Gadacz was in receipt of the:
MILWAUKEE CO. COMPREHENSIVE COMMUNITY SERVICES PROGRAM PROVISIONAL CERTIFICATE (#3037) / CCS Regional Model Population Based / DHS 36 / Effective 9/1/14 to 8/31/15
A copy of this certificate was passed around for all to look at (with glee, I might add).
- Other care Coordination Agencies (total of 10) will be added to the list on this certificate as the State comes in to review their applications for approval.
- Currently the following branch office(s) are certified to provide service:
 - Alternatives in Psychological Consultation SC.
 - La Causa Inc. Social Services
- The Certificate will be displayed at other County Agencies such as: Disabilities Services, Wraparound Program, Office on Aging
- Sue G. indicated that we were trying to stick to the timetable originally set for 7/1 but due to circumstances we are about 2 months behind. This was a monumental effort by all to get this 900+ pages application completed and approved. Thanks go out to everyone that was part of this endeavor.
- ROLLOUT: will be very methodical until Full Implementation is reached. We have one year to work out all the bugs so we can achieve a smooth process. It is important to keep an open line of communication between all parties so as to ensure information reaches all referral services NOTE: Client #1 can start to be enrolled next week. (9/23/14)
- Potentially about 5,000 people could be eligible for this CCS benefit. This is a very complex program and it touches individuals that have never been touch before.
- CCS WEBSITE: <http://county.milwaukee.gov/CCS.htm>

- Site will be updated and modified as more information becomes available or tweaking needs to be done.
- An alternative way to access CCS website can be done through entering Milw. County Behavioral Health Division into Google. Once this page comes up on the far left hand side of page choose the “CARS Division.” Then very first item listed under CARS is “Comprehensive Community Services.”
- A Brochure explaining CCS Services has been created to hand out to consumers. A link for this brochure can be found at the CCS Website. Also this brochure can be printed or emailed, if needed, from the direct web address at :
 - <http://county.milwaukee.gov/ImageLibrary/Groups/cntyHHS/BHD/CARS/FinanzalizedCCSBrochure9.18.14.pdf>

A CCS brochure has not been created yet for physicians.

- It was also mentioned that there needs to be a way to help educate Medicaid Recipients about CCS. Although nothing has been formally set up one of the ways could be by requesting the HMO or MCO to send out a CCS brochure to their clients.
- All the Care Coordination Agencies and other can create a link from there agency’s own web page to the main CCS home page.
- At the home CCS web page there will be many of the following forms that can be accessed besides other informative documents. Some of the forms or information you can find now are: CCS application, Physician Prescription form for Medical Necessity for CCS services, Posted Policy and Procedures, Listing of all Care Coordination Agencies, CCS Assessment etc..

ADDITIONAL COMMENTS:

- There are 6 HMO’s and 4 MCO (Managed Care Organizations) scheduled. Only 2 are certified right now.
- We need to start looking at how we can reduce the existing waiting lists for CSP and TCM. One of the ways is by bringing participants within those two programs that can benefit better from the CCS Services into the CCS Program. Wiser Choice Participants can also choose between the regular Wiser Choice Program or entering into the CCS Program that would help them more.
- In the first year of CCS implementation, the admission target is a goal of 91 individuals (which is a conservative number).
- Anyone who becomes eligible for T-19 within Milwaukee County is enrolled within 6 HMO’s. Individuals who have Physical Disabilities, Developmental Disabilities, Elderly and qualify for T-19 and meet a functional screening can qualify for Family Care which consists of 4 MCO’s.
- Milwaukee County needed to make some program adjustments to qualify for the CCS Certificate (Provisional) per DQA (State Dept. of Quality Assurance). Additionally the State has made changes in the Service Array of the CCS Program.
- WE all will use these RAC (Recovery Advisory Meeting) meetings for information dissemination, questions, brainstorming, discussion, suggestion of changes as CCS implementation rolls out and beyond.
- Cheryl Laughlin is still the State person assigned to us here at Milwaukee County to assist us in implementation.

COST RATE WORK SHEETS

- Margaret or Peg Eller from Medicaid will also help us to set/adjust the reimbursement (cost based benefit) with administrative and overhead cost.
- There will be a Reconciliation Period at the end of a prescribed time period. The Billing Rates will be lowered (money given back) or increased when adjustments are evaluated. Note: Project One is on CCS.
- Pam F. commented that Wiser Choice is not a T-19 program.
- Chuck indicated that other Non-T19 programs are CSP, TCM, CRISIS services. These 3 also require array reports. The costs for these are changing per the State Group reviewing process. Note: A WIMCER is used on each.
- There are separate worksheets for Provider types, additional Administrators, Clerical, Educators, other Overhead. Chuck also said hopefully these two Cost Rate Sheets will eventually be easier/merged
- John G. said when filling out COST WORKSHEETS, go beyond just Care Coordination. Think about ie. Day Treatment, elements in the program, overhead and many other things that may not be happening yet.
- A lot of work is going to be needed for each agency to be able to adequately figure out the cost rate.
- Claims will be running somewhat manually until AVATAR is up and running.
- Any help with the COST RATE WORKSHEETS for calculating and filling out by agencies please call Chuck and staff in fiscal. Your agency should be contacted regarding how your agency is filling in the worksheets or with questions.
- Cantile asked if the County could be have some meetings such as group workshops for all agencies to get overall help on how to fill out the Cost Rate Worksheets. Sue G, stated the County will work with everyone. If there would be a group workshop it would/could be topic specific.
- Julie of Guest House said she would like there to be a meeting for all agencies so we all can accurately fill out the worksheets so there is continuity throughout all agencies.

3) Next Care Coordination Agencies Preparation (Sue Gadacz and Brian McBride)

The Strategic Rollout Care Coordination Agencies up next to be reviewed by Demetrius from the State of WI are St. Charles and TLS. Sue G said these agencies need to be sure to have the necessary paperwork updated: Provider list, Implementation plans and Posting and Hiring of Staff position(s). Dimetris will need to do an onsite visit at each of these agencies. If and when these agencies are approved they will be added to the list on the MILWAUKEE COUNTY COMPRHENSIVE COMMUNITY SERVICES PROGRAM PROVISIONAL CERTIFICATE (#3037)

As of today there are currently a total of 8 agencies left and waiting to be reviewed and processed by the State of WI which will be added onto the Milwaukee County Provisional CCS Program Certificate.

All of the 10 Care Coordination agencies can qualify for an additional One-Time Starting Up Stage Funding. These funds are available through the submission of appropriate paperwork and computation of fees for this service as allowed per the regulations for the types of startup costs.

The first three Care Coordination Agencies will also include the Wrap Around programs.

Auriel stated: Please provide on the RFP's staff rosters, were a credentialed staff person fills a couple position slots, the estimation of the percentage of time that is spent in each category.

Tamara Layne indicated that she has a list of agencies and the corresponding staff that have Functional Screening training and others who will also be trained.

Pam Fleider asked, "Is there an add/delete form for staff and staff credentials in the paperwork forms. The answer to the question by Milwaukee County staff was, Yes.

4) Waiver Requests for Children's Services (Sue Gadacz and Brian McBride)

Sue G. said the waivers are already in. Keep in mind that that CCS is an enhancement of the Long Term Support Waiver. There is a request to ask the State of WI how to make sure there is no duplication of services..

Brian M. had some points and questions for discussion:

- Can there be one plan of Care?
- Such as the same service provider who can serve across wrap around and CCS?
- As in the Functional Screen; why do we have to have a duplicated step? If the prescription from the Dr. for eligibility with past diagnosis in Wrap Around was valid shouldn't it just be checked to be the same as needed for CCS rather than have another prescription written?
- "Waiver from the Code"?
- For the plan of Care in Wrap Around with addition of some CCS enhancements services , Why must a Functional Screening be performed again? There is a 90 day review of the Plan of Care in the Wraparound Program versus a review every 6 months in the CCS program.
- With CLTS Functional Screen (Domains of Care) in the Plan of could CCS services just be added onto and wait for the response from the State of WI which may take time?

5) Outreach Efforts (All)

- Homeless Consortium
- Bureau of Child Welfare (BMCW) and agencies serving within the BMCW.
- Caregivers and or Parents children in receiving BMCW services.
- FQHCs (others)
- Schools

- MATC: Sue G. indicated that there is a grant in process for early Onset
- Colleges: Psychosis and other mental illnesses for outreaching.
- MPS: John G. said there is and Early Identification Team
- Emergency Rooms
- General Hospitals
- Psychiatric Units/ Discharge RNs.
- Social Workers
- Corrections
- Children's Court
- Victim Witness Program
- District Attorneys
- Faith Based –Churches
- Group Homes
- Transitional Living CBRF's
- Provider Names of those who refer to TCM or CSP Programs
- Head Start Programs
- InterFaith
- MICAH
- Indian Health Center
- Filipino Free Health Clinic
- Veterans Resources
- Primary Care Providers
- Alano
- Div. of Vocational Rehab (DVR)
- Neighborhood Centers
- Consumer Groups
- Women's Center- Domestic Abuse
- 211 Data Base
- Coggs Center
- Boys and Girls Clubs
- Elder Care in Nursing Homes
- Physical Rehabilitation Centers

6) CCS Plan Changes, Discussion & Approval (All)

Sue G. states that Room and Board will never be paid for per 75.13 +75.12 + 75.14
Only these elements can be covered under CCS per Residential AODA Treatment

Other examples discussed:

- Service Array #8 + #11 –Wellness Recovery Support (can be broken out by Group Rate and in ¼ hour)
- Service Array #10 – Individual Skills
- Service Array #13 – Specific AODA treatment elements

What is covered under CCS within the Alternative Services? Such as mindfulness, yoga, accupuncture, equine therapy etc. How does this fit into the IRP?

CCS consumers cannot co-enroll in CSP or TCM.

1340 people in CSP, 1300 people in TCM.

Someone chooses between

5000 people in WISER CHOICE ←----- or -----→ CCS Program
75% are T-19 qualified

There will need to be a comparison done between someone choosing Wisser Choice versus CCS Program.

John G. said, “we are already providing services to many individuals but we haven’t gotten paid for these T-19 services. Look at this as a change of Insurance.”

Tamara commented that some clients don’t want any new services. It would be of great benefit to go over their services with them. Show them how some of these additional services if augmented to their current services would present opportunities and enhance their current services and life.

Pam F. asked, “when should we rollout presentation to the MC# Agencies? She suggested that on December 3rd 2014 there is a “Jingle Mingle” Fair event. This is were the “Change Agents” come together to meet. She suggested that Milwaukee County could have a resource table there with information about these newer programs.

Gena stated that with “Wisser Choice Program” the funding time is limited. Were as the “CCS Program” is based on as long as the individual needs it and meets qualifications for it.

Tamamra F Adjourned Meeting Next meeting was scheduled for Oct 16, 14 9am (WAS CANCELLED) due to conflicting programing.

NEXT MEETING: Thurs. NOV. 20th 2014 9am to 11am at Helen Carey Cafeteria

Respectfully submitted, Cathy Kunze