

## Mission Statement

The Milwaukee County Behavioral Health Division is a public sector system for the integrated treatment and recovery of persons with serious behavioral health disorders.

PLACE  
STAMP  
HERE



## Vision Statement

The Milwaukee County Behavioral Health Division will be a Center of Excellence for person-centered, quality best practice in collaboration with community partners.

Milwaukee County Behavioral Health  
Division – CARS Department  
9455 W. Watertown Plank Rd.  
Milwaukee, WI 53226



# COMPREHENSIVE COMMUNITY SERVICES (CCS)

Information for  
Providers

Milwaukee County Behavioral Health  
Division- Community Access to Recovery  
Services (CARS)

**SAMHSA** has identified four major dimensions that support a life in recovery:

- **Health**—overcoming or managing one’s mental health and/or substance use condition (s) or symptoms. For everyone in recovery, this means making informed, healthy choices that support physical and emotional well-being
- **Home**—having a stable and safe place to live
- **Purpose**— participating in meaningful daily activities, such as a work, school volunteering, taking care of family, or creative projects. Developing independence, income, and resources that help someone be a part of society.
- **Community**—having relationships and social networks that provide support, friendship, love, and hope

### How Can CCS Help?

CCS is a **voluntary** Medicaid program designed with the intention to help individuals coping with mental health, emotional disturbances and /or substance use disorders recover from their conditions and attain the lives that they desire.

**CCS participants can disenroll or reenroll in CCS at anytime they desire (as long as they are still eligible)**

### What Does CCS Offer?

CCS is a program that serves both adults and children. Every individual who participates in CCS works with a care coordinator to design a recovery plan that is intended to help build the skills needed to improve health, promote wellness, attain personal goals and enhance overall quality of life. For more information re: CCS, the enrollment process, and available services please review the “CCS Provider Directory” located at: <http://county.milwaukee.gov/CCS.htm>

### Is CCS the Right Program for My Client?

- ✓ Does your client, or their child have Medicaid?
- ✓ Is your client or their child coping with a mental health, emotional disturbance, or substance use disorder (or a combination)?
- ✓ Does your client or their family (for children) want help?
- ✓ Is your client or their family ready to work with someone to develop a plan, and actively participate in the goals and services they select?

If you answered “**YES**” to the previous questions, CCS may be the right program for your client.

### Limitations of CCS—

- Children currently enrolled in **WrapAround**, **cannot** be enrolled in CCS at the same time
- **If your client is seeing a therapist that is not in the CCS network**, they would **need to switch to a CCS therapist** in order to enroll in the program (please review CCS Provider Directory “Psychotherapy” section for list of in network therapists)
- **Individuals in a PHP or IOP program** that is not within the CCS network **cannot** be enrolled in CCS while attending these programs
- CCS care coordinators **cannot** monitor **stipulations or commitments**

### How Do I Make A Referral to CCS?

As a provider, you **cannot** make a referral on behalf of someone or their family. You can support someone in making a phone call to our information and referral line, but the interested consumer and/or family member needs to be the primary participant in the call.

### CCS Information/Referral Line:

**(414) 257-6060**