

AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900  
FUND: General – 0001

**Budget Summary**

Category	2014 Budget	2014 Actual	2015 Budget	2016 Budget	2016/2015 Variance
<b>Expenditures</b>					
Personnel Costs	\$7,479,639	\$7,057,570	\$7,620,264	\$8,207,451	\$587,187
Operation Costs	\$8,148,102	\$8,428,378	\$9,662,787	\$9,674,533	\$11,746
Debt & Depreciation	\$0	\$0	\$0	\$0	\$0
Capital Outlay	\$135,995	\$69,555	\$100,000	\$100,000	\$0
Interdept. Charges	\$2,597,520	\$2,561,589	\$1,028,969	\$1,000,038	(\$28,931)
<b>Total Expenditures</b>	<b>\$18,361,256</b>	<b>\$18,117,092</b>	<b>\$18,412,020</b>	<b>\$18,982,022</b>	<b>\$570,002</b>
<i>Legacy Healthcare/Pension</i>	<i>\$1,735,610</i>	<i>\$1,475,609</i>	<i>\$1,743,528</i>	<i>\$2,010,065</i>	<i>\$266,537</i>
<b>Revenues</b>					
Direct Revenue	\$1,230,964	\$1,127,441	\$1,329,925	\$1,335,000	\$5,075
Intergov Revenue	\$15,848,708	\$15,892,508	\$15,980,518	\$16,274,832	\$294,314
Indirect Revenue	\$0	\$0	\$0	\$0	\$0
<b>Total Revenues</b>	<b>\$17,079,672</b>	<b>\$17,019,949</b>	<b>\$17,310,443</b>	<b>\$17,609,832</b>	<b>\$299,389</b>
<b>Tax Levy</b>	<b>\$1,281,584</b>	<b>\$1,097,143</b>	<b>\$1,101,577</b>	<b>\$1,372,190</b>	<b>\$270,613</b>
<b>Personnel</b>					
<b>Full-Time Pos. (FTE)</b>	78	77	78	80	2
<b>Seas/Hourly/Pool Pos.</b>	0	0	0	0	0
<b>Overtime \$</b>	\$12,060	\$13,053	\$0	\$0	\$0

**Department Mission:** To affirm dignity and value of older adults of the County by supporting their choices for living in and giving to our community.

**Department Description:** The Milwaukee County Department on Aging (MCDA) serves as Milwaukee County's Area Agency on Aging under the Older Americans Act and is the County's designated unit to administer federal and state aging programs. The Department plans, serves, and provides opportunities for the needs of Milwaukee County's large and diverse older adult population.

The Department integrates multiple federal and state revenue streams including the Older Americans Act, the Senior Community Services Program, Specialized Transportation Assistance Program for Counties (S85.21), Elder Abuse, Adult Protective Services, Base Community Aids (BCA), Resource Center Allocation, 100% Time Reporting, available private matching grants, and other contributions to fund programing and services for older adults in Milwaukee County.

AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900  
FUND: General – 0001

**Strategic Program Area 1: Administration**

**Service Provision:** Mandated

**Strategic Outcome:** High quality, responsive services

What We Do: Activity Data			
Activity	2014 Actual	2015 Budget	2016 Budget
This Service does not have Activity Data			

How We Do It: Program Budget Summary					
Category	2014 Budget	2014 Actual	2015 Budget	2016 Budget	2016/2015 Var
Expenditures	\$0	\$11,878	(\$1)	(\$1)	\$0
Revenues	\$0	\$0	\$0	\$0	\$0
Tax Levy	\$0	\$11,878	(\$1)	(\$1)	\$0
FTE Positions	6	6	6	6	0

How Well We Do It: Performance Measures			
Performance Measure	2014 Actual	2015 Budget	2016 Budget
Number of SMART Goals Accomplished	88%	90%	90%
Number of Audit Exceptions	0	0	0

**Strategic Implementation:**

Department on Aging Administration continues to provide quality operations, budgeting, community relations, new initiative development and community collaboration on behalf of and with the older adults of Milwaukee County.

MCDA continues to coordinate its work efforts and seek to collaborate on more resources and revenue sources with the Department of Health and Human Services. The two departments share accounting staff, coordination of Chapter 55 compliance, evidence-based prevention/coordination and Aging Disability Resource Center Governing Board support.

Administrative service area expenditures total \$1,340,356, an increase of \$126,903. These costs are charged out to other Aging revenue generating cost centers for accounting and reimbursement purposes. The costs of this service area are represented in the expenditure tables of other Aging program areas.

AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900  
FUND: General – 0001

**Strategic Program Area 2: Aging Resource Center**

**Service Provision: Mandated**

**Strategic Outcome: Quality of Life**

<b>What We Do: Activity Data</b>			
<b>Activity</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
Number of people contacted at outreach events	29,997	16,000	30,000
Number of consumer calls	55,491	28,500	56,000
Newly trained EBP program leaders	123	60	125
Number of elderly completed evidence based prevention (EBP) programs	406	350	450

<b>How We Do It: Program Budget Summary</b>					
<b>Category</b>	<b>2014 Budget</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>	<b>2016/2015 Var</b>
<b>Expenditures</b>	\$8,122,401	\$7,694,602	\$8,064,922	\$8,626,657	\$561,735
<b>Revenues</b>	\$8,809,626	\$8,808,110	\$8,461,937	\$8,636,596	\$174,659
<b>Tax Levy</b>	(\$687,225)	(\$1,113,508)	(\$397,015)	(\$9,939)	\$387,076
<b>FTE Positions</b>	63	63	62	64	2

<b>How Well We Do It: Performance Measures</b>			
<b>Performance Measure</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
100% Time Reporting Medicaid Match	39.39%	39.50%	39.50%

**Strategic Implementation:**

The Aging Resource Center (ARC) is a centralized resource in Milwaukee County to obtain information and assistance for persons 60 years and older. ARC provides options counseling for seniors and their families, functional eligibility determination, Medicaid application assistance and enrollment into one of several local publicly funded long-term care programs. Court ordered corporate guardian services are the responsibility of Milwaukee County and are provided through the ARC. Extensive outreach and evidence based prevention programs are conducted by the ARC. The Aging Resource Center is developing the capability to provide support to individuals diagnosed with dementia and their care givers can receive the services and resources needed to live quality lives.

Total expenditure increase of \$561,735 is partially offset by a total revenue increase of \$174,659. Functional screens and 100% Time Reporting revenue increase of \$126,882 partially offsets personal service expenditure increases. One grant funded position created in 2015 will help make quality of life measurably better in the Milwaukee County minority communities by easing the fear and isolation associated with dementia, and by increasing access to the resources people need to live well with dementia. BCA grant funds decrease \$71,883 due to reallocation of Aging Resource Center revenues.

Medicare Improvements for Patients and Providers Act grant revenue increase of \$81,500 is partially offset by \$41,500 in purchase of service contract increases to provide intensified outreach and assistance activities to inform older adults about a range of Medicare and/or Medicaid programs. The programming will provide application assistance for enrollment and help promote preventive health benefits for older adults. Prevention and wellness evidenced-based grant funding of \$28,000 for the Stepping On program is eliminated.

AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900  
FUND: General – 0001

**Strategic Program Area 3: Area Agency**

**Service Provision: Mandated**

**Strategic Outcome: Quality of Life**

<b>What We Do: Activity Data</b>			
<b>Activity</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
Number of county-wide collaborative public education, information and social community events and presentations	12	10	20
Number of professional public meetings coordinated and staffed by Area Agency staff.	118	136	136

<b>How We Do It: Program Budget Summary</b>					
<b>Category</b>	<b>2014 Budget</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>	<b>2016/2015 Var</b>
<b>Expenditures</b>	\$4,048,121	\$4,156,154	\$4,102,493	\$4,087,742	(\$14,751)
<b>Revenues</b>	\$3,655,070	\$3,656,927	\$4,069,785	\$4,177,679	\$107,894
<b>Tax Levy</b>	\$393,051	\$499,227	\$32,708	(\$89,937)	(\$122,645)
<b>FTE Positions</b>	6	6	6	6	0

<b>How Well We Do It: Performance Measures</b>			
<b>Performance Measure</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
Number of contracts meets total assessment and monitoring compliance	100%	90%	95%
Aggregate Older American Act Programs Attended by Committee and Council Members	696	575	700

**Strategic Implementation:**

The Department on Aging serves as the local Area Agency on Aging. This program uses federal funds through the Older American’s Act to provide support to Commission on Aging committees, councils, and workgroups. The Area Agency on Aging, in concert with the Commission on Aging and its committees and councils, by Federal designation is the lead community agency in the planning, research, program development, advocacy and oversight relative to all aging issues on behalf of all residents ages 60 and older in Milwaukee County. The Area Agency unit administers federal, state, local and private funds through purchase contracts through local community-based agencies to implement a comprehensive network of support services that assist Milwaukee County older adults in remaining independent in their homes for as long as possible. Focus areas include, but are not limited to wellness programming, transportation, neighborhood outreach, advocacy, LGBT outreach, nutrition, and other essential services. A nutrition revitalization initiative is underway to create greater efficiencies among the congregate meal program sites in 2016.

Revenues increase \$25,000 from the Bader Philanthropies, Inc. to focus on creating a coordinated system for home repairs and chore services. Expenditures include a \$10,000 professional service contract to help develop, test and perfect a system of accurate information, referral and follow-up for affordable quality home repair and chore services that meet the needs of older adults. Other revenues increase include \$9,128 in specialized transportation service funds and BCA grant funds of \$71,883 from reallocation of Aging Resource Center revenues.

AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900  
FUND: General – 0001

**Strategic Program Area 4: Senior Meal Program**

**Service Provision: Mandated**

**Strategic Outcome: Quality of Life**

<b>What We Do: Activity Data</b>			
<b>Activity</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
Number of Meal Sites Open	28	26	25
Meals Served at Meal Sites	264,536	285,000	290,000
Home Delivered Meals	308,288	315,000	320,000

<b>How We Do It: Program Budget Summary</b>					
<b>Category</b>	<b>2014 Budget</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>	<b>2016/2015 Var</b>
<b>Expenditures</b>	\$4,696,788	\$4,811,557	\$4,766,732	\$4,785,497	\$18,765
<b>Revenues</b>	\$4,614,976	\$4,554,912	\$4,738,721	\$4,755,560	\$16,839
<b>Tax Levy</b>	\$81,812	\$256,644	\$28,011	\$29,937	\$1,926
<b>FTE Positions</b>	3	3	4	4	0

<b>How Well We Do It: Performance Measures</b>			
<b>Performance Measure</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
Percentage of Congregate Diners reporting satisfaction	93%	96%	98%
Percentage of Home Delivered Meals consumers reporting satisfaction	87%	96%	98%
Number of Volunteer Hours Reported	54,180	69,000	70,000
Number of days between referrals and assessments	7	7	7

**Strategic Implementation:**

The Department on Aging continues to provide nutritious, balanced hot lunches at community dining sites and home delivered meals around the County in order to promote independent living for older adults. Medicaid supported long-term care member meal purchases by the Milwaukee County Department of Family Care and community organizations I-Care and IRIS continue in 2016 through the MCDA Senior Meal Program for reimbursement for meals provided.

Expenditures increase by \$18,765. This is primarily related to an increase in personal services and increases in purchase of service contracts related to the meal program.

Revenues increase by \$16,839. Medicaid meal program reimbursement revenue decrease \$54,925, donations decrease \$40,000 and \$20,000 in nutrition revitalization grant funds. Older Americans Act funds for congregate and home delivered meals programs increase \$36,761, Nutrition Service Incentive Program revenue increase \$20,003 and allowable carryover donations increase \$75,000.

AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900  
FUND: General – 0001

**Strategic Program Area 5: Senior Centers**

**Service Provision:** Discretionary

**Strategic Outcome:** Quality of Life

<b>What We Do: Activity Data</b>			
<b>Activity</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
Number of members	7,437	7,800	8,000

<b>How We Do It: Program Budget Summary</b>					
<b>Category</b>	<b>2014 Budget</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>	<b>2016/2015 Var</b>
<b>Expenditures</b>	\$1,493,946	\$1,442,920	\$1,477,874	\$1,482,127	\$4,253
<b>Revenues</b>	\$0	\$0	\$40,000	\$40,000	\$0
<b>Tax Levy</b>	\$1,493,946	\$1,442,920	\$1,437,874	\$1,442,127	\$4,253
<b>FTE Positions</b>	0	0	0	0	0

<b>How Well We Do It: Performance Measures</b>			
<b>Performance Measure</b>	<b>2014 Actual</b>	<b>2015 Budget</b>	<b>2016 Budget</b>
Newly scheduled activities	110	120	130
<b>Average Satisfaction Survey Score*</b>			
Rose Senior Center	98%	92%	99%
Kelly Senior Center	96%	85%	99%
McGovern Senior Center	98%	89%	99%
Washington Senior Center	98%	91%	99%
Wilson Senior Center	98%	87%	99%

*\*Each November at least 100 seniors are given an 11-question survey gauging their satisfaction with different aspects of the senior center. These results are aggregated and presented above.*

**Strategic Implementation:**

The Department on Aging provides tax levy funding for programs and services and facilities major maintenance at the 5 county-owned senior centers. These offer a wide variety of social and recreational activities, exercise and dance classes, including arthritis exercise, educational and art activities, computers with internet access, pool tables holiday parties/special events, Senior Advocacy groups, volunteer and donation opportunities for older adults. The senior centers also serve as congregate meal sites and home-delivered meal dispatch sites, food share distribution sites as well as temporary refuge during inclement weather in times of the extremes of winter and summer.

Expenditures increase \$4,253 for Facility Assessment costs, from \$18,634 to \$22,887.

Revenues remain unchanged to reflect continued enhanced outreach efforts to help offset program and facility costs through fundraising events and senior center donation innovations.