AGING (7900) BUDGET

DEPT: Aging

UNIT NO. 7900
FUND: General – 0001

Budget Summary

Category	2014 Budget	2014 Actual	2015 Budget	2016 Budget	2016/2015 Variance
Expenditures					
Personnel Costs	$7,479,639	$7,057,570	$7,620,264	$8,158,965	$538,701
Operation Costs	$8,148,102	$8,428,378	$9,662,787	$9,479,328	($183,459)
Debt & Depreciation	$0	$0	$0	$0	$0
Capital Outlay	$135,995	$69,555	$100,000	$100,000	$0
Interdept. Charges	$2,597,515	$2,561,589	$1,028,969	$961,459	($67,510)
Total Expenditures	**$18,361,256**	**$18,117,092**	**$18,412,020**	**$18,699,752**	**$287,732**
Legacy Healthcare/Pension	*$1,735,610*	*$1,475,609*	*$1,743,528*	*$2,053,747*	*$310,219*
Revenues					
Direct Revenue	$1,230,964	$1,127,441	$1,329,925	$1,335,000	$5,075
Intergov Revenue	$15,848,708	$15,892,508	$15,980,518	$16,350,582	$370,064
Indirect Revenue	$0	$0	$0	$0	$0
Total Revenues	**$17,079,672**	**$17,019,949**	**$17,310,443**	**$17,685,582**	**$375,139**
Tax Levy	**$1,281,579**	**$1,097,143**	**$1,101,577**	**$1,014,170**	**($87,407)**
Personnel					
Full-Time Pos. (FTE)	78	78	78	79	1
Seas/Hourly/Pool Pos.	0	0	0	0	0
Overtime $	$12,060	$12,060	$0	$0	$0

Department Mission: To affirm dignity and value of older adults of the County by supporting their choices for living in and giving to our community.

Department Description: The Milwaukee County Department on Aging (MCDA) serves as Milwaukee County's Area Agency on Aging under the Older Americans Act and is the County's designated unit to administer federal and state Aging programs. The Department serves the needs of and provides opportunities for Milwaukee County's large and diverse older adult population.

MCDA integrates multiple federal and state revenue streams: the Older Americans Act, the Senior Community Services Program, Specialized Transportation Assistance Program for Counties (S85.21), Elder Abuse, Adult Protective Services, Base Community Aids (BCA), Resource Center Allocation, 100% Time Reporting, available private matching grants, property tax levy and other contributions to fund programing and services for older adults in Milwaukee County.

Strategic Program Area 1: Administration

Service Provision: **Mandated**

Strategic Outcome: **High quality, responsive services**

What We Do: Activity Data			
Activity	**2014 Actual**	**2015 Budget**	**2016 Budget**
This Service does not have Activity Data			

How We Do It: Program Budget Summary					
Category	**2014 Budget**	**2014 Actual**	**2015 Budget**	**2016 Budget**	**2016/2015 Var**
Expenditures	$0	$11,878	($1)	$0	$1
Revenues	$0	$0	$0	$0	$0
Tax Levy	$0	$11,878	($1)	$0	$1
FTE Positions	6	6	6	6	0

How Well We Do It: Performance Measures			
Performance Measure	**2014 Actual**	**2015 Budget**	**2016 Budget**
Number of SMART Goals Accomplished	88%	90%	90%
Number of Audit Exceptions	0	0	0

Strategic Implementation:
MCDA Administration provides leadership, budgeting and community relations for the department This program area is also the department's conduit for community collaboration on behalf of, and with the older adults of Milwaukee County.

MCDA continues to collaborate with the Department of Health and Human Services in identifying and sharing resources. The two departments share accounting staff, coordination of Chapter 55 compliance, evidence-based prevention/coordination, and Aging Disability Resource Center Governing Board support.

Administrative service area expenditures total $1,340,356, an increase of $126,903. These costs are charged out to other Aging program areas.

Strategic Program Area 2: Aging Resource Center

Service Provision: **Mandated**

Strategic Outcome: **Quality of Life**

What We Do: Activity Data			
Activity	**2014 Actual**	**2015 Budget**	**2016 Budget**
Number of people contacted at outreach events	29,997	16,000	30,000
Number of consumer calls	55,491	28,500	56,000
Newly trained EBP program leaders	123	60	125
Number of elderly completed evidence based prevention (EBP) programs	406	350	450

How We Do It: Program Budget Summary					
Category	**2014 Budget**	**2014 Actual**	**2015 Budget**	**2016 Budget**	**2016/2015 Var**
Expenditures	$8,122,401	$7,694,602	$8,064,922	$8,492,680	$427,758
Revenues	$8,809,626	$8,808,110	$8,461,937	$8,712,343	$250,406
Tax Levy	($687,225)	($1,113,508)	($397,015)	($219,663)	$177,352
FTE Positions	63	63	62	63	1

How Well We Do It: Performance Measures			
Performance Measure	**2014 Actual**	**2015 Budget**	**2016 Budget**
100% Time Reporting Medicaid Match	39.39%	39.50%	39.50%

Strategic Implementation:
The Aging Resource Center (ARC) resource provides outreach and support to persons 60 years and older, offering information and assistance on programs available to them. ARC provides options counseling for seniors and their families, functional eligibility determination, Medicaid application assistance and enrollment into local publicly funded long-term care programs. Court ordered corporate guardian services, the responsibility of Milwaukee County, are provided through the ARC. The Aging Resource Center has also developed the capability to provide support to individuals diagnosed with dementia as well as their care givers.

An expenditure increase of $561,735 is offset by a revenue increase of $174,659, which consists largely of functional screen and 100% Time Reporting revenue increase of $126,882. One grant funded dementia care specialist created in 2015 will help improve quality of life in the Milwaukee County by easing the fear and isolation associated with dementia.

Medicare Improvements for Patients and Providers Act grant revenue increase of $81,500 is partially offset by $41,500 in service contract increases, which provide outreach and assistance activities. Programming will provide application assistance for enrollment and promote preventive health benefits for older adults. Prevention and wellness evidenced-based grant funding of $28,000 for the Stepping On program is eliminated since the grant has ended.

Strategic Program Area 3: Area Agency

Service Provision: **Mandated**

Strategic Outcome: **Quality of Life**

What We Do: Activity Data			
Activity	**2014 Actual**	**2015 Budget**	**2016 Budget**
Number of county-wide collaborative public education, information and social community events and presentations	12	10	20
Number of professional public meetings coordinated and staffed by Area Agency staff.	118	136	136

How We Do It: Program Budget Summary					
Category	**2014 Budget**	**2014 Actual**	**2015 Budget**	**2016 Budget**	**2016/2015 Var**
Expenditures	$4,048,121	$4,156,154	$4,102,493	$3,968,629	($133,864)
Revenues	$3,655,070	$3,656,927	$4,069,785	$4,177,679	$107,894
Tax Levy	$393,051	$499,227	$32,708	($209,050)	($241,758)
FTE Positions	6	6	6	6	0

How Well We Do It: Performance Measures			
Performance Measure	**2014 Actual**	**2015 Budget**	**2016 Budget**
Number of contracts meets total assessment and monitoring compliance	100%	90%	95%
Aggregate Older American Act Programs Attended by Committee and Council Members	696	575	700

Strategic Implementation:
The Department on Aging serves as the local Area Agency on Aging (AAA). This program uses federal funds allocated through the Older American's Act to provide support to Commission on Aging (COA) committees, councils, and workgroups. The AAA, is by Federal designation the lead community agency in planning, research, program development, advocacy and oversight relative to all aging issues in Milwaukee County. The AAA unit distributes federal, state, local and private funds through purchase contracts with local community-based agencies to provide a comprehensive network of support services. This network assists older adults in remaining independent, and in their homes for as long as possible. Focus areas include wellness programming, transportation, neighborhood & LGBT outreach, advocacy and nutrition. A nutrition revitalization initiative is underway to recover efficiencies among the congregate meal program sites in 2016.

Revenues increases include $25,000 from the Bader Philanthropies, Inc. to create a coordinated system for home repairs and chore services; $9,128 in specialized transportation service funds and BCA grant funds of $71,883 from reallocation of Aging Resource Center revenues. Expenditures include a $10,000 professional service contract to develop a system of accurate referral and follow-up information for affordable quality home repair and chore services that meet the needs of older adults.

Strategic Program Area 4: Senior Meal Program

Service Provision: **Mandated**

Strategic Outcome: **Quality of Life**

What We Do: Activity Data			
Activity	**2014 Actual**	**2015 Budget**	**2016 Budget**
Meals Served at Meal Sites	264,536	285,000	290,000
Home Delivered Meals	308,288	315,000	320,000

How We Do It: Program Budget Summary					
Category	**2014 Budget**	**2014 Actual**	**2015 Budget**	**2016 Budget**	**2016/2015 Var**
Expenditures	$4,696,788	$4,811,557	$4,766,732	$4,756,316	($10,416)
Revenues	$4,614,976	$4,554,912	$4,738,721	$4,755,560	$16,839
Tax Levy	$81,812	$256,644	$28,011	$756	($27,255)
FTE Positions	3	3	4	4	0

How Well We Do It: Performance Measures			
Performance Measure	**2014 Actual**	**2015 Budget**	**2016 Budget**
Percentage of Congregate Diners reporting satisfaction	93%	96%	98%
Percentage of Home Delivered Meals consumers reporting satisfaction	87%	96%	98%
Number of Volunteer Hours Reported	54,180	69,000	70,000
Number of days between referrals and assessments	7	7	7

Strategic Implementation:
The Department on Aging continues to provide nutritious, balanced hot lunches at community dining sites and home delivered meals around the County in order to promote independent living for older adults. Medicaid support for long-term care member meal purchases continues in 2016 through the MCDA Senior Meal Program. for reimbursement for meals provided.

Expenditures increase by $18,765 as a result of changes in service contracts related to the meal program.

Revenues increase by $16,839. This includes increases of $36,761 in Older American Act funds, $20,003 in Nutrition Service Incentive Program, and $75,000 in allowable carryover donations, which are offset by reductions in revenues by $54,925 in Medicaid meal program, $40,000 in donations and $20,000 in nutrition revitalization grant funds.
MCDA, in collaboration with the Center for Urban Population Health, has completed a review of meal site attendance and operations and will re-align its resources to consolidate sites resulting in a reduction of two locations. This change is supported by the Commission on Aging. The total number of meals will not decrease. Sites considered for relocation will be those with chronically low attendance and in proximity to other high functioning senior centers and meal sites. As with other site relocations, transportation options will be made available to those affected. Relocation of these sites and routing seniors to alternate locations will make more amenities available to attendees, a change seniors indicated they wanted in a 2014 MDCA survey.

Strategic Program Area 5: Senior Centers

Service Provision: **Discretionary**

Strategic Outcome: **Quality of Life**

What We Do: Activity Data			
Activity	**2014 Actual**	**2015 Budget**	**2016 Budget**
Number of members	7,437	7,800	8,000

How We Do It: Program Budget Summary					
Category	**2014 Budget**	**2014 Actual**	**2015 Budget**	**2016 Budget**	**2016/2015 Var**
Expenditures	$1,493,946	$1,442,920	$1,477,874	$1,482,127	$4,253
Revenues	$0	$0	$40,000	$40,000	$0
Tax Levy	$1,493,946	$1,442,920	$1,437,874	$1,442,127	$4,253
FTE Positions	0	0	0	0	0

How Well We Do It: Performance Measures			
Performance Measure	**2014 Actual**	**2015 Budget**	**2016 Budget**
Newly scheduled activities	110	120	130
Average Satisfaction Survey Score*			
Rose Senior Center	98%	92%	99%
Kelly Senior Center	96%	85%	99%
McGovern Senior Center	98%	89%	99%
Washington Senior Center	98%	91%	99%
Wilson Senior Center	98%	87%	99%

**Each November at least 100 seniors are given an 11-question survey gauging their satisfaction with different aspects of the senior center. These results are aggregated and presented above.*

Strategic Implementation:
The Department on Aging uses tax levy funding for programs, services and major maintenance at the 5 county-owned senior centers. These centers offer a variety of social and recreational activities: exercise and dance classes, educational and art activities, computers with internet access, pool tables and special events. Senior Advocacy groups provide volunteer and donation opportunities for older adults. The centers also serve as food share distribution, congregate meal, home-delivered meal dispatch sites, as well as temporary refuge during inclement weather.

Expenditures increase $4,253 for facility assessment costs.

Revenues remain unchanged to reflect continued enhanced outreach efforts to help offset program and facility costs through fundraising events and senior center donation innovations.