

MILWAUKEE
WISER CHOICE
PROVIDER
NETWORK
DIRECTORY



MILWAUKEE COUNTY: BEHAVIORAL HEALTH DIVISION,
COMMUNITY SERVICES BRANCH

JUNE 2013



Milwaukee Wiser Choice Provider Network

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The Milwaukee Wiser Choice Provider Network Directory is a listing of provider agencies that have an agreement with Milwaukee County and the Milwaukee Wiser Choice Provider Network to provide services on a referral basis.

This directory is divided into three main sections. The first is a listing of Clinical Providers organized by the Milwaukee Level of Care. The second is a list of providers organized by the ancillary (or support) service they provide to Wiser Choice clients. The last section is detailed information regarding each provider, accessibility, and a brief description of the agency.

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Location, Services, Hours, Accessibility, Provider Profile, etc.,
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Milwaukee Wiser Choice Provider Network

Alcohol & Other Drug Abuse Services: Core Values

The Behavioral Health Division has a strength-based recovery oriented system of care that is driven by a set of core values. These values include:

- A. Family-Centered: A family-centered approach means that families are a family of choice defined by the consumers themselves. Families are responsible for their children and are respected and listened to as we support them in meeting their needs, reducing system barriers, and promoting changes that can be sustained overtime. The goal of a family-centered team and system is to move away from the focus of a single client represented in systems, to a focus on the functioning, safety, and well being of the family as a whole.
- B. Consumer Involvement: The family's involvement in the process is empowering and increases the likelihood of cooperation, ownership, and success. Families are viewed as full and meaningful partners in all aspects of the decision making process affecting their lives including decisions made about their service plans.
- C. Builds on Natural and Community Supports: Recognizes and utilizes all resources in our communities creatively and flexibly, including formal and informal supports and service systems. Every attempt should be made to include the families' relatives, neighbors, friends, faith community, co-workers or anyone the family would like to include in the team process. Ultimately families will be empowered and have developed a network of informal, natural, and community supports so that formal system involvement is reduced or not needed at all.
- D. Strength-Based: Strength-based programs build on the family's unique qualities and identified strengths that can then be used to support strategies to meet the families' needs. Strengths should also be found in the family's environment through their informal support networks as well as in attitudes, values, skills, abilities, preferences and aspirations. Strengths are expected to emerge, be clarified and change over time as the family's initial needs are met and new needs emerge with strategies discussed and implemented.
- E. Unconditional Care: Means that we care for the family, not that we will care "if." It means that it is the responsibility of the service team to adapt to the needs of the family - not of the family to adapt to the needs of a program. We will coordinate services and supports for the family that we would hope are done for us. If difficulties arise, the individualized services and supports change to meet the family's needs.
- F. Collaboration Across Systems: An interactive process in which people with diverse expertise, along with families, generate solutions to mutually defined needs and goals building on identified strengths. All systems working with the family have an understanding of each other's programs and a commitment and willingness to work together to assist the family in obtaining their goals. The substance abuse, mental health, W-2, child welfare, and other identified systems collaborate and coordinate a single system of care for families involved within their services.
- G. Team Approach Across Agencies: Planning, decision-making, and strategies rely on the strengths, skills, mutual respect, creative, and flexible resources of a diversified, committed team. Team member strengths, skills, experience, and resources are utilized to select strategies that will support the family in meeting their needs. All family, formal, and informal team members share responsibility, accountability, authority, and understand and respect each other's strengths, roles, and limitations.



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Alcohol & Other Drug Abuse Services: Core Values (cont'd)

- G. Ensuring Safety: When child protective services are involved, the team will maintain a focus on child safety. Consideration will be given to whether the identified threats to safety are still in effect, whether the child is being kept safe by the least intrusive means possible, and whether the safety services in place are effectively controlling those threats. When safety concerns are present, a primary goal of the family team is the protection of citizens from crime and the fear of crime. The presence of individuals who are potentially dangerous requires that protection and supervision be sufficiently effective to dispel the fears of the public.
- H. Gender/Age/Culturally Responsive Treatment: Services reflect an understanding of the issues specific to gender, age, disability, race, ethnicity, and sexual orientation and reflect support, acceptance, and understanding of cultural and lifestyle diversity.
- I. Self-sufficiency: Families will be supported, resources shared, and team members held responsible in achieving self-sufficiency in essential life domains. (Domains include but are not limited to safety, housing, employment, financial, educational, psychological, emotional, and spiritual.)
- J. Education and Work Focus: Dedication to positive, immediate, and consistent education, employment, and/or employment-related activities which results in resiliency and self-sufficiency, improved quality of life for self, family, and the community.
- K. Belief in Growth, Learning and Recovery: Family improvement begins by integrating formal and informal supports that instill hope and are dedicated to interacting with individuals with compassion, dignity, and respect. Team members operate from a belief that every family desires change and can take steps toward attaining a productive and self-sufficient life.
- L. Outcome-oriented: From the onset of the family team meetings, levels of personal responsibility and accountability for all team members, both formal and informal supports are discussed, agreed-upon, and maintained. Identified outcomes are understood and shared by all team members. Legal, education, employment, child-safety, and other applicable mandates are considered in developing outcomes, progress is monitored and each team member participates in defining success. Selected outcomes are standardized, measurable, based on the life of the family and its individual members.



Milwaukee Wiser Choice Provider Network

VISION STATEMENT AND GUIDING ELEMENTS

Vision Statement

The Milwaukee County Behavioral Health Division will be a Center of Excellence for person-centered, quality best practice in collaboration with community partners.

Core Values:

2. Patient centered care
3. Best practice standards and outcomes
4. Accountability at all levels
5. Recovery support in the least restrictive environment
6. Integrated service delivery

Guiding Elements

- ❖ **Patient Centered Care:** All members of the organization embrace a person centered approach focused on service that is respectful, individualized and invites active participation. Treatment is goal directed toward helping persons pursue personal recovery and enjoy independent, productive and healthy lives in the community.
- ❖ **Safe and Cost-Effective Best Practice:** Treatment and support services incorporate current best practice standards to achieve effective outcomes. All participants are committed to an environment of care that ensures safety, manages risk and meets or exceeds national patient safety standards.
- ❖ **Accountable Strategic Planning:** Service areas participate in strategic planning with accountability for dynamic priority setting and outcome measurement. The organization employs cost-effective approaches and project management strategies that lay the foundation for financially viable, future system growth.

MISSION STATEMENT:

The Milwaukee County Behavioral Health Division is a public sector system for the integrated treatment and recovery of persons with serious behavioral health disorders.

AODA Program Goals

- 1) To achieve improved client and program outcomes by meeting the special multidimensional needs of eligible individuals with substance use disorders and their families who experience problems resulting from that alcohol and other drug abuse by providing treatment, outreach, intervention, care coordination, multi-system collaboration, and recovery support services that are gender and culturally responsive.
- 2) To target services to eligible individuals with substance use disorders and their families who are involved in multiple systems in order to provide coordinated services from those formal support systems using a systems of care approach and care coordination.
- 3) To facilitate and use a family-centered team model to develop plans that includes natural support and other system representatives.
- 4) To develop a system that reinforces and can measure the empowerment of consumers/participants and their involvement in the planning, design, implementation, and evaluation of the program, as well as their care plan.
- 5) To provide cross training and education to professionals who work with eligible individuals and their families and are from different systems in order to achieve positive client/family outcomes.
- 6) To provide, or arrange for, parenting education, vocational assistance, housing assistance, coordination with other community programs, treatment under intensive care (continuum of care).
- 7) To ensure that all services are delivered in a trauma informed and responsive environment.
- 8) To provide screening, information and linkages for Fetal Alcohol Spectrum Disorders (FASD).



Milwaukee Wiser Choice Provider Network

Vision Statement – Behavioral Health Division

The Milwaukee County Behavioral Health Division will be a premier system of mental health and alcohol and other drug abuse disorders in the State of Wisconsin. It will ensure that individuals and families who have behavioral health needs strive to function at optimal levels of physical and mental health and that they are full and equal members of the community. As such, the Division shall provide individuals who have behavioral health needs the support and means to pursue success in the ways they choose to live, learn, love, work and play because:

Our vision is for a behavioral health system that recognizes the partnership with clients, providers and the community and the accountability to its stakeholders for the effective development and efficient use of resources.

Our vision is for a recovery oriented behavioral health system that focuses on the rebuilding of full productive lives for children, adults and their families, and supports a full spectrum of services including primary prevention and early intervention.

Our vision is for a behavioral health system that attracts, retains, and supports employees/other service providers who are competent and provide excellent quality, culturally and linguistically relevant behavioral health treatment and support services.

Our vision is for a behavioral health system that acknowledges the abundance and limitations of our human and financial resources and commits to responsible stewardship of its resources.

Our vision is for clients and families to be equal stakeholders in service system governance, planning and delivery.

Our vision is for a behavioral health system where every client has access to strengths-based, individualized and integrated services that promote health and recovery.

Our vision is for a behavioral health system where cultural, ethnic and socioeconomic diversity is valued by providers and clients.

Our vision is for a behavioral health system where strategies to eradicate stigma, including education of clients, family members, providers and the Milwaukee County community, are implemented and effective.

Our vision is for behavioral health services and supports to be community based and not institution based; when residential treatment or hospitalization is accessed, those services will be used as resources and not as placements.

Our vision is for a behavioral health system that can measure its success in the care of children and adults by establishing and producing clear, quantifiable outcomes

Milwaukee Levels Of Care Descriptions

- Outpatient** Outpatient is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group and family therapy and referral to non-substance abuse services that may occur over an extended period. Must be certified as a HFS 75.13 outpatient provider.
- Day Treatment** Day treatment is a medically monitored, and non-residential substance abuse treatment service which consists of regularly scheduled sessions of various modalities, such as individual and group counseling and case management, provided under the supervision of a physician. Services are provided in a scheduled number of sessions per day and week, with each patient receiving a minimum of 12 hours of counseling per week. Must be certified as a HFS 75.12 day treatment service provider.
- ORGANIZATIONAL REQUIREMENTS. A day treatment service may be a stand-alone service or may be co-located in a facility that includes other services.
- Transitional Residential** A transitional residential treatment is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance abuse treatment in the form of counseling for 3 to 11 hours per patient per week, immediate access to peer support through the environment and intensive case management which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping and financial planning. Must be certified as a HFS 75.14 transitional residential treatment service provider.
- ORGANIZATIONAL REQUIREMENTS. Before operating or expanding a transitional residential treatment service, a facility shall be approved under ch. HFS 124 as a hospital, licensed under ch. HFS 83 as a community-based residential facility, certified under ch. HFS 82 or licensed under ch. HFS 88 as an adult family home.
- Medically Monitored Residential** Medically monitored residential treatment operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient. Must be certified as a HFS 75.11 medically monitored residential treatment service provider.
- Co-Occurring Biomedically Monitored Residential** Co-Occurring biomedically enhanced monitored residential treatment operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, and staffed 24 hours a day by nursing personnel. Must be certified as a HFS 75.11 medically monitored residential treatment service provider.
- Methadone** A narcotic treatment service for opiate addiction provides for the management and rehabilitation of selected narcotic addicts through the use of methadone and a broad range of medical and psychological services, substance abuse counseling and social services. Methadone, an FDA-approved narcotic, is used to prevent the onset of withdrawal symptoms for 24 hours or more, reduce or eliminate drug hunger or craving and block the euphoric effects of any illicitly self-administered narcotics while the patient is undergoing rehabilitation.

Wiser Choice Network Services

Please be aware that ALL SERVICES (both Ancillary and Clinical) must be provided by “approved providers” only. Approved Providers are those individuals who have been authorized by the Wiser Choice Contract Services Coordinator / Quality Assurance to provide services to clients. Those providers, who have not been authorized to provide services to clients, will NOT be paid for services provided, and the agency may be withdrawn from the Wiser Choice Provider Network for failure to abide by established standards.

Ancillary Services

| Service Description | Service Code | Rate | Unit |
|--------------------------------------------|---------------------|-------------|-------------|
| <u>Community Employment Program</u> | 2027 | \$45.00 | Day |

This service provides assistance to individuals in completing the tasks necessary to obtain employment. The provider must complete an employability assessment with every participant prior to service provision, which includes an analysis of the individual's job skills, employment history and employment educational goals. The provider must also complete a job development plan, which includes the activities and training necessary to achieve the goals identified in the employability assessment. It is expected that each client file will contain, at a minimum, an employability assessment, a job development plan, a completed resume, a completed list of references, progress notes, and sign-in sheets for all sessions conducted with the individual. The client must receive a minimum of 60 minutes of service on any given day in order for the agency provider to receive payment for services, and this time must be spent one-on-one with the individual on job readiness skills such as mock interviewing, resume building, career exploration, filling out applications, teaching appropriate job behavior, etc. with the exception of up to 2 group sessions per month. Additional time should also be provided to the client to allow for internet employment searches, faxing of documents, making copies, utilizing the computer, etc. The agency provider must have demonstrated training or experience in providing this service and must submit a Community Employment Program Outline, which identifies the method(s) that will be utilized for assessing the individual's needs and assisting with obtaining employment.

Method of delivery: Individual (1:1) OR Group setting – services may be provided in the community or at the Provider's site, the majority of sessions must be conducted on an individual basis (each individual client should receive no more than 2 group sessions every 30 days for general topic presentations only)

Requirements of Individual Providers: Submission of a resume, which demonstrates training, education and/or experience providing individual services to clients. Must demonstrate an ability to provide Employment Services to clients through past experience, training and/or education. Must possess a minimum of a high school diploma, and have experience in successfully assisting individuals to obtain employment. Providers may provide transportation to clients for this service, and therefore must provide a copy of their driver's license to verify with the Wisconsin Department of Transportation.

<http://www.dot.wisconsin.gov/drivers/drivers/points/index.htm>

| Service Description | Service Code | Rate | Unit |
|-------------------------------------------|---------------------|-------------|-------------|
| <u>Daily Living Skills - Group</u> | 2007 | \$ 4.00 | 1/4 hour |

Daily Living Skills Services are those services that are designed to teach or enhance the skills of individuals related to the day-to-day activities necessary for self-care, home management, employment and leisure. These services refer specifically to *Instrumental Activities of Daily Living*, which are those activities that enable the individual to live independently within a community, and ultimately enhance the individual's quality of life. Services should provide clients with ongoing support and training in everyday practical and financial matters. Education and training topics for this service may include, but are not limited to, housework, nutrition, meal preparation and clean-up, shopping, financial management and budgeting, banking, pet care, community mobility and transportation, health management and maintenance, hygiene, safety procedures and emergency responses, etc. This service is conducted in a group setting and provides general information related to the training topics indicated above. Agency providers are required to submit a training curriculum, along with a list of references pertaining to the resources that will be utilized to provide this service (i.e. videos, workbooks, training materials, etc.) It is expected that each client file will contain at a minimum, client-specific progress notes and sign-in sheets for all sessions conducted with the individual.

Method of delivery: Group setting – services may be provided in the community or at the Provider's site

Requirements of Individual Providers: Submission of a resume, which demonstrates training, education and/or experience providing services in a group setting. Must demonstrate an ability to provide Daily Living Skills Services to AODA clients through past experience, training and/or education. Must possess a minimum of a high school diploma.

Wiser Choice Network Services

| Service Description | Service Code | Rate | Unit |
|------------------------------------------------|---------------------|-------------|-------------|
| <u>Daily Living Skills - Individual</u> | 2008 | \$8.00 | 1/4 hour |

Daily Living Skills Services are those services that are designed to teach or enhance the skills of individuals related to the day-to-day activities necessary for self-care, home management, employment and leisure. These services refer specifically to *Instrumental Activities of Daily Living*, which are those activities that enable the individual to live independently within a community, and ultimately enhance the individual's quality of life. Services should provide clients with ongoing support and training in everyday practical and financial matters. Education and training topics for this service may include, but are not limited to, housework, nutrition, meal preparation and clean-up, shopping, financial management and budgeting, banking, pet care, community mobility and transportation, health management and maintenance, hygiene, safety procedures and emergency responses, etc. This service provides the client with one-on-one training and/or assistance related to deficiencies in activities of daily living. Agency providers are required to submit copies of the tool utilized to assess the individual client's current level of functioning AND the tool utilized to develop the client's plan of care or learning plan. (Sample assessment tools and learning plans can be found at:

<http://www.caseylifeskills.org/>.) It is expected that each client file will contain at a minimum, an assessment, learning plan, progress notes and sign-in sheets for all sessions that are conducted with the individual.

Method of delivery: Individual (1:1) setting – services may be provided in the community or at the Provider's site

Requirements of Individual Providers: Submission of a resume, which demonstrates training, education and/or experience providing individual services to clients. Must demonstrate an ability to provide Daily Living Skills Services to AODA clients through past experience, training and/or education. Must possess a minimum of a high school diploma.

| Service Description | Service Code | Rate | Unit |
|---------------------------------------------------|---------------------|-------------|-------------|
| <u>Domestic Violence Batterer Services</u> | 2057 | \$ 7.50 | 1/4 hour |

The primary goal of Domestic Violence Batterer Services is to end domestic violence, including but not limited to physical, emotional, sexual and economic abuse, as well as threats of violence and social isolation of a partner. Program curriculum must address the batterer's beliefs and attitudes towards violence, including information about power and control issues, address the issues of sexism and gender role stereotyping, encourage personal responsibility by challenging batterers about their negative and/or sexist attitudes and beliefs which support their abusive behaviors, and teach skills for nonviolent behavior. Providers must have a safety planning procedure in place to follow when the batterer's behavior in the program indicates a potential threat to the victim; including a reporting procedure to follow if there is confirmed knowledge of any recurrence(s) of violence or threats of violence. As a result of group sessions being a potentially sympathetic environment for batterers to reinforce each other's attitudes, behaviors and actions which promote violence and condone the value of controlling their partners and others, the program must acknowledge this dangerous side effect and have written policies advising facilitators how to address it. Programs must address the unique needs of special populations (people of color, people with limited literacy, differently-abled, homosexuals, etc.) in program development and implementation. Agencies approved to provide this service will be those whose primary objective it is to offer programs and services to individuals and families affected by domestic violence. In other words, the agency or program within the agency must identify itself as either a **Domestic Abuse Program**-an organization which provides safety for battered women or men and their children in a shelter or safe home network or at a minimum provide services such as crisis counseling and advocacy, 24 hour crisis phone services and support groups for battered women or men, OR a **Program for Batterers**-an organization providing primary treatment such as education or counseling services for individuals who have admitted to committing acts of domestic violence or who have been convicted of such. The agency provider must be able to demonstrate expertise in working with this population through the provision of active programs and services addressing domestic violence issues for a minimum of 2 years, and must have specific experience providing Domestic Violence Batterer Services. The agency must submit a Program Outline, which identifies the topics and discussion that are to be covered during group sessions, including a description of any educational materials to be used. It is expected that each client file will contain at a minimum, client-specific progress notes and sign-in sheets for all sessions conducted with the individual. **This service cannot include efforts to engage the batterer with his/her victim.**

(Criteria established for this service description taken from the 1996 male Batterers Treatment Standards for State-Funded Domestic Abuse Batterers Treatment Grants/Contracts from the State of Wisconsin.)

Method of delivery: Individual (1:1) or Group setting

Requirements of Individual Providers: The individual provider must be violence-free in their own lives, and will be able to demonstrate that if they have been a perpetrator of violence in the past, they have remained violence-free for at least two years and they have successfully completed a certified batterers treatment program. Providers must have demonstrable knowledge of the effects of violent victimization by an intimate partner, as would be acquired by regular contact with battered women and/or formerly battered women or men, and must be able to verify that training on domestic violence and perpetrator treatment services has occurred, in addition to supervised work experience for a period of at least one year facilitating batterers treatment groups. The possession or attainment of a formal degree or formal education is viewed as neither necessary nor sufficient for educational qualifications to facilitate batterers treatment groups. The provider must have the capacity to work with the other systems and community services where appropriate.

Wiser Choice Network Services

| Service Description | Service Code | Rate | Unit |
|-------------------------------------------------|---------------------|-------------|-------------|
| <u>Domestic Violence Victim Services</u> | 2056 | \$ 7.50 | 1/4 hour |

The purpose of the Domestic Violence Victim Services is to provide support to those individuals who have experienced abuse in intimate relationships, and to assist and support participants to overcome the affects of being victimized by violence. The provider must complete a safety assessment and develop a Safety Plan with every participant prior to service provision. It is expected that each client file will contain, at a minimum, a safety assessment, a Safety Plan, progress notes and sign-in sheets for all sessions conducted with the individual. Progress notes must identify what material and topics for discussion were included in any given session, along with the client's level of participation in the session. Programs must provide information to participants including, but not limited to, housing options (emergency, temporary and permanent); sexual assault treatment services; how to obtain a temporary Restraining Order; and how to access medical care, emergency food, household items and baby items. Programs should also provide education to participants which may include education about the dynamics of an abusive relationship, strategies to keep themselves and their children safe, assertiveness training, identifying and understanding violent behavior and domestic abuse, identifying and understanding the dynamics of healthy relationships and self-esteem and confidence building. The group setting should provide a safe atmosphere in which participants are able to share their experiences, exchange ideas and reduce feelings of isolation. The agency provider must have demonstrated experience (minimum of 2 years) in providing Domestic Violence Victim Services, and must submit a Program Outline which identifies the topics of discussion that are to be covered during group sessions, including a description of any educational materials to be used, and a copy of both the safety assessment and Safety Plan format that will be utilized for this service. The provider should have an identified procedure to follow in the event of an emergency such as a client medical emergency or the witnessing of an assault by a staff member. This policy and/or procedure must be submitted with the application. **This service cannot include efforts to engage the victim with his/her batterer.**

(Criteria established for this service description taken from the website on the National Coalition Against Domestic Violence.)

Method of delivery: Individual (1:1) or Group setting

Requirements of Individual Providers: Submission of a resume which demonstrates an ability to provide Domestic Violence Victim Services in a group setting to individuals through past experience, training and/or education. Must possess a minimum of a high school diploma, and have demonstrated training and experience in working with this population. The provider must have the capacity to work with the other systems and community services where appropriate.

| Service Description | Service Code | Rate | Unit |
|-----------------------------------------------------|---------------------|-------------|-------------|
| <u>Education/Academic Skills Development</u> | 2055 | \$8.75 | 1/4 hour |

This service may be provided individually or by small group instruction (no more than 4 in a group). The services, which are designed to aid in skill development and assist individuals in achieving their personal and/or employment goals, may include literacy services or assistance with obtaining a high school diploma (HSD) or a general education diploma (GED). The agency provider must have demonstrated training or experience in providing this service and must submit an Education/Academic Skills Development Program Outline, which identifies the methods for assessing the individual's skills and abilities, along with the tools, and educational materials that will be utilized to help the participant prepare for the exam. It is expected that each client file will contain, at a minimum, an assessment, a skills development plan, completed exercises, quizzes or exams, progress notes and sign-in sheets for all sessions conducted with the individual. A copy of the assessment tool and a detailed reference list of the educational materials utilized for this service must be included with the agency's application.

Method of delivery: Individual (1:1) or Group setting

Requirements of Individual Providers: Submission of a resume, which demonstrates training, education and/or experience providing services in a group setting. Must demonstrate an ability to teach Education/Academic Skills in a group setting to individuals through past experience, training and/or education. Must possess a minimum of a high school diploma, and have prior teaching experience

| Service Description | Service Code | Rate | Unit |
|----------------------------------|---------------------|-------------|-------------|
| <u>Housing Assistance</u> | 2032 | \$ 6.25 | 1/4 hour |

This service assists families to locate and secure affordable and safe housing as needed. Services may include accessing housing referral service, assisting with relocation, tenant/landlord counseling, repair mediation, and other identified housing needs. This service will pay out a maximum of \$150.00 per enrollment. Providers supplying this service may not refer participants to their own rental units. The agency provider must submit a Housing Assistance Outline, which identifies the method(s) that will be utilized for assisting the individual's housing needs and locating housing for the client.

Method of delivery: Individual (1:1) setting – the majority of sessions should be conducted either in the community or in the client's residence, although some sessions may be appropriately held at the Provider's site

Requirements of Individual Providers: Submission of a resume, which demonstrates training, education and/or experience providing individual services to clients. Must demonstrate an ability to provide Housing Assistance Services to AODA clients through past experience, training and/or education. Must possess a minimum of a high school diploma. Providers may provide transportation to clients for this service, and therefore must provide a copy of their driver's license to verify with the Wisconsin Department of Transportation.

<http://www.dot.wisconsin.gov/drivers/drivers/points/index.htm>

Wlser Choice Network Services

| Service Description | Service Code | Rate | Unit |
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| <u>Parent Assistance</u> | 2031 | \$7.50 | 1/4 hour |
| <p>This service provides assistance to parents and caregivers to improve upon parenting skills, by teaching, modeling and monitoring appropriate child care methods such as rule setting, time outs, etc. The Parent Assistant acts as a guide and support for the parent and may provide information and advocacy on child development and age appropriate needs and expectations. The service provider should have the skills and knowledge to help the parent in locating natural supports in their community, such as parenting support groups, age-appropriate child educational and recreational activities, and other such resources. This service may also provide home health and personal care services such as bathing, dressing, budgeting and organization of the home, as identified in the Single Coordinated Care Plan. Service providers should have a knowledge of community resources and be able to provide assistance with securing needed basic resources such as food, clothing, furniture, medicine, etc. The provider <u>must</u> complete an assessment with every participant prior to service provision, which includes an analysis of the individual's parenting skills, natural support system and parenting goals. The provider must also complete a plan of care, which includes the activities necessary to achieve the goals identified in the assessment. It is expected that each client file will contain, at a minimum, an assessment, a plan of care, progress notes and sign-in sheets for all sessions conducted with the individual. The agency provider must have a Parenting Assistance Program Outline, which identifies the method(s) that will be utilized for assessing the individual's needs and assisting with improving parenting skills. This outline should include the community resources that will be utilized in assisting participants.</p> <p><u>Method of delivery:</u> Individual (1:1) setting – the majority of sessions should be conducted either in the community or in the client's home, although some sessions may be appropriately held at the Provider's site.</p> <p><u>Requirements of Individual Providers:</u> Submission of a resume, which demonstrates training, education and/or experience providing individual services to clients. Must demonstrate an ability to provide Parent Assistance Services to AODA clients through past experience, training and/or education, with a specific emphasis on experience that qualifies the individual to teach appropriate parenting skills to others. Must possess a minimum of a high school diploma, and have experience in child development and/or childcare. Providers must have completed Caregiver Background Checks which meet the criteria for "Programs Serving Any Clients Under the Age of 18" according to the Department of Health and Family Services.</p> | | | |

| Service Description | Service Code | Rate | Unit |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|-------------|
| <u>Parenting Classes</u> | 2063 | \$ 4.00 | 1/4 hour |
| <p>This service assists parents by providing information on child development and parenting techniques as well as networking with other parents with similar circumstances. Topics covered during classes may include effective parenting techniques, child/adolescent development, issues related to specific developmental stages, building self-esteem, communication skills, appropriate discipline techniques, anger management, conflict resolution, and other similar topics. The agency provider must have demonstrated training or experience in providing this service and must submit a Parenting Class Program Outline which identifies the topics and discussion that are to be covered in each class, along with a list of references pertaining to the resources that will be utilized to provide this service (i.e. videos, workbooks, training materials, etc.). It is expected that each client file will contain at a minimum, client-specific progress notes and sign-in sheets for all sessions conducted with the individual.</p> <p><u>Method of delivery:</u> Group setting – services may be provided in the community or at the Provider's site</p> <p><u>Requirements of Individual Providers:</u> Submission of a resume, which demonstrates training, education and/or experience providing services in a group setting. Must demonstrate an ability to teach Parenting Classes to AODA clients through past experience, training and/or education. Must possess a minimum of a high school diploma, and have prior teaching experience. Providers must have completed Caregiver Background Checks which meet the criteria for "Programs Serving Any Clients Under the Age of 18" according to the Department of Health and Family Services.</p> | | | |

| Service Description | Service Code | Rate | Unit |
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| <u>Peer Mentoring (for civilians)</u> | 2140 | \$6.00 | ¼ hour |
| <p>Peer Mentors are individuals who share the lived experience of addiction or mental illness and recovery and who acts as a mentor to provide one-on-one support to assist participants. Their understanding of shared experience and culture enables them to provide non-judgmental support to those individuals who often feel isolated and misunderstood. Peer Mentors are carefully screened, trained, and supervised. All referrals are made keeping the best interests of the participant in mind.</p> | | | |

A Peer Mentor must possess the knowledge and experience necessary to safely and effectively provide support services to those people receiving mental health and substance abuse services. A Mentor is engaged to develop a one-on-one relationship and function as both a positive role model and advocate for individuals involved with Wlser Choice programming.

Although peer mentoring support discussions that can facilitate the strengthening of an individual, a peer mentor is not a professional counselor, and some individuals may have needs that fall beyond the scope of a peer-to-peer program, requiring professional support. Providing peer support training to mentors, many of whom are already providing informal social support, could increase the effectiveness of the individual providing support as well as increase his or her ability to identify a potential high-risk situation before a crisis event occurs

Adequate training must be provided to peer mentors so they are able to:

- Identify and be aware of signs of stress

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- Know when to reach out to others for assistance
- Facilitate referrals to additional resources
- Follow through with individuals to monitor improvement
- Adhere to strong confidentiality agreements

Matching Mentors

Mentors and mentees should be matched in a person-centered manner and should be based on client choice. In making a match, the Mentorship Organization should consider factors such as: strengths, needs, mutual interest, life experiences and other commonalities.

The role of the Peer Mentor includes, but is not limited to:

- Advocating for the needs of the Individual and his or her family;
- Teaching the person how to develop skills necessary to advocate for himself/herself;
- Serving as a mentor to the participant instilling a sense of hope that resiliency and recovery are achievable goals;
- Assist in navigating multiple service systems;

Collaborate with community providers and community support agencies.

- Assist in obtaining employment and housing;
- Fill out documentation after every peer contact within a defined time period;

Requirements of Individual Providers: Individual volunteer mentors must be 21 years of age or older. Prior to provision of services, each mentor must complete orientation/training provided by Peer Mentor Supervisor and submit a certificate of training completion. Individuals who wish to be considered as a mentor, shall meet all of the eligibility criteria and must be approved by Wiser Choice.

| Service Description | Service Code | Rate | Unit |
|-------------------------------|---------------------|-------------|-------------|
| Veteran Peer Mentoring | 2140 | \$6.00 | ¼ hour |

Veteran Peer Mentors are U.S. military veterans who act as a mentor and provide one-on-one support to struggling veterans. Their understanding of the military experience and culture enables them to provide non-judgmental support to those veterans who often feel isolated and misunderstood. The Veteran Peer Mentor Program provides a unique and rewarding opportunity—the opportunity to make a powerful difference in the lives of other veterans *and* have a positive impact on the community! Veteran Peer Mentors are carefully screened, trained, and supervised. The decision to appoint or not appoint a veteran peer mentor (whether initially or upon renewal) rests with the Veteran Peer Program Supervisor. All appointments are made keeping the best interests of the Veteran(s) in mind.

A Veteran Peer Mentor must possess the knowledge and experience necessary to safely and effectively provide support services to veterans receiving mental health and substance abuse services. A Veteran Peer Mentor is engaged to develop a one-on-one relationship and function as both a positive role model and advocate for Veterans involved with either the Milwaukee County Drug Court Program, Veterans Treatment Court Initiative and/or Veterans who could benefit from peer mentoring services.

Although Veteran Peer Mentoring support discussions can facilitate the strengthening of an individual, a Veteran Peer Mentor is not a professional counselor, and some individuals may have needs that fall beyond the scope of a peer-to-peer program, requiring professional support. Providing Veteran Peer support training to service members and veterans, many of whom are already providing informal social support, could increase the effectiveness of the individual providing support as well as increase his or her ability to identify a potential high-risk situation before a crisis event occurs

Adequate training must be provided to Veteran Peer Mentors so they are able to:

- Identify and be aware of signs of stress
- Know when to reach out to others for assistance
- Facilitate referrals to additional resources
- A program must be able to follow through with individuals to monitor improvement
- Individuals must feel safe to make use of the program
- Strong confidentiality agreements

Matching Mentors

Mentors and mentees should be matched in a person centered manner and should be based on client choice. In making a match, the Mentorship Organization should consider factors such as branch and type of service, strengths, needs, mutual interest, life experiences, trauma history, and other commonalities.

The role of the Veteran Peer Mentor includes, but is not limited to:

- Advocating for the needs of the Veteran and his or her family;
- Teaching the Veteran how to develop skills necessary to advocate for himself/herself;

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- Serving as a mentor to the Veteran, instilling a sense of hope that resiliency and recovery are achievable goals;
- Assist the Veteran in navigating multiple service systems;
- Assist in determining eligibility for VA Health Care and connecting Veterans to such services;
- Collaborate with community providers and Veteran support agencies to assist Veterans not eligible/not appropriate for VA Health Care in obtaining alternate affordable treatment options;
- Assist Veterans in obtaining employment and housing;
- Fill out documentation after every peer contact within a defined time period;
- Attend or hold outreach events in the community to educate the Veteran population and encourage Peer Support Participation

Method of Delivery: Individual (1:1) or team - Services may be provided at a Dryhooch facility, at the Milwaukee County Courts, or in the community but must be face to face.

Requirements of Individual Providers: Individual mentors must be 21 years of age or older. Prior to provision of services, each mentor must complete orientation/training provided by Peer Mentor Supervisor and submit a certificate of training completion. Individuals who wish to be considered as a mentor, shall meet all of the eligibility criteria:

- Military veterans, active and retired, approved by Wlser Choice

| Service Description | Service Code | Rate | Unit |
|---------------------------------------------|---------------------|-------------|-------------|
| <u>Spiritual Support – Ancillary</u> | | | |
| Individual | 2058 | \$ 6.00 | 1/4 hour |
| Family | 2059 | \$ 9.00 | 1/4 hour |
| Group | 2109 | \$ 4.00 | 1/4 hour |

This service supports the participant's recovery plan and may cover spirituality in recovery and spiritual growth and development. This service provides spiritual support specific to the provider's identified faith or denomination and must be provided under the auspices of an identified church or congregation. The agency provider, which must be a Faith-Based Organization, is required to identify the faith or denomination affiliation, and must clearly describe how faith/religion will be incorporated into the delivery of services. This service is individualized and time limited. Spiritual Support - Family is not a group service but a service provided to an individual client with a family member or family members.

Method of delivery: Individual (1:1), Family or Group setting depending on Service Code authorized for the client.

Requirements of Individual Providers: Submission of verification that the provider is ordained or licensed by the identified faith or denomination. Must demonstrate an ability to provide Spiritual Support services through training, education and prior experience. Providers must have completed Caregiver Background Checks which meet the criteria for "Programs Serving Any Clients Under the Age of 18" according to the Department of Health and Family Services.

| Service Description | Service Code | Rate | Unit |
|----------------------------------------|---------------------|-------------|-------------|
| <u>Work Adjustment Training</u> | | | |
| | 2054 | \$ 3.50 | 1/4 hour |

This service is a facility-based work service that provides a variety of paid work opportunities at a fair-market hourly rate. The provider must complete an individual employment plan with participants and each individual must participate in an integrated work setting. Hands-on, paid training services may include food service, assembly/packing training and/or assembly/spot welding. This service is designed for those agency providers who have an established work program (minimum of 5 years) and a history of working with individuals with a mental health and/or an AODA diagnosis.

Method of delivery: Facility-based work service

Requirements of Individual Providers: Submission of a resume, which demonstrates training, education and/or experience assisting individuals in an integrated work setting. Must demonstrate an ability to provide hands-on work services to clients through past experience, training and/or education. Must possess a minimum of a high school diploma.

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| Service Description | Service Code | Rate | Unit |
|------------------------------|---------------------|-----------------------|-------------|
| <u>Room and Board</u> | 2024 | \$700/room per person | Month |

Room and Board housing provides a safe, clean and sober environment for adults with substance abuse disorders or co-occurring substance abuse and mental health disorders. Individuals living in a Room and Board house are required to be engaged in AODA treatment. The anticipated length of stay is ninety days or less as the individual reintegrates into the community, consistent with the goals identified in their Single Coordinated Care Plan (SCCP). A Room and Board facility is required to be licensed as a Community Based Residential Facility (CBRF), under DHS 83, by the State of Wisconsin and is expected to comply with local zoning regulations. Applications must include current CBRF license and staff schedule showing 24-hour coverage. Medication monitoring services can be provided if "the resident requests in writing CBRF employees manage and administer medications." DHS 83.37(2)(a). Room and Board facilities must provide meals to residents, and length of stay will not be authorized beyond ninety days unless deemed appropriate by Milwaukee County Behavioral Health Division-SAIL. Providers must provide a description of the residence, a copy of all admissions paperwork including the house rules and a completed Housing Profile Packet with the application.

Requirements of Individual Providers: All providers must meet the criteria as established in DHS 83.16.

Those agencies approved to provide Temporary Housing and Room and Board Services prior to 1/1/09, will be monitored in accordance with the previous Service Description.

| Service Description | Service Code | Rate | Unit |
|------------------------------|---------------------|--------------------------------------------|-------------|
| <u>Bridge Housing</u> | 2021 | 13.50 for Individual \$25.00 for Family | Day Day |

Bridge Housing provides a safe and clean environment for single adults and families with children under the age of 18 years old. A family is defined as a parent or parents having legal custody or working with the Bureau of Milwaukee Child Welfare to regain legal custody of their minor child(ren). It is required that there is at least one overnight or more per week with the child(ren). The anticipated length of stay in Bridge Housing is 90 days or less (maximum 30 days authorized at one time) as clients reintegrate in the community, consistent with the goals identified in their Single Coordinated Care Plan (SCCP). The housing location will have staff supervision and be furnished. Providers will need to provide a description of residence and house rules. Residence must be city code compliant and must submit an occupancy permit if deemed necessary by the City of Milwaukee. Milwaukee County will conduct routine Housing Quality Standards inspections. Providers must include a completed W-9 form. Length of stay will not be authorized beyond ninety days unless deemed appropriate by Milwaukee County Behavioral Health Division-Wiser Choice. Providers must submit attached Housing Profile Packet with the application.

Clinical Services

| Service Description | Service Code | Rate | Unit |
|----------------------------------|---------------------|-------------|-------------|
| <u>AODA Day Treatment</u> | 2009 | \$6.25 | 1/4 hour |

"A day treatment service is a medically monitored, and non-residential substance abuse treatment service which consists of regularly scheduled sessions of various modalities, such as individual and group counseling and case management, provided under the supervision of a physician. Services are provided in a scheduled number of sessions per day and week, with each patient receiving a minimum of 12 hours of counseling per week" DHS 75.12(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.12, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring

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that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.12(5); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Day Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

Service Description

Service Code

Rate

Unit

AODA Family Counseling

2010

\$24.00

1/4 hour

"An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period" DHS 75.13(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. AODA Family Counseling is not a group service but a service provided to an individual client with a family member or family members.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

Service Description

Service Code

Rate

Unit

AODA Group Counseling

2011

\$5.90

1/4 hour

"An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to

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substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period" DHS 75.13(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|------------------------------------------|---------------------|-------------|-------------|
| <u>AODA Individual Counseling</u> | 2012 | \$13.25 | 1/4 hour |

"An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period" DHS 75.13(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

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| Service Description | Service Code | Rate | Unit |
|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|-------------|
| Urinalysis Reimbursement to provider agencies for obtaining required urinalysis tests, regardless of the number of test panels. | 2015 | \$8.00 | Test |

| Service Description | Service Code | Rate | Unit |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|-------------|
| Faith-focused AODA Family Counseling "An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period" DHS 75.13(1). Faith-focused family counseling services include a variety of evaluation, diagnostic, crisis and treatment services relating to substance use and involve direct and systematic incorporation of faith/religion to ameliorate negative symptoms and restore effective functioning. Providers are expected to follow recommended ethical guidelines regarding the explicit use of faith/religion or spirituality in clinical practice. Please disclose any religious beliefs or practices that do not recognize the efficacy of treatment, including medication, for people with substance abuse and mental health disorders. Please submit a copy of the informed consent. The provider must identify the affiliated faith or denomination. Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. AODA Family Counseling is not a group service but a service provided to an individual client with a family member or family members. | 2060 | \$24.00 | 1/4 hour |

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|--------------------------------------------|---------------------|-------------|-------------|
| Faith-focused AODA Group Counseling | 2061 | \$5.90 | 1/4 hour |

"An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period" DHS 75.13(1). Faith-focused group counseling services include crisis and treatment services relating to substance use and involve the direct and systematic incorporation of faith/religion to ameliorate negative symptoms and restore effective functioning. Providers are expected to follow recommended ethical guidelines regarding the explicit use of faith/religion or spirituality in clinical practice. Please disclose any religious beliefs or practices that do not recognize the efficacy of treatment, including medication, for people with substance abuse and mental health disorders. Please submit a copy of the informed consent. The provider must identify the affiliated faith or denomination. Providers of this

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service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|--------------------------------------------------------|---------------------|-------------|-------------|
| <u>Faith-focused AODA Individual Counseling</u> | 2062 | \$13.25 | 1/4 hour |

"An outpatient treatment service is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group therapy and referral to non-substance abuse services that may occur over an extended period" DHS 75.13(1). Faith-focused individual counseling services include a variety of evaluation, diagnostic, crisis and treatment services relating to substance use and involve the direct and systematic incorporation of faith/religion to ameliorate negative symptoms and restore effective functioning. Providers are expected to follow recommended ethical guidelines regarding the explicit use of faith/religion or spirituality in clinical practice. Please disclose any religious beliefs or practices that do not recognize the efficacy of treatment, including medication, for people with substance abuse and mental health disorders. Please submit a copy of the informed consent. The provider must identify the affiliated faith or denomination. Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.13, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.13(4); this includes Clinical Supervisors who

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provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Outpatient Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|--------------------------------------------------------------------------------|---------------------|-------------|-------------|
| <u>Co-occurring Biomedically Enhanced Residential Treatment Service</u> | 2095 | \$120.00 | Day |

"A medically monitored treatment service operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient" DHS 75.11(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.11, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. Co-occurring Biomedically Enhanced Residential Treatment Service is equivalent to ASAM Level III.7 Dually Diagnosed Capable Medically Monitored Intensive Inpatient Treatment. It is a residential service that provides a planned regimen of 24-hour professionally directed evaluation, observation, medical monitoring and addiction/co-occurring treatment in an inpatient-type setting. It is appropriate for patients whose subacute biomedical and emotional, behavioral or cognitive problems are so severe that they require inpatient treatment, but who do not need the full resources of an acute care general hospital or a psychiatric hospital. The services of this program are designed to meet the needs of patients who have functional deficits in Dimensions 2 and 3 of the ASAM PPC-2R. For example, Dimension 2 problems could include such comorbid medical problems as poorly controlled hypertension or diabetes or a co-occurring chronic pain disorder that interferes with the patient's ability to engage in a recovery program. Dimension 3 problems would include either a diagnosable comorbid DSM-IV Axis I disorder or symptoms of such a disorder that are subthreshold of diagnostic criteria, but interfere or distract from recovery efforts (for example, anxiety or hypomanic behavior), and thus require the availability of 24-hour nursing and medical interventions. The care is delivered by an interdisciplinary staff of appropriately credentialed treatment professionals, including a physician who is a board certified or eligible Addictionologist. Treatment is specific to substance-related disorders, but the skills of the interdisciplinary team and the availability of support services also can accommodate conjoint treatment of co-occurring subacute biomedical and/or emotional, behavioral or cognitive conditions. Individuals who have a greater severity of illness in Dimensions 2 and/or 3 require use of more intensive staffing patterns and support services.

The service is required to be certified under DHS 75.11, and comply with the service description for an ASAM Level III.7 dually diagnosed capable program. This includes, but is not limited to, the following: A physician is available to assess the patient in person within 24 hours of admission and thereafter as medically necessary. Psychiatric services are available through consultation or referral. Such services are available within 8 hours by telephone or 24 hours in person. The facility is staffed 24 hours a day by nursing personnel. A registered nurse conducts an alcohol or other drug-focused nursing assessment at the time of admission. An appropriately credentialed and licensed nurse is responsible for monitoring the patient's progress and for medication administration. Clinical staff is knowledgeable about the biological and psychosocial dimensions of substance dependence and mental disorders and have specialized training in behavior management techniques, and treatment includes clinical and didactic motivational enhancement strategies that are appropriate to the patient's stage of readiness to change.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.11(5); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All Co-occurring Biomedically Enhanced Residential Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

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| Service Description | Service Code | Rate | Unit |
|----------------------------------------------------|---------------------|-------------|-------------|
| <u>AODA Medically Monitored Residential</u> | 2005 | \$120.00 | Day |

"A medically monitored treatment service operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient" DHS 75.11(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.11, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.11(5); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Medically Monitored Residential Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|---------------------------------------------|---------------------|-------------|-------------|
| <u>AODA Transitional Residential</u> | 2006 | \$90.00 | Day |

"A transitional residential treatment service is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance abuse treatment in the form of counseling for 3 to 11 hours per patient weekly, immediate access to peer support through the environment and intensive case management which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping and financial planning" DHS 75.14(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.14, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the

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certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 75.14(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All AODA Transitional Residential Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|----------------------------|---------------------|-------------|-------------|
| <u>Methadone</u> | 2020 | \$8.80 | Day |

"A narcotic treatment service for opiate addiction provides for the management and rehabilitation of selected narcotic addicts through the use of methadone or other FDA-approved narcotics and a broad range of medical and psychological services, substance abuse counseling and social services. Methadone and other FDA-approved narcotics are used to prevent the onset of withdrawal symptoms for 24 hours or more, reduce or eliminate drug hunger or craving and block the euphoric effects of any illicitly self-administered narcotics while the patient is undergoing rehabilitation" DHS 75.15(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.15, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: The medical director and nursing staff shall meet the qualifications and requirements as established in DHS 75.15(4). A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

1. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
2. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
3. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
4. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision as specified in DHS 75.15(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All Methadone Services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|----------------------------|---------------------|-------------|-------------|
| <u>Suboxone</u> | 2126 | \$84.00 | Week |

"A narcotic treatment service for opiate addiction provides for the management and rehabilitation of selected narcotic addicts through the use of methadone or other FDA-approved narcotics and a broad range of medical and psychological services, substance abuse counseling and social services. Methadone and other FDA-approved narcotics are used to prevent the onset of withdrawal symptoms for 24 hours or more, reduce or eliminate drug hunger or craving and block the euphoric effects of any illicitly self-administered narcotics while the patient is undergoing rehabilitation" DHS 75.15(1). Providers of this service must maintain clinic certification from the State of Wisconsin Department of Health Services, which is 'active' throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services. It is expected that all providers adhere to the requirements established in DHS 75.15, and other applicable requirements indicated throughout DHS 75. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in DHS 75. Providers are expected to familiarize themselves with these requirements, and be in compliance with such.

Requirements of Individual Providers: The medical director and nursing staff shall meet the qualifications and requirements as established in DHS 75.15(4). A substance abuse counselor MUST have one of the following certifications from the State of Wisconsin Department of Regulation and Licensing: Substance Abuse Counselor In Training, Substance Abuse Counselor, Clinical Substance Abuse Counselor.

A Clinical Supervisor MUST meet one of the following criteria:

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5. Certified as an AODA Clinical Supervisor by the State of Wisconsin Department of Regulation and Licensing (Clinical Supervisor in Training, Intermediate Clinical Supervisor, Independent Clinical Supervisor),
6. Licensed as a Physician AND Certified as an Addiction Specialist by the American Society of Addiction Medicine (ASAM),
7. Licensed as a Physician AND Certified in Addiction Psychiatry by the American Board of Psychiatry and Neurology,
8. Licensed as a Psychologist AND Certified in Addiction from the American Psychological Association (APA).

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide AODA counseling services under this agreement, MUST receive Clinical Supervision as specified in DHS 75.15(4); this includes Clinical Supervisors who provide AODA counseling services. The provision of clinical supervision shall be evidenced in that individual's personnel file as specified in DHS 75.03(4)(g). All services paid for under this service description MUST be provided by appropriately credentialed staff.

| Service Description | Service Code | Rate | Unit |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|-------------|
| Medication Assisted Treatment -Vivitrol | SC2125 | 44.00 | ¼ hour |
| VIVITROL® is approved by the U.S. Food and Drug Administration (FDA) for the treatment of alcohol dependence as well as for the prevention of relapse to opioid dependence, following opioid detoxification. As the first and only non-narcotic, non-addictive, once-monthly medication for both alcohol and opioid dependence, VIVITROL uses Alkermes' proprietary Medisorb® technology to deliver and maintain therapeutic medication levels in the body through just one injection every month. | | | |

Given the potential high need for this service and the limited availability for Medication Assisted Treatment (MAT) funds, it is required that the utilization of this service should be limited to clients for whom access to MAT will remove triggers to relapse or obstacles to recovery, within the limits of available funding.

Method of delivery: Individual (1:1) setting.

Requirements of Individual Providers: The Medical Manager and Vivitrol Injector (shall follow all usage, dosage forms and administration as established by Alkermes). Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. The Medical Manager must meet the following requirements:

5. Licensed as a Physician in the State of Wisconsin AND
6. have a current DEA prescribing number.

The Vivitrol Injector must meet the following requirements:

1. Licensed as a Registered Nurse in the State of Wisconsin
2. Licensed as a Physician in the State of Wisconsin

Provider of this service must provide initial medical assessment (which includes the first shot) and on going nursing care associated with the administration of the injection. The provider will be authorized 8 initial units with every new referral (assessment) and up to 6 units to cover the administration of the injection on a monthly basis or every 4 weeks for up to a six-month period. Requests for service extension will be reviewed on a case-by-case basis, and if warranted, not more than 1 unit per month will be provided at a time. Client is expected to be titrated within 6 to 12 months.

Agencies providing Vivitrol or any MAT are required to provide a recognized treatment protocol, which must include:

1. Full medical physical at intake
2. Ongoing medical supervision
3. Supervised medication distribution
4. Regular counseling both individual and group
5. Regular multi-panel UA testing, both scheduled and random (cost covered in the outpatient rate)
6. Ongoing partnering with other needed treatment and recovery support services

BHD will only pay for MAT in support of the individual clients' recovery activities as listed in their individual Single Coordinated Care Plan. The agency that provides this service must be certified under DHS 75.12 or DHS 75.13 and will also provide either the Day Treatment or Outpatient counseling.

VIVITROL® is approved and recommended to be used in conjunction with a comprehensive management program that includes psychosocial support such as counseling, group therapy, support/mutual-help groups, or a combination of these. Provider's orientation/education must include: informing client regarding benefits and risks associated with taking the medication, ensuring that client understands that medication does not replace drug and alcohol counseling; ensuring that client understands they will need to get an injection every month; encourage client to promptly report all side effects; and encourage women to inform provider if they become pregnant during therapy.

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| Service Description | Service Code | Rate | Unit |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|-------------|
| Recovery House | 2081 | \$45.00 | Day |
| <p>Recovery Houses provide a safe, clean and sober environment for adults with substance abuse disorders or co-occurring substance abuse and mental health disorders. Individuals living in a Recovery House are required to be engaged in an outpatient or day treatment level of care. The anticipated length of stay in Recovery House is expected to be of relatively short duration as the individual reintegrates into the community, consistent with the goals identified in their Single Coordinated Care Plan (SCCP). Recovery House is staffed 24 hours a day by salaried paraprofessional staff (staff employees are paid by salaries and not by stipend and are not peer mentors). Recovery House is a structured recovery environment that provides sufficient stability to prevent or minimize relapse or continued use and continued problem potential. Recovery House is intended to assist the individual to integrate relapse prevention and recovery skills to achieve autonomy, including gainful employment and independent living in the community. Individuals are expected to participate in vocational/educational services as identified in their SCCP while living in a Recovery House. Services on-site emphasize individual and group living skills promoted through the use of community or house meetings of residents and staff, as well as services required by DHS 83, including room and board and medication monitoring. Mutual/self-help meetings may be available on-site. Recovery House plus an outpatient level of care approximate an ASAM Level III.1 residential service. Recovery House coupled with a day treatment level of care approximates an ASAM Level III.5 residential service. Recovery Houses are required to be licensed under DHS 83 as a community based residential facility (CBRF), and are expected to comply with local zoning regulations. Applications must include current CBRF license, staff schedule showing 24-hour coverage, and a schedule supporting a structured recovery environment, as well as daily assignment listing for residents and house rules supporting a recovery milieu.</p> <p>If you are a current Wlser Choice residential clinical treatment provider or Recovery Support service housing provider (i.e. pre-existing Transitional Housing provider, Room and Board Housing provider and Emergency/Temporary Housing provider), please submit the following along with your application materials:</p> <ul style="list-style-type: none"> • Delineate programmatic separation if concurrent programs operate out of the same facility, as well as the physical separation to minimize or prevent combining of populations • Description of how this level of care is distinguished from the current level of care you are currently providing • Detailed description of the programming that will be provided to your Recovery House clients, • Information that will be used for orientation purposes, such as program rules and guidelines, etc. <p>Requirements of Individual Providers: All providers must meet the criteria as established in DHS 83.16.</p> | | | |

| Service Description | Service Code | Rate | Unit |
|----------------------------|---------------------|-------------|-------------|
| Anger Management | | | |
| Individual | 2112 | \$13.25 | 1/4 hour |
| Family | 2110 | \$24.00 | 1/4 hour |
| Group | 2111 | \$5.90 | 1/4 hour |

The goal of Anger Management services is to help individuals manage their anger and their behavior when upset in an effective and appropriate manner. Anger management services teach individuals to deal with situations and problems in a more effective manner utilizing a skill-based approach. These services should help clients to:

1. learn basic problem solving skills in order to more effectively resolve problems,
2. utilize effective communication skills and interventions to promote non-violent conflict resolution, and
3. increase self-awareness and knowledge of stress management concepts.

The provider must complete an assessment or initial screening with every participant prior to service provision to screen for severe mental health or substance abuse issues that would interfere with fully participating in anger management. It is expected that each client file will contain, at a minimum, an initial assessment or intake form, progress notes, and sign-in sheets for all sessions conducted with the individual. Providers of this service are required to submit their program outline, which includes the length of the program, and topics to be addressed during each session. Any other specific requirements unique to the program should be identified. The agency provider must have demonstrated training or experience in providing this service for a period of at least 2 years. Anger Management - Family is not a group service but a service provided to an individual client with a family member or family members.

Method of delivery: Individual (1:1), Family or Group setting depending on Service Code authorized for the client. Groups should consist of no more than twelve (12) individuals per session.

Requirements of Individual Providers: Submission of a resume, which demonstrates experience in facilitating anger management groups and knowledge of effective approaches to resolving anger issues. Group facilitators must be a licensed therapist with knowledge of group dynamics and must be credentialed by the State of Wisconsin to provide individual therapy. **Individual providers of this service MUST have the credentials of a licensed therapist, and must be credentialed by the State of Wisconsin to provide individual therapy.** Examples of appropriate credentials include: **Licensed Professional Counselor, LCSW, Psychologist, etc. OR individual providers must have a specific certification by the National Anger Management Association, as an Anger Management Specialist II, III, IV, or V: <http://namass.org/certification.htm>. AODA certification is not sufficient in meeting this requirement.**

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| Service Description | Service Code | Rate | Unit |
|--------------------------------------|---------------------|--------------|-------------|
| <u>MH Outpatient Services</u> | | | |
| Individual | SC2135 | Rate \$14.00 | Unit ¼ Hour |
| Group | SC2134 | Rate \$6.25 | Unit ¼ Hour |
| Family | SC2133 | Rate \$25.35 | Unit ¼ Hour |

**** A Master’s prepared certified provider may only provide these services. ****

MH Outpatient Services – Individual Counseling SC2135 \$14.00 1/4 hour

“Outpatient mental health services means the services offered or provided to a consumer, including intake, assessment, evaluation, diagnosis, treatment planning, psychotherapy and medication management” DHS 35.03 (14). Providers of this service must maintain DHS 35 clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services.

It is expected that all providers adhere to the requirements established throughout DHS 35. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in the statutes. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. MH Outpatient Services- Individual Counseling is an individual service provided to consumers in a 1:1 setting.

Requirements of MH Service Providers: A direct service provider MUST meet the below criteria:

1. An individual licensed as a physician who has completed a residence in psychiatry, or
2. A licensed psychologist, or
3. A licensed marriage and family therapist (LMFT), or
4. A licensed professional counselor (LPC), or
5. A licensed clinical social worker (LCSW).
6. A licensed advanced practice social (APSW).
7. A licensed professional counselor in training (LPC-IT).

With the following exceptions: A qualified treatment trainee is not qualified to be a provider under this service description.

Any agency who plans on using an APSW or an LPC-IT will be required to submit a supervision protocol to the Milwaukee County Behavioral Health Division for review and approval.

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 35.14. All MH Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

MH Outpatient Services – Group Counseling SC2134 \$6.25 1/4 hour

“Outpatient mental health services means the services offered or provided to a consumer, including intake, assessment, evaluation, diagnosis, treatment planning, psychotherapy and medication management” DHS 35.03 (14). Providers of this service must maintain DHS 35 clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services.

It is expected that all providers adhere to the requirements established throughout DHS 35. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in the statutes. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. MH Outpatient Services Group Counseling is a group service with “the maximum number of consumers receiving services in a single group therapy session is 16, and the minimum staff to consumer ratio in group therapy is one to 8.” DHS 35.215.

Requirements of MH Service Providers: A direct service provider MUST meet the below criteria:

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8. An individual licensed as a physician who has completed a residence in psychiatry, or
9. A licensed psychologist, or
10. A licensed marriage and family therapist (LMFT), or
11. A licensed professional counselor (LPC), or
12. A licensed clinical social worker (LCSW).
13. A licensed advanced practice social (APSW).
14. A licensed professional counselor in training (LPC-IT).

With the following exceptions: A qualified treatment trainee is not qualified to be a provider under this service description.

Any agency who plans on using an APSW or an LPC-IT will be required to submit a supervision protocol to the Milwaukee County Behavioral Health Division for review and approval.

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 35.14. All MH Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

MH Outpatient Services – Family Counseling SC2133 \$25.35 1/4 hour

“Outpatient mental health services means the services offered or provided to a consumer, including intake, assessment, evaluation, diagnosis, treatment planning, psychotherapy and medication management” DHS 35.03 (14). Providers of this service must maintain DHS 35 clinic certification from the State of Wisconsin Department of Health Services, which is ‘active’ throughout the entire duration of the agreement with Milwaukee County Department of Health and Human Services.

It is expected that all providers adhere to the requirements established throughout DHS 35. This would include, but is not limited to, maintaining appropriately credentialed and experienced personnel as indicated, ensuring that all required case record documentation is contained in every client file, and that all documentation contains appropriate signatures. It is important to note that there are documentation requirements indicated in the Fee for Service Agreement and BHD Community Services Branch Quality Assurance Policies and Procedures that exceed those indicated in the statutes. Providers are expected to familiarize themselves with these requirements, and be in compliance with such. MH Outpatient Family Counseling is not a group service but a service provided to an individual consumer with a family member or family members.

Requirements of MH Service Providers: A direct service provider MUST meet the below criteria:

15. An individual licensed as a physician who has completed a residence in psychiatry, or
16. A licensed psychologist, or
17. A licensed marriage and family therapist (LMFT), or
18. A licensed professional counselor (LPC), or
19. A licensed clinical social worker (LCSW).
20. A licensed advanced practice social (APSW).
21. A licensed professional counselor in training (LPC-IT).

With the following exceptions: A qualified treatment trainee is not qualified to be a provider under this service description.

Any agency who plans on using an APSW or an LPC-IT will be required to submit a supervision protocol to the Milwaukee County Behavioral Health Division for review and approval.

Certificates and licenses must be provided for ALL individual providers. All certifications and licenses must remain active and in good standing in order to provide services under this service description. Any of the certificate holders as identified above who provide counseling services under this agreement, MUST receive Clinical Supervision in the amount specified in DHS 35.14. All MH Treatment Services paid for under this service description MUST be provided by appropriately credentialed staff.

AODA Day Treatment SC2009

- 414-223-6828 Arcw Aoda Treatment Program (2006)
414-223-6810 fax 820 N. Plankinton Avenue, Milwaukee 53203
- WCFF** 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204
- WCFF** 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204
- WCFF** 414-263-8352 Career Youth Dev (2123)
414-264-2264 fax 2603 N. Mlk Drive, Milwaukee 53212
- WCFF** 414-616-8805 Current Initiatives (2195)
414-616-2296 fax 6815 W. Capitol Drive, # 207, Milwaukee 53216
- WCFF** 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210
- WCFF** 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204
- WCFF** 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212
- WCFF** 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206
- WCFF** 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203
- WCFF** 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216
- WCFF** 414-430-7903 Guest House (2007)
414-345-3258 fax 1216 N. 13th Street, Milwaukee 53205
- WCFF** 414-362-8147 HHC - Burleigh (2051)
414-362-7198 fax 5408 W. Burleigh Street, Milwaukee 53210
- WCFF** 414-762-5429 HHC - Howell Ave (2001)
414-762-9727 fax 6416 S. Howell Avenue, Oak Creek 53154
- WCFF** 414-546-0467 HHC - S. 60th St (2000)
414-546-0678 fax 4325 S. 60th Street, Suite 3, Greenfield 53220
- 414-383-4432 Innovative Recovery (2261)
414-383-4482 fax 1314 W. National Avenue, Milwaukee 53204
- WCFF** 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212
- 414-224-0492 Ravenswood Clinic (2146)
414-224-8112 fax 2266 N. Prospect Ave., Suite 326, Milwaukee 53202

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-540-2170 Shorehaven (2087)
414-540-2171 fax 3900 W. Brown Deer Road, #200, Milwaukee 53209

WCFF 414-643-8530 UCC - S. 6th St. (2038)
414-647-8602 fax 1111 S. 6th Street, Milwaukee 53204

Biomedical Enhanced Residential SC2095

WCFF 414-342-6200 Genesis Bio Enhance Residential (2216)
414-342-4480 fax 2835 N. 32nd Street, Milwaukee 53210

Bridge Housing SC2021

WCFF 414-933-7689 Our Safe Place (2171)
414-933-9093 fax 740 N. 29th Street, Milwaukee 53208

414-290-0425 WCS - Meinecke House (2160)
414-372-7117 fax 2374 N. 6th Street, Milwaukee 53212

WCFF 414-342-5959 Wi Nazarene Center (2184)
FBO 414-342-1384 fax 2904 W. Wells Street, Milwaukee 53208

Bundled Residential Med Monitor SC2041

WCFF 414-962-1200 Meta - 2618 Bremen (2047)
414-962-2305 fax 2618 N. Bremen Street, Milwaukee 53212

WCFF 414-962-1200 Meta - 2626 Bremen (2048)
414-962-2305 fax 2626 N. Bremen Street, Milwaukee 53212

WCFF 414-962-1200 Meta - Maryland Ave. (2049)
414-962-2305 fax 3924-3926 N. Maryland Avenue, Milwaukee 53211

WCFF 414-643-8530 UCC - 604 W. Scott St. (M) (2045)
414-647-8602 fax 604 W. Scott Street, Milwaukee 53204

Bundled Residential Transitional SC2042

WCFF 414-962-1200 Meta - 2618 Bremen (2047)
414-962-2305 fax 2618 N. Bremen Street, Milwaukee 53212

WCFF 414-962-1200 Meta - 2626 Bremen (2048)
414-962-2305 fax 2626 N. Bremen Street, Milwaukee 53212

WCFF 414-962-1200 Meta - Maryland Ave. (2049)
414-962-2305 fax 3924-3926 N. Maryland Avenue, Milwaukee 53211

Child Care, Daily SC2033

WCFF 414-647-5980 La Causa Child Care (2133)
414-647-4850 fax 809 W. Greenfield Avenue, Milwaukee 53204

Child Care, Hourly SC2034

WCFF 414-647-5980 La Causa Child Care (2133)
414-647-4850 fax 809 W. Greenfield Avenue, Milwaukee 53204

Community Employment Pgm SC2027

- WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216
- WCFF 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204
- WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204
- WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210
- WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204
- WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210
- WCFF 414-847-4836 Goodwill - N. 91st St. (2020)
414-358-4298 fax 6055 N. 91st Street, Milwaukee 53225
- WCFF 414-847-4836 Goodwill - Vogel St. (2021)
414-358-4298 fax 200 West Vogel Avenue, Milwaukee 53207
- WCFF 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216
- WCFF 414-438-9628 Multicultural Community Services - Job Site (2228)
414-527-0100 fax 5174 N. Hopkins Street, Milwaukee 53209
- WCFF 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

Daily Living Skills - Group SC2007

- FBO 414-462-5433 A More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206
- FBO 414-793-2981 A More Excellent Way - Lisbon (2215)
414-462-8399 fax 9619 W. Lisbon Avenue, Milwaukee 53222
- WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216
- WCFF 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204
- WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204
- WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210
- WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212

WCFF 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206

WCFF 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203

WCFF 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212

WCFF 414-937-2069 Milw. Center For Independence (2030)
414-937-2021 fax 2020 W. Wells Street, Milwaukee 53233

FBO 414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

FBO 414-873-5173 Reversing The Trend (2251)
414-873-5173 fax 3500 W Sherman Blvd, Suite 205, Milwaukee 53216

WCFF 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

WCFF 414-358-4152 St. Charles (2011)
FBO 414-358-5005 fax 4757 N. 76th Street, Milwaukee 53218

WCFF 414-358-4152 St. Charles - S. 84th St. (2203)
FBO 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

Daily Living Skills - Indiv SC2008

FBO 414-462-5433 A More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206

FBO 414-793-2981 A More Excellent Way - Lisbon (2215)
414-462-8399 fax 9619 W. Lisbon Avenue, Milwaukee 53222

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204

WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212

WCFF 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203

WCFF 414-937-2069 Milw. Center For Independence (2030)
414-937-2021 fax 2020 W. Wells Street, Milwaukee 53233

FBO 414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

414-383-8921 Our Space (2091)
414-383-9016 fax 1527 W. National Avenue, Milwaukee 53204

FBO 414-873-5173 Reversing The Trend (2251)
414-873-5173 fax 3500 W Sherman Blvd, Suite 205, Milwaukee 53216

WCFF 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

WCFF 414-358-4152 St. Charles (2011)
FBO 414-358-5005 fax 4757 N. 76th Street, Milwaukee 53218

WCFF 414-358-4152 St. Charles - S. 84th St. (2203)
FBO 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

Domestic Violence Batterer SC2057

WCFF 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203

Domestic Violence Victim SC2056

WCFF 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203

Education/Academic Skills SC2055

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-347-1774 Benedict Center (2004)
FBO 414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203

WCFF 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204

WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212

WCFF 414-438-9628 Multicultural Community Services - Job Site (2228)
414-527-0100 fax 5174 N. Hopkins Street, Milwaukee 53209

Housing Assistance SC2032

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204

WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204

WCFF 414-616-8805 Current Initiatives (2195)
414-616-2296 fax 6815 W. Capitol Drive, # 207, Milwaukee 53216

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF 414-937-2069 Milw. Center For Independence (2030)
414-937-2021 fax 2020 W. Wells Street, Milwaukee 53233

MAT - Suboxone SC2126

414-744-5370 CRC Health - 10th St. Clinic (2029)
414-744-9052 fax 4800 S. 10th Street, Milwaukee 53221

MAT - Vivitrol SC2125

WCFF 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204

WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204

Meth Urinalysis SC2051

414-744-5370 CRC Health - 10th St. Clinic (2029)
414-744-9052 fax 4800 S. 10th Street, Milwaukee 53221

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-967-7006 CRC Health - River Shore Clinic (2028)
414-967-7020 fax 3707 N. Richards Street, Milwaukee 53212

Methadone SC2020

414-744-5370 CRC Health - 10th St. Clinic (2029)
414-744-9052 fax 4800 S. 10th Street, Milwaukee 53221

WCFF 414-967-7006 CRC Health - River Shore Clinic (2028)
414-967-7020 fax 3707 N. Richards Street, Milwaukee 53212

Package - Anger Management PCAM

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-358-7146 APC - Lisbon Ave. (2065)
414-358-7158 fax 10045 W. Lisbon Avenue, Suite 200, Wauwatosa 53222

WCFF 414-358-7146 APC - W. Oklahoma Ave (2031)
414-358-7158 fax 5757 W. Oklahoma Avenue, West Allis 53219

WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204

WCFF 414-427-4884 Cedar Creek (2167)
414-427-4889 fax 9415 W. Forest Home Avenue, Suite #108, Hales Corners 53130

WCFF 414-616-8805 Current Initiatives (2195)
414-616-2296 fax 6815 W. Capitol Drive, # 207, Milwaukee 53216

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203

WCFF 414-430-7903 Guest House (2007)
414-345-3258 fax 1216 N. 13th Street, Milwaukee 53205

WCFF 414-762-5429 HHC - Howell Ave (2001)
414-762-9727 fax 6416 S. Howell Avenue, Oak Creek 53154

WCFF 414-546-0467 HHC - S. 60th St (2000)
414-546-0678 fax 4325 S. 60th Street, Suite 3, Greenfield 53220

FBO 414-536-8348 LCFS (2109)
414-536-8348 fax 3800 N. Mayfair Road, Wauwatosa 53222

Package - Counseling PCCNSL

- WCFF** 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216
- WCFF** 414-358-7146 APC - Lisbon Ave. (2065)
414-358-7158 fax 10045 W. Lisbon Avenue, Suite 200, Wauwatosa 53222
- WCFF** 414-358-7146 APC - W. Oklahoma Ave (2031)
414-358-7158 fax 5757 W. Oklahoma Avenue, West Allis 53219
- 414-223-6828 Arcw Aoda Treatment Program (2006)
414-223-6810 fax 820 N. Plankinton Avenue, Milwaukee 53203
- WCFF** 414-347-1774 Benedict Center (2004)
FBO 414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203
- WCFF** 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204
- WCFF** 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204
- WCFF** 414-461-9416 Brighter Days (2009)
414-461-9425 fax 6815 W. Capitol Drive, #305, Milwaukee 53216
- WCFF** 414-263-8352 Career Youth Dev (2123)
414-264-2264 fax 2603 N. Milk Drive, Milwaukee 53212
- WCFF** 414-427-4884 Cedar Creek (2167)
414-427-4889 fax 9415 W. Forest Home Avenue, Suite #108, Hales Corners 53130
- 414-744-5370 CRC Health - 10th St. Clinic (2029)
414-744-9052 fax 4800 S. 10th Street, Milwaukee 53221
- WCFF** 414-967-7006 CRC Health - River Shore Clinic (2028)
414-967-7020 fax 3707 N. Richards Street, Milwaukee 53212
- WCFF** 414-616-8805 Current Initiatives (2195)
414-616-2296 fax 6815 W. Capitol Drive, # 207, Milwaukee 53216
- WCFF** 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210
- WCFF** 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204
- WCFF** 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212
- WCFF** 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206
- WCFF** 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216

WCFF 414-430-7903 Guest House (2007)
414-345-3258 fax 1216 N. 13th Street, Milwaukee 53205

WCFF 414-362-8147 HHC - Burleigh (2051)
414-362-7198 fax 5408 W. Burleigh Street, Milwaukee 53210

WCFF 414-762-5429 HHC - Howell Ave (2001)
414-762-9727 fax 6416 S. Howell Avenue, Oak Creek 53154

WCFF 414-546-0467 HHC - S. 60th St (2000)
414-546-0678 fax 4325 S. 60th Street, Suite 3, Greenfield 53220

414-383-4432 Innovative Recovery (2261)
414-383-4482 fax 1314 W. National Avenue, Milwaukee 53204

WCFF 414-902-1566 La Causa - AODA (2084)
414-771-7491 fax 1212 S. 70th Street, Suite 115a, West Allis 53214

FBO 414-536-8348 LCFS (2109)
414-536-8348 fax 3800 N. Mayfair Road, Wauwatosa 53222

WCFF 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212

414-727-6320 OCHC - 210 W. Capitol (2220)
414-727-6321 fax 210 W. Capitol Drive, Milwaukee 53206

414-727-6320 OCHC - 711 W. Capitol (2259)
414-727-6321 fax 711 W. Capitol Drive, Milwaukee 53206

414-224-0492 Ravenswood Clinic (2146)
414-224-8112 fax 2266 N. Prospect Ave., Suite 326, Milwaukee 53202

414-383-4455 Renew - Mitchell (2033)
414-433-0171 fax 1225 W. Mitchell Street #223, Milwaukee 53204

WCFF 414-247-0801 Sebastian Family Psychology (2075)
414-247-0816 fax 1720 W. Florist Avenue, Suite 125, Glendale 53209

WCFF 414-540-2170 Shorehaven (2087)
414-540-2171 fax 3900 W. Brown Deer Road, #200, Milwaukee 53209

WCFF 414-358-4152 St. Charles (2011)
FBO 414-358-5005 fax 4757 N. 76th Street, Milwaukee 53218

WCFF 414-358-4152 St. Charles - S. 84th St. (2203)
FBO 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

WCFF 414-643-8530 UCC - S. 6th St. (2038)
414-647-8602 fax 1111 S. 6th Street, Milwaukee 53204

WCFF 414-447-1965 Word Of Hope (2119)
FBO 414-447-1964 fax 2677 N. 40th Street, Milwaukee 53210

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

Package - Faith Focus Counsel PCFFSV

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206

WCFF 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216

WCFF 414-447-1965 Word Of Hope (2119)
FBO 414-447-1964 fax 2677 N. 40th Street, Milwaukee 53210

Package - IDP-E Services PCIDPE

414-649-4380 IMPACT - CIU (2057)
414-649-4388 fax 611 W. National Avenue, Milwaukee 53204

Package - MH Outpatient Serviv PCMHOP

WCFF 414-358-7146 APC - Lisbon Ave. (2065)
414-358-7158 fax 10045 W. Lisbon Avenue, Suite 200, Wauwatosa 53222

WCFF 414-358-7146 APC - W. Oklahoma Ave (2031)
414-358-7158 fax 5757 W. Oklahoma Avenue, West Allis 53219

WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204

WCFF 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212

WCFF 414-430-7903 Guest House (2007)
414-345-3258 fax 1216 N. 13th Street, Milwaukee 53205

WCFF 414-362-8147 HHC - Burleigh (2051)
414-362-7198 fax 5408 W. Burleigh Street, Milwaukee 53210

WCFF 414-762-5429 HHC - Howell Ave (2001)
414-762-9727 fax 6416 S. Howell Avenue, Oak Creek 53154

WCFF 414-546-0467 HHC - S. 60th St (2000)
414-546-0678 fax 4325 S. 60th Street, Suite 3, Greenfield 53220

WCFF 414-902-1566 La Causa - AODA (2084)
414-771-7491 fax 1212 S. 70th Street, Suite 115a, West Allis 53214

WCFF 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-643-8530 UCC - S. 6th St. (2038)
414-647-8602 fax 1111 S. 6th Street, Milwaukee 53204

Parent Assistance SC2031

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-616-8805 Current Initiatives (2195)
414-616-2296 fax 6815 W. Capitol Drive, # 207, Milwaukee 53216

WCFF 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212

WCFF 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212

WCFF 414-937-2069 Milw. Center For Independence (2030)
414-937-2021 fax 2020 W. Wells Street, Milwaukee 53233

FBO 414-873-5173 Reversing The Trend (2251)
414-873-5173 fax 3500 W Sherman Blvd, Suite 205, Milwaukee 53216

WCFF 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

WCFF 414-358-4152 St. Charles (2011)
FBO 414-358-5005 fax 4757 N. 76th Street, Milwaukee 53218

WCFF 414-358-4152 St. Charles - S. 84th St. (2203)
FBO 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

Parenting Class SC2063

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-347-1774 Benedict Center (2004)
FBO 414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203

WCFF 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204

WCFF 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204

WCFF 414-616-8805 Current Initiatives (2195)
414-616-2296 fax 6815 W. Capitol Drive, # 207, Milwaukee 53216

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

- WCFF** 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212
- WCFF** 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203
- WCFF** 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212
- WCFF** 414-937-2069 Milw. Center For Independence (2030)
414-937-2021 fax 2020 W. Wells Street, Milwaukee 53233
- FBO** 414-873-5173 Reversing The Trend (2251)
414-873-5173 fax 3500 W Sherman Blvd, Suite 205, Milwaukee 53216
- WCFF** 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224
- WCFF** 414-247-0801 Sebastian Family Psychology (2075)
414-247-0816 fax 1720 W. Florist Avenue, Suite 125, Glendale 53209
- WCFF** 414-358-4152 St. Charles (2011)
FBO 414-358-5005 fax 4757 N. 76th Street, Milwaukee 53218
- WCFF** 414-358-4152 St. Charles - S. 84th St. (2203)
FBO 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

Recov Supp Coord-Family SC2004

- WCFF** 414-278-2140 JusticePoint - RSC (2265)
414-278-2146 fax 821 W. State Street, Room 417, Milwaukee 53203
- WCFF** 414-902-1906 Lacausa - Rsc/cm (2054)
414-771-7492 fax 1212 S. 70th Street, Suite 115a, Milwaukee 53214
- WCFF** 414-358-5383 St. Charles - RSC/CM (2060)
FBO 414-358-5002 fax 4757 N. 76th Street, Milwaukee 53218
- WCFF** 414-343-3569 WCS - RSC/CM (2108)
414-343-3598 fax 3732 W. Wisconsin Avenue, Suite 200, Milwaukee 53208

Recov Supp Coord-General SC2003

- WCFF** 414-278-2140 JusticePoint - RSC (2265)
414-278-2146 fax 821 W. State Street, Room 417, Milwaukee 53203
- WCFF** 414-902-1906 Lacausa - Rsc/cm (2054)
414-771-7492 fax 1212 S. 70th Street, Suite 115a, Milwaukee 53214
- WCFF** 414-358-5383 St. Charles - RSC/CM (2060)
FBO 414-358-5002 fax 4757 N. 76th Street, Milwaukee 53218
- WCFF** 414-343-3569 WCS - RSC/CM (2108)
414-343-3598 fax 3732 W. Wisconsin Avenue, Suite 200, Milwaukee 53208

Recovery House SC2081

- WCFF** 414-442-5990 Genesis - N. 50th (m) (2040)
414-229-3993 fax 2436 N. 50th Street, Milwaukee 53210
- WCFF** 414-342-5474 HHC - 2nd Century (2253)
414-641-9126 fax 2187 S. 85th Street, Milwaukee 53227
- WCFF** 414-342-5474 HHC - Matt Talbot (2042)
414-641-9126 fax 2613 W. North Avenue, Milwaukee 53205
- WCFF** 414-643-8530 UCC - 604 W. Scott St. (M) (2045)
414-647-8602 fax 604 W. Scott Street, Milwaukee 53204

Residential - Transitional SC2006

- WCFF** 414-442-5990 Genesis - N. 50th (m) (2040)
414-229-3993 fax 2436 N. 50th Street, Milwaukee 53210
- WCFF** 414-536-3530 Genesis - Villard (f) (2046)
414-536-3708 fax 5427 W. Villard Avenue, Milwaukee 53218
- WCFF** 414-342-5474 HHC - 2nd Century (2253)
414-641-9126 fax 2187 S. 85th Street, Milwaukee 53227
- WCFF** 414-342-5474 HHC - Matt Talbot (2042)
414-641-9126 fax 2613 W. North Avenue, Milwaukee 53205
- WCFF** 414-643-8530 UCC - 604 W. Scott St. (M) (2045)
414-647-8602 fax 604 W. Scott Street, Milwaukee 53204
- WCFF** 414-372-3713 White's - North Ave (2044)
414-372-3732 fax 2811 W. North Avenue, Milwaukee 53208

Respite Care - Daily SC2035

- WCFF** 414-902-1620 La Causa Crisis (2134)
414-647-5992 fax 522 W. Walker, Milwaukee 53204

Respite Care - Hourly SC2036

- WCFF** 414-902-1620 La Causa Crisis (2134)
414-647-5992 fax 522 W. Walker, Milwaukee 53204

Room and Board SC2024

- 414-305-3968 House Of Unity (2213)
414-353-1419 fax 3246 N. Achilles Street, Milwaukee 53212

Spiritual Support - Family SC2059

- FBO** 414-462-5433 A More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206
- FBO** 414-793-2981 A More Excellent Way - Lisbon (2215)
414-462-8399 fax 9619 W. Lisbon Avenue, Milwaukee 53222

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206

WCFF 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216

FBO 414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

WCFF 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

Spiritual Support - Group SC2109

FBO 414-462-5433 A More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206

FBO 414-793-2981 A More Excellent Way - Lisbon (2215)
414-462-8399 fax 9619 W. Lisbon Avenue, Milwaukee 53222

WCFF 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216

WCFF 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFF 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFF 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210

WCFF 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206

WCFF 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216

FBO 414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208

WCFF 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

Spiritual Support - Ind SC2058

- FBO** 414-462-5433 A More Excellent Way - Center (2243)
414-462-8399 fax 2207 W. Center Street, Milwaukee 53206
- FBO** 414-793-2981 A More Excellent Way - Lisbon (2215)
414-462-8399 fax 9619 W. Lisbon Avenue, Milwaukee 53222
- WCFF** 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216
- WCFF** 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210
- WCFF** 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204
- WCFF** 414-828-5617 Empathetic Counseling Services (2248)
FBO 414-332-2523 fax 4716 W. Lisbon Avenue, Milwaukee 53210
- WCFF** 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206
- WCFF** 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216
- FBO** 414-377-7956 New Hope Cogic (2252)
414-264-8664 fax 1710 N. 33rd Street, Milwaukee 53208
- WCFF** 414-395-7235 Safe Haven Family Network (2242)
FBO 414-395-7233 fax 9050 N. Swan Road, Milwaukee 53224

Urinalysis SC2015

- WCFF** 414-810-6691 Amri Counseling (2230)
FBO 866-719-3024 fax 4001 W. Capitol Drive, Milwaukee 53216
- WCFF** 414-358-7146 APC - Lisbon Ave. (2065)
414-358-7158 fax 10045 W. Lisbon Avenue, Suite 200, Wauwatosa 53222
- WCFF** 414-358-7146 APC - W. Oklahoma Ave (2031)
414-358-7158 fax 5757 W. Oklahoma Avenue, West Allis 53219
- 414-223-6828 Arcw Aoda Treatment Program (2006)
414-223-6810 fax 820 N. Plankinton Avenue, Milwaukee 53203
- WCFF** 414-347-1774 Benedict Center (2004)
FBO 414-347-0148 fax 135 W. Wells Street, Suite 700, Milwaukee 53203
- WCFF** 414-831-4500 Bridge Health Clinics - National (2262)
414-255-3451 fax 611 W. National Avenue, Milwaukee 53204
- WCFF** 414-831-4500 Bridge Health Clinics -virginia (2241)
414-255-3451 fax 600 W. Virginia Street, Suite 203 - Atlas Building, Milwaukee 53204
- WCFF** 414-461-9416 Brighter Days (2009)
414-461-9425 fax 6815 W. Capitol Drive, #305, Milwaukee 53216

WCFE = Wiser Choice for Families
FBO = Faith Based Organization

WCFE 414-263-8352 Career Youth Dev (2123)
414-264-2264 fax 2603 N. Milk Drive, Milwaukee 53212

WCFE 414-427-4884 Cedar Creek (2167)
414-427-4889 fax 9415 W. Forest Home Avenue, Suite #108, Hales Corners 53130

414-744-5370 CRC Health - 10th St. Clinic (2029)
414-744-9052 fax 4800 S. 10th Street, Milwaukee 53221

WCFE 414-967-7006 CRC Health - River Shore Clinic (2028)
414-967-7020 fax 3707 N. Richards Street, Milwaukee 53212

WCFE 414-616-8805 Current Initiatives (2195)
414-616-2296 fax 6815 W. Capitol Drive, # 207, Milwaukee 53216

WCFE 414-828-5617 Empathetic - Burleigh (2258)
FBO 414-332-2523 fax 5501 W. Burleigh Street, Milwaukee 53210

WCFE 414-643-1000 Empathetic - Mitchell (2263)
FBO 414-643-1018 fax 551 W. Historic Mitchell Street, Milwaukee 53204

WCFE 414-264-4217 Fokus Family Services (2104)
414-264-4218 fax 2821 N. 4th Street, Suite 139, Milwaukee 53212

WCFE 414-442-2033 Gateway To Change (2193)
FBO 414-442-2167 fax 2319 W. Capitol Drive, Milwaukee 53206

WCFE 414-442-5990 Genesis - N. 50th (m) (2040)
414-229-3993 fax 2436 N. 50th Street, Milwaukee 53210

WCFE 414-536-3530 Genesis - Villard (f) (2046)
414-536-3708 fax 5427 W. Villard Avenue, Milwaukee 53218

WCFE 414-344-3406 Genesis - W. Wells St. (2022)
414-344-0107 fax 230 W. Wells Street, Suite 312, Milwaukee 53203

WCFE 414-342-6200 Genesis Bio Enhance Residential (2216)
414-342-4480 fax 2835 N. 32nd Street, Milwaukee 53210

WCFE 414-445-1400 Gro Family Services (2247)
414-395-4716 fax 6400 W. Capitol Drive, Milwaukee 53216

WCFE 414-430-7903 Guest House (2007)
414-345-3258 fax 1216 N. 13th Street, Milwaukee 53205

WCFE 414-342-5474 HHC - 2nd Century (2253)
414-641-9126 fax 2187 S. 85th Street, Milwaukee 53227

WCFE 414-362-8147 HHC - Burleigh (2051)
414-362-7198 fax 5408 W. Burleigh Street, Milwaukee 53210

WCFE 414-762-5429 HHC - Howell Ave (2001)
414-762-9727 fax 6416 S. Howell Avenue, Oak Creek 53154

WCFE 414-342-5474 HHC - Matt Talbot (2042)
414-641-9126 fax 2613 W. North Avenue, Milwaukee 53205

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-546-0467 HHC - S. 60th St (2000)
414-546-0678 fax 4325 S. 60th Street, Suite 3, Greenfield 53220

414-383-4432 Innovative Recovery (2261)
414-383-4482 fax 1314 W. National Avenue, Milwaukee 53204

WCFF 414-902-1566 La Causa - AODA (2084)
414-771-7491 fax 1212 S. 70th Street, Suite 115a, West Allis 53214

FBO 414-536-8348 LCFS (2109)
414-536-8348 fax 3800 N. Mayfair Road, Wauwatosa 53222

WCFF 414-962-1200 Meta - 2618 Bremen (2047)
414-962-2305 fax 2618 N. Bremen Street, Milwaukee 53212

WCFF 414-962-1200 Meta - 2626 Bremen (2048)
414-962-2305 fax 2626 N. Bremen Street, Milwaukee 53212

WCFF 414-962-1200 Meta - Maryland Ave. (2049)
414-962-2305 fax 3924-3926 N. Maryland Avenue, Milwaukee 53211

WCFF 414-962-1200 Meta - Weil (2055)
414-962-2305 fax 2625 N. Weil Street, Milwaukee 53212

414-727-6320 OCHC - 210 W. Capitol (2220)
414-727-6321 fax 210 W. Capitol Drive, Milwaukee 53206

414-727-6320 OCHC - 711 W. Capitol (2259)
414-727-6321 fax 711 W. Capitol Drive, Milwaukee 53206

414-224-0492 Ravenswood Clinic (2146)
414-224-8112 fax 2266 N. Prospect Ave., Suite 326, Milwaukee 53202

414-383-4455 Renew - Mitchell (2033)
414-433-0171 fax 1225 W. Mitchell Street #223, Milwaukee 53204

WCFF 414-247-0801 Sebastian Family Psychology (2075)
414-247-0816 fax 1720 W. Florist Avenue, Suite 125, Glendale 53209

WCFF 414-540-2170 Shorehaven (2087)
414-540-2171 fax 3900 W. Brown Deer Road, #200, Milwaukee 53209

WCFF 414-358-4152 St. Charles (2011)
FBO 414-358-5005 fax 4757 N. 76th Street, Milwaukee 53218

WCFF 414-358-4152 St. Charles - S. 84th St. (2203)
FBO 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214

WCFF 414-643-8530 UCC - 604 W. Scott St. (M) (2045)
414-647-8602 fax 604 W. Scott Street, Milwaukee 53204

WCFF 414-643-8530 UCC - S. 6th St. (2038)
414-647-8602 fax 1111 S. 6th Street, Milwaukee 53204

WCFF 414-372-3713 White's - North Ave (2044)
414-372-3732 fax 2811 W. North Avenue, Milwaukee 53208

WCFF = Wiser Choice for Families
FBO = Faith Based Organization

WCFF 414-447-1965 Word Of Hope (2119)
FBO 414-447-1964 fax 2677 N. 40th Street, Milwaukee 53210

Veteran Peer Monitoring SC2140

414-416-7651 Dry Hootch (2257)
<unknown> fax 1030 E. Brady Street, Milwaukee 53202

414-336-7963 Mental Health America (2266)
414-276-3124 fax 600 W. Virginia Street, Suite 502, Milwaukee 53204

Work Adjustment Training SC2054

WCFF 414-847-4836 Goodwill - N. 91st St. (2020)
414-358-4298 fax 6055 N. 91st Street, Milwaukee 53225

WCFF 414-847-4836 Goodwill - Vogel St. (2021)
414-358-4298 fax 200 West Vogel Avenue, Milwaukee 53207



Milwaukee Wiser Choice Provider Network

2243 - A More Excellent Way - Center

Address: 2207 W. Center Street
Milwaukee, WI 53206
 Site Contact: Cecilia Benjamin
 Appointment Phone: 414-462-5433
 Fax Number: 414-462-8399
 Email: mmcogic1@aol.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|---------------------------|
| Mon. <u>10:00 - 19:00</u> | Thurs. <u>10:00 - 19:00</u> | Sat. <u>10:00 - 13:00</u> |
| Tues. <u>10:00 - 19:00</u> | Fri. <u>10:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>10:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-462-5433 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-462-5433 | |

AGENCY PROFILE: Morris Memorial is the oldest African American congregation in the city of Milwaukee. We have been serving the community for the past 65 years. We are a bible-based church firmly positioned on a foundation of prayer. Our existence is for the sake of the empowering individuals to strive for excellence in Christ through the Holy Spirit. We purpose to provide holistic ministry that affects the total person, mind, body, spirit and soul; transforming lives for our community and the world in which we live. We endeavor to demonstrate integrity, lift a standard of holiness and promote righteous living. In order to fulfill this vision, we are providing life skills, daily living skills, spirituality counseling, children's ministry, elder services, and various other community outreach projects. Our computer lab is equipped with programs to assist individuals and families in becoming proficient in both reading and everyday life skills.



Milwaukee Wiser Choice Provider Network

2215 - A More Excellent Way - Lisbon

Address: 9619 W. Lisbon Avenue
Milwaukee, WI 53222
 Site Contact: Cecelia Benjamin
 Appointment Phone: 414-793-2981
 Fax Number: 414-462-8399
 Email: mclifecenter12@gmail.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|---------------------------|
| Mon. <u>10:00 - 19:00</u> | Thurs. <u>10:00 - 19:00</u> | Sat. <u>10:00 - 13:00</u> |
| Tues. <u>10:00 - 19:00</u> | Fri. <u>10:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>10:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-793-2981 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-793-2981 | |

AGENCY PROFILE: Morris Memorial is the oldest African American congregation in the city of Milwaukee. We have been serving the community for the past 65 years. We are a bible-based church firmly positioned on a foundation of prayer. Our existence is for the sake of the empowering individuals to strive for excellence in Christ through the Holy Spirit. We purpose to provide holistic ministry that affects the total person, mind, body, spirit and soul; transforming lives for our community and the world in which we live. We endeavor to demonstrate integrity, lift a standard of holiness and promote righteous living. In order to fulfill this vision, we are providing life skills, daily living skills, spirituality counseling, children's ministry, elder services, and various other community outreach projects. Our computer lab is equipped with programs to assist individuals and families in becoming proficient in both reading and everyday life skills.



Milwaukee Wiser Choice Provider Network

2230 - Amri Counseling

Address: 4001 W. Capitol Drive
Milwaukee, WI 53216
 Site Contact: Lakeia Jones
 Appointment Phone: 414-810-6691
 Fax Number: 866-719-3024
 Email: amricounseling@yahoo.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group - Daily Living Skills -
 Indiv - Community Employment Pgm - Parent Assistance - Housing Assistance - Education/Academic Skills
 - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class - Package
 - Anger Management - Urinalysis

Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 19:00</u> | Thurs. <u>8:00 - 19:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 19:00</u> | Fri. <u>8:00 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-810-6691 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>5:00 - 17:00</u> | Thurs. <u>5:00 - 17:00</u> | Sat. _____ |
| Tues. <u>5:00 - 17:00</u> | Fri. <u>5:00 - 17:00</u> | Sun. _____ |
| Wed. <u>5:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-810-6691 | |

AGENCY PROFILE: AMRI Counseling Services, LLC is a Wisconsin State Certified Mental Health and Substance Abuse Clinic providing a wide variety of quality services including> Mental Health Counseling Group & Individual Counseling Mental Health/ Psychological Assessments Substance Abuse Counseling Group, Individual & Family Counseling Substance Abuse Assessments Faith-Focused Substance Abuse Group, Individual & Family Counseling Marriage/ Couples Counseling Urinalysis Drug Testing Alcohol Testing Anger Management Individual Counseling Anger Management Group Parent Assistance Parenting Classes Mentoring Tutoring Life Skills Daily Living Skills Group & Individual Home Management Housing assistance Insurances Accepted Badger Care T-19 United Health Care Abri Health Care Managed Health Services Private pay/ Sliding Fee Network Health Plan Other Insurances IF you are unable to reach us, please make the appointment for one week out and we will honor it.



Milwaukee Wiser Choice Provider Network

2065 - APC - Lisbon Ave.

Address: 10045 W. Lisbon Avenue Suite 200
Wauwatosa, WI 53222
Site Contact: Karen Drexler
Appointment Phone: 414-358-7146
Fax Number: 414-358-7158
Email: kdrexler@altlig.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Package - Anger Management - Package MHOP - Urinalysis - MHOP
Family Counseling - MHOP Group Counseling - MHOP Individual Counseling

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. 9:00 - 20:00 Thurs. 9:00 - 20:00 Sat. 0:00 - 0:00

Tues. 9:00 - 20:00 Fri. 9:00 - 20:00 Sun. 0:00 - 0:00

Wed. 9:00 - 20:00 Emergency contact available 24 hours, # 414-358-7146

INTAKE HOURS:

Mon. N/A - N/A Thurs. N/A - N/A Sat. _____

Tues. N/A - N/A Fri. N/A - N/A Sun. _____

Wed. 12:00 - 13:00 Emergency contact available 24 hours, # 414-358-7146

AGENCY PROFILE: AODA groups are available on both Mondays and Wednesdays at two times - 9:30 to 11am and 7 to 8:30pm. The office is open at various hours every day of the week. Those interested should call the office directly to discuss availability. Clinical services include AODA individual and family counseling, and AODA group counseling. All AODA counseling is provided by trained therapists who are licensed to provide services, and Alternatives is certified as an outpatient facility. Alternatives also provides parent assistance, home management, and housing/housing assistance through its family support service division. Alternatives has over 10 years of experience working with children, adolescents, and families, and offers other services, including anger management.



Milwaukee Wiser Choice Provider Network

2031 - APC - W. Oklahoma Ave

Address: 5757 W. Oklahoma Avenue
West Allis, WI 53219
Site Contact: Karen Drexler
Appointment Phone: 414-358-7146
Fax Number: 414-358-7158
Email: kdrexler@altlig.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Package - Anger Management - Package MHOP - Urinalysis - MHOP
Family Counseling - MHOP Group Counseling - MHOP Individual Counseling

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>9:00 - 20:00</u> | Thurs. <u>9:00 - 20:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 20:00</u> | Fri. <u>9:00 - 20:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-358-7146 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>12:00 - 13:00</u> | Thurs. <u>-</u> | Sat. <u>-</u> |
| Tues. <u>-</u> | Fri. <u>-</u> | Sun. <u>-</u> |
| Wed. <u>-</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-358-7146 | |

AGENCY PROFILE: Alternatives in Psychological Consultation, S.C. is a holistic, social service agency that was established in 1995 to meet the needs of children, youth, adults, and families. Alternatives has two locations- both on the north and south sides of Milwaukee, which makes it convenient for clients who attend services in-office. Clinical services include AODA individual and family counseling, and AODA group counseling. Individual and family counseling can be provided either in-home or in-office, while the group counseling is offered in-office two times a week. All AODA counseling is provided by trained therapists who are licensed to provide services, and Alternatives is certified as an outpatient facility. Alternatives also provides parent assistance, home management, and housing/housing assistance through its family support service division. Alternatives has over 10 years of experience working with children, adolescents, and families, and offers other services, including anger management.



Milwaukee Wiser Choice Provider Network

2006 - Arcw Aoda Treatment Program

Address: 820 N. Plankinton Avenue
Milwaukee, WI 53203
 Site Contact: Dan Nowak
 Appointment Phone: 414-223-6828
 Fax Number: 414-223-6810
 Email: Dan.Nowak@arcw.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 17:00</u> | Thurs. <u>8:00 - 17:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 17:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-223-6828 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>9:00 - 15:00</u> | Thurs. <u>8:00 - 16:00</u> | Sat. _____ |
| Tues. <u>8:00 - 16:00</u> | Fri. <u>9:00 - 15:00</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-223-6828 | |

AGENCY PROFILE: ARCW's AODA Treatment Program is an Outpatient agency providing substance abuse treatment to adults 18 and over. Priority is given to injection drug users. Mission: The Dennis C. Hill Harm Reduction Center is dedicated to serving the drug using community by offering support and counseling. We teach harm-reduction strategies to prevent HIV (Human Immunodeficiency Virus) infection and help develop positive alternatives to the drug & alcohol using lifestyle regardless of ability to pay. Treatment Philosophy: If you are using drugs and it is causing pain for yourself or others, we will support you in working out a treatment plan designed to help you live without chemicals. If you are not ready to commit to abstinence, we will support you in learning how to reduce your risks of HIV infection and other infectious diseases by teaching you harm reduction techniques. Our unique program offers Acupuncture and other guided imagery techniques to help individuals reduce stress, cravings, and withdrawal.



Milwaukee Wiser Choice Provider Network

2004 - Benedict Center

Address: 135 W. Wells Street Suite 700
Milwaukee, WI 53203
 Site Contact: Meagan Winn
 Appointment Phone: 414-347-1774
 Fax Number: 414-347-0148
 Email: mwinn@benedictcenter.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Education/Academic Skills - Parenting Class - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>9:00 - 16:00</u> | Thurs. <u>9:00 - 16:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 16:00</u> | Fri. <u>9:00 - 16:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 16:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-347-1774 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>9:00 - 10:00</u> | Thurs. <u>13:00 - 14:00</u> | Sat. <u>_____</u> |
| Tues. <u>9:00 - 10:00</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-347-1774 | |

AGENCY PROFILE: Benedict Center Women's Harm Reduction Program specifically works with women who are, or have been, in trouble with the law. We have over 31 years experience working with women and we recognize that women who are involved in the criminal justice system have unique needs that must be addressed so they can permanently move out of the correctional system. We provide a safe, supportive environment in which women can reflect on their past, replenish personal resources, reconnect with family, and rebuild their lives in order to establish themselves as valuable members of their community.



Milwaukee Wiser Choice Provider Network

2262 - Bridge Health Clinics - National

Address: 611 W. National Avenue
Milwaukee, WI 53204
 Site Contact: Mary Campbell
 Appointment Phone: 414-831-4500
 Fax Number: 414-255-3451
 Email: marycampbell@thebridgehealthclinics.com

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv -
 Community Employment Pgm - Housing Assistance - Education/Academic Skills - Parenting Class -
 Urinalysis - MAT - Vivitrol - MHOP Family Counseling - MHOP Group Counseling - MHOP
 Individual Counseling

- Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ Emergency contact available 24 hours, # 414-831-4500

INTAKE HOURS:

Mon. N/A - N/A Thurs. N/A - N/A Sat. _____
 Tues. N/A - N/A Fri. 10:00 - 12:00 Sun. _____
 Wed. 10:00 - 12:00 Emergency contact available 24 hours, # 414-831-4500

AGENCY PROFILE: The Bridge Health Clinics & Research Centers, Inc. offers care services for persons - either themselves or their loved ones - who are adversely affected by addiction, mental illness, disability, other psychological health factors, physical illness, and/or socio-economic factors. We work with children, adolescents, adults and families. We provide an array of services which allow us to tailor a comprehensive plan for each client we serve. We embrace the concept of "care for the whole person" in our relationships and professional endeavors. Our integrated, inter-disciplinary team approach to each client's individualized care plan includes an array of services provided by outstanding professionals. The Care Teams are comprised of Psychologists, Psychiatrists, Licensed Professional Counselors, Licensed Marriage and Family Therapists, Substance Abuse Counselor or Employment/Career Specialists. Examples of our care services include: AODA Individual, Group and Family Treatment Psychiatric Services Psych



Milwaukee Wiser Choice Provider Network

2241 - Bridge Health Clinics -virginia

Address: 600 W. Virginia Street Suite 203 - Atlas Building
Milwaukee, WI 53204

Site Contact: Mary Campbell
Appointment Phone: 414-831-4500
Fax Number: 414-255-3451
Email: marycampbell@thebridgehealthclinics.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Housing Assistance - Education/Academic Skills - Parenting Class - Package - Anger Management - Package MHOP - Urinalysis - MAT - Vivitrol - MHOP Family Counseling - MHOP Group Counseling - MHOP Individual Counseling

Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>9:00 - 16:00</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-831-4500 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-831-4500 | |

AGENCY PROFILE: The Bridge Health Clinics & Research Centers, Inc. offers care services for persons - either themselves or their loved ones - who are adversely affected by addiction, mental illness, disability, other psychological health factors, physical illness, and/or socio-economic factors. We work with children, adolescents, adults and families. We provide an array of services which allow us to tailor a comprehensive plan for each client we serve. We embrace the concept of "care for the whole person" in our relationships and professional endeavors. Our integrated, inter-disciplinary team approach to each client's individualized care plan includes an array of services provided by outstanding professionals. The Care Teams are comprised of Psychologists, Psychiatrists, Licensed Professional Counselors, Licensed Marriage and Family Therapists, Substance Abuse Counselor or Employment/Career Specialists. Examples of our care services include: AODA Individual, Group and Family Treatment Psychiatric Services Psych



Milwaukee Wiser Choice Provider Network

2009 - Brighter Days

Address: 6815 W. Capitol Drive #305
Milwaukee, WI 53216
 Site Contact: Todd Zangl
 Appointment Phone: 414-461-9416
 Fax Number: 414-461-9425
 Email: brighterdayscc@wi.rr.com

SITE ACCESSIBILITY

- ⊗ Offers American Sign Language interpretation
- ⊗ Offers handicapped parking
- ⊗ Is wheelchair accessible
- ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------|--------------------------|
| Mon. <u>9:00 - 20:00</u> | Thurs. <u>9:00 - 20:00</u> | Sat. <u>9:00 - 12:00</u> |
| Tues. <u>9:00 - 20:00</u> | Fri. <u>9:00 - 12:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 20:00</u> | ⊗ Emergency contact available 24 hours, # 414-461-9416 | |

INTAKE HOURS:

| | | |
|---------------------------|--------------------------------------------------------|------------|
| Mon. <u>9:00 - 18:30</u> | Thurs. <u>9:00 - 16:00</u> | Sat. _____ |
| Tues. <u>9:00 - 18:30</u> | Fri. <u>9:00 - 16:00</u> | Sun. _____ |
| Wed. <u>9:00 - 18:30</u> | ⊗ Emergency contact available 24 hours, # 414-461-9416 | |

AGENCY PROFILE: Brighter Days Counseling Center is an outpatient treatment program specializing in the treatment of alcohol and other drug abuse, compulsive gambling, and offenders of domestic violence and anger-related issues. With over 45 years of combined commitment and service to our clients, and by remaining owner operated, we strive to provide the highest standard of compassionate, sensitive, and confidential care. The primary treatment provider for all clients will have between 13 and 23 years of experience in the area of addiction counseling. Brighter Days is committed to the clients' well-being and strives to ensure that clients have a positive, healthy, and productive experience. Treatment includes individual and group therapy, and family education provides counseling regarding the addiction, treatment, and recovery process. Strength-based and solution-focused treatment is the philosophy of Brighter Days.



Milwaukee Wiser Choice Provider Network

2123 - Career Youth Dev

Address: 2603 N. Mlk Drive
Milwaukee, WI 53212
 Site Contact: Sterlon White
 Appointment Phone: 414-263-8352
 Fax Number: 414-264-2264
 Email: cydoutpatient1@yahoo.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------------------|
| Mon. <u>8:30 - 17:00</u> | Thurs. <u>8:30 - 17:00</u> | Sat. <u>10:00 - 13:30</u> |
| Tues. <u>8:30 - 17:00</u> | Fri. <u>8:30 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>8:30 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-263-8352 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:30 - 12:00</u> | Thurs. <u>8:30 - 12:00</u> | Sat. _____ |
| Tues. <u>8:30 - 12:00</u> | Fri. <u>8:30 - 12:00</u> | Sun. _____ |
| Wed. <u>8:30 - 12:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-263-8352 | |

AGENCY PROFILE: Located on the near-north side of Milwaukee, Career Youth Development, Inc., is a community-based agency with nearly 20 years of experience in providing culturally sensitive Alcohol and Other Drug Abuse and Mental Health treatment services. To help individuals overcome dependency on alcohol and other drugs, CYD is offering: *AODA Day Treatment *AODA Family Counseling *AODA Group Counseling *AODA Individual Counseling *Urinalysis



Milwaukee Wiser Choice Provider Network

2167 - Cedar Creek

Address: 9415 W. Forest Home Avenue Suite #108
Hales Corners, WI 53130
 Site Contact: Penny Sharp
 Appointment Phone: 414-427-4884
 Fax Number: 414-427-4889
 Email: Pennycluggsharp@yahoo.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Package - Anger Management - Urinalysis
 Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders
 Non-English language / cultural competence: Vietnamese Spanish

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>8:30 - 19:00</u> | Thurs. <u>8:30 - 19:00</u> | Sat. <u>8:30 - 12:30</u> |
| Tues. <u>8:30 - 19:00</u> | Fri. <u>8:30 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>8:30 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-427-4884 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------|
| Mon. <u>8:30 - 17:00</u> | Thurs. <u>8:30 - 17:00</u> | Sat. <u></u> |
| Tues. <u>8:30 - 17:00</u> | Fri. <u>8:30 - 13:00</u> | Sun. <u></u> |
| Wed. <u>8:30 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-427-4884 | |

AGENCY PROFILE: Cedar Creek Family Counseling offers a primary treatment program for alcohol and substance abuse consisting of both individual and group therapy sessions. Most clients in the primary program attend one individual and two group sessions per week. After an assessment by an AODA counselor, a plan is developed with specific and measurable goals. The length of the program, depending on the individual's clinical needs, is usually eight to twelve weeks followed by an aftercare program. Cedar Creek Family Counseling offers an intensive treatment program for clients whose needs are greatest. The intensive treatment program requires a more structured treatment program and, after a comprehensive assessment, is designed for individuals who have failed in prior treatments, need close supervision, and/or are experiencing a dual problem. Most clients in our intensive program would attend group therapy sessions three times a week and individual sessions three to four times per week.



Milwaukee Wiser Choice Provider Network

2029 - CRC Health - 10th St. Clinic

Address: 4800 S. 10th Street
Milwaukee, WI 53221
 Site Contact: Dan Langenwalter
 Appointment Phone: 414-744-5370
 Fax Number: 414-744-9052
 Email: dlangenwalter@crchealth.com

SITE ACCESSIBILITY

- ⊗ Offers American Sign Language interpretation
- ⊗ Offers handicapped parking
- ⊗ Is wheelchair accessible
- ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Methadone - Urinalysis - Meth Urinalysis - MAT - Suboxone

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Hmong Spanish

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------|--------------------------|
| Mon. <u>5:30 - 13:00</u> | Thurs. <u>5:30 - 12:00</u> | Sat. <u>6:30 - 10:00</u> |
| Tues. <u>5:30 - 13:00</u> | Fri. <u>5:30 - 13:00</u> | Sun. <u>-</u> |
| Wed. <u>5:30 - 13:00</u> | ⊗ Emergency contact available 24 hours, # 414-744-5370 | |

INTAKE HOURS:

| | | |
|---------------------------|--------------------------------------------------------|--------------|
| Mon. <u>7:00 - 11:00</u> | Thurs. <u>7:00 - 11:00</u> | Sat. <u></u> |
| Tues. <u>7:00 - 11:00</u> | Fri. <u>7:00 - 11:00</u> | Sun. <u></u> |
| Wed. <u>7:00 - 11:00</u> | ⊗ Emergency contact available 24 hours, # 414-744-5370 | |

AGENCY PROFILE: Milwaukee Health Service Systems II is one of 5 MHSS clinics in the State, specializing in methadone treatment of narcotic addictions. There are two clinics in Milwaukee, one in Madison, one in Appleton, and another in Wausau. Since the 1960's, methadone has been used in the maintenance treatment of narcotic addictions. When used as prescribed, it can halt cravings for street opioids without producing a "high". Proper dosage will prevent withdrawal and can be adjusted throughout the program to maintain patient's ability to function normally while optimally weaning them from the methadone over time. Our goal is to offer a wide range of "Medication Assisted Treatment". We believe you can attain an independent constructive lifestyle. Our priority is to stabilize each individual by providing medically monitored treatment, combined with psychosocial rehabilitation services. 10th Street does intakes Monday through Friday. From 5:30 AM to 7:00 AM, we accept walk-ins. Scheduled appointments are at 7, 9, 10, and 11



Milwaukee Wiser Choice Provider Network

2028 - CRC Health - River Shore Clinic

Address: 3707 N. Richards Street
Milwaukee, WI 53212
 Site Contact: Deb Danoski
 Appointment Phone: 414-967-7006
 Fax Number: 414-967-7020
 Email: DDanoski@crchealth.com

SITE ACCESSIBILITY

- ⊗ Offers American Sign Language interpretation
- ⊗ Offers handicapped parking
- ⊗ Is wheelchair accessible
- ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Methadone - Urinalysis - Meth Urinalysis
 Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------|--------------------------|
| Mon. <u>5:00 - 12:30</u> | Thurs. <u>5:00 - 12:30</u> | Sat. <u>7:00 - 10:00</u> |
| Tues. <u>5:00 - 12:30</u> | Fri. <u>5:00 - 12:30</u> | Sun. <u>-</u> |
| Wed. <u>5:00 - 12:30</u> | ⊗ Emergency contact available 24 hours, # 414-967-7006 | |

INTAKE HOURS:

| | | |
|---------------------------|--------------------------------------------------------|------------|
| Mon. <u>7:00 - 11:00</u> | Thurs. <u>7:00 - 11:00</u> | Sat. _____ |
| Tues. <u>7:00 - 11:00</u> | Fri. <u>7:00 - 11:00</u> | Sun. _____ |
| Wed. <u>7:00 - 11:00</u> | ⊗ Emergency contact available 24 hours, # 414-967-7006 | |

AGENCY PROFILE: Milwaukee Health Service Systems is one of 5 MHSS clinics in the State, specializing in medication assisted treatment of narcotic addictions. There are two clinics in Milwaukee, one in Madison, one in Appleton, and another in Wausau. Since the 1960's, methadone has been used in the successful treatment of narcotic addictions. When used as prescribed, it can halt cravings for street opioids without producing a "high". Proper dosage will prevent withdrawal and can be adjusted throughout the program to maintain patient's ability to function normally while optimally weaning them from the methadone over time. Our goal is to offer a wide range of quality substance abuse treatment.. We believe you can attain an independent constructive lifestyle. Our priority is to stabilize each individual by providing medically monitored treatment, combined with psychosocial rehabilitation services.



Milwaukee Wiser Choice Provider Network

2195 - Current Initiatives

Address: 6815 W. Capitol Drive # 207
Milwaukee, WI 53216
 Site Contact: Tonia Winston
 Appointment Phone: 414-616-8805
 Fax Number: 414-616-2296
 Email: PMCinitiatives@aol.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Parent Assistance - Housing Assistance - Parenting Class -
 Package - Anger Management - Urinalysis

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>9:00 - 17:00</u> | Thurs. <u>9:00 - 17:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 17:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-616-8805 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>8:00 - 18:00</u> | Thurs. <u>8:00 - 18:00</u> | Sat. <u>_____</u> |
| Tues. <u>8:00 - 18:00</u> | Fri. <u>8:00 - 18:00</u> | Sun. <u>_____</u> |
| Wed. <u>8:00 - 18:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-616-8805 | |

AGENCY PROFILE: Current Initiatives Counseling Services LLC (CICS) has been in existence since 2000, and has been dedicated to providing clinical, counseling and group services to children adolescents, adults and families to the community at large. To help individuals overcome dependency on alcohol and other drugs, CICS is offering: *Substance Abuse Assessment *Substance Abuse Day Treatment *Substance Abuse Family Counseling *Substance Abuse Group Counseling *Substance Abuse Individual Counseling *Ancillary Services Current Initiatives Counseling Services, LLC has an excellent reputation in Milwaukee County and has been providing services to its residents for the last two years. CICS has established and maintained a multitude of connections to the Milwaukee community. CICS's unique features include community outreach, community education, community economics, community empowerment and integration of the faith community to support troubled neighborhoods where many W-2 families reside.



Milwaukee Wiser Choice Provider Network

2257 - Dry Hootch

Address: 1030 E. Brady Street
Milwaukee, WI 53202
 Site Contact: Mark Flower
 Appointment Phone: 414-416-7651
 Fax Number: _____
 Email: mark@dryhootch.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

Veteran Peer Monitoring

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>8:00 - 20:00</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 20:00</u> | Sun. <u>8:00 - 18:00</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-416-7651 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-416-7651 | |

AGENCY PROFILE:



Milwaukee Wiser Choice Provider Network

2258 - Empathetic - Burleigh

Address: 5501 W. Burleigh Street
Milwaukee, WI 53210
 Site Contact: Tanya Broughton Lewis
 Appointment Phone: 414-828-5617
 Fax Number: 414-332-2523
 Email: empatheticcounseling@gmail.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- AODA Day Treatment - Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Housing Assistance - Education/Academic Skills
- Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class - Package
- Anger Management - Urinalysis

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ Emergency contact available 24 hours, # 414-828-5617

INTAKE HOURS:

Mon. 11:00 - 14:00 Thurs. 11:00 - 14:00 Sat. _____
 Tues. 11:00 - 14:00 Fri. N/A - N/A Sun. _____
 Wed. 11:00 - 14:00 Emergency contact available 24 hours, # 414-828-5617

AGENCY PROFILE: Empathetic Counseling Services is a Christian based organization dedicated to providing counseling, training and life enhancing support services to men, women, youth and families. We also offer services to individuals recently released from state institutions. The word empathetic is defined as the ability to relate to the thoughts, emotions or experiences of another. We offer a nurturing learning environment aimed at helping individuals to overcome barriers to successful living. We motivate and inspire them to set goals. Once those goals are set we teach them how to strive to achieve them. We offer "hope" and the following supportive services with kindness: Spiritual Support and Counseling with a focus on healing from past sexual abuse for men and women. Parenting and Nurturing enhancement. Daily Living and Life Skills Development. Job Seeking Skills with a focus on overcoming personal barriers to employment. Job Training and Placement Assistance.



Milwaukee Wiser Choice Provider Network

2263 - Empathetic - Mitchell

Address: 551 W. Historic Mitchell Street
Milwaukee, WI 53204
 Site Contact: Nestor Javier Hernandez
 Appointment Phone: 414-643-1000
 Fax Number: 414-643-1018
 Email: empatheticcounseling@gmail.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- AODA Day Treatment - Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Housing Assistance - Education/Academic Skills
- Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class - Package
- Anger Management - Urinalysis

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------|------------------------------------------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-643-1000 | |

INTAKE HOURS:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>11:00 - 14:00</u> | Thurs. <u>11:00 - 14:00</u> | Sat. _____ |
| Tues. <u>11:00 - 14:00</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>11:00 - 14:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-643-1000 | |

AGENCY PROFILE: Empathetic Counseling Services is a Christian based organization dedicated to providing counseling, training and life enhancing support services to men, women, youth and families. We also offer services to individuals recently released from state institutions. The word empathetic is defined as the ability to relate to the thoughts, emotions or experiences of another. We offer a nurturing learning environment aimed at helping individuals to overcome barriers to successful living. We motivate and inspire them to set goals. Once those goals are set we teach them how to strive to achieve them. We offer "hope" and the following supportive services with kindness: Spiritual Support and Counseling with a focus on healing from past sexual abuse for men and women. Parenting and Nurturing enhancement. Daily Living and Life Skills Development. Job Seeking Skills with a focus on overcoming personal barriers to employment. Job Training and Placement Assistance.



Milwaukee Wiser Choice Provider Network

2248 - Empathetic Counseling Services

Address: 4716 W. Lisbon Avenue
Milwaukee, WI 53210
 Site Contact: Tanya Broughton Lewis
 Appointment Phone: 414-828-5617
 Fax Number: 414-332-2523
 Email: empatheticcounseling@gmail.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Housing Assistance
- Education/Academic Skills - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group
- Parenting Class - Package - Anger Management

Services for: Men Women Men and Women Pregnant Women

- Childcare Provided
- Developmentally/Physically Disabled
- Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 18:00</u> | Thurs. <u>8:00 - 18:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 18:00</u> | Fri. <u>8:00 - 18:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 18:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-828-5617 | |

INTAKE HOURS:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>11:00 - 14:00</u> | Thurs. <u>11:00 - 14:00</u> | Sat. <u>_____</u> |
| Tues. <u>11:00 - 14:00</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>11:00 - 14:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-828-5617 | |

AGENCY PROFILE: Empathetic Counseling Services is a Christian based organization dedicated to providing counseling, training and life enhancing support services to men, women, youth and families. We also offer services to individuals recently released from state institutions. The word empathetic is defined as the ability to relate to the thoughts, emotions or experiences of another. We offer a nurturing learning environment aimed at helping individuals to overcome barriers to successful living. We motivate and inspire them to set goals. Once those goals are set we teach them how to strive to achieve them. We offer "hope" and the following supportive services with kindness: Spiritual Support and Counseling with a focus on healing from past sexual abuse for men and women. Parenting and Nurturing enhancement. Daily Living and Life Skills Development. Job Seeking Skills with a focus on overcoming personal barriers to employment. Job Training and Placement Assistance.



Milwaukee Wiser Choice Provider Network

2104 - Fokus Family Services

Address: 2821 N. 4th Street Suite 139
Milwaukee, WI 53212
 Site Contact: Elzora Collins
 Appointment Phone: 414-264-4217
 Fax Number: 414-264-4218
 Email: fokusfamilyservices@yahoo.com

- SITE ACCESSIBILITY**
- ⊗ Offers American Sign Language interpretation
 - ⊗ Offers handicapped parking
 - ⊗ Is wheelchair accessible
 - ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv -
 Parent Assistance - Parenting Class - Package MHOP - Urinalysis - MHOP Family Counseling
 - MHOP Group Counseling - MHOP Individual Counseling

Services for: Men Women Men and Women Pregnant Women

Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: French _____

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------------|---------------|
| Mon. <u>9:00 - 18:00</u> | Thurs. <u>9:00 - 18:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 18:00</u> | Fri. <u>9:00 - 18:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 18:00</u> | ⊗ Emergency contact available 24 hours, # 414-264-4217 _____ | |

INTAKE HOURS:

| | | |
|---------------------------|--------------------------------------------------------------|------------|
| Mon. <u>8:00 - 17:00</u> | Thurs. <u>8:00 - 17:00</u> | Sat. _____ |
| Tues. <u>8:00 - 17:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. _____ |
| Wed. <u>8:00 - 17:00</u> | ⊗ Emergency contact available 24 hours, # 414-264-4217 _____ | |

AGENCY PROFILE: Fokus Family Services is a multicultural agency located in the Enterprise Building 2821 North 4th Street, Suite 139 Milwaukee, WI 53212. We serve men, women, families with children, persons involved in the Criminal Justice System, and those with co- occurring mental health and substance use disorders. County since 2001. Currently our agency also serves the Bureau of Milwaukee Child Welfare and all it's partners. In addition, we have a contract with Private Industry Council through the WIA (Wisconsin Intensive Assistance) Program where we provide tutoring for youth through the age 27. Our agency has had ongoing involvement with the W2 programs and families as it has overlapped with the Child Welfare system in Milwaukee County. Fokus Family Services has formed a collaborative and cooperative partnership with several other agencies in Milwaukee. These agencies are Private Industry Council, First Offender Program, Wraparound, JTOP, AODA, JCAP, Safety Services, and Probation Services Network.



Milwaukee Wiser Choice Provider Network

2193 - Gateway To Change

Address: 2319 W. Capitol Drive
Milwaukee, WI 53206
 Site Contact: Glenda Hampton
 Appointment Phone: 414-442-2033
 Fax Number: 414-442-2167
 Email: gatewaytochange2319@gmail.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- AODA Day Treatment - Package - Counseling - Package - Faith Focus Counsel - Daily Living Skills - Group - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Urinalysis

Services for: Men Women Men and Women Pregnant Women

- Childcare Provided
- Developmentally/Physically Disabled
- Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------|------------------------------------------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-442-2033 | |

INTAKE HOURS:

| | | |
|--------------------|------------------------------------------------------------------------------------------|------------|
| Mon. 8:30 - 15:00 | Thurs. 8:30 - 15:00 | Sat. _____ |
| Tues. 8:30 - 15:00 | Fri. 8:30 - 15:00 | Sun. _____ |
| Wed. 8:30 - 15:00 | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-442-2033 | |

AGENCY PROFILE: Located on the north side of Milwaukee, Gateway to Change, Inc. (GTC) is an AODA/Mental Health Treatment Center with three (3) years of experience in providing culturally sensitive Alcohol and Other Drug Abuse and Mental Health treatment services. To help individuals overcome dependency on alcohol and other drugs, GTC is offering: * AODA Assessment * AODA Day Treatment * AODA Family Counseling * AODA Group Counseling * AODA Individual Counseling. Gateway to Change has an outstanding presence in Milwaukee County and has been providing services to its residents for 3 years. Throughout its short history, GTC has established and maintained a multitude of connections to the Milwaukee community. GTC has collaborated with W-2 agencies since 2003. The agency has held a number of collaborations with Milwaukee W-2 agencies providing AODA services to All residents of the City and County of Milwaukee.



Milwaukee Wiser Choice Provider Network

2040 - Genesis - N. 50th (m)

Address: 2436 N. 50th Street
Milwaukee, WI 53210
 Site Contact: Johnnie Turner
 Appointment Phone: 414-442-5990
 Fax Number: 414-229-3993
 Email: johnnie.turner@corizonhealth.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Residential - Transitional - Recovery House - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-442-5990 | |

INTAKE HOURS:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>10:00 - 15:00</u> | Thurs. <u>10:00 - 15:00</u> | Sat. _____ |
| Tues. <u>10:00 - 15:00</u> | Fri. <u>10:00 - 15:00</u> | Sun. _____ |
| Wed. <u>10:00 - 15:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-442-5990 | |

AGENCY PROFILE: Genesis Men's Residential is a provider of mental health and substance abuse treatment services for men. Genesis offers men the opportunity to overcome the barriers in today's society. Our focus is to provide ways for men to reach their fullest potential and identified needs. Our professional and support staff are committed to consumer needs and service. Program Highlights: Anger Management Relapse Prevention Recreation and Activity Center Employment and Educational Resources Cognitive Intervention Groups Relationship Groups Various topic groups



Milwaukee Wiser Choice Provider Network

2046 - Genesis - Villard (f)

Address: 5427 W. Villard Avenue
Milwaukee, WI 53218
 Site Contact: Kimberly Kunz
 Appointment Phone: 414-536-3530
 Fax Number: 414-536-3708
 Email: kimberly.kunz@corizonhealth.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Residential - Transitional - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-536-3530 | |

INTAKE HOURS:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>10:00 - 15:00</u> | Thurs. <u>10:00 - 15:00</u> | Sat. _____ |
| Tues. <u>10:00 - 15:00</u> | Fri. <u>10:00 - 15:00</u> | Sun. _____ |
| Wed. <u>10:00 - 15:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-536-3530 | |

AGENCY PROFILE: Genesis Women's Residential is a strength-based provider assisting women to achieve a drug and alcohol free lifestyle. This gender specific program focuses on the whole woman and the unique challenges faced in today's society. The professional counseling staff assist consumers by empowering them to achieve life goals. Program Highlights: Furnished individual rooms Newly remodeled fitness center Recreation and activity center Anger Management groups Cognitive Intervention Programming Employment & Educational resources Spiritual in-house services Parenting Education Outings to Women's conferences & 12 Step events Health Education services



Milwaukee Wiser Choice Provider Network

2022 - Genesis - W. Wells St.

Address: 230 W. Wells Street Suite 312
Milwaukee, WI 53203
 Site Contact: Latika Washington
 Appointment Phone: 414-344-3406
 Fax Number: 414-344-0107
 Email: latika.washington@corizonhealth.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv -
 Domestic Violence Victim - Domestic Violence Batterer - Parenting Class - Package - Anger Management
 - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 17:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-344-3406 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>8:00 - 17:00</u> | Thurs. <u>8:00 - 17:00</u> | Sat. <u>_____</u> |
| Tues. <u>8:00 - 17:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. <u>_____</u> |
| Wed. <u>8:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-344-3406 | |

AGENCY PROFILE: Genesis Behavioral Services, Inc. is a provider of outpatient and residential mental health and substance abuse treatment services. Our organization brings to its customers over 37 years of experience as a leader in the delivery of all phases of substance abuse and mental health services. During this period, we've served well over 50,000 persons, making us one of the largest and most trusted providers. Genesis Behavioral Services is growing steadily and confidently, now serving more people than at any time in our history. The Genesis Behavioral Services Philosophy is based on a deep and genuine commitment to customer service. Our clients have been and will always be our most important concern. However, we also view those who pay for services, those who refer the clients to us, and our staff as valued "customers" each of whom must be respected, listened to and similarly well served.



Milwaukee Wiser Choice Provider Network

2216 - Genesis Bio Enhance Residential

Address: 2835 N. 32nd Street
Milwaukee, WI 53210
 Site Contact: Carol Williams
 Appointment Phone: 414-342-6200
 Fax Number: 414-342-4480
 Email: carol.williams@corizonhealth.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Biomedical Enhanced Residential - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ Emergency contact available 24 hours, # 414-342-6200

INTAKE HOURS:

Mon. 0:00 - 23:59 Thurs. 0:00 - 23:59 Sat. _____
 Tues. 0:00 - 23:59 Fri. 0:00 - 23:59 Sun. _____
 Wed. 0:00 - 23:59 Emergency contact available 24 hours, # 414-342-6200

AGENCY PROFILE: Genesis Behavioral Services, Inc. provides Medically Monitored Treatment services to Milwaukee County clients in need of substance abuse and co-occurring mental health inpatient stabilization treatment services. Services are gender specific, and culturally sensitive to meet client needs. Genesis has over 37 years experience in delivering quality programs to our clients with high client satisfaction and effective program results. Our treatment philosophy is strength based to assist clients in meeting their recovery goals. Genesis staff is available to help you with your recovery needs and treatment services.



Milwaukee Wiser Choice Provider Network

2020 - Goodwill - N. 91st St.

Address: 6055 N. 91st Street
Milwaukee, WI 53225
Site Contact: Katie Schulz
Appointment Phone: 414-847-4836
Fax Number: 414-358-4298
Email: katie.schulz@goodwillsew.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Community Employment Pgm - Work Adjustment Training

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>7:45 - 16:30</u> | Thurs. <u>7:45 - 16:30</u> | Sat. <u>-</u> |
| Tues. <u>7:45 - 16:30</u> | Fri. <u>7:45 - 16:30</u> | Sun. <u>-</u> |
| Wed. <u>7:45 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-847-4836 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-847-4836 | |

AGENCY PROFILE: Goodwill Industries of Southeastern Wisconsin, Inc. provides various services designed to meet the needs of consumers with disabilities as well as economically disadvantaged individuals. Goodwill provides a wide variety of services including vocational development and support services which include vocational assessments, career exploration, on the job assessment, occupational skills training including Business Careers, Food Service, Fork-lift, Community Based on the Job Training and Employment services. They include instruction in job seeking skills, job development, placement, and job coaching.



Milwaukee Wiser Choice Provider Network

2021 - Goodwill - Vogel St.

Address: 200 West Vogel Avenue
Milwaukee, WI 53207
 Site Contact: Katie Schulz
 Appointment Phone: 414-847-4836
 Fax Number: 414-358-4298
 Email: katie.schulz@goodwillsew.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Community Employment Pgm - Work Adjustment Training

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>7:45 - 16:30</u> | Thurs. <u>7:45 - 16:30</u> | Sat. <u>-</u> |
| Tues. <u>7:45 - 16:30</u> | Fri. <u>7:45 - 16:30</u> | Sun. <u>-</u> |
| Wed. <u>7:45 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-847-4836 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-847-4836 | |

AGENCY PROFILE: Goodwill Industries of Southeastern Wisconsin, Inc. provides various services designed to meet the needs of consumers with disabilities as well as economically disadvantaged individuals. Goodwill provides a wide variety of services including vocational development and support services which include vocational assessments, career exploration, on the job assessment, occupational skills training including Business Careers, Food Service, Fork-lift, Community Based on the Job Training and Employment services. They include instruction in job seeking skills, job development, placement, and job coaching.



Milwaukee Wiser Choice Provider Network

2256 - Goodwill - Waukesha

Address: 1400 Nike Drive
Waukesha, WI 53186
 Site Contact: Katie Schulz
 Appointment Phone: 414-847-4836
 Fax Number: 414-358-4298
 Email: katie.schulz@goodwillsew.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Community Employment Pgm - Work Adjustment Training

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>8:00 - 16:00</u> | Thurs. <u>8:00 - 16:00</u> | Sat. <u>8:00 - 16:00</u> |
| Tues. <u>8:00 - 16:00</u> | Fri. <u>8:00 - 16:00</u> | Sun. <u>8:00 - 16:00</u> |
| Wed. <u>8:00 - 16:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-847-4836 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-847-4836 | |

AGENCY PROFILE: Goodwill Industries of Southeastern Wisconsin, Inc. provides various services designed to meet the needs of consumers with disabilities as well as economically disadvantaged individuals. Goodwill provides a wide variety of services including vocational development and support services which include vocational assessments, career exploration, on the job assessment, occupational skills training including Business Careers, Food Service, Fork-lift, Community Based on the Job Training and Employment services. They include instruction in job seeking skills, job development, placement, and job coaching.



Milwaukee Wiser Choice Provider Network

2247 - Gro Family Services

Address: 6400 W. Capitol Drive
Milwaukee, WI 53216
 Site Contact: Jacqueline Turner
 Appointment Phone: 414-445-1400
 Fax Number: 414-395-4716
 Email: acc_gro@yahoo.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Package - Faith Focus Counsel - Community Employment Pgm - Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Urinalysis
 Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders
 Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>9:00 - 19:00</u> | Thurs. <u>9:00 - 19:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 19:00</u> | Fri. <u>9:00 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-445-1400 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>9:00 - 17:00</u> | Sat. _____ |
| Tues. <u>9:00 - 17:00</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>9:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-445-1400 | |

AGENCY PROFILE: GRO Family Services is a comprehensive culturally competent family oriented treatment center that focuses on treating the alcohol/drug and mental health problems that affect the individual, immediate/extended family that eventually affect the community. We offer individual, family, group sessions as well as more intense day treatment.



Milwaukee Wiser Choice Provider Network

2007 - Guest House

Address: 1216 N. 13th Street
Milwaukee, WI 53205
 Site Contact: Kristen Vareka-Belz
 Appointment Phone: 414-430-7903
 Fax Number: 414-345-3258
 Email: Kristen@guesthouseofmilwaukee.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Package - Anger Management - Package MHOP -
 Urinalysis - MHOP Family Counseling - MHOP Group Counseling - MHOP Individual
 Counseling

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 17:00</u> | Thurs. <u>8:00 - 17:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 17:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-430-7903 | |

INTAKE HOURS:

| | | |
|--------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>9:30 - 10:30</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-430-7903 | |

AGENCY PROFILE: The Guest House Counseling Clinic offers a holistic approach to substance abuse and mental health issues, addressing their impact on all areas of life through a comprehensive biopsychosocial assessment. We offer day treatment and outpatient services, as well as coordination of care, referrals to medical providers, and connection with community based recovery support groups. Clients will be treated with dignity and respect, free from any verbal, physical, emotional or sexual abuse. Each person will be treated fairly regardless of race, national origin, sex, age, religion, disability, or sexual orientation. Clients are strongly encouraged to participate in the planning of their treatment and take an active role in their recovery. The objective of the program is to achieve and maintain abstinence from all substances, stabilize mental health concerns, connect clients with community resources to help maintain those changes, and increase client's self-efficacy in order to enhance long-term treatment outcomes.



Milwaukee Wiser Choice Provider Network

2253 - HHC - 2nd Century

Address: 2187 S. 85th Street
Milwaukee, WI 53227
 Site Contact: Antoneo Deshazor
 Appointment Phone: 414-342-5474
 Fax Number: 414-641-9126
 Email: antoneod@mtrcinc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Residential - Transitional - Recovery House - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------|------------------------------------------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-342-5474 | |

INTAKE HOURS:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>12:00 - 16:00</u> | Thurs. <u>12:00 - 16:00</u> | Sat. _____ |
| Tues. <u>12:00 - 16:00</u> | Fri. <u>12:00 - 16:00</u> | Sun. _____ |
| Wed. <u>12:00 - 16:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-342-5474 | |

AGENCY PROFILE: Matt Talbot Recovery Center - 2nd Century provides residential treatment for up to eight (8) adult females with substance use disorders, secondary co-occurring mental health disorders, and subsequent manageable medical complications. Resident stays may range thirty (3) to ninety (90) days on average. Our 2nd Century residential facility provides clients with individual, group, and crises counseling services. Additionally, family education and support sessions are included in service provision. The treatment model 2nd Century relies upon is client centered, strength based, and is highly supportive and structured based on the Stages of Change model and Trauma-Informed care. We have daily programming delivered by professional clinicians, support staff, volunteer staff, and alumni members. The main objective in service delivery is that clients develop adaptive non-using coping skills while establishing optimal mental health stability thus, improving their quality of life experiences.



Milwaukee Wiser Choice Provider Network

2051 - HHC - Burleigh

Address: 5408 W. Burleigh Street
Milwaukee, WI 53210
 Site Contact: Kimberly Conlin
 Appointment Phone: 414-362-8147
 Fax Number: 414-362-7198
 Email: burleigh-clinic@hhcppo.com

SITE ACCESSIBILITY

- ⊗ Offers American Sign Language interpretation
- ⊗ Offers handicapped parking
- ⊗ Is wheelchair accessible
- ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Package MHOP - Urinalysis - MHOP Family
 Counseling - MHOP Group Counseling - MHOP Individual Counseling

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------|--------------------------|
| Mon. <u>9:00 - 21:00</u> | Thurs. <u>9:00 - 21:00</u> | Sat. <u>9:00 - 15:00</u> |
| Tues. <u>9:00 - 21:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 21:00</u> | ⊗ Emergency contact available 24 hours, # 414-362-8147 | |

INTAKE HOURS:

| | | |
|---------------------------|--------------------------------------------------------|------------|
| Mon. <u>9:00 - 17:00</u> | Thurs. <u>9:00 - 17:00</u> | Sat. _____ |
| Tues. <u>9:00 - 17:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. _____ |
| Wed. <u>9:00 - 17:00</u> | ⊗ Emergency contact available 24 hours, # 414-362-8147 | |

AGENCY PROFILE: Horizon Healthcare is an experienced provider of non-residential AODA (Alcohol & Other Drug Abuse) and MH (Mental Health) services in Milwaukee County. Since 1990, Horizon (formerly d/b/a "ARO") has been meeting the behavioral health needs of the Milwaukee community. Horizon's staff of experienced and licensed Counselors, Therapists, and Psychiatric staff provides person-centered, culturally relevant, gender-specific treatment services designed to assist each client in attaining sustainable recovery from mental illness and/or substance abuse while living in the community. Our staff are highly trained and experienced in effectively working with clients to meet all of their Department of Transportation, Department of Corrections, Department of Human Services and Individual Employer requirements that often accompany untreated AODA or mental health issues for our new clients. Horizon offers flexible scheduling to accommodate the variety of needs of our clients.



Milwaukee Wiser Choice Provider Network

2001 - HHC - Howell Ave

Address: 6416 S. Howell Avenue
Oak Creek, WI 53154
Site Contact: Patty Sheban
Appointment Phone: 414-762-5429
Fax Number: 414-762-9727
Email: oakcreekclinic@hhcppo.com

- SITE ACCESSIBILITY**
- ⊗ Offers American Sign Language interpretation
 - ⊗ Offers handicapped parking
 - ⊗ Is wheelchair accessible
 - ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Package - Anger Management - Package MHOP -
Urinalysis - MHOP Family Counseling - MHOP Group Counseling - MHOP Individual
Counseling

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------|--------------------------|
| Mon. <u>9:00 - 21:00</u> | Thurs. <u>9:00 - 21:00</u> | Sat. <u>9:00 - 15:00</u> |
| Tues. <u>9:00 - 21:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 21:00</u> | ⊗ Emergency contact available 24 hours, # 414-762-5429 | |

INTAKE HOURS:

| | | |
|---------------------------|--------------------------------------------------------|--------------|
| Mon. <u>9:00 - 17:00</u> | Thurs. <u>9:00 - 17:00</u> | Sat. <u></u> |
| Tues. <u>9:00 - 17:00</u> | Fri. <u>9:00 - 15:00</u> | Sun. <u></u> |
| Wed. <u>9:00 - 17:00</u> | ⊗ Emergency contact available 24 hours, # 414-762-5429 | |

AGENCY PROFILE: Horizon Healthcare is an experienced provider of non-residential AODA (Alcohol & Other Drug Abuse) and MH (Mental Health) services in Milwaukee County. Since 1990, Horizon (formerly d/b/a "ARO") has been meeting the behavioral health needs of the Milwaukee community. Horizon's staff of experienced and licensed Counselors, Therapists, and Psychiatric staff provides person-centered, culturally relevant, gender-specific treatment services designed to assist each client in attaining sustainable recovery from mental illness and/or substance abuse while living in the community. Our staff are highly trained and experienced in effectively working with clients to meet all of their Department of Transportation, Department of Corrections, Department of Human Services and Individual Employer requirements that often accompany untreated AODA or mental health issues for our new clients. Horizon offers flexible scheduling to accommodate the variety of needs of our clients.



Milwaukee Wiser Choice Provider Network

2042 - HHC - Matt Talbot

Address: 2613 W. North Avenue
Milwaukee, WI 53205
 Site Contact: Antoneo DeShazor
 Appointment Phone: 414-342-5474
 Fax Number: 414-641-9126
 Email: antoneod@mtrcinc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Residential - Transitional - Recovery House - Urinalysis
 Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders
 Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ Emergency contact available 24 hours, # 414-342-5474

INTAKE HOURS:

Mon. 12:00 - 16:00 Thurs. 12:00 - 16:00 Sat. _____
 Tues. 12:00 - 16:00 Fri. 12:00 - 16:00 Sun. _____
 Wed. 12:00 - 16:00 Emergency contact available 24 hours, # 414-342-5474

AGENCY PROFILE: Matt Talbot Recovery Service, Inc. (MTRS)'s Men's Transitional Residential Center has been providing residential drug and alcohol/mental health treatment in the City of Milwaukee from at this location for nearly 40 years. In cooperation with Milwaukee County Health and Human Services, Milwaukee County consumers in need of our services know MTRS was founded to help addicts and alcoholics, particularly those who are homeless and/or who have coexisting mental health and substance abuse disorders, find dignity, recovery, responsibility, and independence. Residents average a length of stay of 30 - 60 days. Recovery House beds are available to assist in the transition from Residential Care to reentry back into the community. Within this time frame, residents can be prepared for successful independent living and sustainable recovery. Additional program components include: -Assisting residents improve their self-image and self-esteem. -Focus on total abstinence. Relapse prevention planning begins at day one.



Milwaukee Wiser Choice Provider Network

2000 - HHC - S. 60th St

Address: 4325 S. 60th Street Suite 3
Greenfield, WI 53220
Site Contact: Julie Bartkowski
Appointment Phone: 414-546-0467
Fax Number: 414-546-0678
Email: greenfieldclinic@hhcppo.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Package - Anger Management - Package MHOP -
Urinalysis - MHOP Family Counseling - MHOP Group Counseling - MHOP Individual
Counseling

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>9:00 - 21:00</u> | Thurs. <u>9:00 - 21:00</u> | Sat. <u>9:00 - 15:00</u> |
| Tues. <u>9:00 - 21:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 21:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-546-0467 | |

INTAKE HOURS:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>10:00 - 16:00</u> | Thurs. <u>10:00 - 16:00</u> | Sat. _____ |
| Tues. <u>10:00 - 16:00</u> | Fri. <u>10:00 - 14:00</u> | Sun. _____ |
| Wed. <u>10:00 - 16:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-546-0467 | |

AGENCY PROFILE: Horizon Healthcare is an experienced provider of non-residential AODA (Alcohol & Other Drug Abuse) and MH (Mental Health) services in Milwaukee County. Since 1990, Horizon (formerly d/b/a "ARO") has been meeting the behavioral health needs of the Milwaukee community. Horizon's staff of experienced and licensed Counselors, Therapists, and Psychiatric staff provides person-centered, culturally relevant, gender-specific treatment services designed to assist each client in attaining sustainable recovery from mental illness and/or substance abuse while living in the community. Our staff are highly trained and experienced in effectively working with clients to meet all of their Department of Transportation, Department of Corrections, Department of Human Services and Individual Employer requirements that often accompany untreated AODA or mental health issues for our new clients. Horizon offers flexible scheduling to accommodate the variety of needs of our clients.



Milwaukee Wiser Choice Provider Network

2213 - House Of Unity

Address: 3246 N. Achilles Street
Milwaukee, WI 53212
 Site Contact: Kimberly Rux
 Appointment Phone: 414-305-3968
 Fax Number: 414-353-1419
 Email: KyMBER1970@sbcglobal.net

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Room and Board - Temporary Housing

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------|------------------------------------------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-305-3968 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-305-3968 | |

AGENCY PROFILE: The House of Unity's mission is to provide transitional housing for male adults over the age of 18 years old that come recommended by the staff of the WISER Choice program. The House of Unity's goal is to present a diverse, safe, clean, and sober environment to men who are in transition from substance use and who need a structured setting until they are ready for independent housing. We adhere to zero tolerance for any resident that chooses to use alcohol or drugs will be immediately terminated. House of Unity offers six single room occupancies that allow the resident privacy. In addition, residents will be allowed to have a television in their own room. House of Unity is located at 3246 N. Achilles which is five minutes from downtown, and close to the various bus lines. The journey to self-discovery and continued sobriety takes commitment and courage.



Milwaukee Wiser Choice Provider Network

2057 - IMPACT - CIU

Address: 611 W. National Avenue
Milwaukee, WI 53204
 Site Contact: Pat Gutierrez
 Appointment Phone: 414-649-4380
 Fax Number: 414-649-4388
 Email: pgutierrez@impactinc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

IDP-E Init Motiv Interv 1 IDP-E Init Motiv Interv 2 IDP-E Monthly Follow-up

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ ⊗ Emergency contact available 24 hours, # 414-649-4380

INTAKE HOURS:

Mon. N/A - N/A Thurs. N/A - N/A Sat. _____
 Tues. N/A - N/A Fri. N/A - N/A Sun. _____
 Wed. N/A - N/A ⊗ Emergency contact available 24 hours, # 414-649-4380

AGENCY PROFILE:



Milwaukee Wiser Choice Provider Network

2261 - Innovative Recovery

Address: 1314 W. National Avenue
Milwaukee, WI 53204
 Site Contact: Melissa Shue
 Appointment Phone: 414-383-4432
 Fax Number: 414-383-4482
 Email: mshue@innovativehc.org

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------|------------------------------------------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-383-4432 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>9:00 - 12:00</u> | Sat. _____ |
| Tues. <u>9:00 - 12:00</u> | Fri. <u>9:00 - 12:00</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-383-4432 | |

AGENCY PROFILE: Innovative Recovery Network of Wisconsin, LLC (IRNW) is an outpatient AODA and mental health clinic with two locations: 1314 W National Ave Milwaukee, WI and 5455 Sheridan Rd Kenosha, WI. IRNW is dedicated to providing compassionate and innovative therapies to individuals facing challenges. We use methods that have been researched and have evidence of being most effective. Our staff of licensed social workers, licensed counselors, substance abuse counselors and psychiatrists offer for the impaired driver program, individual sessions, AODA groups, AODA day treatment, family services, and medication management. We serve adults, adolescents, families and couples with co-occurring mental health and AODA disorders. Our Milwaukee location offers bilingual (Spanish) programs for AODA. IRNW accepts most insurance, including Medicare and Medicaid.



Milwaukee Wiser Choice Provider Network

2265 - JusticePoint - RSC

Address: 821 W. State Street Room 417
Milwaukee, WI 53203
 Site Contact: Vicki Lupo
 Appointment Phone: 414-278-2140
 Fax Number: 414-278-2146
 Email: vlupo@justicepoint.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Recov Supp Coord-General - Recov Supp Coord-Family
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ Emergency contact available 24 hours, # 414-278-2140

INTAKE HOURS:

Mon. N/A - N/A Thurs. N/A - N/A Sat. _____
 Tues. N/A - N/A Fri. N/A - N/A Sun. _____
 Wed. N/A - N/A Emergency contact available 24 hours, # 414-278-2140

AGENCY PROFILE:



Milwaukee Wiser Choice Provider Network

2084 - La Causa - AODA

Address: 1212 S. 70th Street Suite 115a
West Allis, WI 53214
 Site Contact: Tim McGuire
 Appointment Phone: 414-902-1566
 Fax Number: 414-771-7491
 Email: timmm@lacausa.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Package MHOP - Urinalysis - MHOP Family Counseling - MHOP
 Group Counseling - MHOP Individual Counseling

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 18:00</u> | Thurs. <u>8:00 - 18:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 18:00</u> | Fri. <u>8:00 - 18:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 18:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-902-1566 | |

INTAKE HOURS:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>11:00 - 14:00</u> | Thurs. <u>11:00 - 14:00</u> | Sat. _____ |
| Tues. <u>11:00 - 14:00</u> | Fri. <u>11:00 - 14:00</u> | Sun. _____ |
| Wed. <u>11:00 - 14:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-902-1566 | |

AGENCY PROFILE: La Causa's Treatment Services Clinic is state certified under DHS 35 and 75.13. Our clinic has a diverse staff that provides a wide range of outpatient services in Spanish or English, for persons experiencing mental health, substance abuse, and family concerns. Our professionals understand the impact of trauma on recovery and mental health; apply gender responsive approaches and family-centered planning. We offer flexible scheduling for office based and in-home services. As a community based clinic we are linked to an array of resources and supportive community services and connect clients with these services as needed. Our office is located in West Allis on 70th St. north of Greenfield Ave (1212 S. 70th St.) Public transportation is available via "Rout 56, National Greenfield".



Milwaukee Wiser Choice Provider Network

2133 - La Causa Child Care

Address: 809 W. Greenfield Avenue
Milwaukee, WI 53204
 Site Contact: Wilda Maldonado
 Appointment Phone: 414-647-5980
 Fax Number: 414-647-4850
 Email: wildam@lacausa.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

Child Care, Daily - Child Care, Hourly

Services for: Men Women Men and Women

Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>5:30 - 23:30</u> | Thurs. <u>5:30 - 23:30</u> | Sat. <u>-</u> |
| Tues. <u>5:30 - 23:30</u> | Fri. <u>5:30 - 23:30</u> | Sun. <u>-</u> |
| Wed. <u>5:30 - 23:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-647-5980 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-647-5980 | |

AGENCY PROFILE:



Milwaukee Wiser Choice Provider Network

2134 - La Causa Crisis

Address: 522 W. Walker
Milwaukee, WI 53204
 Site Contact: Karl Schoendorf
 Appointment Phone: 414-902-1620
 Fax Number: 414-647-5992
 Email: karls@lacausa.org

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Secular)

- Respite Care - Daily - Respite Care - Hourly

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|--------------------------|------------------------------------------------------------------------------------------|-------------------------|
| Mon. <u>0:00 - 0:00</u> | Thurs. <u>0:00 - 0:00</u> | Sat. <u>0:00 - 0:00</u> |
| Tues. <u>0:00 - 0:00</u> | Fri. <u>0:00 - 0:00</u> | Sun. <u>0:00 - 0:00</u> |
| Wed. <u>0:00 - 0:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-902-1620 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-902-1620 | |

AGENCY PROFILE: 24 HOURS/DAY, 7 DAYS/WK, 365 DAYS/YR. EMERGENCY CONTACT PHONE 414-647-5990.



Milwaukee Wiser Choice Provider Network

2054 - La Causa - Rsc/cm

Address: 1212 S. 70th Street Suite 115a
Milwaukee, WI 53214
 Site Contact: Jim Feagles
 Appointment Phone: 414-902-1906
 Fax Number: 414-771-7492
 Email: jimf@lacausa.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Recov Supp Coord-General - Recov Supp Coord-Family
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ Emergency contact available 24 hours, # 414-902-1906

INTAKE HOURS:

Mon. N/A - N/A Thurs. N/A - N/A Sat. _____
 Tues. N/A - N/A Fri. N/A - N/A Sun. _____
 Wed. N/A - N/A Emergency contact available 24 hours, # 414-902-1906

AGENCY PROFILE: La Causa offers excellent Recovery Support Coordination to clients in the Wiser Choice program. La Causa Recovery Support Coordinators (RSC) help clients fully engage in treatment, help clients work with their therapists to get the most out of treatment, connect with sober supports in the community, and help with other social workers they are working with (BMCW, PO, etc). Once a month the RSC helps to bring the treatment provider and other supports for the client together for a team meeting. At this meeting the Recovery Support Team will create and update a plan that will set goals for the month to help the client achieve the happy life they are working toward, talk about how to help the client meet their most current needs, and eliminate things that are a distraction for healthy recovery. La Causa welcomes all clients and takes a recovery oriented, strengths based approach to recovery support services. We believe strongly in a welcoming, trauma informed and gender responsive approach to care.



Milwaukee Wiser Choice Provider Network

2109 - LCFS

Address: 3800 N. Mayfair Road
Wauwatosa, WI 53222
 Site Contact: Dr. Chuck Meseck
 Appointment Phone: 414-536-8348
 Fax Number: 414-536-8348
 Email: lcfs@lcfswi.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Anger Management - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 21:00</u> | Thurs. <u>8:00 - 21:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 21:00</u> | Fri. <u>8:00 - 16:30</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-536-8348 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>8:00 - 19:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>_____</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 16:30</u> | Sun. <u>_____</u> |
| Wed. <u>8:00 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-536-8348 | |

AGENCY PROFILE: Welcome to Lutheran Counseling & Family Services of Wisconsin (LCFS) - offering safe, faith-based alcohol and other drug abuse (AODA) treatment programs for pre-teens, teens, adults and families in the Greater Milwaukee Area. Our easily accessible office suite is located at 3800 North Mayfair Road (near the intersection of Mayfair Road and Capital Drive) with off street parking and wheelchair accessibility. We are located one block from public transportation. The goal of Christian AODA counseling - whether it be individual or group - is to strengthen the lives and relationships of preteens, teens and adults through six major life-goal areas: * Emotional * Social/Behavioral * Spiritual * Recreation/Leisure * Physical, and * Educational/Work Lutheran Counseling & Family Services offers three different modes of treatment: Primary Treatment; Out-Patient Treatment and Aftercare & Relapse Prevention.



Milwaukee Wiser Choice Provider Network

2047 - Meta - 2618 Bremen

Address: 2618 N. Bremen Street
Milwaukee, WI 53212
 Site Contact: Christine Ullstrup
 Appointment Phone: 414-962-1200
 Fax Number: 414-962-2305
 Email: cullstrup@metahouse.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Bundled Residentl Med Monitor - Bundled Residentl Transitional - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-962-1200 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:00 - 13:00</u> | Thurs. <u>8:00 - 13:00</u> | Sat. _____ |
| Tues. <u>8:00 - 13:00</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>8:00 - 13:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-962-1200 | |

AGENCY PROFILE: About Meta House: Meta House specializes in serving women who want to overcome their substance abuse and build a good life for themselves and their children. To recover from the effects of alcohol and drug abuse, the staff at Meta House is ready to help you with every part of your life such as jobs, housing and parenting. Therefore, we provide services that will not only help you stop using alcohol and drugs, but will help you and your family build a better life together. Programs: 1) Residential Treatment Program. Our residential program is for women who need the struture that comes from living in a supportive community for 24 hours per day, seven days per week, with other women who are trying to overcome substance abuse. You can bring your children (10 and under) to live with you in the residential treatment facility. We will help your children with whatever they might need. If you are pregnant or have just had a baby, Meta House has special programming to help you and your baby stay healthy.



Milwaukee Wiser Choice Provider Network

2048 - Meta - 2626 Bremen

Address: 2626 N. Bremen Street
Milwaukee, WI 53212
 Site Contact: Christine Ullstrup
 Appointment Phone: 414-962-1200
 Fax Number: 414-962-2305
 Email: cullstrup@metahouse.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Bundled Residentl Med Monitor - Bundled Residentl Transitional - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-962-1200 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:00 - 13:00</u> | Thurs. <u>8:00 - 13:00</u> | Sat. _____ |
| Tues. <u>8:00 - 13:00</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>8:00 - 13:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-962-1200 | |

AGENCY PROFILE: About Meta House: Meta House specializes in serving women who want to overcome their substance abuse and build a good life for themselves and their children. To recover from the effects of alcohol and drug abuse, the staff at Meta House is ready to help you with every part of your life such as jobs, housing and parenting. Therefore, we provide services that will not only help you stop using alcohol and drugs, but will help you and your family build a better life together. Programs: 1) Residential Treatment Program. Our residential program is for women who need the struture that comes from living in a supportive community for 24 hours per day, seven days per week, with other women who are trying to overcome substance abuse. You can bring your children (10 and under) to live with you in the residential treatment facility. We will help your children with whatever they might need. If you are pregnant or have just had a baby, Meta House has special programming to help you and your baby stay healthy.



Milwaukee Wiser Choice Provider Network

2049 - Meta - Maryland Ave.

Address: 3924-3926 N. Maryland Avenue
Milwaukee, WI 53211
Site Contact: Christine Ullstrup
Appointment Phone: 414-962-1200
Fax Number: 414-962-2305
Email: cullstrup@metahouse.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Bundled Residentl Med Monitor - Bundled Residentl Transitional - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-962-1200 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:00 - 13:00</u> | Thurs. <u>8:00 - 13:00</u> | Sat. _____ |
| Tues. <u>8:00 - 13:00</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>8:00 - 13:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-962-1200 | |

AGENCY PROFILE: About Meta House: Meta House specializes in serving women who want to overcome their substance abuse and build a good life for themselves and their children. To recover from the effects of alcohol and drug abuse, the staff at Meta House is ready to help you with every part of your life such as jobs, housing and parenting. Therefore, we provide services that will not only help you stop using alcohol and drugs, but will help you and your family build a better life together. Programs: 1) Residential Treatment Program. Our residential program is for women who need the struture that comes from living in a supportive community for 24 hours per day, seven days per week, with other women who are trying to overcome substance abuse. You can bring your children (10 and under) to live with you in the residential treatment facility. We will help your children with whatever they might need. If you are pregnant or have just had a baby, Meta House has special programming to help you and your baby stay healthy.



Milwaukee Wiser Choice Provider Network

2055 - Meta - Weil

Address: 2625 N. Weil Street
Milwaukee, WI 53212
 Site Contact: Christine Ullstrupp
 Appointment Phone: 414-962-1200
 Fax Number: 414-962-2305
 Email: cullstrup@metahouse.org

SITE ACCESSIBILITY

- ⊗ Offers American Sign Language interpretation
- ⊗ Offers handicapped parking
- ⊗ Is wheelchair accessible
- ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Daily Living Skills - Group - Parent Assistance -
 Education/Academic Skills - Parenting Class - Package MHOP - Urinalysis - MHOP Family
 Counseling - MHOP Group Counseling - MHOP Individual Counseling

Services for: Men Women Men and Women Pregnant Women
 Childcare Provided
 Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | ⊗ Emergency contact available 24 hours, # 414-962-1200 | |

INTAKE HOURS:

| | | |
|----------------------------|--------------------------------------------------------|------------|
| Mon. <u>13:00 - 14:00</u> | Thurs. <u>13:00 - 14:00</u> | Sat. _____ |
| Tues. <u>13:00 - 14:00</u> | Fri. <u>13:00 - 14:00</u> | Sun. _____ |
| Wed. <u>13:00 - 14:00</u> | ⊗ Emergency contact available 24 hours, # 414-962-1200 | |

AGENCY PROFILE: About Meta House: Meta House specializes in serving women who want to overcome their substance abuse and build a good life for themselves and their children. To recover from the effects of alcohol and drug abuse, the staff at Meta House is ready to help you with every part of your life such as jobs, housing and parenting. Therefore, we provide services that will not only help you stop using alcohol and drugs, but will help you and your family build a better life together. Programs: 1) Residential Treatment Program. Our residential program is for women who need the structure that comes from living in a supportive community for 24 hours per day, seven days per week, with other women who are trying to overcome substance abuse. You can bring your children (10 and under) to live with you in the residential treatment facility. We will help your children with whatever they might need. If you are pregnant or have just had a baby, Meta House has special programming to help you and your baby stay healthy.



Milwaukee Wiser Choice Provider Network

2245 - MHYH - RCU

Address: 9201 W. Watertown Plank Road
Milwaukee, WI 53226
 Site Contact: Pam Hoskins
 Appointment Phone: 414-615-2838
 Fax Number: 414-443-0551
 Email: pamellahoskins@mhyh.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------|--------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | ⊗ Emergency contact available 24 hours, # 414-615-2838 | |

INTAKE HOURS:

| | | |
|------------------------|--------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | ⊗ Emergency contact available 24 hours, # 414-615-2838 | |

AGENCY PROFILE: Funded in 1989, My Home Your Home (MHYM) is an innovative non-profit organization founded with the mission of providing a safe, secure, and supportive environment to at risk youth and young adults of Wisconsin. My Home, Your Home strives to ensure that our staff is as diverse as the population we serve. MHYM has a demonstrated leadership that emphasizes commitment, vision, and results-oriented leadership. Collectively, My Home, Your Home, Inc, has over 100 years of experience in identifying needs, developing a vision of service delivery to support local families and foster children, forming strategic community partnerships, evaluating service quality and compliance, and implementing innovative programming. MHYH strives to provide the best possible services to society's most vulnerable children so that they can strive for happiness, health, and productivity as adults. In response to community needs, MHYH has grown significantly over the past decade.



Milwaukee Wiser Choice Provider Network

2030 - Milw. Center For Independence

Address: 2020 W. Wells Street
Milwaukee, WI 53233
 Site Contact: Geoff Dimin
 Appointment Phone: 414-937-2069
 Fax Number: 414-937-2021
 Email: geoffery.dimin@mcfi.net

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Secular)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Parent Assistance - Housing Assistance - Parenting Class

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Vietnamese German French

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 16:30</u> | Thurs. <u>8:00 - 16:30</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 16:30</u> | Fri. <u>8:00 - 16:30</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-937-2069 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|--------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u></u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u></u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-937-2069 | |

AGENCY PROFILE: The Milwaukee Center for Independence (MCFI) is a comprehensive community based rehabilitation facility. Our mission is to assist individuals and families with special needs to better live and work in the community. The agency serves individuals with physical and developmental disabilities, mental illness, older adults, adults and children from birth to three years of age residing in the greater Milwaukee area. MCFI's services include vocational evaluation, job training, job placement, birth-to-three programs, older adult day care, home delivered meals, supportive community living, daily living skills training, parent assistance, life skill training, community integration, and community support programs. A full range of rehabilitation therapies are offered including physical, occupational, and speech language therapies. MCFI has been providing services to the Milwaukee community for over 65 years.



Milwaukee Wiser Choice Provider Network

2228 - Multicultural Community Services - Job Site

Address: 5174 N. Hopkins Street
Milwaukee, WI 53209
 Site Contact: Patrick Roder
 Appointment Phone: 414-438-9628
 Fax Number: 414-527-0100
 Email: proder@mcs-milw.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Community Employment Pgm - Education/Academic Skills

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>9:00 - 17:00</u> | Thurs. <u>9:00 - 17:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 17:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-438-9628 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-438-9628 | |

AGENCY PROFILE: Multicultural Community Services is a community based organization dedicated to providing services to Milwaukee families since 1972. Multicultural is a well-known agency with a strong reputation for superior service delivery. Our center is a modern, clean facility that is 100% handicap accessible designed for the comfort of those we serve. Services provided by Multicultural Community Services are: Job Training, Job Placement, Career Counseling, Employment Mediation, Computer Skills, GED/HSED, Basic Skills, Quality Child Care, After School Care, Special Needs Children, Family Counseling. We offer a Customized Custodian Training Program as part of our Supported Work Environment / Job Training Service. This is a 6 week program designed to prepare students for employment in the custodian industry. The first weeks focus on education, and includes topics such as: *Ground rules for professional custodians and success in employment



Milwaukee Wiser Choice Provider Network

2252 - New Hope Cogic

Address: 1710 N. 33rd Street
Milwaukee, WI 53208
 Site Contact: Taco Soward
 Appointment Phone: 414-377-7956
 Fax Number: 414-264-8664
 Email: taco.soward@gmail.com

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Spiritual Support - Ind - Spiritual Support - Family -
 Spiritual Support - Group

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 21:00</u> | Thurs. <u>8:00 - 21:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 21:00</u> | Fri. <u>8:00 - 21:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 21:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-377-7956 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-377-7956 | |

AGENCY PROFILE: New Hope C.O.G.I.C. is a faith based organization committed to counseling and life improvement services to individuals, couples, families and groups using principles from the Bible. Our services include: daily living skills and life skill training for youth and adults. We specialize in providing supportive services from a spiritual perspective to all people and all are welcome.



Milwaukee Wiser Choice Provider Network

2220 - OCHC - 210 W. Capitol

Address: 210 W. Capitol Drive
Milwaukee, WI 53206
Site Contact: Michael Bauer
Appointment Phone: 414-727-6320
Fax Number: 414-727-6321
Email: michaelb@orchc-milw.org

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
- Developmentally/Physically Disabled
- Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:30 - 16:30</u> | Thurs. <u>8:30 - 16:30</u> | Sat. <u>-</u> |
| Tues. <u>8:30 - 16:30</u> | Fri. <u>8:30 - 16:30</u> | Sun. <u>-</u> |
| Wed. <u>8:30 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-727-6320 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-727-6320 | |

AGENCY PROFILE: Recovery Clinic serves adults in the Greater Milwaukee Area who are without resources and who are un/underinsured. Recovery Clinic also serves consumers who are homeless or at risk of homelessness. Recovery Clinic provides substance abuse, mental health, and physical health services to its consumers. Recovery Clinic offers three different stages of groups: Initial Recovery Support Group: Monday 9am - 10am Wednesday 9am - 10am Friday 9am - 10am 3x weekly for 6 sessions Stages of Change Group: Monday 11am - 12pm Wednesday 11am - 12pm Friday 11am - 12pm 3x weekly for 24 sessions Relapse Prevention Group: Monday 1pm - 2pm 1x weekly for 12 sessions Individual sessions and Case Management services are offered on an as needed/requested basis.



Milwaukee Wiser Choice Provider Network

2259 - OCHC - 711 W. Capitol

Address: 711 W. Capitol Drive
Milwaukee, WI 53206
Site Contact: Michael Bauer
Appointment Phone: 414-727-6320
Fax Number: 414-727-6321
Email: michaelb@orchc-milw.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:30 - 16:30</u> | Thurs. <u>8:30 - 16:30</u> | Sat. <u>-</u> |
| Tues. <u>8:30 - 16:30</u> | Fri. <u>8:30 - 16:30</u> | Sun. <u>-</u> |
| Wed. <u>8:30 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-727-6320 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-727-6320 | |

AGENCY PROFILE: Recovery Clinic serves adults in the Greater Milwaukee Area who are without resources and who are un/underinsured. Recovery Clinic also serves consumers who are homeless or at risk of homelessness. Recovery Clinic provides substance abuse, mental health, and physical health services to its consumers. Recovery Clinic offers three different stages of groups: Initial Recovery Support Group: Monday 9am - 10am Wednesday 9am - 10am Friday 9am - 10am 3x weekly for 6 sessions Stages of Change Group: Monday 11am - 12pm Wednesday 11am - 12pm Friday 11am - 12pm 3x weekly for 24 sessions Relapse Prevention Group: Monday 1pm - 2pm 1x weekly for 12 sessions Individual sessions and Case Management services are offered on an as needed/requested basis.



Milwaukee Wiser Choice Provider Network

2171 - Our Safe Place

Address: 740 N. 29th Street
Milwaukee, WI 53208
 Site Contact: Andrew Liss
 Appointment Phone: 414-933-7689
 Fax Number: 414-933-9093
 Email: atliss@sbcglobal.net

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Bridge Housing

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>9:00 - 21:00</u> | Thurs. <u>9:00 - 21:00</u> | Sat. <u>9:00 - 21:00</u> |
| Tues. <u>9:00 - 21:00</u> | Fri. <u>9:00 - 21:00</u> | Sun. <u>9:00 - 21:00</u> |
| Wed. <u>9:00 - 21:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-933-7689 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-933-7689 | |

AGENCY PROFILE: Our Safe Place provides clean, safe Recovery Housing for adult men. Our structure is rooted in the social model of recovery, utilizing 12-step programs and providing peer and professional support, structured routine and accountability, allowing our residents to develop the necessary skills to maintain long term recovery from substance abuse. To become a resident of Our Safe Place residents must have a strong desire to remain clean and sober. They must be at least eighteen years old and participate in daily living activities. Residents must be able to provide their own meals. We provide individualized and flexible recovery planning emphasizing self responsibility, resident empowerment and daily living skills training. Staff lives on site and is available 24 hours.



Milwaukee Wiser Choice Provider Network

2091 - Our Space

Address: 1527 W. National Avenue
Milwaukee, WI 53204
 Site Contact: Colleen Aird
 Appointment Phone: 414-383-8921
 Fax Number: 414-383-9016
 Email: colleenaaird@yahoo.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Daily Living Skills - Indiv

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>9:00 - 17:00</u> | Thurs. <u>9:00 - 17:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 17:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-383-8921 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-383-8921 | |

AGENCY PROFILE: Our Space was founded in 1988 by people living with a mental illness, their family members, members of the clergy and mental health professionals. Our Space was built on the belief that people who had been sidelined by their mental illness could get their lives back on track by joining an organization whose members (clients) had all "been there." It would be a place that helped people get back on their feet by giving them somewhere they could re-build the basic skills they needed in order to move forward. Every year the members of Our Space elect a Member Management Team. This is a group of eight people who work with the staff to develop the many programs that Our Space provides. The programs at Our Space are designed to help people improve their lives using the tools that have been proven to help them succeed. Our Space employs many of its members to do everything from working at the Blue Dove Gift Shop or the Price is Right Shoppe to assisting in peer mentoring, outreach and janitorial programs.



Milwaukee Wiser Choice Provider Network

2146 - Ravenswood Clinic

Address: 2266 N. Prospect Ave. Suite 326
Milwaukee, WI 53202
 Site Contact: Anthony Werth
 Appointment Phone: 414-224-0492
 Fax Number: 414-224-8112
 Email: awerth@ravenswoodclinic.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>10:00 - 20:00</u> | Thurs. <u>12:00 - 20:00</u> | Sat. <u>-</u> |
| Tues. <u>9:00 - 14:00</u> | Fri. <u>8:00 - 12:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-224-0492 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>9:00 - 20:00</u> | Thurs. <u>9:00 - 20:00</u> | Sat. <u>_____</u> |
| Tues. <u>9:00 - 16:00</u> | Fri. <u>9:00 - 13:00</u> | Sun. <u>_____</u> |
| Wed. <u>9:00 - 16:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-224-0492 | |

AGENCY PROFILE: The Ravenswood Clinic is a private for-profit outpatient mental health and substance use treatment facility located on Milwaukee's East Side. The Ravenswood Clinic specializes in a recovery model that supports holistic and healthy life choices for consumers working to make positive changes in their lives. This is not a 12 step program. Treatment involves a cognitive behavioral approach that emphasizes education, active participation, honesty, and a "get real" attitude for recovery. Individual and/or group therapy is offered. Many of our consumers are individuals working on recovery while maintaining employment or school attendance. We will accommodate for scheduling time and offer treatment options from 8:00am to 8:00pm most days of the week.



Milwaukee Wiser Choice Provider Network

2033 - Renew - Mitchell

Address: 1225 W. Mitchell Street #223
Milwaukee, WI 53204
 Site Contact: Deinna CerveraWayne Croatt
 Appointment Phone: 414-383-4455
 Fax Number: 414-433-0171
 Email: renewcounseling1@sbcglobal.net

SITE ACCESSIBILITY

- ⊗ Offers American Sign Language interpretation
- ⊗ Offers handicapped parking
- ⊗ Is wheelchair accessible
- ⊗ Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish French _____

HOURS OF OPERATION:

| | | |
|---------------------------|--------------------------------------------------------|--------------------------|
| Mon. <u>9:00 - 20:00</u> | Thurs. <u>9:00 - 20:00</u> | Sat. <u>8:45 - 14:00</u> |
| Tues. <u>9:00 - 20:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 20:00</u> | ⊗ Emergency contact available 24 hours, # 414-383-4455 | |

INTAKE HOURS:

| | | |
|---------------------------|--------------------------------------------------------|------------|
| Mon. <u>9:00 - 20:00</u> | Thurs. <u>9:00 - 20:00</u> | Sat. _____ |
| Tues. <u>9:00 - 20:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. _____ |
| Wed. <u>9:00 - 20:00</u> | ⊗ Emergency contact available 24 hours, # 414-383-4455 | |

AGENCY PROFILE: Renew Counseling Services is located at 1225 W. Mitchell St. Suite 223. We also have a clinic located at 2801 W. Wisconsin Ave. The clinic personnel is very sensitive to minorities and the poor. The staff is trained to be culturally aware with many therapist and counselors and diversified cultures. Renew has served all of the major HMO's and most insurance companies. Renew has served 86,000 enrollees and has a 24 hour answering service with an on-call master's level psychotherapist backed up by one of the Renew psychiatrists. The goals of Renew continue to be, to provide quality service to all who seek treatment.



Milwaukee Wiser Choice Provider Network

2251 - Reversing The Trend

Address: 3500 W Sherman Blvd Suite 205
Milwaukee, WI 53216
 Site Contact: Aretha Brown
 Appointment Phone: 414-873-5173
 Fax Number: 414-873-5173
 Email: reversingt.t.1@sbcglobal.net

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Parent Assistance - Parenting Class

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>8:00 - 19:00</u> | Thurs. <u>8:00 - 19:00</u> | Sat. <u>8:00 - 16:00</u> |
| Tues. <u>8:00 - 19:00</u> | Fri. <u>8:00 - 16:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-873-5173 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-873-5173 | |

AGENCY PROFILE: Reversing the Trend has been a provider in the community for nearly a decade. We offer many preventive and supportive services. Reversing the Trend utilizes several curriculums and theories of development. We strive to improve the quality of service that we provide to our community.



Milwaukee Wiser Choice Provider Network

2242 - Safe Haven Family Network

Address: 9050 N. Swan Road
Milwaukee, WI 53224
 Site Contact: Beverly Moore
 Appointment Phone: 414-395-7235
 Fax Number: 414-395-7233
 Email: milwaukee.visit@att.net

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Community Employment Pgm - Parent Assistance -
 Spiritual Support - Ind - Spiritual Support - Family - Spiritual Support - Group - Parenting Class

- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------------------|
| Mon. <u>9:00 - 19:00</u> | Thurs. <u>9:00 - 19:00</u> | Sat. <u>10:00 - 16:00</u> |
| Tues. <u>9:00 - 19:00</u> | Fri. <u>9:00 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>9:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-395-7235 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-395-7235 | |

AGENCY PROFILE: Come to a warm and caring provider of outreach services for individual and family support. These services are provided in the form of daily living skills training, parenting classes, parenting assistance and a community employment program. Our staff of dynamic professionals will greet and treat you with great dignity and respect. We strive to promote a happy and safe environment for the families of the community. Programs are designed to assist families through the stages of life that will equip them by means of education and awareness using Christian principles and laws. We are located on 91st Street, just North of Brown Deer Road.



Milwaukee Wiser Choice Provider Network

2075 - Sebastian Family Psychology

Address: 1720 W. Florist Avenue Suite 125
Glendale, WI 53209
 Site Contact: Yvonne Ssempijja
 Appointment Phone: 414-247-0801
 Fax Number: 414-247-0816
 Email: yssempijja@sbcglobal.net

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Package - Counseling - Parenting Class - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: French Hmong Serbo-Croatian _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>9:00 - 16:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-247-0801 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>9:00 - 19:00</u> | Thurs. <u>9:00 - 19:00</u> | Sat. <u>_____</u> |
| Tues. <u>9:00 - 19:00</u> | Fri. <u>9:00 - 19:00</u> | Sun. <u>_____</u> |
| Wed. <u>9:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-247-0801 | |

AGENCY PROFILE: Sebastian Family Psychology Practice, LLC is an agency dedicated to comprehensive behavioral health care that is personalized, culturally competent, effective, using advanced knowledge and skills. This agency serves a diverse clientele across the age span, individual families, and groups presenting with unique needs. Staffed by a multicultural team, this agency uses progressive skills to meet needs of the general population as well as those of refugees and immigrants from Africa and South East Asia. Languages supported include Hmong, Laotian, Bosnian, Croatian, Serbian, French, Arabic, Somalian, Swahili, Luo, Luganda, German, Spanish. Call to check on language availability.



Milwaukee Wiser Choice Provider Network

2087 - Shorehaven

Address: 3900 W. Brown Deer Road #200
Milwaukee, WI 53209
 Site Contact: Sharon Dossett
 Appointment Phone: 414-540-2170
 Fax Number: 414-540-2171
 Email: sdossett@shorehavenbhi.com

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>9:00 - 13:00</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-540-2170 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. _____ |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 20:00</u> | Sun. _____ |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-540-2170 | |

AGENCY PROFILE: Shorehaven Counseling Associates offers you all the counseling services needed to progress from Assessment through Long-Term Recovery for Substance Abuse, Mental Health, behavioral, and family problems. We use the latest research and methods recommended by the National Institute on Drug Abuse and the National Institute for Mental Health. Start Your Recovery at Shorehaven, Complete Your Recovery at Shorehaven. At our attractive new Brown Deer facility, we offer a comprehensive assessment of your needs for AODA counseling, mental health counseling, medications, and family services. Then you receive counseling from among the best trained staffs in Milwaukee, counselors with thorough training in both AODA and mental health treatment. PROGRAMS include Assessment & Evaluation, Medication Management, Day Treatment, Group Counseling, Family Counseling, and Individual Counseling. Group Counseling takes place twice per week, following you for 6-12 months to assist your recovery.



Milwaukee Wiser Choice Provider Network

2011 - St. Charles

Address: 4757 N. 76th Street
Milwaukee, WI 53218
 Site Contact: Glynis Underwood
 Appointment Phone: 414-358-4152
 Fax Number: 414-358-5005
 Email: referrals@stcharlesinc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv - Parent Assistance - Parenting Class - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 20:00</u> | Thurs. <u>8:00 - 20:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 20:00</u> | Fri. <u>8:00 - 20:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 20:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-358-4152 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>9:00 - 11:00</u> | Thurs. <u>10:00 - 12:00</u> | Sat. _____ |
| Tues. <u>9:00 - 17:00</u> | Fri. <u>9:00 - 17:00</u> | Sun. _____ |
| Wed. <u>13:00 - 15:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-358-4152 | |

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family lives. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills - Group & Individual, House Management and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services.



Milwaukee Wiser Choice Provider Network

2060 - St. Charles - RSC/CM

Address: 4757 N. 76th Street
Milwaukee, WI 53218
 Site Contact: Valerie Nelson
 Appointment Phone: 414-358-5383
 Fax Number: 414-358-5002
 Email: valerie.nelson@stcharlesinc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Recov Supp Coord-General - Recov Supp Coord-Family
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------|--------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | ⊗ Emergency contact available 24 hours, # 414-358-5383 | |

INTAKE HOURS:

| | | |
|------------------------|--------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | ⊗ Emergency contact available 24 hours, # 414-358-5383 | |

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family lives. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills - Group & Individual, House Management and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services.



Milwaukee Wiser Choice Provider Network

2203 - St. Charles - S. 84th St.

Address: 151 S. 84th Street
Milwaukee, WI 53214
Site Contact: Glynis Underwood
Appointment Phone: 414-358-4152
Fax Number: 414-358-5005
Email: referrals@stcharlesinc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Daily Living Skills - Group - Daily Living Skills - Indiv - Parent Assistance - Parenting Class - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. 8:00 - 20:00 Thurs. 8:00 - 20:00 Sat. -

Tues. 8:00 - 20:00 Fri. 8:00 - 20:00 Sun. -

Wed. 8:00 - 20:00 Emergency contact available 24 hours, # 414-358-4152

INTAKE HOURS:

Mon. 9:00 - 11:00 Thurs. 10:00 - 12:00 Sat. _____

Tues. 9:00 - 17:00 Fri. 9:00 - 17:00 Sun. _____

Wed. 13:00 - 15:00 Emergency contact available 24 hours, # 414-358-4152

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family lives. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills - Group & Individual, House Management and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services.



Milwaukee Wiser Choice Provider Network

2255 - St. Charles - Waukesha

Address: 1515 Paramount Drive
Waukesha, WI 53186
Site Contact: Judy Hickey
Appointment Phone: 262-549-0790
Fax Number: 414-358-5005
Email: referrals@stcharlesinc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Daily Living Skills - Group - Daily Living Skills - Indiv - Parent Assistance - Parenting Class

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|-------------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:00 - 17:00</u> | Thurs. <u>8:00 - 17:00</u> | Sat. <u>-</u> |
| Tues. <u>8:00 - 17:00</u> | Fri. <u>8:00 - 17:00</u> | Sun. <u>-</u> |
| Wed. <u>8:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # <u>262-549-0790</u> | |

INTAKE HOURS:

| | | |
|------------------------|-------------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # <u>262-549-0790</u> | |

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family lives. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills - Group & Individual, House Management and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services.



Milwaukee Wiser Choice Provider Network

2045 - UCC - 604 W. Scott St. (M)

Address: 604 W. Scott Street
Milwaukee, WI 53204
Site Contact: Marisol Cervera
Appointment Phone: 414-643-8530
Fax Number: 414-647-8602
Email: mcervera@unitedcc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Bundled Residentl Med Monitor - Residential - Transitional - Recovery House - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-643-8530 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:00 - 15:00</u> | Thurs. <u>8:00 - 15:00</u> | Sat. _____ |
| Tues. <u>8:00 - 15:00</u> | Fri. <u>8:00 - 15:00</u> | Sun. _____ |
| Wed. <u>8:00 - 15:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-643-8530 | |

AGENCY PROFILE: The Centro de la Comunidad Unida-United Community Center Human Services Department AODA Treatment Clinic (UCC) is dedicated to serving the Hispanic population of Milwaukee's near south side. The center's holistic approach utilizing strength based and values common in Latino families focusing on a treatment specific to the following core values. "Familisimo", "Respeto", and "Confianza". This philosophy of treatment is based on providing Culturally Competent services to the Hispanic population. Our program has a unique ability to offer trained and experienced Latino staff to provide bilingual and bi-cultural services to the Latinos with AODA and emotional issues. In understanding the diversity of Latino population or "sub cultural" and familial roots, UCC effectively acknowledges varying "Costumbres" of client's and their families. This is demonstrated in development and implementation of therapeutic groups such as "Cocinando con Novelas" and "Cuenta Cuentos".



Milwaukee Wiser Choice Provider Network

2038 - UCC - S. 6th St.

Address: 1111 S. 6th Street
Milwaukee, WI 53204
Site Contact: Marisol Cervera
Appointment Phone: 414-643-8530
Fax Number: 414-647-8602
Email: mcervera@unitedcc.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- AODA Day Treatment - Package - Counseling - Package MHOP - Urinalysis - MHOP Family
Counseling - MHOP Group Counseling - MHOP Individual Counseling

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>7:00 - 19:00</u> | Thurs. <u>7:00 - 19:00</u> | Sat. <u>-</u> |
| Tues. <u>7:00 - 19:00</u> | Fri. <u>7:00 - 19:00</u> | Sun. <u>-</u> |
| Wed. <u>7:00 - 19:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-643-8530 | |

INTAKE HOURS:

| | | |
|-------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>8:00 - 9:00</u> | Thurs. <u>8:00 - 9:00</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>8:00 - 9:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-643-8530 | |

AGENCY PROFILE: The Centro de la Comunidad Unida-United Community Center Human Services Department AODA Treatment Clinic (UCC) is dedicated to serving the Hispanic population of Milwaukee's near south side. The center's holistic approach utilizing strength based and values common in Latino families focusing on a treatment specific to the following core values. "Familisimo", "Respeto", and "Confianza". This philosophy of treatment is based on providing Culturally Competent services to the Hispanic population. Our program has a unique ability to offer trained and experienced Latino staff to provide bilingual and bi-cultural services to the Latinos with AODA and emotional issues. In understanding the diversity of Latino population or "sub cultural" and familial roots, UCC effectively acknowledges varying "Costumbres" of client's and their families. This is demonstrated in development and implementation of therapeutic groups such as "Cocinando con Novelas" and "Cuenta Cuentos".



Milwaukee Wiser Choice Provider Network

2160 - WCS - Meinecke House

Address: 2374 N. 6th Street
Milwaukee, WI 53212
 Site Contact: Joe Spolowicz
 Appointment Phone: 414-290-0425
 Fax Number: 414-372-7117
 Email: jspolowicz@wiscs.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Bridge Housing

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

Mon. - _____ Thurs. - _____ Sat. - _____
 Tues. - _____ Fri. - _____ Sun. - _____
 Wed. - _____ Emergency contact available 24 hours, # 414-290-0425

INTAKE HOURS:

Mon. N/A - N/A Thurs. N/A - N/A Sat. _____
 Tues. N/A - N/A Fri. N/A - N/A Sun. _____
 Wed. N/A - N/A Emergency contact available 24 hours, # 414-290-0425

AGENCY PROFILE: Unlimited Potential, a program of Wisconsin Community Services, Inc., provides a variety of safe and confidential services to assist persons who want to make life changes. We provide a range of services helping individuals to have a single coordinated care plan providing continued services through one staff and program. For over 26 years, we have provided the community effective AODA Services, Parenting Classes, Anger Management Groups, and Job Coaching. Our staff is culturally diverse and sensitive, which increases the effectiveness of the programs and makes individuals more comfortable. We are centrally located in downtown Milwaukee on bus lines. We are proud of our record of helping individuals improve their lives and believe we can help individuals make the most of this WISer Choice opportunity. Meinecke House - located one block away from Northcott Community Center and one block north of the new Bronzeville, the rooming house offers 13 individual furnished bedrooms with bed, nightstand, dresser, r



Milwaukee Wiser Choice Provider Network

2108 - WCS - RSC/CM

Address: 3732 W. Wisconsin Avenue Suite 200
Milwaukee, WI 53208
 Site Contact: Paulita Payton-Murphy
 Appointment Phone: 414-343-3569
 Fax Number: 414-343-3598
 Email: ppayton-murphy@wiscs.org

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Recov Supp Coord-General - Recov Supp Coord-Family
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders
- Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------|--------------------------------------------------------------|--------------|
| Mon. - _____ | Thurs. - _____ | Sat. - _____ |
| Tues. - _____ | Fri. - _____ | Sun. - _____ |
| Wed. - _____ | ⊗ Emergency contact available 24 hours, # 414-343-3569 _____ | |

INTAKE HOURS:

| | | |
|------------------------|--------------------------------------------------------------|------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. _____ |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. _____ |
| Wed. <u>N/A - N/A</u> | ⊗ Emergency contact available 24 hours, # 414-343-3569 _____ | |

AGENCY PROFILE: The mission of Wisconsin Community Services, Inc. (WCS) is to enhance justice, increase public safety, and, in doing so, improve the welfare of the general community. WCS develops, provides, and supports social and advocacy services. WCS is committed to improving the general welfare of residents in Milwaukee and the surrounding areas by providing needed services for persons involved in or at high risk of involvement in the criminal justice system. Our goals include working with persons who are at a disadvantage due to barriers they are facing which might be related to issues such as alcohol and drug use, poverty, criminal justice involvement, or relationship violence. WCS strives to serve these disadvantaged populations by providing effective and innovative programs which can address individual, relationship, and community issues. Wisconsin Community Services, Inc (WCS) provides a variety of safe and confidential services to assist persons who want to make life changes. Our staff is culturally diverse a



Milwaukee Wiser Choice Provider Network

2044 - White's - North Ave

Address: 2811 W. North Avenue
Milwaukee, WI 53208
Site Contact: Marvin Rankins
Appointment Phone: 414-372-3713
Fax Number: 414-372-3732
Email: whitesrtf6400@att.net

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Secular)

- Residential - Transitional - Urinalysis

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|--------------------------|
| Mon. <u>0:01 - 23:59</u> | Thurs. <u>0:01 - 23:59</u> | Sat. <u>0:01 - 23:59</u> |
| Tues. <u>0:01 - 23:59</u> | Fri. <u>0:01 - 23:59</u> | Sun. <u>0:01 - 23:59</u> |
| Wed. <u>0:01 - 23:59</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-372-3713 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:00 - 12:00</u> | Thurs. <u>8:00 - 12:00</u> | Sat. _____ |
| Tues. <u>8:00 - 12:00</u> | Fri. <u>8:00 - 12:00</u> | Sun. _____ |
| Wed. <u>8:00 - 12:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-372-3713 | |

AGENCY PROFILE: White's Residential Treatment Facilities are community based Alcohol and Drug (AODA) Treatment facilities that provide a treatment program to promote abstinence from chemical dependence. Our mission is to provide clients and their families with a comprehensive program designed to promote abstinence from chemical dependence while becoming nurturing individuals and if parents, nurturing parents in a positive and caring environment. We provide a temporary home away from home in a 24 hour supervised healthy environment, it is gender specific, keeping in mind specific needs of females and the specific needs of men, individual and group counseling, peer group support, vocational education and training, substance abuse prevention and recovery groups, sexual abuse survivors group, HIV/AIDS prevention education, discussion groups for domestic violence and sexual abuse issues, and substance abuse prevention education for children of White's residents.



Milwaukee Wiser Choice Provider Network

2184 - Wi Nazarene Center

Address: 2904 W. Wells Street
Milwaukee, WI 53208
 Site Contact: Pamela Eichler
 Appointment Phone: 414-342-5959
 Fax Number: 414-342-1384
 Email: peichlerwncc@ameritech.net

SITE ACCESSIBILITY

- Offers American Sign Language interpretation
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Bridge Housing

Services for: Men Women Men and Women Pregnant Women

Childcare Provided

Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|---------------|
| Mon. <u>8:30 - 16:30</u> | Thurs. <u>8:30 - 16:30</u> | Sat. <u>-</u> |
| Tues. <u>8:30 - 16:30</u> | Fri. <u>8:30 - 16:30</u> | Sun. <u>-</u> |
| Wed. <u>8:30 - 16:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-342-5959 | |

INTAKE HOURS:

| | | |
|------------------------|------------------------------------------------------------------------------------------|-------------------|
| Mon. <u>N/A - N/A</u> | Thurs. <u>N/A - N/A</u> | Sat. <u>_____</u> |
| Tues. <u>N/A - N/A</u> | Fri. <u>N/A - N/A</u> | Sun. <u>_____</u> |
| Wed. <u>N/A - N/A</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-342-5959 | |

AGENCY PROFILE: Wisconsin Nazarene Compassionate Center, Inc. (WNCC) operates a transitional living facility for homeless drug and/or alcohol addicted adults called Project H.E.A.T.(Habitat, Employment to Achieve Transition). WNCC has operated Project Heat for over 12 years. We are centrally located at 2904 W. Wells Street, close to the #10, #27, & #30 bus lines. Project H.E.A.T. offers a structured recovery membership program that adheres to a "zero" tolerance policy which ensures that if an individual chooses to use drugs or alcohol, they will be immediately terminated. We have twelve double occupancy furnished apartments and six single occupancy apartments. Other services include a food pantry, laundry facilities, in-house recovery support meetings, men and women's support groups, four live-in recovery staff members, linens, and locked lobby, resource referrals and support. Members are expected to be employed, enrolled in school, or engaged in volunteer service.



Milwaukee Wiser Choice Provider Network

2119 - Word Of Hope

Address: 2677 N. 40th Street
Milwaukee, WI 53210
 Site Contact: Patricia Gray
 Appointment Phone: 414-447-1965
 Fax Number: 414-447-1964
 Email: pgray@wohmke.org

- SITE ACCESSIBILITY**
- Offers American Sign Language interpretation
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith-Based)

- Package - Counseling - Package - Faith Focus Counsel - Urinalysis
- Services for: Men Women Men and Women Pregnant Women
- Childcare Provided
 - Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS OF OPERATION:

| | | |
|----------------------------|------------------------------------------------------------------------------------------|---------------------------|
| Mon. <u>10:00 - 17:00</u> | Thurs. <u>10:00 - 16:00</u> | Sat. <u>13:00 - 15:00</u> |
| Tues. <u>10:00 - 17:00</u> | Fri. <u>10:00 - 16:00</u> | Sun. <u>-</u> |
| Wed. <u>10:00 - 17:00</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-447-1965 | |

INTAKE HOURS:

| | | |
|---------------------------|------------------------------------------------------------------------------------------|------------|
| Mon. <u>8:30 - 14:30</u> | Thurs. <u>8:30 - 14:30</u> | Sat. _____ |
| Tues. <u>8:30 - 14:30</u> | Fri. <u>8:30 - 14:30</u> | Sun. _____ |
| Wed. <u>8:30 - 14:30</u> | <input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-447-1965 | |

AGENCY PROFILE: Word of Hope is a faith-based community organization that was established by Paster CH McClelland in 1996. We provide a range of services in our Family Resource and Technology Center that are designed to encourage personal development and responsibility, and to help empower individuals and families to be productive and self-sufficient in their homes and in the community. Our programs include: 1. AODA Counseling-state certified counselors whose sole purpose is to assist individuals to live their lives free from alcohol and drug dependency. All counseling activities are conducted in accordance with HFS 75. 2. Employment Services-we assist individuals with development or improvement of their work readiness skills by providing vocational and educational training; job development, job placement, and job retention support services. 3. Health Care-licensed medical practitioners who screen for high blood pressure, diabetes, high cholesterol, glaucoma, and cancer followed by referrals.